Profiles included in this document

	Name	Index	DOB	Gender	Nationality	EMail
1.	OO, Zeya	492718	10/12/1974	M	MYA	zeyaoo@un.org
2.	OWOLABI, Omololu Smith		05/07/1971	M	NIR	omololuowo@yahoo.com
3.	PRAKASH, Abhineet		12/05/1972	M	IND	avin72@rediffmail.com
4.	PROMMOPRAKARN, Ittipon		21/04/1972	M	THA	p.ittipon@gmail.com
5.	REISINGER, Thomas		26/05/1975	M	AUS	reisinger_thomas@gmx.at
6.	ROBINSON, Nick		16/10/1970	M	UK	robinson5@un.org
7.	ROBINSON, Nick		16/10/1970	M	UK	robinson5@un.org
8.	RUKERANKIKO, Justin-m.		07/09/1973	M	RWA	rukerankiko@un.org
9.	SINGH, Sarbjit		24/02/1971	M	IND	sarbjit2065@rediffmail.com
10.	SOMANJE, Mackford		16/10/1968	M	MLW	mackford.somanje@undp.org
11.	SOUISSI, Maher	283352	28/01/1964	M	TUN	souissi@un.org

Personal History Profile for Zeya OO

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
OO	**Zeya**		
2. Date of Birth	3. City of Birth	Country of Birth	Index No
10/12/1974	**YANGON**	**Myanmar**	**492718**
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Myanmar		**Myanmar**	
6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male	**158**	**62**	**Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/07/2007**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **zeyaoo@un.org**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
UNIVERSITY of COMPUTER STUDIES	**YANGON Myanmar**	**Aug-1994 - Oct-1999**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
BACHELOR OF COMPUTER TECHNOLOGY [BC.Tech (Hons)]	**Advanced university degree**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
ENTEBE UN Support	**Entebe Uganda**	**Oct-2009 - Oct-2009**
Main Course of Study		Certificate or Diploma
Advanced HP Compaq Server and Virtualization Workshop		**HP Compaq Server Administration**

Name of School	City, Country	From - To
UNLB	**BRINDISI Italy**	**Jun-2009 - Jun-2009**
Main Course of Study		Certificate or Diploma
CISSP - Certified Information System Security Professional		**IT Security**

Name of School	City, Country	From - To
UNLB TRAINING CENTER	**BRINDISI Italy**	**Apr-2008 - Apr-2008**
Main Course of Study		Certificate or Diploma
Tactical Perimeter Defense, Strategic Infrastructure Security Network Security, Data Encryption, Cryptography, Risk analysis, Hardening Windows 2003/Linux,		**Security Certified Network Professional (SCNP & SCNS)**

Name of School	City, Country	From - To
UNLB TRAINING CENTER	**BRINDISI Italy**	**Feb-2008 - Feb-2008**
Main Course of Study		Certificate or Diploma
VMware Architecture, DPKO Light Foot Print Infrastructure Virtualization, VMware ESX Server Security		**Completion of Infrastructure virtualization with VMWARE ESX technology**

Name of School	City, Country	From - To
UNMIN ON-SITE TRAINING	**KATHMANDU Nepal**	**Oct-2007 - Oct-2007**
Main Course of Study		Certificate or Diploma
STONEGATE FIREWALL&VPN FUNDAMENTALS and IMPLEMENTATION		**STONEGATE FIREWALL ENGINEER/ARCHITECT**

Name of School	City, Country	From - To
UNLB TRAINING CENTER	**BRINDISI Italy**	**Oct-2007 - Oct-2007**

Main Course of Study		Certificate or Diploma
MANAGING BRANCH OFFICE RESOURCES USING MS WINDOWS SERVER 2003 R2 (MOC 4356) MAINTAINING A WINDOWS SERVER 2003 ENVIROMENT (MOC 2275)		MS WINDOWS SERVER 2003 R2

Name of School	City, Country	From - To
MINUSTAH ON-SITE TRAINING	PORT AU PRINCE Haiti	Aug-2006 - Aug-2006
Main Course of Study		Certificate or Diploma
FUND MONITORING TOOLS (FMT)		FMT BASIC & ADVANCED

Name of School	City, Country	From - To
ACE CAMBODIA	PHNOM PENH Cambodia	Oct-2004 - Nov-2004
Main Course of Study		Certificate or Diploma
IELTS (International English language Testing System)		IELTS CERFICATE

Name of School	City, Country	From - To
SELF STUDY	BANGKOK Thailand	Apr-2001 - Apr-2001
Main Course of Study		Certificate or Diploma
MICROSOFT WINDOWS 2000		MICROSOFT CERTIFIED PROFESSIONAL (MCP-ID2313472)

Name of School	City, Country	From - To
No. 4, Basic Education High School, THINGANGYUN	YANGON Myanmar	Jun-1990 - Mar-1992
Main Course of Study		Certificate or Diploma
SCIENCE, PHYSICS, GEOGRAPHY, HISTORY, BIOLOGY, ENGLISH, MATHS, BURMESE		High School Graduated

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
IT ASSISTANT (SYSTEM ADMINISTRATOR)	DPKO	01/08/2008 -
Name of Employer		Name of Supervisor
MINURCAT		AUNG THU

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
63943	63943	USD	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
zeyaoo@un.org

Address of Employer
Chad

Number of Employees Supervised by You
4

Description of Duties

In charge of SERVER-SECURITY-STORAGE group. Ensure mission network is performance oriented, secure and comply with ICTD/DFS standardization. IT focal point for domain active directory, network application security, datacenter management and infrastructure virtualization (VMware). Plan IT infrastructure projects, organize requirement, prepare SOPs, generate guide lines then lead the team to complete projects in timely manner. Deploy datacenters across mission by utilizing Blade servers, Proliant servers, Cisco router and switches, HPMSA SAN storage, HP racks, PDU, CMC and KVM console switches. Deploy virtual datacenters with VMware ESX 3.5, Enterprise converter, P2V, V2V, Veeam backup and replication, VM Consolidated backup and VI client. Administration and maintenance of network application services including Win2003 Server, active directory, DC, DNS, DHCP, IIS, ISA, SMS, and SQL. Configuration and maintenance of domain controllers, DNS servers, DHCP scopes, DC replication monito, ADS sites and services, design group policy and ADS user/group management. Deploy network firewalls where mission front end with ISP connections as well as external branches. Configure Stonegate manage server and firewalls in clustering in order to redundant as well as to utilize multi-link connections (combination of multi ISP links and UNLB VSAT link). Responsibility for mission internet usage management by integrating ISA 2006, Websense Enterprise, ADS group policy and Stonegate firewall clusters. Configure network and server monitoring with Netflow bandwidth analyzer, MRTG, Intermapper network monitor and HP SIM. Enforce client/server security by utilizing MS WSUS, Symantec Endpoint security, windows personal firewall, ADS group policy and software restriction. Provide technical training and knowledge sharing to team members, CITS colleagues as well as end users. Provide network shared drive. Implement Win2003 file screen filtering and Microsoft FRS. Report to Chief IT

Summarize any of Your Achievements

In line with DPKO LFTP project, deploy virtual datacenters in Ndjamena and Abeche HQs together with DR site. MINURCAT infrastructure virtualization project ensure in effective resource utilization plus dramatic cost saving. 41% of physical servers transformed to virtual servers at the end of 2009 and targeted 66% physical servers should virtualized in mid 2010. Datacenter size, electricity usage, temperature cooling usage, servers and communication equipment usage were reduced to much less than physical datacenter requirement. Virtual datacenter provides centralized management which effect less down time and manpower. Virtual templates and virtual machines provide instant data center deployment for small regions and DR site. Deploy Endpoint security server and client application. The project terminated virus attack and system vulnerability issues. Configure WSUS server in each regional HQ. Design domain group policy in order to distribute windows update from regional WSUS server to particular workstations. Enforce group policy to enable software restriction and system access control. It improves security on domain computers while reduces unnecessary network traffic. Deploy firewall on mission network with third-party ISP (Globe Comm) connections. Configured cluster firewall to utilize multiple ISP links with network load balancing to avoid single point of failure and better bandwidth management. Configured ISA 2006 integrates with Websense internet filtering supply fast and reliable internet access to mission users without compromising the corporate network security. Configure network monitoring and alert systems with Internet Mapper network monitor, HP SIM, Netflow Bandwidth Analyzer, MRTG, Cisco ACS and NAC. The project guarantees less network downtime and business continuity. Systematic approach on project by preparing SOP, generating guide lines, targeting level of completion and assigning dedicated technicians and knowledge sharing. Ensure project are done by team work in timely fashion.

Reasons for Leaving
NA

Job Title	Type of Business	From - To
IT ASSISTANT (Network Administrator)	UNITED NATIONS PEACE KEEPING MISSION	01/07/2007 - 01/07/2008

Name of Employer		Name of Supervisor
UNITED NATIONS MISSION IN NEPAL		**SIGURDUR SIGURBJORNSSON (CHIEF CITS)**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
57000	**57000**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
977015010036	**zeyaoo@un.org**

Address of Employer

Nepal

Number of Employees Supervised by You

7

Description of Duties

- Team leader of Back Office Systems Unit, CITS, UNMIN. - Perform as network administrator, domain administrator, vmware administrator, and data backup administrator. - Report to Chief Information Technology Officer. - Supervises seven IT technicians. - IT focal point and responsibility for DRBC, DPKO LFP Infrastructure virtualization, network and data security, network monitoring, active directory user and group management, server deployment and maintenance, internet usage management, network firewall, DRBC and server infrastructure virtualization. - Ensure office network security without hindering the network performance. - Draft SOPs for future use then submit to CIT for approval. - Supervises server, network and lotus domino administrators in order to make sure that assigned tasks and projects are done properly within the deadline. - Deploy and maintain the office network which consists of six WAN sites, seven domain controllers, twenty-five application servers, eight hundred computer workstations and thousand dollars. - Design network projects to be comply DPKO standard. - Lead the team then deploys and maintains network monitoring systems (Netflow, MRTG, HP SIM, Whatsup, GFI net-monitor), data backup systems (Veritas netbackup, Oncourse), applications servers (Domino, LOTUS, IIS, ISA, Websense, WSUS, SMS, SQL, Symantec antivirus) and stonegate nework firewall. - Administration and maintenance of HP Proliant servers, HP Blade servers, VMware ESX servers, Domino servers, database servers, linux servers, and active directory.

Summarize any of Your Achievements

Achieved certification of SCNP, SCNS, SGFE and SGFA. Attended computer training courses at UNLB including Security Certified program, VMware technology and DPKO light foot print project, Windows 2003 infrastructure and back office systems, Stonegate firewall. Following projects were done successfully since joining to UNMIM until present: Stonegate firewall project: Deploy Stonegate firewalls in mission HQ and all four regions to use with local ISP connections. Use firewall clustering technology for bandwidth implementation and connections redundancy. Deploy site to site VPN over internet to communicate UNMIN HQ and all regions. Deploy site to site VPN among three WAN sites in mission HQ across local ISP. Deploy mobile VPN with stonegate firewall for CITS senior management. Websense Inernet Management project: Deploy websense application server which integrated in Microsoft ISA version 2004 for internet management and create internet usage reports for management. Network security and monitoring system project: Create central network monitoring website and deploy MRTG/PRTG system to monitor bandwidth usage on VSAT links between UNMIN and UNLB. Deploy Netflow system to analyze network application usage. Implement GFI server monitor and Whatsup application so that monitor core servers connectivity and network continuity. Data security and Quota management project: Configured data server and implemented windows 2003 NTFS permission to ensure file security and effectiveness. Implement Windows quota management for individual user file/folder storage usage. Implemented windows 2003 R2 file screening technology to control file types that users stored in servers. Domain ADS security and management project: Enforce ADS security and user management with delegate control. Ensure proper replication between Domain controllers as well as intra sites under DPKO domain.

Reasons for Leaving

UNMIN mandate is going to expire soon so that would like to join other UN missions and help people as much as I can.

Job Title	Type of Business	From - To
NETWORK ENGINEER, SERVER MANAGEMENT UNIT	**UNITED NATIONS PEACE KEEPING MISSION**	**01/02/2005 - 01/06/2007**

Name of Employer	Name of Supervisor
MINUSTAH (UNITED NATIONS STABALIZATION MISSION IN HAITI)	**SIMON PETER MACGEORGE (CHIEF IT)**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
36000	**36000**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
5091244-2050	**zeyaoo@un.org**

Address of Employer

Haiti

Number of Employees Supervised by You

3

Description of Duties

- Working for network management unit under CITS section as network engineer. - Supervise four IT network technicians - Network administrator and ADS domain admin. - Administration of Active directory, group policy implementation, domain controllers replication, user and computer accounts management, disk quota usage, data redundancy. - Deploy windows 2002/3 OS and application on HP Proliant ML570, ML530 and DL380 servers. - Maintenance application servers such as SQL 2000, Lotus Domino 6.5.5 server, MS ISA 2002/4, MS SMS, MS WSUS, SNAP server, Symantec antivirus corporate and Veritas netbackup servers. - Administration and maintenance of finance sections' Sun, Progen, FMT and Insight servers. - Configure Cisco layer 3 switches, Cisco wireless and fiber channel switches, server racks, CMC, GE and APC UPS, network monitoring system and alarm system across Minustah HQ as well as regions. - Assist and gives on job training to CITS helpdesk IT technicians and regional IT representatives regarding network, internet and data security issues. - Assist finance sections users regarding Sun system usage and other IT related problems. - Perform as OIC server unit by the absence of unit leader. - Perform as CITS duty officer on weekly schedule.

Summarize any of Your Achievements

One of the LAN/WAN focal point of MINUSTAH and corporate with DPKO network administrators for domain and advanced IT issues. IT focal point for SUN, PROGEN, INSIGHT and FMT applications. Migrate MINUSTAH domain from windows 2000 to Windows 2003 domain. Design and implement LAN free Backup by using ADIC tape libraries, Cisco fibre channel 9120 switches and Veritas Netbackup Enterprise application to ensure data redundancy of Minustah server farm. Implemented disaster recovery site in Dominican Republic which is the identical of MINUSTAH data center to ensure data synchronization and domain replication with timely fashion. Deployed SUN server v 4.26 in SQL platform for Finance section and complete data migration from SUN v 4.25 BTrieve. Deployed several SQL database servers for other sections of MINUSTAH such as - HELPSTAR Application for CITS HELPDESK - DREAM v3.0 DATABASE server for UNDP - MEDIVACS DATABASE server for UN CLINIC. - CARLOG DATABASE server for TRANSPORT section.

Reasons for Leaving

RECEIVED OFFER for IT ASSISTANT (FS-4) at CITS, UNMIN

Job Title	Type of Business	From - To
IT EXECUTIVE	**ENTERTAINMENT AND HOSPITALITY**	**01/04/2004 - 01/02/2005**

Name of Employer	Name of Supervisor
NAGA RESORTS & CASINO CO.,LTD	**LIM BON TANG, SURVEILLENCE DEPT**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
10800	**12000**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number
85523895652

Email Address
limbt@nagaresorts.com

Address of Employer
Cambodia

Number of Employees Supervised by You
2

Description of Duties

- Administration and maintenance of PELCO USA Ditigal Surveillance system which is based on Windows 2000 server and clients. - Configure cisco switches. Deploy and maintenance of digital video recording system, wired and wireless broadband network - Installation and administration of Windows 2000 server, Windows XP clients. - Installation, administration and maintenance of IIS webserver, MDAEMON Email server and ISA Internet Proxy server. - Daily data backup, recovery and data security. - Installation and configuration of CCTV cameras, Central monitoring tools and ethernet cables. - Provide training regarding IT and Pelco System to IT supervisors.

Summarize any of Your Achievements

SUCCESSFULLY INSTALL AND CONFIGURE PELCO USA DIGITAL SURVEILLANCE SYSTEM INCLUDING 3 WINDOWS 2000 SERVERS, 20 DIGITAL VIDEO RECRODERS AND 15 USER OUTLETS. Deploy wired and wireless broadband network.

Reasons for Leaving

WOULD LIKE TO JOIN UNITED NATIONS FOR HELPING PEOPLE

Job Title	Type of Business	From - To
SERVICE MANAGER	**COMPUTER SALES, SERVICE AND DIGITAL NETWORK TOTAL SOLUTIONS**	**01/12/1999 - 01/04/2004**

Name of Employer	Name of Supervisor
PACIFIC SYSTEMS COMPUTER AND TOTAL SOLUTIONS	**PRUM LY**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
9600	**12000**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number
85512809222

Email Address
sales@pacific.com.kh

Address of Employer
Cambodia

Number of Employees Supervised by You
17

Description of Duties

Installation, administration and maintenance of Windows NT, Windows 2000, Suse Linux and Linux RedHat 6.2 RedHat network servers. Configure Cisco switches and routers for customers. Install and configure HP/COMPAQ Proliant and IBM netserves. Installation, administration and maintenance of CCTV system, Webserver such as IIS and Apache, Email Servers such as MS Exchange and MDAEMON and Qmail, Internet proxy servers such as MS proxy 2.0, ISA server 2000 and Wingate proxy, database server such as MS SQL, NETBACKUP Server such as Veritas and Arcserve. Lead service technicalteam for installation and maintenance of 802.11b/g long range outdoor Broadband wireless network to use at Cambodia's leading ISPs. Make weekly plans and report to General Manager. Taking care of IT service maintenance contracts for company's customers. Provide training to IT technicians.

Summarize any of Your Achievements

BECOME MICROSOFT CERTIFIED PROFESSIONAL (MCP) IN 2001. SUCCESSFULLY DEPLOY NUMBER OF IT PROJECTS IN GOVERNMENT AS WELL AS PRIVATE SECTORS. EXPERT IN WINDOWS 2000 SERVER OS, WINDOWS WORKSTAIONS, FAMILIAR WITH LINUX, SQL DATABASE, SEVERAL MAIL SERVERS AND TAPE BACKUP SYSTEMS.

