

Profiles included in this document

	Name	Index	DOB	Gender	Nationality	EMail
1.	AFZAL, Muhammad		22/03/1969	M	PAK	afzal@un.org
2.	AHMED, Iftikhar	988214	09/10/1965	M	PAK	iftikhar@programmer.net
3.	AL-OBAIDY, Ali	845103	27/08/1973	M	IRQ	al-obaidy@un.org
4.	ALCANTARA, Ricky	645365	21/02/1971	M	PHI	ralcantara@hotmail.com
5.	ALEKSANDROVIC, Kristijan	763299	09/12/1973	M	CRO	kristijan.aleksandrovic@gmail.com
6.	ALFABETE, Ermando		14/01/1976	M	QAT	erman_alfabete@hotmail.com
7.	ALI, Omar	618057	10/05/1972	M	IRQ	alio@unmikonline.org
8.	ANIC, Mihovil	769615	23/08/1971	M	CRO	anic@un.org
9.	BADHUSHA, Sheik		20/02/1970	M	IND	badhushas@un.org
10.	BURKE, Damian		08/09/1965	M	IRE	deburcad@yahoo.com

Personal History Profile for Muhammad AFZAL

General Details

1. Family name AFZAL	First Name Muhammad	Middle Name Aamir	Maiden Name, (if any)
2. Date of Birth 22/03/1969	3. City of Birth Lahore	Country of Birth Pakistan	Index No
4. Country of Nationality at Birth Pakistan	Second Nationality (if any)	5. Country of Present Nationality Pakistan	Second Nationality (if any)
6. Gender Male	7. Height [cm] 171	8. Weight [kg] 82	9. Marital Status Married
10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities. Are there any limitations on your ability to engage in all travel? No			
Are there any limitations on your ability to perform in your prospective field of work? No			
11. Have you taken up legal permanent residence status in any country other than that of your nationality? No			
13. What is your preferred field of work? Computer information systems specialists			
14. Would you accept employment for less than six months? No			
15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?			
16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? No			
18. Email Address: afzal@un.org			

Education

List all university degrees or equivalent qualifications obtained.

University Name InfoCenter	City, Country Kuwait Kuwait	From - To Oct-2001 - Jun-2002
Main Course of Study Networks	Field of Study Computing	
Degree Title or Equivalent Microsoft Certified System Engineer Windows 2000	Degree Type Undergraduate degree	

University Name New Horizon Training Institute	City, Country Kuwait Kuwait	From - To Mar-1997 - May-1997
Main Course of Study Networks	Field of Study Computing	
Degree Title or Equivalent MCSE Windows NT 4.0	Degree Type Undergraduate degree	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School UNLB Training Center	City, Country Brindisi Italy	From - To May-2009 - May-2009
Main Course of Study IIUC - Implementing Cisco IOS Unified Communications QOS - Implementing Cisco Quality of Service		Certificate or Diploma Professional Training

Name of School Optimiza Academy	City, Country Amman Jordan	From - To Apr-2009 - Apr-2009
Main Course of Study ITIL Foundation V3 Training		Certificate or Diploma Professional Training

Name of School UNLB Training Center	City, Country Brindisi Italy	From - To Nov-2008 - Nov-2008
Main Course of Study Supervisory Skills for Future CIT managers		Certificate or Diploma On Job Training

Name of School UNAMI Traing Center	City, Country Kuwait Kuwait	From - To Aug-2008 - Aug-2008
Main Course of Study Maintenance and Administration of Emergency Communication System.		Certificate or Diploma Professional Training

Name of School UNLB Training Center	City, Country Brindisi Italy	From - To Jun-2008 - Jun-2008
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Main Course of Study SND - Securing cisco network Devices SNRS - Securing Networks with Cisco Routers and Switches		Certificate or Diploma Professional Training
Name of School UNAMI Training Unit	City, Country Baghdad Iraq	From - To Mar-2008 - Mar-2008
Main Course of Study Competency Based Interviewing Workshop		Certificate or Diploma Certificate of Completion
Name of School Infocenter Kuwait	City, Country Kuwait Kuwait	From - To Nov-2007 - Dec-2007
Main Course of Study ICND (Introduction to Cisco Network Devices)		Certificate or Diploma Certificate
Name of School Stonesoft Corporation	City, Country Kuwait Kuwait	From - To Jul-2007 - Jul-2007
Main Course of Study Stonegate Firewall and VPN ver 4.0		Certificate or Diploma Stonegate Firewall Architect
Name of School UN Training Center UNLB	City, Country Brindisi Italy	From - To Mar-2007 - Mar-2007
Main Course of Study Mission Network Standardization Workshop		Certificate or Diploma On Job Training
Name of School UNLB Training Center	City, Country Brindisi Italy	From - To Mar-2007 - Mar-2007
Main Course of Study Mission Network Standardization Workshop		Certificate or Diploma On Job training
Name of School New Horizons Computer Learning Center	City, Country Kuwait Kuwait	From - To Jan-2007 - Jan-2007
Main Course of Study MOC 2824 Implementing MS ISA Server 2004		Certificate or Diploma Certificate of Achievement
Name of School UN Training Center UNLB	City, Country Brindisi Italy	From - To Nov-2006 - Nov-2006
Main Course of Study MOC 2823 Implementing and Administrating Security In a MS Windows 2002 Network, MOC 2207 Updating System Engineers Skills From Windows 2000 to Windows 2003		Certificate or Diploma Certificate of Achievement
Name of School MERU Networks	City, Country Kuwait Kuwait	From - To Jun-2006 - Jun-2006
Main Course of Study Meru Wireless Network Deployment and Administration		Certificate or Diploma Certificate of Achievement
Name of School American Power Conversion Corp., Italy	City, Country Kuwait Kuwait	From - To May-2006 - May-2006
Main Course of Study APC Symmetra InfraStruXure Operations		Certificate or Diploma Certificate of Achievement
Name of School UN Training Center UNLB	City, Country Brindisi Italy	From - To Sep-2005 - Sep-2005
Main Course of Study 3037 Suse Linux Administration 3038 Suse Linux Advance Administration		Certificate or Diploma Certificate of Achievement
Name of School Hewlett-Packard, Denmark	City, Country Kuwait Kuwait	From - To Jun-2005 - Jun-2005
Main Course of Study HP, Compaq Servers/Racks Installation and Remote Administration		Certificate or Diploma Certificate of Achievement
Name of School Lotus Education Center (UNLB)	City, Country Brindisi Italy	From - To Aug-2002 - Sep-2002
Main Course of Study 1. Domino Application Security and Workflow 2. Implementing and Maintaining a Domino Infrastructure 3. Domino System Administration Update 4. Performance Tuning a Domino Infrastructure		Certificate or Diploma Certificate
Name of School	City, Country	From - To

Lotus Education Center (UNLB)	Brindisi Italy	Sep-2000 - Sep-2000
Main Course of Study Domino.Doc System Administration Domino.Doc Customization & API		Certificate or Diploma Certificate
Name of School TekNicom	City, Country Dubai United Arab Emirates	From - To Sep-1997 - Sep-1997
Main Course of Study Branch Environment Automation Manager (Banking Application)		Certificate or Diploma On job Training
Name of School Khurafi Business Machine (IBM-Kuwait)	City, Country Kuwait Kuwait	From - To Jun-1997 - Aug-1997
Main Course of Study 1. AS/400 Concepts & Facilities Workshop 2. DB2 AS/400 Relational Database Coding & Implementation 3. SQL/400 Basic Programming 4. CA/400 Client Access for Windows		Certificate or Diploma On job training

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title IT Assistant	Type of Business DPA	From - To 01/05/2004 -
Name of Employer UNAMI		Name of Supervisor Jason Mayrodomo
Salaries per Annum: Starting 41000	Final 45000	Currency Paid USD
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? Yes
Telephone Number	Email Address afzal@un.org	
Address of Employer Kuwait		
Number of Employees Supervised by You 6		
Description of Duties 1. Act as CITS Regional coordinator, supervising CITS technicians both for day to day management and Project Management. 2. Monitor UNAMI's Centralized Service Desk for Service level agreement (SLA) breaches and make improvements as per CITS Service Desk Mission Statement and Key performance Indicators (KPI). 3. Act as UNAMI CITS Change Manager. Take lead on establishing Change Management procedures and SOPs based on ITIL best practices and guidelines as well as standardization of other CITS processes and procedures. 4. Take lead on section's administrative duties such as budget and acquisition planning, technical evaluation as well as project planning. 5. I have been assigned an ongoing supervisory role of CITS Operations Manager in day to day technical management of Section's Systems and Networks. 6. In the Section Chief's absence and as required I am appointed as office-in-charge (OIC) of the Communication & Information Technology Sections (CITS), responsible for all managerial and administrative coordination duties.		
Summarize any of Your Achievements 1. At the beginning of my assignment to UNAMI, established CITS office in Kuwait and Basrah, Iraq and took lead on various technical projects in other CITS offices throughout, including developing the initial Disaster Recovery Business Continuity (DRBC) Plan. 2. More recently, I have been taking lead on several important projects, such as establishment of Centralized Service Desk, which under my lead acquired a software program ideal for our specific mission, as well as leading the Change Management and various other technical projects in UNAMI. 3. With the support of my Section Chief, I have been appointed an OIC of the Section in his absence and have been given a greater managerial role, following my CITS 'Supervisory Skills for future CIT Managers' training as well as my dedication to the overall Section's Management.		
Reasons for Leaving N/A		