Reasons for Leaving

WILLING TO LEARN ABOUT DIGITAL SURVEILLANCE TECHNOLOGY

Job Title	Type of Business	From - To
System Engineer	**Computer Sales and services**	**01/07/1996 - 01/08/1998**

Name of Employer	Name of Supervisor
Queen Star Compute Center	**Aye Aye Thet**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
2400	**3600**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number
9501502801

Email Address
queenstar@mptc.net.mm

Address of Employer
Myanmar

Number of Employees Supervised by You
2

Description of Duties

Installation, administration and maintenance of Windows NT and Novell Netware network, Windows 9x and Windows 3.11 workgroup networks, computer hardware, and application software. Perform one of technical research team and help-desk supporter. Leads networking team. Teach Pascal programming, Windows 3.11 and win95 OS, MS Access, Dbase and Microsoft Office. Perform as outdoor service technician. Install intranet MS exchange email server and clients for DEFENCE SERVICE ACADEMY, YANGON, MYANMAR.

Summarize any of Your Achievements

After 1 year of working, become computer service manager to supervise service technicians. Report to General Manager. Monitor and taking care of service maintenance contract.

Reasons for Leaving

To have oversea experiences and looking for better prospetics.

Job Title	Type of Business	From - To
Computer Assistant Technician and Application Teacher	**Computer Sales, Services and Teaching Center**	**01/01/1995 - 01/07/1995**

Name of Employer	Name of Supervisor
Miracle Computer Center	**Zaw Min Oo**

Salaries per Annum:

Starting	Final	Currency Paid	
1200	**1800**	**USD**	Is this a civil servant position of your Government? **No**
			Is this a position within the UN Common System? **No**

Telephone Number
951224330

Email Address
miracle@mptmail.net.mm

Address of Employer
Myanmar

Number of Employees Supervised by You

Description of Duties
Install and Service computers. Troubleshoot OS and applications problems. Teach MS Access, Excel, Word to students.

Summarize any of Your Achievements
Capable of working as network technicians after 3 months.

Reasons for Leaving
For better income and to learn advanced computer techniques.

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - **70** French - **60**

List any office machines or equipment you can use:

Computer Servers, Racks, Network Switches and Hub, Routers, Projectors, Printers, Copiers, Scanners, Digital Senders, computer networking devices, IT related accessores, wireless, bluetooth.

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Khmer	**No**	**Not easily**	**Not easily**	**Not easily**	**Easily**
Burmese	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

Address

c/o CITS, MINURCAT
Avenue Alibrahim
NDJAMENA Chad
Telephone: 235-2511888 extension 6601
Fax: 235-690 4005
Contact: ZEYA OO

Address

150-25
72nd Road
FLUSHING NY United States of America
Telephone: 1-347-561 9901
Fax: 1-646-9430653
Contact: ZEYA OO

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
JAMES HUANG	**GENERAL MANAGER**	**PACIFIC COMPUTER Cambodia**	**85512809222 james@pacific.com.kh**
DR. PIKE TIN	**RECTOR, UNIVERSITY OF COMPUTER STUDIES, YANGON**	**HLAING CAMPUS Cambodia**	**951566452**

Personal History Profile for Omololu Smith OWOLABI

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
OWOLABI	**Omololu Smith**	**Akindele**	
2. Date of Birth	3. City of Birth	Country of Birth	Index No
05/07/1971	**Ibadan**	**Nigeria**	
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Nigeria		**Nigeria**	
6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male	**175**	**80**	**Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **Yes. Gambia.**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **omololuowo@yahoo.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
Obafemi Awolowo University	**Ile-Ife Nigeria**	**Sep-1990 - Mar-1996**
Main Course of Study	Field of Study	
Computer Programming	**Computing**	
Degree Title or Equivalent	Degree Type	
Bachelor of Science in Computer Science with Economics	**Bachelor of Sciences**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
EMC	**Brindisi Italy**	**Mar-2009 - Mar-2009**
Main Course of Study		Certificate or Diploma
EMC Specialist Clariion Troubleshooting and Installation Customer Engineer		**EMCCE Certificate**

Name of School	City, Country	From - To
EMC	**Brindisi Italy**	**Dec-2008 - Dec-2008**
Main Course of Study		Certificate or Diploma
EMC foundation Information Storage Management		**EMCCPA Certificate**

Name of School	City, Country	From - To
ICESB	**Brindisi Italy**	**Sep-2008 - Sep-2008**
Main Course of Study		Certificate or Diploma
Information Technology information Library Version 3(ITIL) foundation		**ITIL V3 Certifiate**

Name of School	City, Country	From - To
UNITAR-POCI	**Pristina-Kosovo Yugoslavia**	**Jun-2003 - Jun-2004**
Main Course of Study		Certificate or Diploma
15 different courses related to peacekeeping operation and management and conflict resolution		**certificates in 15 courses**

Name of School	City, Country	From - To
Egbado college Ilaro	**Ilaro Nigeria**	**Sep-1983 - Jun-1988**
Main Course of Study		Certificate or Diploma
Sciences		**West African School Leaving Certificate(O/L)**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
Rapid Deployment Storage Area Network Engineer	**Peacekeeping Operations**	**01/08/2008 -**

Name of Employer		Name of Supervisor
United Nations Office for Project Services		**Isment Traljic**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
4904	**4904**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
3908316631	**omololuo@unops.org**

Address of Employer

Italy

Number of Employees Supervised by You

1

Description of Duties

Function as the technical leader in storage system implementation, systems upgrade and Systems integration. Monitor Storage System operations and verify systems availability. Interact with network engineers to proactively facilitate integration of storage array systems into enterprise ICT Infrastructure. Perform tasks related to storage provisioning and host integration. Function as a technical resource in storage system support for enterprise Disaster Recovery and Business Continuity (DRBC) solution implementation. Perform technical evaluation of stores and systems related to Storage infrastructure and DRBC solutions. Actively involve with third parties engaged in Storage infrastructure projects to ensure acceptable quality of service delivery and, prevent information security incidents. Perform the functions of enterprise backup and recovery administrator and data replication process owner. Propose efficient, resilient and reliable data replication solution from UN Missions to UNLB. Assist missions and DPKO in preparing, implementing and testing DRBC plans. Support regular maintenance of DRBC plans and conduct periodic exercises to verify DRBC readiness. Interact with Missions, UNLB teams and DPKO HQ to support the formulation, planning, implementation and testing of DPKO DRBC plans. Provide DRBC training and support missions in DR or BC as required. Define technical specifications and assist with capacity planning and budget estimates etc for SAN equipment. Assist DPKO and CITS on any ad-hoc projects and tasks as required. Perform tasks associated with DPKO and

Summarize any of Your Achievements

1. Deployment of high capacity Tape Data Backup robotic system scalar i2000 for centralized and efficient mission data disaster recovery plan and to facilitate quick backup of high volume mission data. 2. Deploy D2D data backup service for faster and reliable data backup and recovery by deploying a 73TB capacity Disk library which removes the slow capacity local disk staging to centralized efficient Disk library. 3. Designed, deployed and Implemented DR and BC infrastructure for Mission remote datacenter to ensure business continuity in any scenario of disaster to primary Datacenter on Virtualized environment. 4. Due to separation of Network infrastructure and service for Peacekeeping Mission and campus, I installed, configured and deployed a separate SAN infrastructure with High availability (EMC CX3-20 Storage system, Cisco MDS9120 fabric Switches) of 12TB for campus centralized data management

Reasons for Leaving

End of Project

Job Title	Type of Business	From - To
System Administrator	**Anti Crime and Drug**	**01/09/2006 - 01/08/2008**

Name of Employer		Name of Supervisor
United Nations Office on Drugs and Crime		**Alain Nkoyock**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
3120000	**3120000**	**NGN**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
	smith.owolabi@unodc.org

Address of Employer

Nigeria

Number of Employees Supervised by You

4

Description of Duties

Assist in the implementation and operational support of the core mission services and network; Design and manage Business Continuity plan (BCP) and disaster recovery plan (DRP) for the entire project Deploy and administer Citrix servers and Terminal services, Linux firewalls and proxy servers, ADS, and file services. Design system policies and installation standards for all ICT infrastructures and SOP for ICT services. Provide technical advice to clients when necessary and respond to requests from users (at Level 2 of the escalation procedures) and assist in deploying/configuring systems so as to conform to ITS infrastructure standards and EFCC needs. Perform analysis of network loads and capacity to optimize system performance, and provide statistical reports to the CIT; Provide resolution of more complex issues escalated from the support helpdesk and provide extra frontline support capacity as required; Handled knowledge transfer and training to network operations system administration staff; Explore and identify business critical improvement opportunities; Ensure all relevant systems documentation is maintained in a current status; Test and evaluate new equipment and systems; Perform administration, operation, technical support, and monitoring of the servers and workstations. Liaise with ICT team in HQ to facilitate system policies and external agencies. Handle generation of system specification for requisition and certify supplied equipment. Assist in the LAN/WAN design, upgrade and tuning to facilitate satisfactory delivery. Liaise with ITS staff to maintain efficient and reliable operations of the server system. Assist in identifying the need for new systems or re-engineering of the existing systems. Perform other related duties as required.

Summarize any of Your Achievements

To ensure business continuity I deployed system monitoring services on the network and servers (CACTI, RANCID, Big Brother, and Snifters) to proactively discover and identify changes that will impair service delivery. Also a member of the security team to design policies to be deployed on the checkpoint firewall for network security Coordinate the deployment of antivirus Server to ensure system data reliability and secure the entire system against virus attacks Availability and reliability – Designed a Storage Area Network deployed on HP MSA 1000 cluster with 4TB of storage and Eonstor 6TB storage system to ensure data consistent availability and central storage and access which is manageable. Deployed windows clusters of service servers e.g. File Server, Application servers and web servers to facilitate information sharing within which also reduce the risk of data loss due to workstation failure but all official data are stored in the file server which is backed up regularly.. Design and deploy the required backup strategies to ensure disaster recovery. The infrastructure is designed and deployed with Commvault Qinetix software and MSL 6060 Tape library to handle scheduled backup of critical data servers both at local stations and remote station on fiber backbone. Sync server, Onebridge services was deployed to facilitate access support for field staff to their mail through their PDA with GPRS services. This was deployed for high management staff and operation staff that are usually on the field and could not have access to computer or internet but could have mobile phone connectivity to have access to information e.g. e-mail and other applications on the network.

Reasons for Leaving

End of Conract

Job Title	Type of Business	From - To
National Consultant	**Information Technology Services**	**01/08/2006 - 01/09/2006**

Name of Employer		Name of Supervisor

United Nations office on Drugs and Crime   **Alain Nkoyock**

Salaries per Annum:

Starting	Final	Currency Paid		
316653000	**316653000**	**NGN**		

Is this a civil servant position of your Government? **No**

Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
smith.owolabi@unodc.org

Address of Employer
Nigeria

Number of Employees Supervised by You
2

Description of Duties
Assist in the implementation and operational support of the core mission services and network; Monitor all EFCC personal computers nation wide to ensure that software distributions and updates are being done. Deploy and administer Citrix servers and Terminal services, Linux firewalls and proxy servers. Provide technical advice to clients when necessary. Perform analysis of network loads and capacity to optimize system performance, and provide statistical reports to the CIT; Provide resolution of more complex issues escalated from the support helpdesk and provide extra frontline support capacity as directed; Support knowledge transfer and training to network operations staff; Explore and identify business critical improvement opportunities; Ensure all relevant systems documentation is maintained in a current status; Test and evaluate new equipment and systems; Perform administration, operation, technical support, and monitoring of the server system. Undertake troubleshooting of the server system in coordination with Desktops Engineers Team in Vienna. Liaise with ITS staff to maintain efficient and reliable operations of the server system. Assist in identifying the need for new systems or re-engineering of the existing systems. Respond to requests from users (as Level 2 of the escalation procedures) and assist in deploying/configuring systems so as to conform to ITS infrastructure standards and EFCC needs. Perform other related duties as required.

Summarize any of Your Achievements
Achievements: Design and update LAN/WAN ICT infrastructure and services to guarantee auditable, secured, reliable and scalable information processing environment for Nigeria Financial and Intelligence Unit(NFIU) and Economic and Financial Crime Commission (EFCC) Provide leadership and coordinate ISP to install microwave mast for Internet service provison for cadet training. Infrastructures on IP-IP technology. An enhanced IPtable to ensure secure

Reasons for Leaving
Change of Contract

Job Title	Type of Business	From - To
Information Technololgy Officer	**Peace keeping Mission**	**01/04/2003 - 01/08/2006**

Name of Employer	Name of Supervisor
United Nations Mission In Kosovo(UNMIK)-UNV	**Mr. Mark Peters**

Salaries per Annum:

Starting	Final	Currency Paid		
1	**1**	**USD**		

Is this a civil servant position of your Government? **No**

Is this a position within the UN Common System? **No**

Telephone Number

Email Address
owolabio@un.org

Address of Employer
Yugoslavia

Number of Employees Supervised by You

Description of Duties
Manage ICT operations.Review and manage IT Systems which comprise of over 500 workstations.Continuously evaluate and analyse ICT Infrastructural needs. Determine applicability and integration of new technologies. Ensure availability, functionality and accessibility of system. Manage system updates, improve and develop new systems operation procedure as required. Evaluate and resolve user problems and manage IT service desk. Develop and maintain standards for systems configuration, policies and procedure of implementation. Establish disaster recovery system –Monitor system performance and data back- ups, replication across network. Participate in IT service contract,provide specifiation standards for requisition of hardware/software and Liaise with ISP, external agent.Provide user training. Co-ordinate software testing. Provice technical specifictaion for procurement process. Periodically evaluate infratrusture and user's need and profers recommendation requirement to enhance operation Co-ordinate network design and implementation which includes LAN/WAN IP design,Installation and configuration of telecommunication systems.Manage and Monitor network performance and carry out Network Administration. Povide specification for all ICT infrastructure.Coordinate vulnerability,threats and risk assessment procedures to develop and maintain security and standards policy based on the ISO17799 and ITIL framework. Develop action plans to implement security polices to ensure secure network. Participate in capacity building plan. Handle bussiness process analysis for complex application database design. Model bussiness processes and monitor the system development lifecycle. Participate in Application database, metadata design, components development, integration and deployment, front-end design and testing.Coordinate electronic document archiving system analysis and deployment. Redesign and update Department dynamic data driven web site & assist in web content mgt

Summarize any of Your Achievements
To ensure that adequate infrastructure, services and standard procedures are established, I carried out feasibility study of Infrastructures required for the DOJ LAN/WAN implementation and provide solution and deployed the recommended infrastructure to facilitate connectivity. Following Capacity building orientation required for continuity, I developed a knowledge based system to enhance system support team and trained locals staff to handle up to third level system support. Increased in staff members make information processing management cumbersome and delayed, I deployed a LAN with appropriate services (ADS, ISA, and file/application server) and infrastructure to centrally manage system and data sharing including security policies which helps to alleviate the victim identification process which is the core of the office goal. The data collection was not collected in a format that could facilitate processing and these really make identification process a long process and less accurate. My analysis of the process help to develop relational databases (DVI, Consolidated- List, DNA samples), that help to increase efficiency and accuracy of identification Processed information are usually hard copied/stored on CDs to be shared with other external agencies and other parties which makes information sharing and public information to be unprofessional, delayed and unprotected, with this problem I updated the department public web interface to include portal for external agencies logon to access database information which helps them to have real time updated information.

Reasons for Leaving
Carrer Enhancement

Job Title	Type of Business	From - To
Head, Information & Communications Technology	**Kosovo Assembly secretariat**	**01/10/2001 - 01/06/2003**

Name of Employer	Name of Supervisor
United Nations Mission In Kosovo(UNMIK) - UNV	**Mr. Paul Brading**

Salaries per Annum:

Starting	Final	Currency Paid		
1	**1**	**USD**		

Is this a civil servant position of your Government? **No**

Is this a position within the UN Common System? **No**

Telephone Number

Email Address

38138504604   owolabio@un.org

Address of Employer

Yugoslavia

Number of Employees Supervised by You

17

Description of Duties

Managed Kosovo Assembly ICT LAN/WAN project design and implementation for over 500 users. Evaluated and analysed ICT needs and User requirement and translated them to applications. Developed work plans for activities within the department. Co-ordinate and Liaise with external agents (contractor and ISPs) to provide direction and develop MOU and SLA for outsourced services. Participated in policy decision on ICT systems and integration concept with other government ministries. Identified and define users and system requirements. Coordinate recruitment of IT Local staff to various IT units within the department. Reviewed IT requisitions and provide specifications for all ICT supplies, review bids, and carry out software testing. Defined software development tools and standard operating procedures for daily operational support. Managed information system project lifecycle for Application development including functional process identification and specification design, modeling, coding and testing. Handled system analysis and development of client/Server based RDBM application. Handled software product evaluation which includes installation, testing and technical support to the staff. Handled Application and SQL server administration to ensure security. Determined the applicability of new technologies and coordinate feasibility studies. Coordinated Installation, configuration and maintenance of systems and network infrastructure which include File/Application /ISA servers, Exchange server, switches, routers and firewalls, PDC, BDC, ADS, DNS, DHCP, PABX. Developed, implements and periodically analysed standards, policies, security infrastructure, processes, procedures and services. Provided availability, functionality and accessibility of services ensuring high QoS. Monitored system performance and coordinated system and operation tuning. Carried out Data recovery, Virus protection assessment. Handled overall system support. Establish service desk

Summarize any of Your Achievements

Created an help service desk unit and trained staff for customer support services which help to reduce cost of system maintenance and time required to keep system up and runing. Due to reports of missing equipment to facilitate tracking and distribution of equipment I developed and deployed a relational inventory database which helps management to keep track of locations and who is responsible for non expendable assets. Due to zero level of ICT services and infrastructure required to be established, I harnessed support from external agents, build professional team network and provide direction to meet dead lines for ICT services and infrastructure deployment which help Kosovo assemby start up and help staff to be able to perform their tasks effectively.