Job Title IT Assistant	Type of Business Peacekeeping	From - To 01/07/1999 - 01/12/2003
Name of Employer UNIKOM		Name of Supervisor Peter Karumuna
Salaries per Annum: Starting 31304	Final 36774	Currency Paid USD
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? Yes
Telephone Number	Email Address	
Address of Employer Kuwait		
Number of Employees Supervised by You 0		
Description of Duties Server Administration: Perform server upgrade and installation both in terms of Hardware and software. Implementation of Disaster recovery and hardware troubleshooting. Implementation of ISA Server through Local ISP and through UNLB, RAS Server, Antivirus server, Web Mail server and Digital Senders. System Administration: Installation and Administration of FMT, Chase Manhattan, Sun System, Progen, UN ID System and Document Imaging/Archiving System. Network Administration: Installation and Termination of Fiber Optic cable. Installation of UTP Cable and configure routers and troubleshoot day-to-day networking problems. Software Development: Development of various software application and creation of MIS reports from FACS and other UN standard system application. Other: Conducts technical trainings and provide user support; plan and coordinate projects to meet future needs and aggressive deadlines		
Summarize any of Your Achievements		

Upgraded all Major Windows NT Server to Windows 2000 Servers, Upgraded LAN from 10Mbps to 100Mbps, Installation of wireless network, Expanded WAN to connect Northern HQ and Southern HQ to UNIKOM enterprise network, Successfully upgraded all UNIKOM systems to Y2K compliant with out any major complexity. Successfully recovered Novell 5 crashed servers (Twice). Successfully installed and terminated Fiber optic Backbone in UNIKOM HQ, Camp Khor and UNIKOM liaison office. Successfully developed and implemented Document Imaging and Archiving System using Lotus Notes as front end and Lotus Domino Server as Backend. Successfully developed and implemented Helpdesk/Job Request software for Engineering, Communication and IT Department. Successfully developed and implemented Restaurant/Laundry Billing System with online real time transaction tracking system to minimize and control the over billing by the vendors through out UNIKOM enterprise. All the foresaid application and systems are well documented can be recommend to other peacekeeping Missions.

Reasons for Leaving

Mission Closed due to War in Iraq

Job Title Project In Charge	Type of Business Trading Company	From - To 01/01/1999 - 01/06/1999
Name of Employer Mubarak Al Sultan Trading Corp.		Name of Supervisor Marzooq Mubarak Al Sultan
Salaries per Annum: Starting 6600	Final 6600	Currency Paid KWD
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Kuwait		
Number of Employees Supervised by You 0		
Description of Duties Automated the manual business system with two remote branches and also setup the hardware. Designed and setup the Local and Wide Area Network and disaster recovery plan and conducted user training.		
Summarize any of Your Achievements Fully Automated their Manual business system which includes, POS, Purchases, Sales, GL, Inventory and Payroll system.		
Reasons for Leaving Better prospects with UNIKOM		

Job Title Office Automation Analyst	Type of Business Banking	From - To 01/01/1994 - 01/12/1999
Name of Employer AlAhli Bank of Kuwait (K.S.C)		Name of Supervisor Geo Antony
Salaries per Annum: Starting 6600	Final 8064	Currency Paid KWD
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Kuwait		
Number of Employees Supervised by You 0		
Description of Duties As office Automation Analyst I was required to analyse, design, and develop new software application, supervise and control technical support to end users (approx 300 user). I was member of the technical team for massive automation project of on-line banking with local and wide area network desiging and the automation quality team for program and applicatios standardization and disaster recovery plans. Also served as backup on major system implementation relating to Treasury and Front Office.		
Summarize any of Your Achievements Software Development: Developed various software applications like Share Holder Management System. Nostro Account Reconciliation System. Overdraft Monitoring System Foreign Exchange Transfer Reporting System Share Subscription System L/C and L/G Performance Monitoring System System Implementation and Technical Support: TANTUS Dealing System CityDealer Dealing System Branch Environment Automation Manager (BEAM) Networking Disaster Recovery: Introduce installed PC based network environment and also implimented disaster recovery plan and procedure for Low end servers like Novell and window NT.		
Reasons for Leaving Reduction of Head count (Downsizing)		

Job Title System Engineer	Type of Business Computer Services	From - To 01/03/1993 - 01/12/1993
Name of Employer FutureTech Establishment		Name of Supervisor Dr. Hamid Hamada
Salaries per Annum: Starting 4200	Final 4200	Currency Paid KWD
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Kuwait		
Number of Employees Supervised by You -		

0

Description of Duties

My duties were to provide technical support to corporate customers to rectify their problems in relevant systems and applications. Design and implement Local and Wide Area Networks for the customers, conduct technical training as requested by customers. Install and configure network servers both Novell and Windows. Install and configure Network printing solutions

Summarize any of Your Achievements

Please see Description of Duties

Reasons for Leaving

Better Prospects with Al Ahli Bank

Job Title Manager EDP	Type of Business Pearls & Beads Manufacturing Industry	From - To 01/03/1991 - 01/12/1992
Name of Employer Pearls & Beads Mfg. Co. (Pvt.) Limited	Name of Supervisor Mohammad Shoaib Ansari	
Salaries per Annum: Starting 48000	Final 72000	Currency Paid PKR
	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
Telephone Number 9242321549	Email Address	
Address of Employer Pakistan		
Number of Employees Supervised by You 5		
Description of Duties As EDP Manager in leading pearl manufacturing enterprise in Pakistan my duties were to manage the Computer Department, Automation Activities, and Training Staff and produce MIS for senior management.		
Summarize any of Your Achievements Successfully Established IT Department. Automated various business applications.		
Reasons for Leaving Better prospects in Kuwait		

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - French -

List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	No	Easily	Easily	Easily	Easily
Arabic	No	Easily	Not easily	Not easily	Easily

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Punjabi	Yes	Easily	Easily	Easily	Easily
Urdu	No	Easily	Easily	Easily	Easily

Address

PO Box 121
Kheitan Kuwait
Telephone: 965-47-18628
Fax: 965-6594387
Contact: Muhammad Afzal

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Mir Yousaf ALI	Banking	Head Office Al Ahli Bank of Kuwait Safat Kuwait	
Muhammad Afzal SHAFI	Banking	Head Office Al Ahli Bank of Kuwait Safat Kuwait	
Dr Muhammad SHUJA	Doctor	Al Sabha Hospital Kuwait	

Personal History Profile for Iftikhar AHMED

General Details

- | | | | |
|---|--------------------------------------|--|-------------------------------------|
| 1. Family name
AHMED | First Name
Iftikhar | Middle Name | Maiden Name, (if any) |
| 2. Date of Birth
09/10/1965 | 3. City of Birth
Islamabad | Country of Birth
Pakistan | Index No
988214 |
| 4. Country of Nationality at Birth
Pakistan | Second Nationality (if any) | 5. Country of Present Nationality
Pakistan | Second Nationality (if any) |
| 6. Gender
Male | 7. Height [cm]
163 | 8. Weight [kg]
70 | 9. Marital Status
Married |
10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.
Are there any limitations on your ability to engage in all travel? **No**
- Are there any limitations on your ability to perform in your prospective field of work? **No**
11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**
13. What is your preferred field of work? **Computer information systems specialists**
14. Would you accept employment for less than six months? **Yes**
15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/01/2004**
16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**
18. Email Address: **iftikhar@programmer.net**

Education

List all university degrees or equivalent qualifications obtained.

University Name Quaid-i-Azam University	City, Country Islamabad Pakistan	From - To Aug-1993 - Apr-1996
Main Course of Study Networks	Field of Study Computing	
Degree Title or Equivalent Master of Science in Computer Science	Degree Type Masters	

University Name University of the Punjab	City, Country Lahore Pakistan	From - To Apr-1988 - Mar-1990
Main Course of Study Mathematics	Field of Study Mathematics & Statistics	
Degree Title or Equivalent Master of Science in Mathematics	Degree Type Masters	

University Name University of the Punjab	City, Country Lahore Pakistan	From - To Apr-1985 - Mar-1987
Main Course of Study Numerical Analysis	Field of Study Mathematics & Statistics	
Degree Title or Equivalent Bachelor of Science (Physics, Mathematics)	Degree Type Bachelor of Sciences	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School Self Study	City, Country Islamabad Pakistan	From - To Oct-2005 - Mar-2006
Main Course of Study Windows Server 2003 Environment		Certificate or Diploma Microsoft Certified Systems Engineer (MCSE)

Name of School Self Study	City, Country Islamabad Pakistan	From - To Jan-2005 - Aug-2005
Main Course of Study Data Communication and Computer Networks		Certificate or Diploma Cisco Certified Network Associate (CCNA)