Reasons for Leaving

End of contract

Job Title	Type of Business	From - To
Database Manager(Specialist)	**National Identity production(ID Card,etc)**	**01/07/2001 - 01/10/2001**

Name of Employer	Name of Supervisor
Central Processing Center UNMIK - UNV	**Ms Marggot Eelman**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **Yes**
1	**1**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
38138504604	**eelmanm@un.org**

Address of Employer

Yugoslavia

Number of Employees Supervised by You

98

Description of Duties

Established a new bio-data entry and processing office for the registration of the minorities. Activated a LAN of 120 computers; installed and configure application server, special data capture devices (AFIS-Finger print, digital camera, signature capture device). Managed the database in use and ensure data integrity and security. Ensured data entry policies are enforced. Handled data Replication across network. Managed and monitor data backup and archiving. Handled database server administration. Supervised shift supervisors on daily schedules. Monitored operator entry rates on the server and generate reports. Managed discrepancies in entries with in-house software tools, established and managed procedures to prepare process, store, backup, and archive and distribute data information form. Periodically assessed system design and architecture towards disaster recovery and data security. Implement proactive measures to facilitate bio-data collection, data entry and processing. Handled system support and maintenance of desktop, and servers.

Summarize any of Your Achievements

Generation of ID Cards, Travel Document & Voters Card for the minorities in Kosovo through the deployment of minority registration center to collect and process required biometric information.

Reasons for Leaving

End of contract

Job Title	Type of Business	From - To
Information Technology Consultant	**Third tier of the National Govt**	**01/02/2000 - 01/07/2001**

Name of Employer	Name of Supervisor
Ipokia Local Govt.	**Mr. Femi Ajayi**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
450000	**450000**	**NGN**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
23414001948	

Address of Employer

Nigeria

Number of Employees Supervised by You

10

Description of Duties

Analysed existing system to identify requirements and feasibility of computerization of the local government. Recommended and implement solutions to ensure Office automation. Supplied IT equipment according to requirements and recommended configuration. Handled service desk and maintenance of IT equipment and installations. Ensured availability, functionality and accessibility of IT system. Identified IT training requirements for executives and junior staff and develop training programs required. Develop training course manuals for staff training.

Summarize any of Your Achievements

Developed and Provide Training manual for Computer literacy enhancement

Reasons for Leaving
End of project

Job Title	Type of Business	From - To
IT Consultant	**Medical Services**	**01/02/2000 - 01/07/2001**

Name of Employer	Name of Supervisor
Calvary Clinic & Maternity Home	**Dr K.O Owolabi**

Salaries per Annum:

Starting	Final	Currency Paid		
160000	**220000**	**NGN**	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **No**	

Telephone Number	Email Address
23439720565	**omololuowo@yahoo.com**

Address of Employer
Nigeria

Number of Employees Supervised by You
10

Description of Duties

Carried out business analysis to identify requirements for application software development and implementation for the management automation system project. Translated existing business processes and modeled it for software application design. Designed, developed and implemented comprehensive window based multi-user client/server relational Hospital Management Database software. Provided customer oriented workshop for software demo to ensure all aspect of business processes were documented for development. Designed and implemented Network LAN deployed on windows 2000 server. Install, configure and maintain File/Application servers, switches and firewalls, PDC, ADS, DNS, DHCP, on the local area network. Provide and installed required infrastructure to facilitate the software design implementation as required. Managed the change process to ensure effective change to the new environment. Ensure customer satisfaction by testing every application module before deployment. Provided standard user manual and technical documentation of the system. Ensure users are well trained to handle the system. Provided solution for data recovery by incorporating centralized backup procedures on server. Evaluated users process to identify required training to enhance the system. Handled troubleshooting and maintenance of Equipment (Server, Switches, Printers and Workstations) within contract period Development platform & Technologies: Visual studio, ADO Services, SQL, MS Access

Summarize any of Your Achievements

The existing manual management system was complex, expensive and not track able, the development of Hospital Management Suite helps to create simple means to process and manage the system. The system cannot effectively function when the information cannot be shared, implementation of LAN helps to provide information sharing and reduce cost.

Reasons for Leaving
End of Project

Job Title	Type of Business	From - To
Associate Consultant	**IT**	**01/10/1999 - 01/12/1999**

Name of Employer	Name of Supervisor
HI-Tech Engineering	**Mr Nbye**

Salaries per Annum:

Starting	Final	Currency Paid		
7000	**7000**	**GMD**	Is this a civil servant position of your Government? **Yes**	
			Is this a position within the UN Common System? **Yes**	

Telephone Number	Email Address

Address of Employer
Gambia

Number of Employees Supervised by You
0

Description of Duties

Under the supervision of the pioneering company my responsibilities includes comprehensive assessment of existing system in Gambia Income Tax & Revenue Ministry and Custom Services Commission to identify hardware/software application solution vulnerable to Y2K issues. Analyze and designs computer system requirements and formulates procedures for the solutions implementation towards Y2K compliance. Write comprehensive technical report on designing & implementation including recommendation on hardware and software solution required to ensure data security, integrity & compatibility with Y2K and including capacity planning. Carry out intensive risk analysis and disaster recovery plan and notify on identified areas of High security risk to government sensitive database and how to improve on them. Sponsored by World Bank

Summarize any of Your Achievements

the final analysis of Gambia system in preparatory measures against disaster and risk vulnerability and Y2k compliance

Reasons for Leaving
End of Project

Job Title	Type of Business	From - To
Software Consultant	**Educational**	**01/04/1999 - 01/06/1999**

Name of Employer	Name of Supervisor
Gambia College	**Mr Njie**

Salaries per Annum:

Starting	Final	Currency Paid		
5000	**5000**	**GMD**	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **Yes**	

Telephone Number	Email Address

Address of Employer
Gambia

Number of Employees Supervised by You
2

Description of Duties
Under the supervision of the college Principal my responsibilities includes: Overall system analysis and develop client/server based relational database in cooperated with policies and procedure for data collection, data entry input, data validation, processing, storage, student grading. Analyze requirements for project infrastructure and ensure the use of state-of-art hardware and software that will guarantee performance, security, accessibility, maintainability, and availability.Install and configure required application server and software (VB 5, SQL server). Develop requirements that include such human factors. Establish processes needed to effectively operate the technical architecture appropriate for the project database and interface architectures. Design data storage adequate to accommodate database growth with user-friendly search engine for reporting as required. Design and set up backup procedure and devices. Train Record officers on project architecture database maintenance and reporting process. Developed appropriate user manual and system documentation

Summarize any of Your Achievements
To establish a computerised student record system

Reasons for Leaving
end of contract

Job Title	Type of Business	From - To
System Administrator/Lecturer	**Education**	**01/05/1998 - 01/01/2000**

Name of Employer	Name of Supervisor
Gambia Institute of Computer Tech.	**Mr Jameh**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
20000	**24000**	**GMD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address

Address of Employer
Gambia

Number of Employees Supervised by You
150

Description of Duties
Lecturing I.D.P.M courses such as IT Programming design and implementation, database applications and development in both Diploma and higher diploma level. Handle student project and assessment. Design and implement student Records database. Manage computer room, maintain and upgrade system as required.

Summarize any of Your Achievements
Student development and The institute had the Highest success result in IDPM.CLAIT exams.

Reasons for Leaving
Better offer

Job Title	Type of Business	From - To
Assistant Dataprocessing Manager	**Ministry**	**01/06/1997 - 01/01/1998**

Name of Employer	Name of Supervisor
Ministry Of Finance	**Mrs Bankole**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
12000	**15000**	**NGN**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address

Address of Employer
Nigeria

Number of Employees Supervised by You
5

Description of Duties
Under the supervision of the Data Control Officer my duties were to validate data entry, monitor operators and data entry to ensure data security and integrity, maintain hardware and software installed and ensure data back up with DLT Tape on server. Over see data collection process to ensure standard are followed.Assist in the data security and reporting system and staff pay slip reports

Summarize any of Your Achievements
The meeting of deadline was achiveable

Reasons for Leaving
end of services

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:
Indicate typing speed in words per minute: English -   French -
List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**

French	**No**	**Not easily**	**Not easily**	**Not easily**	**Not easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Yoruba	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

Address

Via Materdomini 51/A
Brindisi Puglia Italy
Telephone: 39-0831-548014
Contact: Omololu Akindele Smith Owolabi

Address

UNOPS/UNLB CITS c/o Aeroporto Miltare, O"Pierozzi
Piazza Del Veno 1
Brindsi Puglia Italy
Telephone: 39-0831-446631
Fax: 39-34-5597920
Contact: Omololu Akindele Owolabi

Address

Plot 4, Block 20, Industrial Housing Estate
P.O.Box 1392,
Sango Ota Ogun State Nigeria
Telephone: 234-8063584254
Fax: 234-8023059324
Contact: Omololu Owolabi

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Olufemi AJAYI	**Director General service & Administration**	**ipokia Local Gorvernment,Ipokia. Ogun state,Nigeria. Nigeria**	**23439724000**
Paul BRADING	**Logistic Officer**	**UNMIK,Asset Disposal.Admin HQ. Pristina. Kosovo Nigeria**	**38138504604 brading@un.org**
Emmanuel COLE	**Legal Practisioner**	**UNMIK,Department of Justice.Pristina.3300 .Kosovo Nigeria**	**38138504604 colee@un.org**

Personal History Profile for Abhineet PRAKASH

General Details

1. Family name **PRAKASH**	First Name **Abhineet**	Middle Name	Maiden Name, (if any)
2. Date of Birth **12/05/1972**	3. City of Birth **vaishali**	Country of Birth **India**	Index No
4. Country of Nationality at Birth **India**	Second Nationality (if any)	5. Country of Present Nationality **India**	Second Nationality (if any)
6. Gender **Male**	7. Height [cm] **180**	8. Weight [kg] **88**	9. Maritial Status **Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **No**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/07/2006**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **avin72@rediffmail.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name **Tamilnadu Technical Board**	City, Country **madras India**	From - To **Apr-1989 - Apr-1992**
Main Course of Study **Electronics**	Field of Study **Engineering & Engineering Trades**	
Degree Title or Equivalent **diploma in electronics and communication**	Degree Type **Undergraduate degree**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School **FORMATECH**	City, Country **BEIRUT Lebanon**	From - To **Jul-2009 - Jul-2009**
Main Course of Study **ITIL FOUNDATION COURSE -V3**		Certificate or Diploma **CERTIFICATES**

Name of School **FORMATECH**	City, Country **BEIRUT Lebanon**	From - To **Jul-2009 - Jul-2009**
Main Course of Study **CRYSTAL REPORTS**		Certificate or Diploma **CERTIFICATES**

Name of School **Prometric instiute New Delhi**	City, Country **New Delhi India**	From - To **Mar-2002 - Apr-2002**
Main Course of Study **cisco (ICND) and MCP (Microsoft)**		Certificate or Diploma **CCNA,MCP**

Name of School **COMPUTER POINT INDIA LTD**	City, Country **MADRAS India**	From - To **Mar-1992 - Mar-1993**
Main Course of Study **COMPUTER HARDWARE AND NETWORKING RELATED COURSE**		Certificate or Diploma **DIPLOMA IN COMPUTER HARDWARE AND NETWOKING**

Name of School **J.N. Sah J.N.Giri High School**	City, Country **Hajipur Vaishali (Bihar) India**	From - To **Jan-1979 - Mar-1989**
Main Course of Study **High Schhol**		Certificate or Diploma **Basic to high school (10th) level Education**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
CITS help desk tech.	**IT help desk**	**01/11/2006 -**
Name of Employer		Name of Supervisor
TRIGYN (UNIFIL)		**Mohammad Modabbar**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
3450	**2600**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number

Email Address
abhihneet@un.org

Address of Employer
Lebanon

Number of Employees Supervised by You
6

Description of Duties

1. Operating system related issues like new system installation, attaching with domain, windows updates, Antivirus software, mailing client installation Printer attachment, ghosting image for new or old systems, troubleshooting with any of the above mention issues 2. Troubleshooting/ repairing of system hardware- received from sectors/regions 3. troubleshooting of user's operational problem like malfunctioning of any device, 4. Any network connectivity related issues like troubleshooting with hub, switches, and routers 5. Mailing issues like new ID installation, application sharing, archiving related issues 6. Printer, digital sender, multifunction (all in one) device installation/troubleshooting 7. Responsible for ID card printer installation /troubleshooting 8. Responsible for carlog system installation /troubleshooting 9. Responsible for new IP security Camera installed in various exit/incoming gates 10. Troubleshooting with internet based application Galileo, mercury, Advance security, business objects 11.As a active member of my Team I frequently go to sectors for network related installations /troubleshooting /inspection

Summarize any of Your Achievements

As an IT Helpdesk support professional and in absence of my supervisor I act as a supervisor and I have supported my user/technicians from basic to all the complex problems .our day today our work involved mainly .

Reasons for Leaving
better future prospects

Job Title	Type of Business	From - To
Facility Manager (DATACENTRE)	**INFRASTRUCTURE ,SYSTEM, USER TECHNICAL Management of datacentre**	**01/03/2003 - 01/11/2006**
Name of Employer		Name of Supervisor
UTITSL		**R.K.PURI**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
150000	**250000**	**INR**	Is this a position within the UN Common System? **No**

Telephone Number
09101126386997

Email Address
avin72@rediffmail.com, avin72@gmail.com

Address of Employer
India

Number of Employees Supervised by You
5

Description of Duties

As A Employee of Zenith InfoTech Ltd, I am posted in Kota (Rajasthan) In organization of Indian government sector Called EPFO (EMPLOYEES PROVIDENT FUND ORGANIZATION).They are Running A project Called NSSN. It is Giving National Social security Number. To The companies who have at least 20 nos of employee or those who are giving PF Facility to their employee. Here we have TWO Database servers, one domain Controller. 20 Nodes,(IBM) Two Routers, and A switch (CISCO) WITH A STORAGE ARRAY NETWORK(Fast T200 HA) AND A SAN SWITCH (IBM 3534-F08).AS A FACILITY MEMBER MY RESPNSIBILITIES ARE Given Below1.Helping user in their day today work. Receiving Data from field, process them in server.2.Data Validation scanned data, field data and sending them for allotment of NSSN numbers To H.O3.Receiving NSS N Cards (storekeeping) assuring the deliveries in safe hands.4.Server handling Backup management, startup and shutdown process due to power problem5.Lease line Monitoring and data transfer to H.0, R.O, PILOT OFFICES 6.DATA QUEERY using PL/SQL for finding the desired data from database7.Made a store program Called NSSN STOCK, That helps Keeping track of receive, Dispatched, and rejected cards/forms8.User training program (about latest development, addition in project)9.Oracle 9i installation (server & clients) 10.Maintenance of IBM Hardwares (xeon server, desktops)11.Familiar with ADMINISTRATIVE Knowledge ERP Environment

Summarize any of Your Achievements

More than 10 years of highly motivated professional experience in all phases of the system life cycle. Best skills are LAN/WAN installation; wireless computer networking; managing video conferencing network using satellite link and using dica box (a type of ISDN multiplexer); knowledge of satellite communication; configuration and maintenance of NOVELL, Windows NT, and Windows 2000; and installation, configuration and administration of Lotus Domino and Notes. Works quickly and delivers to specifications. Other areas of expertise include UNIX based networks; internet related areas visa setting up and maintaining proxy server, MS exchange server and messaging systems; and installation of Oracle servers.

Reasons for Leaving
looking for better future prospects

Job Title	Type of Business	From - To
WAN TECHNICIAN	**INSTALLATION ,MONITORING OF EQUIPMENTS**	**01/11/1999 - 01/06/2002**
Name of Employer		Name of Supervisor
TCIL (UNLB BRINDISI ITALY)		**DAVID WILKINS, PAREZ BAYRON , VIJAY RAJRATNAM**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
25000	**35000**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number

Email Address

00398346222   **WILKINSD@UNLB.ORG**

Address of Employer

Italy

Number of Employees Supervised by You

Description of Duties

As a Network & System Support person under ESS/EDP of the United Nations Logistics Base my primary duties were user/network support with additional WAN Technician responsibilities delegated after three months. My initial duties as a team member included implementing designs for the main communication hub of the United Nations Network Control Center linking the United Nations Head Quarters with the United Nation Logistics Base and worldwide peacekeeping missions and other associated global United Nations departments. (70 nods of Compaqs latest servers (DL-360, DL-580) in 12 racks extra network monitoring room, 35 satellite communications links reestablished, latest cabling management (fiber optics, cat 5e) is being done) We established video conferencing and provided internet services, data transmissions and web mail hosting using lotus domino (either using service providers E1 or T1 - or satellite modem links having four antennas with six transponders through frame-relay asymmetric carriers. After finishing preparation Network control centre (NCC) ,Worked in same section as A N.c.c operator to provide First line support to the missions in their day by day functioning in 24/7 shifts

Summarize any of Your Achievements

More than 10 years of highly motivated professional experience in all phases of the system life cycle. Best skills are LAN/WAN installation; wireless computer networking; managing video conferencing network using satellite link and using dica box (a type of ISDN multiplexer); knowledge of satellite communication; configuration and maintenance of NOVELL, Windows NT, and Windows 2000; and installation, configuration and administration of Lotus Domino and Notes. Works quickly and delivers to specifications. Other areas of expertise include UNIX based networks; internet related areas visa setting up and maintaining proxy server, MS exchange server and messaging systems; and installation of Oracle servers.