Name of School Corvit Systems	City, Country Islamabad Pakistan	From - To Jan-2003 - Jun-2004
Main Course of Study CCNA, CCNP, IDS, VoIP, DSL etc		Certificate or Diploma Advanced Diploma in Telecommunication and Data Network

Name of School Bahauddin Zaakariya University	City, Country Multan Pakistan	From - To Aug-1999 - Aug-1999
Main Course of Study ORACLE (Developer Track)		Certificate or Diploma Oracle Faculty Development Programme

Name of School Self Study	City, Country Islamabad Pakistan	From - To Jun-1999 - Jan-2000
Main Course of Study Windows NT 4.0 Server, Workstation, TCP/IP etc.		Certificate or Diploma Microsoft Certified Systems Engineer (Windows NT)

Name of School Abacus College of Computer and Management Sciences	City, Country Rawalpindi Pakistan	From - To Jul-1994 - Aug-1994
Main Course of Study C Language under UNIX environment		Certificate or Diploma Short term course(coaching)

Name of School Quaid-i-Azam University	City, Country Islamabad Pakistan	From - To Sep-1990 - Dec-1990
Main Course of Study FORTRAN Language		Certificate or Diploma Short term course

Name of School Federal Government College for Men H-8	City, Country Islamabad Pakistan	From - To Apr-1981 - Mar-1983
Main Course of Study English, Urdu, Physics, Chemistry Mathematics		Certificate or Diploma Higher Secondary School Certificate

Name of School Federal Government Secondary School G-6/2	City, Country Islamabad Unknown	From - To Apr-1971 - Mar-1981
Main Course of Study English,Urdu,Physics,Biology,Chemistry,Mathematics		Certificate or Diploma Secondary School Certificate

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title Associate IT Officer	Type of Business Peace Keeping	From - To 01/08/2009 -
Name of Employer MONUC		Name of Supervisor Mr. Julian WILSON
Salaries per Annum: Starting Final Currency Paid	Is this a civil servant position of your Government? No Is this a position within the UN Common System? Yes	
Telephone Number	Email Address ahmed11@un.org	
Address of Employer Congo, Dem. Rep.		
Number of Employees Supervised by You 8		
Description of Duties CITS Service Desk Manager. Build the Service Desk team. Assign the duties to team members. Manage their e-PAS. First Reporting Officer of Service Desk team members. Manage the operation of CITS Service Desk and act as focal point. Oversee and provide work direction to all staff within the unit and external contractors. Supervise the fundamental operations of software, hardware etc. Ensure that new equipments are duly inspected and ready for use. Define and coordinate training sessions for Service Desk staff. Develop training materials, operating and user manuals; training staff. Handle all aspects of contract administration including establishment of service level agreements with vendors and chargeback policy for users. Provide guidance to, and supervise all the staff members of the Service Desk, contractors, etc.		
Summarize any of Your Achievements Established CITS Service Desk in Sector HQ Established IT Hardwre workshop.		
Reasons for Leaving Presently I'm working		

Job Title Information Technology Officer	Type of Business Peacekeeping Mission	From - To 01/06/2004 - 01/07/2007
Name of Employer United Nations Mission in Liberia		Name of Supervisor Mr. Cyril Davis
Salaries per Annum: Starting Final Currency Paid	Is this a civil servant position of your Government? No	

41379	41379	USD	Is this a position within the UN Common System? Yes
Telephone Number 12129639928	Email Address iftikhar@programmer.net, iftikharahmed@hotmail.com		
Address of Employer Liberia			
Number of Employees Supervised by You 4			
Description of Duties - ICT Coordinator for UNMIL Sector4 HQ and three field offices. -Focal point for ICT Services, identify, assess and upgrade ICT Infrastructure (Network, Lotus Notes, software/hardware, Rural Links, Telephone installations, HF and VHF Radio Communication). -Plan, design, engineer, and maintain the integrity of UNMIL networks, servers for uninterrupted operations. -Supervise and provide support for deployed computer Windows XP, Windows 2003 Server, application systems, virus protection, data recovery; -Manage the user access control for network resources, data security back up, LAN security; -Installation, maintenance and repairing of VSAT Dish Earth Station, PABX MD110 (Ericsson), M/Wave Links, Aprisa XE Rural Links, HF Radio Barrette 950. -Ensures the server room is properly protected and its access controlled; -Maintain ICT equipments' stock in Sector HQ. -Devise and administers disaster recovery plans, provide guidance, necessary training to ICT staff to ensure that they can maintain acceptable Technical and Safety standards; -Develop and maintain network operating procedures, standards and user documentation and training materials. -Coordinate the ICT staff yearly work plan and produce detailed performance assessments and evaluations. -Ensure effective coordination with other UN agencies' field offices in Sec 4 like OCHA, UNDP UNHCR, WFP and NGOs in order to maximize possibilities of inter-agency collaboration in ICT field. -Plan and take a quick action to confront an ICT problem anywhere in Sector 4 HQ or field office at a very short notice. -Prepare and conduct presentations to SRSR/Chief about CITS developments in the field; -Travel regularly to field offices for customer support regarding ICT problems.			
Summarize any of Your Achievements - Got Certificate of Appreciation from SRSR UNMIL after only 10 months service with UNMIL. -Planned, designed, implemented and established LAN in 4 story Sector 4 HQ building and connected with LANs in 5 different sites with wireless. These 5 sites were Zwedru Airfield, Chinese Military Engineers, UN Human Coordination Office, Ethiopian Military Base-D2 and Sector 4 Logistics Base. -Setup and run a 24/7 operational Security Radio Room in UNMIL Sector 4 HQ with necessary CIT equipments -Established trouble free CITS environment, no major complaint from users regarding CIT; -Successfully provided stand-by services during the week-end, holidays and outside normal working hours to essential staff. -Devised and implemented data backup policy and disaster recovery plans for CITS Sector 4 HQ and field offices. -Built and maintained high reputation of the CIT Section as a client oriented service provider. -Provided CIT facilities successfully to users in Sector 4. -Organized training, develop training materials, operating and user manuals.			
Reasons for Leaving Falimily health reasons.			

Job Title IT Specialist for Govt of Tuvalu	Type of Business ISP	From - To 01/05/2001 - 01/05/2002
Name of Employer UNDP Fiji	Name of Supervisor Alesi Ali	
Salaries per Annum: Starting 18708	Final 18708	Currency Paid USD
Is this a civil servant position of your Government? No		
Is this a position within the UN Common System? Yes		
Telephone Number	Email Address registry@undp.org	
Address of Employer Fiji		
Number of Employees Supervised by You 4		
Description of Duties Supervise a team of 4 IT Professionals to keep Tuvalu Internet Service Provider operational 24 hours a day; Planning, designing development, implementation, supervision and troubleshooting of a complex infrastructure consisting of Tuvalu ISP Local Area Network(LAN), Wide Area Network(WAN) and ISP equipments(Computers, Fast Ethernet Switch, Cisco Routers); There are about 300 users of this ISP; Administration, configuration and supervision of Tuvalu ISPs main server running on Linux 7.2; Manage ISP users accounts, monitoring the disk space usage of the Linux Server; Administration, configuration, troubleshooting and management of Regulus Accounting Software, Postfix Email Exchange Server, Apache Web Server, DNS Server and Bastille Firewall in Linux Server; Installation, configuration and troubleshooting of Windows 2000 Server with ISP Linux Server and LAN;		
Summarize any of Your Achievements - Designed and developed Tuvalu ISP with the help of SOPAC, two Linux servers, two CISCO Routers 2511, one CISCO Router 805C, one PIX515 firewall, one DLink Switch, 32 modems. -Designed hardware based firewall with PIX 515 -Configured Cisco Routers 2511 IOS for dial-in purpose and Cisco 805C IOS to be used as international gateway, WAN link with Voyager New Zealand. -Provided fault free Internet Services to the people and Government of Tuvalu. This ISP, Tuvalu ISP, is working well now.		
Reasons for Leaving Job/assignment completed and contract finished		

Job Title Section Head - IT Services Section	Type of Business Education	From - To 01/02/1999 - 01/06/2004
Name of Employer Barani Institute of Information Technology	Name of Supervisor Dr. Saeed Akhtar Bhatti	
Salaries per Annum: Starting 96000	Final 98000	Currency Paid PKR
Is this a civil servant position of your Government? No		
Is this a position within the UN Common System? No		
Telephone Number 92514424735	Email Address	
Address of Employer Pakistan		
Number of Employees Supervised by You 12		
Description of Duties		

Designed and configured 5 VLANs, Finance, Administration, Faculty, DataCell and Students using Cisco Switch; Designed and configured a firewall with PIX515 Firewall; Develop and implement security policies; Ensure that the security solutions are adequate, and protect the network from all security risks (virus, hackers); Designed and implemented DSL Internet services for staff and students; Configuration, supervision and troubleshooting of 128k ISDN Links over Cisco 2600 series Routers between university and institute for voice and video data transmission; Installation, configuration and troubleshooting of Linux, Windows NT and Windows 2000 Server; Configuration of DNS Server, Web Server, NFS Server, Samba and Proxy Server in Linux Operating System; Installation, configuration, troubleshooting and administration of Microsoft Exchange Server, IIS and ISA Server, ORACLE and MS SQL Database Server; Configure and establish the communication between Linux and Windows 2000 using Windows Services for UNIX; Handle the design, construction, installation and administration of BIIT web page; Arrange and provide on job training, support and assistance to the BIIT staff; Perform Network probing, integrity, error and abnormal condition monitoring and handling. Ensure the integrity and security of data on the system through implementation of an effective regime for backing up, archiving and retrieval of data.