Reasons for Leaving

CONTRACT FINISHED

Have you any objections to our making inquiries of your present employer?   **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them?   **No**

For clerical grades only:

Indicate typing speed in words per minute: English -   **40**   French -

List any office machines or equipment you can use:

personal computer

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Hindi	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

Address

B-175 First Floor opposit Motherdairy Patparganj

pandav nagar

New delhi delhi India

Telephone: 091-011-25038430

Fax: 091-9910117168

Contact: abhineet prakash

Address

CITS help desk UNIFIL head quater ,Lebanon

Naquora Lebanon

Telephone: 961-70-930840

Contact: Praksh Abhineet

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
sayed NOORUDDIN	**it-helpdesk**	**unifil-head quarter Lebanon**	**96101827000 sayedn@un.org**
narendra SINGH	**relative**	**d2/31 binodpuri Lebanon**	**911125038430 nkumar65@yahoo.co.in**
pramod SINGH	**it- engineer**	**HCL INDIA Lebanon**	**911209818566917 pramodp_singh@rediffmail.con**

Personal History Profile for Ittipon PROMMOPRAKARN

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
PROMMOPRAKARN	**Ittipon**		

2. Date of Birth	3. City of Birth	Country of Birth	Index No
21/04/1972	**Lampang**	**Thailand**	

4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Thailand		**Thailand**	

6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male	**167**	**172**	**Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **p.ittipon@gmail.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
King Mongkut's University of Technology Thornbury (KMUTT)	**Bangkok Thailand**	**Apr-2003 - Jun-2005**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
Master of Science (Information Technology)	**Masters**	

University Name	City, Country	From - To
King Mongkut's Institute of Technology Ladkrabang (KMITL)	**Bangkok Thailand**	**May-1993 - May-1996**
Main Course of Study	Field of Study	
Electronics	**Engineering & Engineering Trades**	
Degree Title or Equivalent	Degree Type	
Bachelor of Engineer in Electronics	**Degree**	

University Name	City, Country	From - To
King Mongkut's Institute of Technology North Bangkok (KMITNB)	**Bangkok Thailand**	**May-1990 - May-1993**
Main Course of Study	Field of Study	
Electronics	**Engineering & Engineering Trades**	
Degree Title or Equivalent	Degree Type	
Diploma in Industrial Electrical	**Undergraduate degree**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
Lampang Technical Vocational School	**Lampang Thailand**	**May-1987 - May-1991**
Main Course of Study		Certificate or Diploma
Electronics		**Vocational in electronic**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
IT Control assurance Manager	**Advisory**	**01/05/2009 -**
Name of Employer		Name of Supervisor
Deloitte Touche Tohmatsu Jaiyos Advisory Co., Ltd.		**Weerapong Krisadawat**
Salaries per Annum:		

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
1080000	**1080000**	**THB**	Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer

Thailand

Number of Employees Supervised by You

Description of Duties

Managing IT audit/consulting team.Deliverable general computer control testing and assurance

Summarize any of Your Achievements

-

Reasons for Leaving

Challenge on big and international organization

Job Title	Type of Business	From - To
Instructor	**Professinoal training Center**	**01/09/2008 - 01/04/2009**
Name of Employer		Name of Supervisor
ACIS Professional Center Co., Ltd		**Prinya Hom-anek**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
1040000	**1040000**	**THB**	Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer

Thailand

Number of Employees Supervised by You

Description of Duties

Instructor/Facilitator on information technology audit and security

Summarize any of Your Achievements

Initiate new course outline for computer audit/security.

Reasons for Leaving

Found more interesting jobs

Job Title	Type of Business	From - To
Lead Auditor	**Certificate Body**	**01/02/2006 - 01/09/2008**
Name of Employer		Name of Supervisor
BVQI (Thailand)		**Thanakorn Wainiyom**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
600000	**600000**	**THB**	Is this a position within the UN Common System? **No**

Telephone Number
6626704800

Email Address
ittipon.prommoprakarn@th.bureauveritas.com

Address of Employer

Thailand

Number of Employees Supervised by You

Description of Duties

ISO 9001:2000 Quality management system auditor (3rd party audit) ISO 27001:2005 Information Security Management System Auditor (3rd party Audit) ISO 27001:2005 Trainer (Public course) IT Technology consult

Summarize any of Your Achievements

**- First Thai's auditor(Certification body auditor) for ISO27001:2005, and in process to qualifying to lead auditor , Conduct on Information Security Management system training course.
- Audit in ISO9001:2000 more than 15 company in various industry. - Consult and support on Information technology infrastructure and facilities**

Reasons for Leaving

- UN is the great organization when I know about job vacancies that fit to my knowledge and exprerience I don't hesitate to apply. I want to back to IT professional career.

Job Title	Type of Business	From - To
Network Engineer	**IT Vendor**	**01/10/2004 - 01/02/2006**
Name of Employer		Name of Supervisor
Hewlett Packard (Thailand)		**Sompoj Patsuwan**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
480000	**540000**	**THB**	Is this a position within the UN Common System? **No**

Telephone Number

Email Address

6623539500

Address of Employer

Thailand

Number of Employees Supervised by You

Description of Duties

•Design ,Planning and implement on computer network and Security •Project Engineer •Account Service Engineer •Technology Consult

Summarize any of Your Achievements

Certified on Computer Network Professional (CCNP) Design and Implementation on network from cabling to high end hardware for various project Design and Implementation on network security for variuos customer Installation and Maintenance network infrastructure for customer with more than 15 site

Reasons for Leaving

Want to got opportunity for Information security auditor on new company(BVQI)

Job Title	Type of Business	From - To
Engineer	**IT Service**	**01/01/1996 - 01/10/2004**

Name of Employer	Name of Supervisor
Krung Thai Computer Services	**Weerasak Lhaopakchan**

Salaries per Annum:

Starting	Final	Currency Paid		
			Is this a civil servant position of your Government? **No**	
10200	**42000**	**THB**	Is this a position within the UN Common System? **No**	

Telephone Number | Email Address

Address of Employer

Thailand

Number of Employees Supervised by You

Description of Duties

- Solved problem Diagnostics for computer Network - Installation and Maintenance for Banking online Network - Implementation Network Management System for Network Monitoring - Network performance monitoring and analysis - Implement Security policy for Network device Computer Technician - Co-Operation with computer network provider - Train staff for new computer network technique or technology

Summarize any of Your Achievements

- Installation and maintain compouter network LAN/WAN more than 200 node (In area of duty) - Planning and design IP address schema for LAN/WAN network more than 150 node - Implmentation Network management system to monitot fualt, performance , incident etc. - Planning for network device security policy - Implemetation security policy for network device

Reasons for Leaving

Want to move to IT Vendor company and want more opportunity improvement for knowledge and career path.

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - **20** French - **0**

List any office machines or equipment you can use:

Personal Computer Copying machine FAX Phone LCD Projector

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Thai	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

Address

218/46 Soi Suanpak 48 Suanpak Rd.
Chimplee Talingchan
Bangkok - Thailand
Telephone: 66-2-8844475
Fax: 66-9-9259964
Contact: Ittipon Prommoprakarn

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
somsit CHANSAKULPORN	**IT Specialist**	**3rd UCL Building 996 Rama4 Rd. Thailand**	**somsit.chansakulporn@hp.com**

Sanjay KUMAR   **Business Development**   **fl.3rd UCL Building 996 Rama4 Rd. Thailand**   **kumar.sanjay@hp.com**

Meeprasert PATTANA   **Project Manager**   **513 Sriayuthaya Road Thailand**   **pattana.meeprasert@kcs.co.th**

Sanjay KUMAR   **Business Development**   **fl.3rd UCL Building 996 Rama4 Rd. Thailand**   **kumar.sanjay@hp.com**

Meeprasert PATTANA   **Project Manager**   **513 Sriayuthaya Road Thailand**   **pattana.meeprasert@kcs.co.th**

Personal History Profile for Thomas REISINGER

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
REISINGER	**Thomas**		
2. Date of Birth	3. City of Birth	Country of Birth	Index No
26/05/1975	**Wels**	**Austria**	
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Austria		**Austria**	
6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male			**Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **No**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **reisinger_thomas@gmx.at**

Education

List all university degrees or equivalent qualifications obtained.

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
Technical College	**Leonding Austria**	**Sep-1993 - Jul-1998**
Main Course of Study		Certificate or Diploma
Computer Studies		**Matura (A-levels), Ing. HTL**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
Senior Network Consultant/Engineer	**IT Contractor**	**01/04/2003 - 01/03/2007**
Name of Employer		Name of Supervisor
BARACUDA Datentechnik GmbH		**Huber Reinhard**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
65000	**70000**	**EUR**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address

Address of Employer
Austria

Number of Employees Supervised by You

Description of Duties
- Design (pre sales), implementation and operation of customer network infrastructure (international) - Responsible for product/service portfolio - Training for our customers with self designed courses

Summarize any of Your Achievements
self-employment

Reasons for Leaving
New challenge and duties

Job Title	Type of Business	From - To
Senior Network Consultant/Engineer	**IT Contractor**	**01/01/2002 - 01/03/2003**
Name of Employer		Name of Supervisor
COMNET Computer-Netzwerke GmbH		**Andreas Bergler**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**

| 49500 | 49500 | EUR | Is this a position within the UN Common System? **No** |

Telephone Number

Email Address

Address of Employer
Austria

Number of Employees Supervised by You

Description of Duties
- Design (pre-sales) and implementation of security concepts, firewalls, anti-SPAM, anti-virus, ... - Infrastructure: switching, high availability VPN's , WAN links, load balancing... - Operating Systems: Windows, Linux, FreeBSD, UNIX,...

Summarize any of Your Achievements
Build up of the new company location with coworkers.

Reasons for Leaving
My co-worker and I bought the location from the owner (COMNET) and build up our own company BARACUDA Datentechnik GmbH.

Job Title	Type of Business	From - To
Team Coach / System Engineer	**IT Contractor**	**01/07/1998 - 01/12/2001**

Name of Employer	Name of Supervisor
debis Systemhaus/T-Systems	**Berger Franz**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
490000	**672000**	**ATS**	Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer
Austria

Number of Employees Supervised by You
8

Description of Duties
pre-sales, team coach of the Network Integration Service Team at T-Systems Austria (8 engineers) responsible for: education, service offering portfolio development, project coordination

Summarize any of Your Achievements
Leadership of the Networking system engineering group. Education & training of the staff, portfoli improvement

Reasons for Leaving
Foundation of new employer (COMNET) location in Linz with other coworker.

Job Title	Type of Business	From - To
System Engineer	**IT Contractor**	**01/03/1997 - 01/12/1997**

Name of Employer	Name of Supervisor
BHF Enterprises	**Gernot Frauscher**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
308000	**308000**	**ATS**	Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer
Austria

Number of Employees Supervised by You

Description of Duties
project coordination, customer support, Novell, Windows NT, MS Exchange, Cisco Systems products, Navision 4GL DBMS programming, project leader in three international cabling projects (Italy, Belgium, Germany)

Summarize any of Your Achievements
3 big international projects as project leader

Reasons for Leaving
After three big perfectly solved projects the promised salary increase was not paid and the following dissension regarding the payment with the employer.

Job Title	Type of Business	From - To
System administrator	**Electronic Sensor Production**	**01/01/1996 - 01/02/1997**

Name of Employer	Name of Supervisor
E+E Elektronik GmbH	**DI Timelthaler**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
249000	**254000**	**ATS**	Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer
Austria

Number of Employees Supervised by You

Description of Duties
Administration of the client server network (Novell & NT), migration from AS/400 ERP to Navision ERP + programming, 1st and 2nd level support

Summarize any of Your Achievements
ERP system migration

Reasons for Leaving
After the ERP migration there where no more challenging duties

Have you any objections to our making inquiries of your present employer?   **Yes**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them?   **No**

For clerical grades only:
Indicate typing speed in words per minute: English -   French -
List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
German	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

Address

Andreas-Hofer-Str. 5
Marchtrenk Austria
Fax: 43-650-7921632
Contact: Thomas Reisinger

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Günther FARKASCH	**Controller**	**Robertstolz Str. Austria**	
Reinhard HUBER	**Sales**	**Wachtelstr. 19b Austria**	
Herbert TEIBLER	**Systems Engineer**	**Wachtelstr. 19b Austria**	

Personal History Profile for Nick ROBINSON

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
ROBINSON	**Nick**	**harvey**	

2. Date of Birth	3. City of Birth	Country of Birth	Index No
16/10/1970	**Fareham**	**United Kingdom**	

4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
United Kingdom		**United Kingdom**	

6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male	**178**	**76**	**Single**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **Yes. Australia.**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **robinson5@un.org**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
University of Portsmouth	**Portsmouth United Kingdom**	**Sep-1990 - Jul-1994**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
Bachelor of Science in Business Information Systems	**Bachelor of Sciences**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
Fareham Tertiary College	**Fareham United Kingdom**	**Sep-1987 - Jul-1989**
Main Course of Study		Certificate or Diploma
Maths (Pure & Applied), History, Geography		**3 A Levels**

Name of School	City, Country	From - To
St Johns College	**Portsmouth United Kingdom**	**Sep-1982 - Jul-1987**
Main Course of Study		Certificate or Diploma
8 O Levels		**8 O Levels**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
Network Engineer	**UN (DFS)**	**01/03/2008 -**
Name of Employer		Name of Supervisor
UNOPS		**Aime Nsengiyumva**

Salaries per Annum:				
Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **Yes**	

Telephone Number	Email Address
390831446730	**robinson5@un.org**

Address of Employer
Italy

Number of Employees Supervised by You
4

Description of Duties

Maintain the MLS documentation received from ICC; Keep abreast of new technology, policies and standards; Expand the remit and coverage of the existing standard to include additional areas that are currently unaddressed; Ensure missions are made aware of the current policies. Troubleshoot voice and data problems within the mission; and Configure, install and give recommendations for the maintenance and planning of mission networks. Assist missions create or migrate to regional hubs capable of providing 'hub' Voice, Video and Data services.

Summarize any of Your Achievements

Assisted UNAMA in their Hub migration.

Reasons for Leaving

Opportunity to move into a more managerial technical role that is less hands-on.

Job Title	Type of Business	From - To
IPT Consultant	**IPT Installation Project Engineer**	**01/02/2007 - 01/05/2007**
Name of Employer		Name of Supervisor
UNLB		**Ismet Traljic**

Salaries per Annum:

Starting	Final	Currency Paid		
78000	**78000**	**USD**	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **No**	

Telephone Number

Email Address
robinson5@un.org

Address of Employer
Italy

Number of Employees Supervised by You
0

Description of Duties
Planning and Implementation of the Cisco IP Telephony roll-out in UNLB.

Summarize any of Your Achievements

Installation of Cisco IPT voice solution including Unity Voice Mail. Upgrade of UNLB campus LAN to accomadate IPT. Installation and configuration of Call Manager and Unity Servers, Digital and Analogue Gateways, and IP phones and IP Video Conferencing Phones Training of UNLB staff to manage system at project completion.

Reasons for Leaving
Project complete

Job Title	Type of Business	From - To
Consultant	**PeaceKeeping**	**01/06/2006 - 01/12/2006**
Name of Employer		Name of Supervisor
MINUSTAH		**John Scutts**

Salaries per Annum:

Starting	Final	Currency Paid		
60000	**60000**	**USD**	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **Yes**	

Telephone Number

Email Address

Address of Employer
Haiti

Number of Employees Supervised by You
5

Description of Duties
Network Infrastructure Design and upgrade consisting of the installation of redundant core 6500 Data Centre Switches, 4500 Distribution and 3560 Access Switches, Content Engines and PIX firewalls.

Summarize any of Your Achievements

Complete overhaul of the campus network at both core locations (Christopher Hotel and the LogBase). Planing and migration of brand new server room in the LogBase, inc. enviromental conditions, access, installation of racks and cabling etc. Increase in network security through installation of PIX firewalls and ACS for accounting and authentication.

Reasons for Leaving
consultant contract fixed 6 month duration

Job Title	Type of Business	From - To
Senior Network Engineer	**Voice Solutions Provider**	**01/06/2005 - 01/04/2006**
Name of Employer		Name of Supervisor
Touchbase		**Dave Burrows**

Salaries per Annum:

Starting	Final	Currency Paid		
60000	**60000**	**GBP**	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **No**	

Telephone Number
44207878 7000

Email Address

Address of Employer
United Kingdom

Number of Employees Supervised by You
3

Description of Duties

Senior Network Architect responsible for the production of complex client network designs within budget. Installation and configuration of LAN/WAN and voice equipment for clients. Training and Escalation point for all LAN/WAN and Cisco concerns.

Summarize any of Your Achievements

Configuration and installation of a global 17 site, 4 Cluster Cisco Call Manager and Unity Voice solution.

Reasons for Leaving

Was promised a transfer to the Australian office which did not transpire.

Job Title	Type of Business	From - To
Network Engineer	**Network Engineer**	**01/09/2004 - 01/01/2005**
Name of Employer		Name of Supervisor
MINUSTAH		**Eduardo Artigas**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
			Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

Address of Employer

Haiti

Number of Employees Supervised by You

Description of Duties

Designed the MINUSTAH Network.

Summarize any of Your Achievements

Completed infrastructure roll-out and added SNMP management tools.

Reasons for Leaving

Moved to private sector.

Job Title	Type of Business	From - To
Network Engineer	**UN**	**01/04/2003 - 01/07/2004**
Name of Employer		Name of Supervisor
ICC		**Jorge Gutierrez**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
		USD	Is this a position within the UN Common System? **Yes**

Telephone Number
390831446513

Email Address
nick@unlb.org

Address of Employer

Italy

Number of Employees Supervised by You

0

Description of Duties

Manage and monitor the DPKO network and support DPKO missions. UNLB is the hub of the Global Department of Peace Keeping Operations network. There are over 80 Satellite links to over 30 UN Field Missions with over 40,000 users. Experience with: VoIP, Qos, H.323, Q.sig, Frame-relay, Vofr, IPSec, EIGRP, ATM, Cisco ACS, Cisco CDN Equipment used: - Variety of Cisco Routers and Switches including Cisco7206 and Cat6500's, CSS11000's, SCA11000, CE560, PIX525, Netscreen 10 & 100, Microsoft DNS/IIS/Proxy Server/ISA.

Summarize any of Your Achievements

Designed and implemented a QoS solution based upon Cisco's Modular Quality of Service Command Line interface (MQC) to preserve the integrity of the voice traffic whilst enhancing the performance of mission critical applications. Passed the CCIE security written exam.

Reasons for Leaving

Having spent nearly 2 years at UNLB I'm looking for new challenges.

Job Title	Type of Business	From - To
EDP Officer	**United Nations**	**01/06/2002 - 01/12/2002**
Name of Employer		Name of Supervisor
United Nations Logistics Base		**Eduardo Artigas**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
55346	**55346**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
nick@unlb.org

Address of Employer

Italy

Number of Employees Supervised by You

0

Description of Duties

Manage and monitor the DPKO network and support DPKO missions. UNLB is the hub of the Global Department of Peace Keeping Operations network. There are over 80 Satellite links to over 30 UN Field Missions with over 40,000 users. Experience with: VoIP, Qos, H.323, Q.sig, Frame-relay, Vofr, IPSec, EIGRP, ATM, Cisco ACS, Cisco CDN Equipment used: - Variety of Cisco Routers and Switches including Cisco7206 and Cat6500's, CSS11000's, SCA11000, CE560, PIX525, Netscreen 10 & 100, Microsoft DNS/IIS/Proxy Server/ISA.

Summarize any of Your Achievements

Planned and Migrated the DPKO network to a private RFC1918 network and re-worked the internal routing and ISP connection. Designed and implemented a Content Deliverable Network capable of supporting the numerous Web Applications being developed by DPKO. Enhanced Security by re-designing the DMZ and ISP connection, installing firewalls and hardened servers. Designed a VPN solution for an Integrated Voice and Data network for DPKO. Escalation Engineer for Voice and Data for the Field Missions and training of DPKO personnel.

Reasons for Leaving

Renumeration well below market rates for a CCIE

Job Title	Type of Business	From - To
EDP Officer	**United Nations**	**01/04/2001 - 01/06/2002**

Name of Employer	Name of Supervisor
UNMISET	**Chris White**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
55346	**55346**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

Address of Employer

East Timor

Number of Employees Supervised by You

0

Description of Duties

Design, configuration, installation, and technical escalation for support of the UNTAETnetwork. The network links approx 60 sites via a wide variety of WAN technologies; Satellite, Microwave, Wireless LAN, Line drivers & Cisco Routers and 4 primary switched Ethernet LANS with approx 1500 users split across some 20 sites in the Dili metropolitan area. This includes the re-design of the RFC1918 IP addressing scheme and the introduction of traffic engineering across the entire network. Configuration and support of firewalls.Provide basic Cisco and IP training to communications staff. Experience with :- VoIP, QoS, H.323, Q.sig, Frame-relay, ISDN, VoFr, IPSec, RADIUS, EEIGRP, RIP 2, ATM, and Windows 98/NT/2000 Equipment used :- A vast array of vendors equipment is used within the UNTAET network including Ericsson MD110 PABXs, Cisco Routers and Layer III switches, HP, 3COM and Cisco Layer II switches, Netscreen Firewalls, Category 5 cabling, Single and Muli-mode fibre, Orinocco Wireless

Summarize any of Your Achievements

Responsible for the integration of Voice over IP into the UNTAET network from the initial Proof of Concept development in a lab environment through to the Project Management of the implementation. This involved the migration of ccs forwarded tie-lines between Ericsson PABX's to a VoIP network using Q.sig between the PABX and the routed IP network and introducing additional services such as desktop videoconferencing.

Reasons for Leaving

Re-assignment to UNLB

Job Title	Type of Business	From - To
On Site Services Team Lead	**Network Vendor**	**01/01/1999 - 01/02/2001**

Name of Employer	Name of Supervisor
Cisco Systems	**Kurtis Yang**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
70000	**80000**	**AUD**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

Address of Employer

Australia

Number of Employees Supervised by You

0

Description of Duties

Using the Cisco TAC "follow-the-sun" model On-Site Services provide remote installation and troubleshooting services on customer premises globally.Coordinate dispatching of Third Party Maintenance (TPM) providers to perform remedial, upgrade and installations at customer sites within prescribed SLA's. Prepare and support TPM Field Engineers via VISE (Virtual Internetworking Support Engineering) for the work to be performed at a customer site through verbal technical support, faxed documents, and guidance using on-site documentation. On-Site Services team lead. Experience with: ATM, Frame-Relay, IP, BGP4, EIGRP, IGRP, OSPF, RIP2, ISDN, IPX, and AppleTalk. Equipment used :- Cisco Routers: 700 Series through to GSR's, WAN Switches including BPX's, IGX's and Catalyst hubs and switches from 2900XL through

Summarize any of Your Achievements

Network design validation, participate in proof-of-concept testing, pre-staging, pre-configuration, deployment planning, and acceptance test of Cisco product.

Reasons for Leaving

Joined UN

Job Title	Type of Business	From - To
Network Operations Centre Technician	**PTT**	**01/09/1996 - 01/01/1998**

Name of Employer	Name of Supervisor
Global One	**Damien Pender**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
17000	**25000**	**GBP**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

Address of Employer

United Kingdom

Number of Employees Supervised by You

0

Description of Duties

Management of Network Operations shift team. First/Second Level support and diagnosis of customer faults Pro-active monitoring and maintenance of large international Managed Router, Frame-relay and X25 networks and the Global One Backbone Network Installing new customer connections/nodes

Summarize any of Your Achievements

Increased technical knowledge of shift team to redusce the mean time to repair of customer faults.

Reasons for Leaving

Travel

Job Title	Type of Business	From - To
Technical Supprt	**Structured Cabling Manufacturer**	**01/06/1994 - 01/11/1995**

Name of Employer		Name of Supervisor
Mod-Tap Ltd		**Rob Cardigan**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
14000	**16000**	**GBP**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

Address of Employer

United Kingdom

Number of Employees Supervised by You

0

Description of Duties

Running a helpdesk providing pre and post sales support to end-users, installers and distributors covering the full range of Mod-Tap structured cabling products

Summarize any of Your Achievements

Advising customers on the design of structured cabling systems to support a wide variety of Applications i.e. Voice, Ethernet, IBM AS400, RS232, ATM, FDDI, ISDN etc.

Reasons for Leaving

Travel

Have you any objections to our making inquiries of your present employer?   **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them?   **Yes**

For clerical grades only:

Indicate typing speed in words per minute: English -   French -

List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Address

c/o 3 Oxford Close
Fareham Hants United Kingdom
Telephone: 44-1329-235591
Fax: 44-7870818140
Contact: Nick Robinson

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Dan HARDING	**Solutions Architect**	**Datapoint United Kingdom**	**44(0)20 159 0174 daniel.harding@datapoint.com**
Ian SALES	**Service Ops Pgm Mgr**	**11 New Square Park United Kingdom**	**44(0)2088824 9081 iasales@cisco.com**
Dylan THOMAS	**Customer Service Engineer**	**Paragon Vintners Ltd United Kingdom**	**44(0)207887 1773 dthomas@paragonvintners.co.uk**

Personal History Profile for Nick ROBINSON

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
ROBINSON	**Nick**	**harvey**	

2. Date of Birth	3. City of Birth	Country of Birth	Index No
16/10/1970	**Fareham**	**United Kingdom**	

4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
United Kingdom		**United Kingdom**	

6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male	**178**	**76**	**Single**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **Yes. Australia.**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **robinson5@un.org**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
University of Portsmouth	**Portsmouth United Kingdom**	**Sep-1990 - Jul-1994**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
Bachelor of Science in Business Information Systems	**Bachelor of Sciences**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
Fareham Tertiary College	**Fareham United Kingdom**	**Sep-1987 - Jul-1989**
Main Course of Study		Certificate or Diploma
Maths (Pure & Applied), History, Geography		**3 A Levels**

Name of School	City, Country	From - To
St Johns College	**Portsmouth United Kingdom**	**Sep-1982 - Jul-1987**
Main Course of Study		Certificate or Diploma
8 O Levels		**8 O Levels**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
Network Engineer	**UN (DFS)**	**01/03/2008 -**
Name of Employer		Name of Supervisor
UNOPS		**Aime Nsengiyumva**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
			Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
390831446730	**robinson5@un.org**

Address of Employer
Italy

Number of Employees Supervised by You
4

Description of Duties

Maintain the MLS documentation received from ICC; Keep abreast of new technology, policies and standards; Expand the remit and coverage of the existing standard to include additional areas that are currently unaddressed; Ensure missions are made aware of the current policies. Troubleshoot voice and data problems within the mission; and Configure, install and give recommendations for the maintenance and planning of mission networks. Assist missions create or migrate to regional hubs capable of providing 'hub' Voice, Video and Data services.

Summarize any of Your Achievements

Assisted UNAMA in their Hub migration.

Reasons for Leaving

Opportunity to move into a more managerial technical role that is less hands-on.

Job Title	Type of Business	From - To
IPT Consultant	**IPT Installation Project Engineer**	**01/02/2007 - 01/05/2007**
Name of Employer		Name of Supervisor
UNLB		**Ismet Traljic**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**
78000	**78000**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
	robinson5@un.org

Address of Employer

Italy

Number of Employees Supervised by You

0

Description of Duties

Planning and Implementation of the Cisco IP Telephony roll-out in UNLB.

Summarize any of Your Achievements

Installation of Cisco IPT voice solution including Unity Voice Mail. Upgrade of UNLB campus LAN to accomadate IPT. Installation and configuration of Call Manager and Unity Servers, Digital and Analogue Gateways, and IP phones and IP Video Conferencing Phones Training of UNLB staff to manage system at project completion.

Reasons for Leaving

Project complete

Job Title	Type of Business	From - To
Consultant	**PeaceKeeping**	**01/06/2006 - 01/12/2006**
Name of Employer		Name of Supervisor
MINUSTAH		**John Scutts**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**
60000	**60000**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address

Address of Employer

Haiti

Number of Employees Supervised by You

5

Description of Duties

Network Infrastructure Design and upgrade consisting of the installation of redundant core 6500 Data Centre Switches, 4500 Distribution and 3560 Access Switches, Content Engines and PIX firewalls.

Summarize any of Your Achievements

Complete overhaul of the campus network at both core locations (Christopher Hotel and the LogBase). Planing and migration of brand new server room in the LogBase, inc. enviromental conditions, access, installation of racks and cabling etc. Increase in network security through installation of PIX firewalls and ACS for accounting and authentication.

Reasons for Leaving

consultant contract fixed 6 month duration

Job Title	Type of Business	From - To
Senior Network Engineer	**Voice Solutions Provider**	**01/06/2005 - 01/04/2006**
Name of Employer		Name of Supervisor
Touchbase		**Dave Burrows**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**
60000	**60000**	**GBP**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
44207878 7000	

Address of Employer

United Kingdom

Number of Employees Supervised by You

3

Description of Duties

Senior Network Architect responsible for the production of complex client network designs within budget. Installation and configuration of LAN/WAN and voice equipment for clients. Training and Escalation point for all LAN/WAN and Cisco concerns.

Summarize any of Your Achievements

Configuration and installation of a global 17 site, 4 Cluster Cisco Call Manager and Unity Voice solution.

Reasons for Leaving

Was promised a transfer to the Australian office which did not transpire.

Job Title	Type of Business	From - To
Network Engineer	**Network Engineer**	**01/09/2004 - 01/01/2005**
Name of Employer		Name of Supervisor
MINUSTAH		**Eduardo Artigas**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
			Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

Address of Employer

Haiti

Number of Employees Supervised by You

Description of Duties

Designed the MINUSTAH Network.

Summarize any of Your Achievements

Completed infrastructure roll-out and added SNMP management tools.

Reasons for Leaving

Moved to private sector.

Job Title	Type of Business	From - To
Network Engineer	**UN**	**01/04/2003 - 01/07/2004**
Name of Employer		Name of Supervisor
ICC		**Jorge Gutierrez**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
		USD	Is this a position within the UN Common System? **Yes**

Telephone Number

390831446513

Email Address

nick@unlb.org

Address of Employer

Italy

Number of Employees Supervised by You

0

Description of Duties

Manage and monitor the DPKO network and support DPKO missions. UNLB is the hub of the Global Department of Peace Keeping Operations network. There are over 80 Satellite links to over 30 UN Field Missions with over 40,000 users. Experience with: VoIP, Qos, H.323, Q.sig, Frame-relay, Vofr, IPSec, EIGRP, ATM, Cisco ACS, Cisco CDN Equipment used: - Variety of Cisco Routers and Switches including Cisco7206 and Cat6500's, CSS11000's, SCA11000, CE560, PIX525, Netscreen 10 & 100, Microsoft DNS/IIS/Proxy Server/ISA.

Summarize any of Your Achievements

Designed and implemented a QoS solution based upon Cisco's Modular Quality of Service Command Line interface (MQC) to preserve the integrity of the voice traffic whilst enhancing the performance of mission critical applications. Passed the CCIE security written exam.

Reasons for Leaving

Having spent nearly 2 years at UNLB I'm looking for new challenges.

Job Title	Type of Business	From - To
EDP Officer	**United Nations**	**01/06/2002 - 01/12/2002**
Name of Employer		Name of Supervisor
United Nations Logistics Base		**Eduardo Artigas**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
55346	**55346**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

nick@unlb.org

Address of Employer

Italy

Number of Employees Supervised by You

0

Description of Duties

Manage and monitor the DPKO network and support DPKO missions. UNLB is the hub of the Global Department of Peace Keeping Operations network. There are over 80 Satellite links to over 30 UN Field Missions with over 40,000 users. Experience with: VoIP, Qos, H.323, Q.sig, Frame-relay, Vofr, IPSec, EIGRP, ATM, Cisco ACS, Cisco CDN Equipment used: - Variety of Cisco Routers and Switches including Cisco7206 and Cat6500's, CSS11000's, SCA11000, CE560, PIX525, Netscreen 10 & 100, Microsoft DNS/IIS/Proxy Server/ISA.

Summarize any of Your Achievements

Planned and Migrated the DPKO network to a private RFC1918 network and re-worked the internal routing and ISP connection. Designed and implemented a Content Deliverable Network capable of supporting the numerous Web Applications being developed by DPKO. Enhanced Security by re-designing the DMZ and ISP connection, installing firewalls and hardened servers. Designed a VPN solution for an Integrated Voice and Data network for DPKO. Escalation Engineer for Voice and Data for the Field Missions and training of DPKO personnel.

Reasons for Leaving

Renumeration well below market rates for a CCIE

Job Title	Type of Business	From - To
EDP Officer	**United Nations**	**01/04/2001 - 01/06/2002**

Name of Employer	Name of Supervisor
UNMISET	**Chris White**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
55346	**55346**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

Address of Employer

East Timor

Number of Employees Supervised by You

0

Description of Duties

Design, configuration, installation, and technical escalation for support of the UNTAETnetwork. The network links approx 60 sites via a wide variety of WAN technologies; Satellite, Microwave, Wireless LAN, Line drivers & Cisco Routers and 4 primary switched Ethernet LANS with approx 1500 users split across some 20 sites in the Dili metropolitan area. This includes the re-design of the RFC1918 IP addressing scheme and the introduction of traffic engineering across the entire network. Configuration and support of firewalls.Provide basic Cisco and IP training to communications staff. Experience with :- VoIP, QoS, H.323, Q.sig, Frame-relay, ISDN, VoFr, IPSec, RADIUS, EEIGRP, RIP 2, ATM, and Windows 98/NT/2000 Equipment used :- A vast array of vendors equipment is used within the UNTAET network including Ericsson MD110 PABXs, Cisco Routers and Layer III switches, HP, 3COM and Cisco Layer II switches, Netscreen Firewalls, Category 5 cabling, Single and Muli-mode fibre, Orinocco Wireless

Summarize any of Your Achievements

Responsible for the integration of Voice over IP into the UNTAET network from the initial Proof of Concept development in a lab environment through to the Project Management of the implementation. This involved the migration of ccs forwarded tie-lines between Ericsson PABX's to a VoIP network using Q.sig between the PABX and the routed IP network and introducing additional services such as desktop videoconferencing.

Reasons for Leaving

Re-assignment to UNLB

Job Title	Type of Business	From - To
On Site Services Team Lead	**Network Vendor**	**01/01/1999 - 01/02/2001**

Name of Employer	Name of Supervisor
Cisco Systems	**Kurtis Yang**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
70000	**80000**	**AUD**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

Address of Employer

Australia

Number of Employees Supervised by You

0

Description of Duties

Using the Cisco TAC "follow-the-sun" model On-Site Services provide remote installation and troubleshooting services on customer premises globally.Coordinate dispatching of Third Party Maintenance (TPM) providers to perform remedial, upgrade and installations at customer sites within prescribed SLA's. Prepare and support TPM Field Engineers via VISE (Virtual Internetworking Support Engineering) for the work to be performed at a customer site through verbal technical support, faxed documents, and guidance using on-site documentation. On-Site Services team lead. Experience with: ATM, Frame-Relay, IP, BGP4, EIGRP, IGRP, OSPF, RIP2, ISDN, IPX, and AppleTalk. Equipment used :- Cisco Routers: 700 Series through to GSR's, WAN Switches including BPX's, IGX's and Catalyst hubs and switches from 2900XL through

Summarize any of Your Achievements

Network design validation, participate in proof-of-concept testing, pre-staging, pre-configuration, deployment planning, and acceptance test of Cisco product.