Summarize any of Your Achievements

-Designed and developed 5 VLANS for the institute. -Designed and configured firewall PIX515 for the institute. -Configure and establish the communication between Linux and Windows 2000 Server, UNIX server as back end and Windows as client end. -Provided IT Services to institute's 400 students, faculty staff and other office staff. -Designed and developed institute's website <http://www.biit.edu.pk> -Designed and developed institute's Intranet. -Minimized network and data communication problems for students, faculty and other administration staff. During this period served one (05/2001 - 04/2002) year as UNV in Funafuti, Tuvalu.

Reasons for Leaving

Got job with UNMIL

Job Title	Type of Business	From - To
Network Administrator	Education	01/05/1996 - 01/02/1999
Name of Employer		Name of Supervisor
NOOR Institute of Computer Science and Finance		Mr Ainuddin Siddiqui

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
5500	7500	PKR	Is this a position within the UN Common System? No

Telephone Number

92512299365

Email Address

Address of Employer

Pakistan

Number of Employees Supervised by You

0

Description of Duties

Designed a small LAN consisting of two computer labs, each of 25 computers; Administration, supervision and troubleshooting of LAN consisting of Windows 95, Windows NT and Novell NetWare 3.11; Administration, supervision and management of Primary Domain Controller(Windows NT), Novell NetWare Server which includes students and faculty LAN accounts, hard disk space etc.; Installation, configuration of hardware like modem, LAN card and movement of computer systems from one place to other etc.;Configure and manage the email system for students, faculty and other employees of college with Novell NetWare; Resource handling and installation of software/operating systems like Windows 95, Windows NT, MS Office, FORTRAN, C/C and all other software required by the students; Teaching and help the students in their assignments/practical work in Computer Lab using different software like C. FoxPro, FORTRAN and ORACLE.

Summarize any of Your Achievements

Computer Labs and LAN Establishment

Reasons for Leaving

Got job in Univeristy

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - French -

List any office machines or equipment you can use:

N/A

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	No	Easily	Easily	Easily	Easily
French	No	Easily	Easily	Easily	Easily
Arabic	No	Not easily	Not easily	Easily	Not easily

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Urdu	Yes	Easily	Easily	Easily	Easily

Address

Lodge 52, 44, Boulevard Felix Faure,
Aubervilliers France
Telephone: 33-669284750
Contact: Iftikhar Ahmed

Address

H#3, Str#4, Gulshan Khudadad
EME College, Peshawar Road
Islamabad Pakistan

Telephone: 92-51-2297420

Contact: Iftikhar Ahmed

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Dr. Khurshid ALI	Teaching	Assistant Professor, Department of Chemistry, University of Peshawar Pakistan	92919216652 afeef_ka@yahoo.com
Dr. Abdul HALEEM	Medicine	Director, Ahmadiyya Clinic, Pakistan	2316517057 drhaleem1@hotmail.com
Mr. Mohammad Mustafa KHATTAK	Teaching	Barani Institute of Information Technology, Muree Road Pakistan	923335136276 khattakm@yahoo.com

Personal History Profile for Ali AL-OBAIDY

General Details

1. Family name AL-OBAIDY	First Name Ali	Middle Name	Maiden Name, (if any)
2. Date of Birth 27/08/1973	3. City of Birth Babil	Country of Birth Iraq	Index No 845103
4. Country of Nationality at Birth Iraq	Second Nationality (if any) Iraq	5. Country of Present Nationality Iraq	Second Nationality (if any)
6. Gender Male	7. Height [cm] 180	8. Weight [kg] 85	9. Marital Status Single
10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities. Are there any limitations on your ability to engage in all travel? No			
Are there any limitations on your ability to perform in your prospective field of work? No			
11. Have you taken up legal permanent residence status in any country other than that of your nationality? No			
13. What is your preferred field of work? Computer information systems specialists			
14. Would you accept employment for less than six months? Yes			
15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?			
16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? No			
18. Email Address: al-obaidy@un.org			

Education

List all university degrees or equivalent qualifications obtained.