Reasons for Leaving

Joined UN

Job Title	Type of Business	From - To
Network Operations Centre Technician	**PTT**	**01/09/1996 - 01/01/1998**

Name of Employer	Name of Supervisor
Global One	**Damien Pender**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
17000	**25000**	**GBP**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

Address of Employer
United Kingdom

Number of Employees Supervised by You
0

Description of Duties
Management of Network Operations shift team. First/Second Level support and diagnosis of customer faults Pro-active monitoring and maintenance of large international Managed Router, Frame-relay and X25 networks and the Global One Backbone Network Installing new customer connections/nodes

Summarize any of Your Achievements
Increased technical knowledge of shift team to redusce the mean time to repair of customer faults.

Reasons for Leaving
Travel

Job Title	Type of Business	From - To
Technical Supprt	**Structured Cabling Manufacturer**	**01/06/1994 - 01/11/1995**

Name of Employer		Name of Supervisor
Mod-Tap Ltd		**Rob Cardigan**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
14000	**16000**	**GBP**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

Address of Employer
United Kingdom

Number of Employees Supervised by You
0

Description of Duties
Running a helpdesk providing pre and post sales support to end-users, installers and distributors covering the full range of Mod-Tap structured cabling products

Summarize any of Your Achievements
Advising customers on the design of structured cabling systems to support a wide variety of Applications i.e. Voice, Ethernet, IBM AS400, RS232, ATM, FDDI, ISDN etc.

Reasons for Leaving
Travel

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **Yes**

For clerical grades only:
Indicate typing speed in words per minute: English -   French -
List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Address

c/o 3 Oxford Close
Fareham Hants United Kingdom
Telephone: 44-1329-235591
Fax: 44-7870818140
Contact: Nick Robinson

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Dan HARDING	**Solutions Architect**	**Datapoint United Kingdom**	**44(0)20 159 0174** **daniel.harding@datapoint.com**
Ian SALES	**Service Ops Pgm Mgr**	**11 New Square Park United Kingdom**	**44(0)2088824 9081** **iasales@cisco.com**
Dylan THOMAS	**Customer Service Engineer**	**Paragon Vintners Ltd United Kingdom**	**44(0)207887 1773** **dthomas@paragonvintners.co.uk**

Personal History Profile for Justin-m. RUKERANKIKO

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
RUKERANKIKO	**Justin-m.**		
2. Date of Birth	3. City of Birth	Country of Birth	Index No
07/09/1973	**Kigali**	**Rwanda**	
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Rwanda		**Rwanda**	
6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male	**190**	**94**	**Single**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **Yes. Canada.**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/07/2007**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **rukerankiko@un.org**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
Technikon Pretoria	**Pretoria South Africa**	**Jan-1998 - Dec-2000**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
Baccalaureus Technologiale information Technology and National Diploma	**Bachelor of Sciences**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
UNMIK Training Facilities	**Pristina Yugoslavia**	**Sep-2005 - Oct-2005**
Main Course of Study		Certificate or Diploma
VMware infrastructure Training & Workshop		**Completed successfully the in house training.**

Name of School	City, Country	From - To
Brindisi Training Facilities, Italy	**Brindisi Italy**	**May-2003 - May-2003**
Main Course of Study		Certificate or Diploma
Wireless Techonology WI-FI		**Cisco Aironet Wireless & Wireless Fundamentals Certificates**

Name of School	City, Country	From - To
UNMIK Training Facility, Pristina Kosovo	**Pristina Yugoslavia**	**Jun-2002 - Jun-2002**
Main Course of Study		Certificate or Diploma
Lotus Notes Domino R5		**Domino Designer Fundamentals Certificate Domino Application Architecture Certificate Using LotusScript in Domino R5 Applications Certificate**

Name of School	City, Country	From - To
Pretoria College	**Pretoria South Africa**	**Jan-1997 - Dec-1998**
Main Course of Study		Certificate or Diploma
Business Management N4 & N5		**Business Management**

Name of School	City, Country	From - To
Computer Training Institution	**Nairobi Kenya**	**Jun-1995 - Dec-1995**
Main Course of Study		Certificate or Diploma
* A+ Hardware * Radio, Central Radio Systems and Repeaters Station Technician		*** A+ Certificate * Radio, Central Radio Systems and Repeaters Station Technician Certificate**

Name of School	City, Country	From - To
Lycée Notre Dame de Cîteaux	**Kigali Rwanda**	**Sep-1988 - Dec-1994**

Main Course of Study		Certificate or Diploma
Business & Economic Mathematic		**Diplome des humanites [Baccalauréat C]**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
Information Technology Assistant	**Peacekeeping Operations**	**01/02/2004 -**

Name of Employer	Name of Supervisor
UNITED NATIONS / DPKO / UNMIK Kosovo	**Mr. Willie Tan Yee Seng/Mr. Samuel Wondwossen**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
		USD	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
12129638442	**tanyeesengw@un.org**

Address of Employer

United States of America

Number of Employees Supervised by You

Description of Duties

● Administer and operate mission's network systems, detect recurring problem patterns and recommend solutions. ● Troubleshoot Windows Server 2003 Active Directory Service. ● Perform Server Operations and Administration: routine installation and configuration. ● Implement backups of servers following standard backup procedures. ● Prepare a road map for the storage infrastructure including: storage arrays, storage networks, tape libraries and tools to monitor performance, availability and capacity. ● Provide advice on management, operation and maintenance of storage area network including definition, design, and timely implementation of storage systems and data migration initiatives. ● Assist the establishment of policies, procedures and guidelines for storage infrastructure. ● Perform advanced technical support activities: test and deployment of servers, server hardware and software, including Local Area Network, Operating Systems, Electronic mail, Lotus Notes, Linux, Lotus Notes, database systems, Internet Web software, firewall, Domain Name Server (DNS), DHCP and various security software; Switches, routers, and firewalls and other devices required for the proper operation of a Local Area Network. ● Collect various statistics on the performance and reliability of Network Link status, servers, switches and routers and propose upgrade and replacements. ● Diagnose and resolve hardware, software, or network problems with minimum delay. ● Assist in performing software distribution updates, scripting, testing and support. ● Perform research into new versions of centrally supported software and perform beta testing, production rollout and post production support.

Summarize any of Your Achievements

The UNMIK CITS was facing issues ranging from a large number of under-utilized servers, delays between server request submissions and server building, taking into consideration the procurement process delivery. During my appointment as Team Leader of the Virtual Infrastructure in UNMIK CITS, my team and I designed, built and implemented a virtual infrastructure, an achievement never before made in UNMIK. I also trained my colleagues on how to deploy and manage the system. The on-going project provided UNMIK CITS with a less costly disaster recovery system which cut provision delays to almost zero and UNMIK CITS was able to cut down the number of under-utilized servers to 40% of the total physical servers. With the introduction of the VMware Infrastructure, the main CITS goal was to bring down the number of servers in production from 120 Physical servers in mission area to a physical server percentage of 30 to 40% with the remaining 60 to 70% being Virtual. The on-going project is to be completed by the end of 2009; so far we have 40 % of our physical servers already migrated to the Virtual Infrastructure. The UNMIK CITS needed a centralised Antivirus and Windows security update system as most of the servers and workstations were not updated daily or did not carry antivirus or security patches. The virus and Spam scan if in use, was hardly performed once or twice a month. Designed and implemented, the UNMIK CITS Antivirus and Windows security updates systems provided the UNMIK CITS systems a scalable, cross-platform protection from virus and security risks and most importantly repairing their side effects. The virus and Spam count went down to less than 20 %. The system allowed for Spam and virus real-time monitoring and all-time protection of the entire network and virus and Spam scan was performed twice a week. The windows updates were deployed as they became available to at least 85 to 90% of the entire network. Trained approximately 6 colleagues on how to support and maintain both systems. Designed a Backup to disk system which guaranteed a state of the art backup system to UNMIK CITS. It will enable not only cutting down the amount of time spent backing up one server from nearly 12 hours to approximately three hours but also, as this is done on disk, it will bring down the large number of backup tapes, which tends to build up a large storage to almost zero. As a result, fast access times from 4 hours to approximately 2 hours, ease of management bringing down the number of monitoring operators from 4 to 2. The system awaits approvals and guidelines from the Department of Peacekeeping Operations [DPKO] Communications and Information Technology Section [CITS] for implementation. Bearing in mind that UNMIK is in its downsizing phase, successfully trained 5 staff members, transferring knowledge and empowering them to later perform various tasks to manage and maintain designed systems with almost zero assistance. As a result the staff members became comfortable in their daily work which will eventually facilitate the handover to the local communities and achieve a smooth transition. Took an active role in coordinating and successfully relocating the CITS Data Centre in July 2004. About more than 100 servers were relocated and upgraded.

Reasons for Leaving

Present job

Job Title	Type of Business	From - To
Training Assistant/Customer Support Officer	**Peacekeeping Operations**	**01/11/2002 - 01/02/2004**

Name of Employer	Name of Supervisor
UNITED NATIONS / DPKO / UNMIK Kosovo	**Mr. Jim Martin**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
33276	**33276**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
12129638442	**j.martin6@wanadoo.fr**

Address of Employer

United States of America

Number of Employees Supervised by You

20

Description of Duties

● Provided first line support to clients regarding their IT-related troubleshooting matters, with concentration in Windows operating system, MS Office Suite and, Lotus Notes. ● Performed complex hardware and software configuration tasks including creation of standard images. ● Provided assistance to users in developing and designing applications and databases ensuring compatibility with relevant information systems concepts as well as providing support for designing database on LAN. ● Provided analysis of workstations' hardware faults, including standalone, shared and network printers and their peripheral devices. ● Recommended acquisition of hardware, software, devices, tools and others to facilitate work productivity. ● Recorded and followed-up all cases to completion in the Lotus Notes database. ● Ensured the passing of information to IT Units for execution of actions. ● Provided feedback to immediate supervisor, especially on outstanding and emergency cases. ● Organized and facilitated formal training for mission staff at all levels and conducted demonstration, workshops and seminars on software applications, and equipment in the utilization of new IT technology. ● Trained customers on how to troubleshoot some recurring technical problems. ● Developed and updated designs of the IT training Web page & Customer support. ● Stood in for the Chief of Mission Support and assumed his responsibilities and duties: - Managed the operations of IT help desk and IT Training unit, acted as focal point. - Oversaw and assigned work direction and tasks to all staff within the Unit. - Follow standard Help Desk operations procedures and prepared periodic reports. - Advise, motivate the staff and prepared appraisal forms for twenty [20] national staff members.

Summarize any of Your Achievements

With an increasing number of users, workstations and nearly 5000 staff members at the time, UNMIK Communications and Information Technology Section needed to increase the number of offices, network lines and to ensure a smooth flow of work and information. Successfully, built, implemented a wireless infrastructure and trained 5 colleagues within UNMIK which cut at least 10% from the number of network lines running and another 15% of cabling man power. Managed to cut down the delivery delays between the workstation provisions and configuration from 1 or 2 days to less than a day, allowing the ability to bring the new users up and running immediately. Also the system would be actively used during the downsize process as it would cut down the users assigned equipment from 6 pieces [desktop, keyboard, screen, ups and mouse, network cable] to one laptop connected to the wireless network, allowing for fast equipment check-out and write-off, bringing it down from more than a day to less than hour. With software restrictions and licenses, UNMIK Communications and Information Technology Section needed not only a standard workstation which contained all the necessary licensed software to allow users to perform their work but also standard workstation configuration to reduce the amount of time spent installing new software, configuring workstations which took up to 2 days. Tested successfully and started the Computer ghost imaging implementation software to ensure fast workstation provision and configuration, reducing it from 2 days to less than 2 hours and more importantly establishing seamless software deployment. The later allowed administrators to more effectively manage the workstations and software. Trained nearly 50% of the entire UNMIK personnel, in developing applications, databases in Microsoft Access Database [beginning, intermediate and advanced level] which helped the staff members acquire the necessary IT knowledge to improve and facilitate their daily work.

Reasons for Leaving
Move to Network Management Unit

Job Title	Type of Business	From - To
IT Trainer	**peace Keeping Operations**	**01/03/2002 - 01/11/2002**

Name of Employer	Name of Supervisor
UNITED NATIONS / DPKO / UNMIK Kosovo	**Mr. Emmanuel NGOR**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
28800	**28800**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
12129638442	**ngor@un.org**

Address of Employer
United States of America

Number of Employees Supervised by You
0

Description of Duties

● Organized and provided training for mission staff at all levels on the regular basis covering following topics: Workstations; MS Operating Systems; MS Office Suite; Access/Excel/Word/Project/PowerPoint) Network applications and operating systems; Lotus Notes. ● Developed and updated the IT training Web page. ● Provided assistance to users in developing applications and databases ensuring compatibility with relevant information systems concepts as well as providing support for designing database on LAN. ● Provided help desk assistance, offered technical advice to clients and assisted in routine administration, operation, technical support, and network account monitoring. ● Liaised with procurement on vendors' worked on tenders.

Summarize any of Your Achievements

UNMIK IT training facilities needed a more effective way to emphasize its role in the mission and advertise IT courses offered to staff members. Developed the IT training Web Page on the UNMIK intranet which was accessed mission wide. As a result the number of applicants increased by 50%. Developed training materials, technical and user documents and publicity information to staff members. Took an active role in consolidating applicant IT Training forms and selection criteria in an effort to streamline procedures and selection process bringing it from 2 days to less than an hour. Recommended suitable vendors for possible identification of new courses to be implemented in the IT Training or courses to be taken by the IT staff members. As a result, 6 new courses were introduced to IT training and staff members. Trained nearly 50% of the entire UNMIK personnel.

Reasons for Leaving
Change of contract

Job Title	Type of Business	From - To
Database Manager	**Peacekeeping Operations**	**01/06/2001 - 01/03/2002**

Name of Employer	Name of Supervisor
UNITED NATIONS / UNMIK Kosovo	**Ms. Christine Botejue Kyle**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
28800	**28800**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
	botejue-kyle@un.org

Address of Employer
United States of America

Number of Employees Supervised by You
0

Description of Duties

● Designed and maintained the UNV [United Nations Volunteers] and UNV attendance databases. ● Provided the UNV Program Manager with statistics generated from the database regularly. ● Updated UNMIK FPMS [DPKO Personnel Management Database]. ● Updated the UNV Web page in consultation with the Program Manager. ● Maintained the UNV ALL e-mail server. ● Offered technical assistance, Installed, upgraded workstation and printers within the unit.

Summarize any of Your Achievements

The United Nations Volunteers Office in UNMIK was not attached to the United Nations Field Personnel Management System database and had no personnel database to keep record of United Nations Volunteers [UNV]. Developed the UNV in Kosovo Personnel database to track records of staff members including their contract information, location, next of kin other information. Another database was developed to keep track of their movement in and out of the mission area. As a result records for 500 active UNV and nearly 600 volunteers who had left the mission were entered into the new database. This reduced tremendously the amount of time and work the unit spent finding information from these databases on the UNVs from two hours to less than 10 minutes. Most importantly, the databases not only allowed accurate calculations of the numbers of leave days taken out of the mission but also showed how many left for the staff member in question. As a result, the UNMIK Civilian personnel were able to view and retrieve relevant information on UNVs in Kosovo and also synchronized the database with the United Nations Field Personnel Management System database. Trained 6 staff members from the UNV personnel office on how to use the database.

Reasons for Leaving
Moved to IT Section

Job Title	Type of Business	From - To
Quality Manager	**Peacekeeping Operations**	**01/06/2000 - 01/06/2001**

Name of Employer	Name of Supervisor
UNITED NATIONS / DPKO / UNMIK Kosovo	**Mr. Frank Harris**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
28800	**28800**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
12129638442	**frankh@un.org**

Address of Employer
United States of America

Number of Employees Supervised by You
200

Description of Duties

● Supervised daily operations of data entry team during the Pre-processing stage. ● Administered networks including system security administration. ● Insured that all aspects of the ID card system were maintained to satisfy required service levels. ● Insured the data-integrity (back-ups and restore according to scheduling). ● Defined and modified quality procedures (operator instructions, checking and logistical procedures) in accordance with the requirements of the system and ensured they were applied. ● Checked on process failure, proposed remedial actions and improvements and prepared system audits. ● Produced statistics on the population density, registration and elections numbers. ● Managed site documentation, wrote system procedures, developed and implemented filing system.

Summarize any of Your Achievements

In June 2000, Kosovo had no population track records or National Identification Card. The United Nations Interim Administration Mission in Kosovo [UNMIK] together with the Organization for Security and Cooperation for Europe [OSCE] did not have the Kosovo population records and biometric data. Took an active role in developing the database which combined the population records and biometric data records. As a result, nearly a million records for the Kosovo population were collected. Recruited over 200 data entry staff, coached and supervised the team's daily operations, organized the data entry keeping record of how many people registered and produced daily reports to the media and officials. Later the databases were used to produce and distributed close to one million Kosovo National Identification Cards [ID] in June 2001 and was subsequently used to produce driving licenses and traveling documents which the population currently uses.

Reasons for Leaving
Moved to different Department.

Job Title	Type of Business	From - To
LAN Super (LAN Administrator).	**IT/UNHCR**	**01/10/1999 - 01/03/2000**

Name of Employer	Name of Supervisor
UNHCR: (United Nations High Commissioner for Refugees), Pretoria S.A.	**Mr. Willem**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
28800	**28800**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address

Address of Employer
South Africa

Number of Employees Supervised by You
0

Description of Duties

● LAN [Local Area Network] Support, Maintenance and Administration. ● Assisted in technical support and monitoring of network accounts. Workstation: Configuration, upgrading and maintenance, printer installations and upgrade. ● Installed switches, hubs, patch panels, additional network lines within offices and network printers. ● Performed server operations, administration and implemented backup server systems. ● Trained clients on how to troubleshoot recurring technical problems. ● Provided analysis of workstations' hardware faults, including standalone, shared and network printer and its peripheral devices and detected recurring problem patterns and recommend solution.

Summarize any of Your Achievements
Took an active role in a successful migration of the entire United Nations High Commission for Refugee network to Novel Client V.3.10. Service Pack 2. The migration took only 3 days compared to a full week as previously planned. As a result, the network was more secure, the number of virus and Spam was reduced by 85%. In addition, the help desk calls due to system holes and glitches, for example internet explorer error was reduced by 70%. The system offered network files easy access and management as well as printer sharing over the network reducing the number of printers by 70% while each user had their own printer.

Reasons for Leaving
End of Training

Job Title	Type of Business	From - To
Initially appointed as a Radio Operator. Promoted to Information System/Telecom Assistant	**Telecom/Sytem Internation Committee of Red Cross [ICRC]**	**01/11/1994 - 01/09/1996**

Name of Employer	Name of Supervisor
ICRC: International Committee of the Red Cross: Geneva	**Mr. Fabrice Barny**

Salaries per Annum:

Starting	Final	Currency Paid		Is this a civil servant position of your Government? **No**
80000	**160000**	**RWF**		Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

Address of Employer
Switzerland

Number of Employees Supervised by You
8

Description of Duties
● Supervised the team of local technicians. ● Operators' management: set daily targets and objectives for the operators. ● Supervised the operators performance, collaborate on the operators' training needs. ● Supported and maintained workstations and software, installed printers and upgrade. ● Assisted in routine administration, operation, technical support, and monitoring of network accounts. ● Setup mobile offices and systems, radio central station systems and repeaters stations in all different countries of operations [Rwanda, Kenya, West Tanzania and South of Somalia].

Summarize any of Your Achievements
In all the countries of operation, Rwanda, Kenya, West of Tanzania and South Somalia, had the unique challenging opportunity to be part of the team of 9 people that set up nearly 20 offices in remote areas with more than 20 mobile offices and systems, radio central station systems and repeaters stations in remote areas, under hazardous conditions and shortage on skilled staff due to security conditions. As a result, thanks to excellent team work and appropriate distribution of tasks, communication was fast between headquarters and regional or remote offices and their counterparts. This reduced the time spent in collecting and submitting information from one day to immediately as it was received.

Reasons for Leaving
To further studies.

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:
Indicate typing speed in words per minute: English -   French -
List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**
French	**No**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Kinyarwanda	**No**	**Easily**	**Easily**	**Easily**	**Easily**
Zulu -Shangaan	**No**	**Not easily**	**Easily**	**Not easily**	**Easily**
Kiswahili	**No**	**Easily**	**Easily**	**Easily**	**Easily**

Address

Apart 403
703 North Street
Miami Florida United States of America
Telephone: 1-347-4398484
Contact: Justin-M Rukerankiko

Address

C/O UNMIK KOSOVO
P.O.Box 4778
New York NY United States of America
Telephone: 1-212-9638442 extension 4203
Fax: 377-44145471
Contact: Justin Rukerankiko

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Ms. Jocelyn FINK	**IT/COMMS Budget OfficerUNHQ-DPKO**	**United Nations HQ / DPKO United States of America**	**1917367 3064 finkj@un.org**
Mr. Leonard OTTI	**Human Resources Officer**	**Career Development Unit, FPD/DFS United States of America**	**1917367 5081 leonardo@un.org**
Ms Romana RAUF	**OIC Director Of Mission Support**	**UNMIK/DMS United States of America**	**1212963 8442 rrauf@un.org**

Personal History Profile for Sarbjit SINGH

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
SINGH	**Sarbjit**		
2. Date of Birth	3. City of Birth	Country of Birth	Index No
24/02/1971	**Chandigarh**	**India**	
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
India		**India**	
6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male	**165**	**80**	**Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **sarbjit2065@rediffmail.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
Aptech Hardcore	**Jalandhar India**	**Sep-1996 - Aug-1997**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
Diploma in Computer Hardware & Networing Tech.	**Undergraduate degree**	

University Name	City, Country	From - To
Punjab University	**Chandigarh India**	**Mar-1988 - Mar-1991**
Main Course of Study	Field of Study	
African Languages and Civilizations	**Humanities**	
Degree Title or Equivalent	Degree Type	
B.A	**Bachelor of Arts**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
UNLB	**Brindisi Italy**	**Mar-2007 - Mar-2007**
Main Course of Study		Certificate or Diploma
Mission Network Standardization		**Workshop-Cum-Training**

Name of School	City, Country	From - To
Cisco	**Chandigarh India**	**Dec-2006 - Dec-2006**
Main Course of Study		Certificate or Diploma
Managing Cisco Networks (Switch, Router (layer 2 & 3 Devices, Cabling, designing and troubleshooting.		**CCNA ID-CSCO11152787**

Name of School	City, Country	From - To
UNLB	**Brindisi Italy**	**Feb-2006 - Mar-2006**
Main Course of Study		Certificate or Diploma
MRTG on Linux Suse9, HP-SIM Network Management Tech.		**Praticipation certification from GLOBAL Knowledge ITALY.**

Name of School	City, Country	From - To
CMS Global	**Chandigarh India**	**Jul-2002 - Jul-2002**
Main Course of Study		Certificate or Diploma
Windows Server 2000 Installation , Configuration and Troubleshooting		**Diploma in Windows server 2000**

Name of School	City, Country	From - To

DOT	Chandigarh India	Sep-1994 - Mar-1995
Main Course of Study		Certificate or Diploma
Computer Application		**Certificate in Computer Application**

Name of School	City, Country	From - To
Goct. Senior Secondary School For Boys	**Chandigarh India**	**Mar-1986 - Mar-1988**
Main Course of Study		Certificate or Diploma
English, History, Policato Sc.		**Senior Secondary Certificates (10+2)**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
Computer Network Counsultant/contractor (Pvt.)	**Counsultant/contractor (installation of LAN/WAN/ WIRELESS NETWORK,COMPUTERs)**	**01/05/2009 -**
Name of Employer		Name of Supervisor
Own Bussiness		**N.A**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
200000	**200000**	**INR**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
911724665895	**sarbjit2065@rediffmail.com**

Address of Employer
India

Number of Employees Supervised by You
2

Description of Duties
Providing consultancy for computer network Installation of LAN/WAN Installation wireless network(campus) AMC (repair and maintenece of computers)

Summarize any of Your Achievements
NIL

Reasons for Leaving
WORKING

Job Title	Type of Business	From - To
Netowrk Assistant	**Peace Keepking Mission**	**01/02/2005 - 01/12/2008**
Name of Employer		Name of Supervisor
UNMEE (United Nation Mission in Ethopia & Eritrea)		**Amador J. Lizaso**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
25356	**28884**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
	sarbjit2065@rediffmail.com

Address of Employer
Ethiopia

Number of Employees Supervised by You
4

Description of Duties
● Plans, supervises and IT operations for the HQ, SHQ and Team Sites. ● Analyzed team sites and SHQs needs and worked out for improvements and enhancements. Directs cabling, configuring and installing computer hardware, computers and computer networks ands software for network. ● Provides on-site coordination and support for Team sites Technicians regarding network problems. ● Troubleshoots hardware and software conflicts and problems. ● Plans and implements required configuration and hardware changes to LAN. ● Prepares UNMEE's Network Design for proposals for purchasing new equipment for Network standardization of the Mission. Managing, Configuring and installing Layer II & III Devices i.e. Cisco Router 3700/3800, 2851 and Cisco switches 3500, 3550, 3750(stacking) Protocols: static, dynamic, default (RIP, IGRP, EIGRP, and Freamrealy), Cisco Switch 3500 Series: VLAN's, DHCP pool, default Gateway, Redundant link. Troubleshooting with LAN, WAN Wireless Network: Installation, configuration of CISCO Aironet Wireless workgroup 340 Series, Access point 1200, Wireless Bridge 1400. Installation and configuration of Stone gate firewall (single and cluster) Installation & Monitoring of MRTG, Ethereal & Network monitoring software like SNMPC

Summarize any of Your Achievements
Updating Team Sites Network, in previous Network we were using Router 3800 with FXO PORTS and wireless LAN (11 MBPS) for the clients in TS. I successfully updated Router with 3700 and Connected directly via Ethernet (100 MBPS to Switch module (NW-ESW-16) also configured Router (voip) to provide to IP PHONE. I also worked in updating Sector HQ Assab's network with new Hardware (Cisco Router 3700 & E1) replacing Router 3800 and FXO PORTS. 2. Redundant link: Installed Wireless link 2.4 GHZ using Cisco 1300 Bridge for redundant link one link from GB to Ware House and Second link from Comms-village to Ware House. 3. Installed 5.4 GHZ wireless link (Cisco Bridge 1400) independently for the mission. 4. Mission Network Standardization: I am appointed as the focal point from UNLB and UNMEE for the MNS and attended the Workshop in UNLB Brindisi. (The project is to replace the old hardware and to install new hardware like CISCO 6509 Switch, Router 2851, Switch 3751 and going to configure tunnels and redundant links for DRBS and for the important sites. 5. Successfully carried out help Desk Supervisor's Duties during the absence of Help Desk Supervisor. 6.Handled successfully VERITAS Backup Version 10 7.working as active domain administrator and handled Servers , SHARE, DHCP , DNS in the absence of Administrator 8.Presntly working as the focal point for Sector HQ and Team sites for the mission

Reasons for Leaving
Mission's Mandate expired and my contract finished on 31 Dec. 08.

Job Title	Type of Business	From - To
Instructor in Computer & IT Dept.	**Engineering College**	**01/09/2004 - 01/02/2005**
Name of Employer		Name of Supervisor
Sri Sukhmani Instatitue of Engg. & Tech.		**Mr. Harmeet Singh**

Salaries per Annum:

Starting	Final	Currency Paid	
120000	**150000**	**INR**	

Is this a civil servant position of your Government? **No**
Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer
India

Number of Employees Supervised by You

Description of Duties
Incharge of 10 labs, Installed Switchs & Wireless network for campus installed Servers and client (advnaced server 2000 and windows 2000 pro for clients. Created user name,share drives and home drives for students Handling network of more than 300 computers

Summarize any of Your Achievements
Installed Switches for labs and created different VLANS as per lab. Requirement. Configured and Managed Network independently.

Reasons for Leaving
To Joing the UN mission as UNV

Job Title	Type of Business	From - To
Netowrk Administrator	**Network Service Provider**	**01/01/2002 - 01/08/2004**
Name of Employer		Name of Supervisor
IDB COMPUTERS		**S.Baljinder Singh**

Salaries per Annum:

Starting	Final	Currency Paid	
100000	**120000**	**INR**	

Is this a civil servant position of your Government? **No**
Is this a position within the UN Common System? **No**

Telephone Number

Email Address
singh54@un.org

Address of Employer
India

Number of Employees Supervised by You
10

Description of Duties
Setup Servers, desiging Network, tructured Cabling and implementation.

Summarize any of Your Achievements
Installed Network with following HArdware for two Companies dealing in Medicines. 1. Cisco 1600 Router 2. Cisco Switch 2900 Series.

Reasons for Leaving
Better Opertunity

Job Title	Type of Business	From - To
Network Technician	**Peace Keepking Mission**	**01/12/2000 - 01/11/2001**
Name of Employer		Name of Supervisor
United Nation Mission in East Timor		**Ronald Hall**

Salaries per Annum:

Starting	Final	Currency Paid	
24000	**24000**	**USD**	

Is this a civil servant position of your Government? **No**
Is this a position within the UN Common System? **No**

Telephone Number
2911150411

Email Address
singh54@un.org

Address of Employer
East Timor

Number of Employees Supervised by You

Description of Duties
File server: installation & deployments in Creating users with roaming profile & their home drives (network drive)3.Distributing of user rights as per departments on file server 4.Installation of SMS on BDC, also on clients 5.Installation, configuration, deployments in districts & maintenance of BDC 6. Installation of network printers (Ricoh copiers as printer, HP laser) Ricoh printer configured as LAN printer in all deptt. user support in HQ and Regions.

Summarize any of Your Achievements
Succefully competed the assigement gaining indepth working experince in providing user support, handling user requests. Carried-out network support as focal point for three region's network.

Reasons for Leaving
End of Contract

Job Title	Type of Business	From - To

Network Administrtaor-Cum-Instructor		Engineering College		01/08/1999 - 01/11/2000
Name of Employer				Name of Supervisor
Sri Sukhmani Instatitue of Engg. & Tech.				**N.A**

Salaries per Annum:

Starting	Final	Currency Paid		
70000	**100000**	**INR**	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **No**	

Telephone Number

Email Address
singh54@un.org

Address of Employer
India

Number of Employees Supervised by You
2

Description of Duties
Setup, Administratioin & Maintenence of INTERNET LAB(100 Computers with Server Linux & NT server) Setup , Administration & Mainenece of NT LAB, Semi Structured Cabling for Clients with Cisco switch 2900

Summarize any of Your Achievements
Installed Windows NT server with 40 clients indepentenly , and established connectivity between novel platform and windows

Reasons for Leaving
To join the UN mission in East Timor as International Contractor person.

Job Title		Type of Business		From - To
Asstt. System Administrator		**Paging Service**		**01/04/1995 - 01/07/1999**
Name of Employer				Name of Supervisor
PUNJAB TELECOM SERVICES LTD.				**N.A**

Salaries per Annum:

Starting	Final	Currency Paid		
50000	**60000**	**INR**	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **No**	

Telephone Number

Email Address

Address of Employer
India

Number of Employees Supervised by You

Description of Duties
Maintenence of paing setup. 2. Supervising the controll room for paging (10 person)

Summarize any of Your Achievements
Group paging

Reasons for Leaving
Better opportunity

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **Yes**

For clerical grades only:
Indicate typing speed in words per minute: English -   French -
List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Hindi	**No**	**Easily**	**Easily**	**Easily**	**Easily**
Punjabi	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

Address

H.No. 2065,
Sector 44-C
Chandigarh India
Telephone: 91-172-4665895
Fax: 91-9872414119
Contact: Sarbjit Singh

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Gurleen KAUR	HOD computer Dept.	Sri Sukhmani Institute of Engineering & Tech. India	nonez77@yahoo.com
Harbhajan SINGH	Retd. From Punjab Engineering College	H.no. 2403, Sector 38-C India	
Harjinder SINGH	Lecturer	Sri Sukhmani Institute of Engineering & Tech. India	harjinder.nitu@gmail.com

Personal History Profile for Mackford SOMANJE

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
SOMANJE	**Mackford**		
2. Date of Birth	3. City of Birth	Country of Birth	Index No
16/10/1968	**Mulanje**	**Malawi**	
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Malawi		**Malawi**	
6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male	**2**	**70**	**Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel?   **No**

Are there any limitations on your ability to perform in your prospective field of work?   **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality?   **No**

13. What is your preferred field of work?   **Computer information systems specialists**

14. Would you accept employment for less than six months?   **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?   **01/05/2003**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)?   **No**

18. Email Address: **mackford.somanje@undp.org**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
Compulink Systems	**Harare Zimbabwe**	**Dec-1999 - Dec-1999**
Main Course of Study	Field of Study	
Operating Systems- Software Development	**Computing**	
Degree Title or Equivalent	Degree Type	
Certified Novell Administrator	**Undergraduate degree**	

University Name	City, Country	From - To
Work Group Institute of South Africa	**Sandton- Johannesburg South Africa**	**Dec-1998 - Mar-1999**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
Microsoft Certified Systems Engineer	**Undergraduate degree**	

University Name	City, Country	From - To
University of South Africa	**Pretoria South Africa**	**Jan-1990 - Jun-1994**
Main Course of Study	Field of Study	
Computer Programming	**Computing**	
Degree Title or Equivalent	Degree Type	
BSC. Computer	**Bachelor of Sciences**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
Mulanje Secondary School	**Lilongwe - Malawi Malawi**	**Oct-1985 - Jun-1989**
Main Course of Study		Certificate or Diploma
GCE O Level equivalent subjects - Mathematics, Physics, Geography, english, Biology, Agriculture, Bible Knowledge		**Malawi School Certificate of Eduaction**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
Network technician	**International Organization**	**01/02/2003 - 01/03/2003**
Name of Employer		Name of Supervisor
UNDP Headquarters - New York		**Manish Pradhan**
Salaries per Annum:		

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
5000	**5000**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
manish.pradhan@undp.org

Address of Employer
United States of America

Number of Employees Supervised by You

Description of Duties
Served on Detail Assignment at the UNDP Headquarters in New York as a Network Technician to setup a Country Office Simulation LAN that will act as a Country Office model of LAN security and Content Management and Web caching services. Managed to configure the CO Simulation LAN by setting up and configuring the Cisco Catalyst Switch by initializing them and creation of VLANs, then Configured the CISCO Router and established the routing tables, then configured the PIX Firewall – PIX 515e and enabled the DNS and DHCP services on the PIX and also configured the firewall rules as well as Security on it, lastly setup and configured the Content Management Engine – CE 507e on it so as to enable the LAN to be capturing the Web pages in non transparent mode and enabled it to run in Proxy mode. This project will be used by the UNDP Country Office world wide and I successfully researched and implemented it.

Summarize any of Your Achievements
The CO Simulation LAN was adopted as a standard UNDP CO Network LAN infrustructure standard for all UNDP CO where PIX Firewall is being implementd.

Reasons for Leaving
Completed the detail assignment

Job Title	Type of Business	From - To
IT Adviser	**International Organization**	**01/11/2002 - 01/02/2003**

Name of Employer	Name of Supervisor
UNDP Liberia Country Office	**Dominic Sam**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
5000	**5000**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
registry.lr@undp.org

Address of Employer
Liberia

Number of Employees Supervised by You
1

Description of Duties
● Planned and managed implementation of network installation including Cat6 cabling and new VSAT Satellite Integration with PABX Switchboard to have a VOIP(Voice over Internet Protocol) telephone system so as to minimise telephone costs. ● Coordinate mobile and wireless user networks to ensure that remote staff maintain constant connectivity. ● Developing In house Client Server Applications using top of the range programming languages e.g. Microsoft Visual Basic Enterprise Edition and Visual Basic.net which interfaces with robust Databases like Microsoft SQL Server 2000. ● Provide 24-hour disaster recovery in the event of network downtime and/or building destruction. Create and regularly refine backup protocols to ensure data and network integrity. ● Integrate and configure CISCO PIX firewall to protect all sensitive organization's information and maintain system integrity on an "always on" DSL connection. ● Oversee and implement all hardware and software troubleshooting for organization's primary location and VSAT Satellite operations to maintain constant network uptime and data access

Summarize any of Your Achievements
Analyzing, Designing and implementing Computer Applications Administering and supporting UNDP Corporate Applications (CO 2001 Suite- FIM, WINFOAS, Procurement, Human Resource ,management) Administering & Trouble Shooting of the VSAT Network, management of Routers, Switches, Bridges and Hubs, Proper Cleaning and Maintainnance. Administering & provision of support to the Wireless Link on the VSAT network who joined the UNDP VSAT network on the UN Virtual house. Administering and implementing Windows NT servers and workstations Administering on and implementation of the cooperate TCP/IP Network Administration, installations & troubleshooting IPLANET Suite of Email servers Supporting windows 9x and windows2000 Supporting Microsoft office Web Site Development and posting User training in MS Office Suite (Word, Excel, PowerPoint, Access, Microsoft Publisher, SPSS, EPI INFO, Windows 2000 & XP Hardware repairs- computers and printers Providing an advisory role in the procurement of computer equipment and Installations Inhouse Systems Analysis, Design and Development Management, Administration & Trouble shooting of the UN Virtual House which is a Wide Area Network for all the UN Agencies in Malawi and it is a Wireless link that connects all UN Agencies on to the UNDP VSAT through some Cisco Aronet 350 Series Bridges and Cisco 2611 to 3640 Routers for access of Internet and Voice over Internet Protocol (VoIP). Provison of user access to the UN Virtual house and also management of Security Issues through the CISCO PIX Fire Wall.

Reasons for Leaving
Completed the Detail Assignment

Job Title	Type of Business	From - To
LAN/ICT Manager	**UN Organization**	**01/09/1999 -**

Name of Employer	Name of Supervisor
UNDP MALAWI	**Muhammad Ali Rana**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
9600	**14000**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
mackford.somanje@undp.org

Address of Employer
Malawi

Number of Employees Supervised by You
2

Description of Duties

LAN Assiatnt, responsible for the day today management and administration of the Country Office LAN. Responsible for daily trouble shooting of computer user problems. Training of users in MS Office applications and windows operating system. ERP-Peoplesoft implementation & projects disbursement. LAN upgrading. Website Designing and frequent posting of web pages using LINUX system. Backup and monitoring of networks from intrusion as well as viruses. Systems development using Visual basic and Power builder. Network design, setup & configuration. VSAT- Equiment maintainance - Flexidama units and routers as well as trouble shooting and reporting. IT policy write up for CO.

Summarize any of Your Achievements

Served on a mission at the UNDP Liberia Country Office in setting up of a CO LAN, Setting up of the Servers and administration of the Email System. Configured & Implemented the UNDP Financial Information Module so as to link with an Accounting and procurement systems Served on Detail Assignment at the UNDP Headquarters in New York as a Network Technician to setup a Country Office Simulation LAN that will act as a Country Office model of LAN security and Content Management and Web caching services. Managed to configure the CO Simulation LAN by setting up and configuring the Cisco Catalyst Switch by initializing them and creation of VLANs, then Configured the CISCO Router and established the routing tables, then configured the PIX Firewall – PIX 515e and enabled the DNS and DHCP services on the PIX and also configured the firewall rules as well as Security on it, lastly setup and configured the Content Management Engine – CE 507e on it so as to enable the LAN to be capturing the Web pages in non transparent mode and enabled it to run in Proxy mode. This project will be used by the UNDP Country Office world wide and I successfully researched and implemented it. Implementation of the VSAT wireless link to other UN Agencies in Malawi. CO is able to meet its deadlines by seeing to it that all the CO LAN & Computer Equipment OK

Reasons for Leaving

still serving with UNDP

Job Title	Type of Business	From - To
ASSITANT NETWORK ADMINISTRATOR	**TOBACCO MERCHANT**	**01/09/1995 - 01/08/1999**
Name of Employer		Name of Supervisor
STANCOM TOBACCO COMPANY (MW) LIMITED		**Alex Mkandawire**

Salaries per Annum:

Starting	Final	Currency Paid		
			Is this a civil servant position of your Government?	**No**
294000	**420000**	**MWK**	Is this a position within the UN Common System?	**No**

Telephone Number	Email Address
2651710044	**amkandawire@sccgroup.com**

Address of Employer

Malawi

Number of Employees Supervised by You

3

Description of Duties

Network Management & Administration plus trouble shooting - e.g. backup& disaster recovery, installation & configuration of the LAN. Monitoring of the LAN for Intruder detection & proper functioning. Systems Administration - Accounting Modele Administration, Email Server Administration & monitoring as well as troubleshooting. Systems Implementation _ Implementation of an Integrated SUN Accounts System and Human Resource systems as well as Payroll system. Email Server Administration and Upgrading and data migration.

Summarize any of Your Achievements

Succesifully Setup the Computer network. Implemented the Corporate Financial Software that was developed inhouse Installed and migrated all users to MS Exchange Server 5.5

Reasons for Leaving

Secured a Job with UNDP

Have you any objections to our making inquiries of your present employer?   **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them?   **No**

For clerical grades only:

Indicate typing speed in words per minute: English -   **100**   French -

List any office machines or equipment you can use:

Computers, electronic type writers, digital senders, fax machines, Cicso Routers, Network hubs, Aronet Bridges, Content Management Engines, Cisco PIX Firewalls, Cisco catalyst Switches, Servers, Laptop Computers, Wide Range of printers, Scanners etc

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Portuguese	**No**	**Easily**	**Not easily**	**Not easily**	**Easily**
Chichewa	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

Address

c/o Elvis Thodi

Malawi National Police Headquarters, P/Bag Lilongwe3

Lilongwe Malawi

Telephone: 265-8-9511756

Fax: 265-9-938335

Contact: Mackford Somanje

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email

Gregory KUNYENJE   **IT Manager**   **Reserve Bank of malawi Malawi**   **2651770600**
gkunyenje@rbm.malawi.net

Peter MATINGA   **Operations Manager**   **UNFPA Malawi Malawi**   **2658828155**
matinga@unfpa.org

Muhammad Ali RANA   **Deputy Resident representative (Operations)**   **UNDP Ghana Country office Malawi**   **23321775539**
muhammad.ali.rana@undp.org

Personal History Profile for Maher SOUISSI

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
SOUISSI	**Maher**		
2. Date of Birth	3. City of Birth	Country of Birth	Index No
28/01/1964	**Sfax**	**Tunisia**	**283352**
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Tunisia		**Tunisia**	
6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male	**171**	**67**	**Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel?   **No**

Are there any limitations on your ability to perform in your prospective field of work?   **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality?   **No**

13. What is your preferred field of work?   **Computer information systems specialists**

14. Would you accept employment for less than six months?   **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?   **01/05/2003**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)?   **No**

18. Email Address: **souissi@un.org**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
St John's University	**New York United States of America**	**Sep-1995 - Jun-1997**
Main Course of Study	Field of Study	
Numerical Analysis	**Mathematics & Statistics**	
Degree Title or Equivalent	Degree Type	
Master Atrs & Sciences	**Masters**	

University Name	City, Country	From - To
Université Pièrre & Marie Curie	**Paris France**	**Sep-1991 - Jun-1995**
Main Course of Study	Field of Study	
Mathematics	**Mathematics & Statistics**	
Degree Title or Equivalent	Degree Type	
Maitrise	**Bachelor of Sciences**	

University Name	City, Country	From - To
Université Paul Sabatier	**Toulouse France**	**Sep-1986 - Jan-1991**
Main Course of Study	Field of Study	
Mathematics	**Mathematics & Statistics**	
Degree Title or Equivalent	Degree Type	
DEUGS	**Undergraduate degree**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
Lycée Montalembert	**Toulouse France**	**Sep-1985 - Jun-1986**
Main Course of Study		Certificate or Diploma
Sciences		**Baccalauréat**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
Information Systems Officer	**Public Information**	**01/07/2009 - 01/12/2009**
Name of Employer		Name of Supervisor
United Nations		**Helga Leifsdottir**
Salaries per Annum:		

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
103053	**103053**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number
12123473582

Email Address
Leifsdottir@un.org

Address of Employer
United States of America

Number of Employees Supervised by You
2

Description of Duties

* Analyze current and future computerized information systems users needs; develop projections and plans for implementation of new and revised technologies; recommend new and revised technologies for implementation by Cluster or throughout the Division; estimate time and cost factors for changes; prepare specifications and evaluate proposals for services, software and supply of equipment. * Coordinate activities and problem solving efforts of client division data processing staff; provide staff support to various clusters of data processing managers, office automation users and others to encourage coordination efforts; identify data processing needs and problems in client clusters; and gather information necessary for long range planning.

Summarize any of Your Achievements

Participated in the finalization of the database for the registration of the NGOs for the conference in September.

Reasons for Leaving

My current occupation is a fixed term assignment.

Job Title	Type of Business	From - To
Chief ITU	**Peace keeping**	**01/11/2001 - 01/09/2008**

Name of Employer	Name of Supervisor
MONUC	**Jorge Gregorio**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
62000	**70675**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number
1818905000

Email Address
gregorio@un.org

Address of Employer
United States of America

Number of Employees Supervised by You
8

Description of Duties

* Responsible for planning, coordinating and implementing the different IT units (Network, Systems and Helpdesk) in the office (i.e. more than 400 users). - Setup and maintenance of the network with all the required equipment, including servers (Active Directory, DNS, DHCP, NAV, FTP, Data Storage), switches, hubs, digital senders, network printers etc. - Implementation and administration of the applications being used in the mission (Galileo, Mercury, FPMS, Lotus notes and SUN) *Issue, deploy and control the installation of computer equipment, networks and software applications (including systems support and maintenance). * Coordinate with mission HQ regarding IT policy: computer equipment, software and required standardization. - Report on a regular basis to the mission HQ and propose recommendations to address outstanding issues . * Responsible for direct supervision of IT staff members in the office, including training of IT staff members on the implementation and the use of the different applications. * Provide advice, guidance and assistance to users on IT related matters. * Organize and coordinate training and demonstrations for users on computer equipment and software applications. * Maintain regular contact and liaise with the Field Administrative Officer, military and other civilian sections in the office. * Perform as OIC of the Communications section in the absence of the Chief Communications.

Summarize any of Your Achievements

Provided the IT support and the services which contributed for the smooth running of the presidential elections in the DRC.

Reasons for Leaving

Family reasons.

Job Title	Type of Business	From - To
Chief IT	**Peace Keeping**	**01/02/2000 - 01/11/2001**

Name of Employer	Name of Supervisor
BONUCA	**Hamidou Diaouga**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
38000	**42000**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number
12129634279

Email Address
hamidou.diaouga@undp.org

Address of Employer
United States of America

Number of Employees Supervised by You
2

Description of Duties

* Responsible for planning, coordinating and implementing the different IT units (Network, Systems and Helpdesk) in the office (i.e. more than 80 users). - Setup and maintenance of the network with all the required equipment, including servers (Active Directory, DNS, DHCP, NAV, FTP, Data Storage), switches, hubs, digital senders, network printers etc. - Implementation and administration of the applications being used in the mission (FACS,, FPMS, Lotus notes and SUN) * Responsible for preparing the budget for the IT section. * Responsible for providing guidance on purchase of IT equipment, including hardware and softwares. * Responsible for direct supervision of IT staff members in the office unit, including training for IT staff member on the implementation and the use of the applications - Reviewed and prepared periodically the job descriptions for the IT staff members. Responsible for the recruitment of national staff members. * Develop technical specifications for procurement/contractual services, oversee technical evaluation of bids received. * Maintain regular contact and liaise with the Field Administrative Officer, military and other civilian sections in the office.

Summarize any of Your Achievements

Setup the office with all its components; administration, substantive and Military sections with all the required IT equipment: Servers, Switches, Hubs, Network Printers, Digital Senders and wireless connections, and services

Reasons for Leaving
Reassignment to MONUC

Job Title	Type of Business	From - To
System Administrator	**DPKO**	**01/03/1999 - 01/02/2000**

Name of Employer	Name of Supervisor
MINURCA	**Kaltouma N'Guessan**

Salaries per Annum:

Starting	Final	Currency Paid		
			Is this a civil servant position of your Government? **No**	
38000	**42000**	**USD**	Is this a position within the UN Common System? **Yes**	

Telephone Number

Email Address

Address of Employer
United States of America

Number of Employees Supervised by You
0

Description of Duties
SUN System Administrator *Installation and maintenance of the Network/Windows-NT Hardware/software. *Migrated the Payroll System (PROGEN) from Novell to Windows-NT. *Provided assistance to users (including account and desktop configuration). *Reviewed the accounts and the financial reports in order to ensure timely preparation and submission. *Reviewed financial statements ensure that necessary adjustments were made.

Summarize any of Your Achievements
Contributed in the support and assistance for the smooth running of the presidential elections in the CAR

Reasons for Leaving
Reassignment to BONUCA

Job Title	Type of Business	From - To
Information Systems Assistant	**DPKO**	**01/03/1998 - 01/12/1998**

Name of Employer	Name of Supervisor
MINURSO	**Arnaud Blasco**

Salaries per Annum:

Starting	Final	Currency Paid		
			Is this a civil servant position of your Government? **No**	
37000	**37000**	**USD**	Is this a position within the UN Common System? **Yes**	

Telephone Number
128986000

Email Address

Address of Employer
United States of America

Number of Employees Supervised by You
0

Description of Duties
* Maintained and administrated the applications for the identification sessions. * Installed application systems software and hardware according to specifications. * Trained, assisted and supported staff members in using the applications. * Assisted and supported the identification Unit in analyzing data from computer system. * Assisted in testing and evaluating new products and technologies.

Summarize any of Your Achievements
Contributed for the progress of the identification of the Sahrawi population for the future organization of the referendum

Reasons for Leaving
Fixed-term contract

Job Title	Type of Business	From - To
Teacher Assistant	**Education**	**01/08/1997 - 01/03/1998**

Name of Employer	Name of Supervisor
The University of Toledo	**Dr. Martin Geoffrey K**

Salaries per Annum:

Starting	Final	Currency Paid		
			Is this a civil servant position of your Government? **No**	
18000	**18000**	**USD**	Is this a position within the UN Common System? **Yes**	

Telephone Number
1419 530-2569

Email Address
gmartin@math.utoledo.edu

Address of Employer
United States of America

Number of Employees Supervised by You
0

Description of Duties
. Lecture in mathematics to undergraduate students. . assisted in field research . Prepared and gave examinations . Assisted in student conferences . Proctored exams . Graded examinations and papers.

Summarize any of Your Achievements
Taught undergraduate students

Reasons for Leaving
To join DPKO

Job Title	Type of Business	From - To
Database Administrator	**UN**	**01/05/1996 - 01/12/1997**

Name of Employer	Name of Supervisor
UNDP	**Paula Daddler**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**
35000	**35000**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
1212906 6793	**paula.saddler@undp.org.pa**

Address of Employer
United States of America

Number of Employees Supervised by You
0

Description of Duties
* Developed, adapted, and utilized application software to create time sheets for the management of the Audit Division. * Provided technical support on software systems applications * Build, test and modify prototype application software based on detailed instructions * Assisted and supported the Division's staff members in using the customized application * Codified Audit reports for the Division * Synthesized and summarized recommendations into computer database

Summarize any of Your Achievements
Developed a database for the attendance sheet for the Division

Reasons for Leaving
to join DPKO

Job Title	Type of Business	From - To
Graduate Assistant	**Education**	**01/09/1995 - 01/06/1997**

Name of Employer	Name of Supervisor
St John`s University	**Dr. Richard Morgan**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**
15000	**15000**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
1718990-6167	**trainac@stjohns.edu**

Address of Employer
United States of America

Number of Employees Supervised by You
0

Description of Duties
. Lecture in mathematics to undergraduate students. . assisted in field research . Prepared and gave examinations . Assisted in student conferences . Proctored examinations . Graded examinations and papers.

Summarize any of Your Achievements
Tutored 150-200 undergraduate students in mathematics

Reasons for Leaving
Graduation

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:
Indicate typing speed in words per minute: English -   French -
List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**
French	**No**	**Easily**	**Easily**	**Easily**	**Easily**
Arabic	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Address

15 Park Avenue

Apt# 6D

New York N.Y. United States of America

Telephone: 1-212-9631939 extension 31939

Fax: 1-917-3314505

Contact: Maher SOUISSI

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Ihsan BOUABID	Journalist	241 Shepard Ct United States of America	1510499-5134 ibouabid@aol.com
Frederick GAZZOLI	Auditor-General	OECD United States of America	33145248410 frederick.gazzoli@oecd.org
Geoffrey K. MARTIN	Professor	University of Toledo United States of America	14195304720 gmartin@math.utoledo.edu