University Name University of Phoenix	City, Country Arizona United States of America	From - To Jul-2008 - Sep-2009
Main Course of Study African Languages and Civilizations	Field of Study Humanities	
Degree Title or Equivalent Master of Information Systems /Management	Degree Type Masters	
University Name Al-Nahrain University	City, Country Baghdad Iraq	From - To Oct-1991 - Sep-1996
Main Course of Study Telecommunications	Field of Study Engineering & Engineering Trades	
Degree Title or Equivalent B.Sc. in Electronic and Communications Engineering	Degree Type Bachelor of Sciences	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School UNLB Training Program	City, Country Brindisi Italy	From - To Feb-2008 - Feb-2008
Main Course of Study VM ware infrastructure		Certificate or Diploma End Course certificate
Name of School UNLB Training Program	City, Country Brindisi Italy	From - To Jun-2007 - Jun-2007
Main Course of Study • SECURING CISCO NETWORK DEVICES (SND) V1.0		Certificate or Diploma End Course Certificate
Name of School UNLB Training Program	City, Country Brindisi Italy	From - To Jun-2007 - Jun-2007
Main Course of Study • SECURING NETWORKS WITH CISCO ROUTERS AND SWITCHES (SNRS) V1.0		Certificate or Diploma End Course Certificate
Name of School top business AG	City, Country Nurnberg Germany	From - To Oct-2005 - Oct-2005
Main Course of Study MD110 BC12 Advanced Troubleshooting		Certificate or Diploma End Course certificate
Name of School UNAMI	City, Country Kuwait Kuwait	From - To Jul-2005 - Jul-2005

Main Course of Study VoIP and Ip Telephony workshop		Certificate or Diploma End Course
Name of School UNLB Training Program	City, Country Brindisi Italy	From - To Oct-2001 - Oct-2001
Main Course of Study Implementing and Administration Microsoft windows 2000 Directory		Certificate or Diploma End of course certificate
Name of School UNLB Training Program	City, Country Brindisi Italy	From - To Oct-2001 - Oct-2001
Main Course of Study Implementing a Microsoft Windows 2000 Network Infrastructure		Certificate or Diploma End of course certificate
Name of School UNLB Training Program	City, Country Brindisi Italy	From - To Jul-2001 - Jul-2001
Main Course of Study Implementing Microsoft Windows 2000		Certificate or Diploma End of course certificate
Name of School UNLB Training Program	City, Country Brindisi Italy	From - To Jul-2001 - Jul-2001
Main Course of Study Building Scalable CISCO Network		Certificate or Diploma End of course certificate
Name of School UNLB Training Program	City, Country Brindisi Italy	From - To Mar-2001 - Mar-2001
Main Course of Study Interconnecting Cisco Network Devices (ICND)		Certificate or Diploma End of Course certificate
Name of School UNLB Training Program	City, Country Brindisi Italy	From - To Mar-2001 - Mar-2001
Main Course of Study Microsoft Windows 2000 Network Operating Systems Essentials		Certificate or Diploma End of Course certificate
Name of School Al-Arabi High School	City, Country Babil Iraq	From - To Oct-1988 - Jun-1991
Main Course of Study High School Education		Certificate or Diploma Secondary School Certificate

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title LAN /WAN Technician	Type of Business Network Administration	From - To 01/07/2009 -
Name of Employer MINURSO		Name of Supervisor Roland Ulreich
Salaries per Annum: Starting	Final	Currency Paid
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? Yes
Telephone Number 212655943202	Email Address al-obaidy@un.org	
Address of Employer Other		
Number of Employees Supervised by You 2		
Description of Duties My duties as Network/Server Unit supervisor includes: - LAN/WAN administration for the mission network to ensure continuous availability of the network resources to MINURSO HQ and team sites. - Provides a secure VPN connection between the mission network and UNLB using firewall site to site VPN connections. - Ensure a secure and continues data flow through the network by applying VLAN configurations and access lists. - Provides a secure internet connections through the mission network by applying firewall polices and internet filtering. - Manages MINURSO mission datacenters and ensure a complete data redundancy and stable data backup policies. - Manage the mission server's infrastructure through servers and SAN installations/ configuration. - Installing and configuring a virtual servers setup and that includes storage area, ESX and virtual machines to optimize the use of resources. - Reviews mission network configuration and setup and recommend and initiate the changes as required for maximum efficiency. - Tracks the network unit ongoing projects and ensures progress continuity		
Summarize any of Your Achievements - Improve the network availability/security by enhance the network configuration and applying access lists and VLANs. - Increase the efficiency of the data backup by installing a new tape drive and virtual library and enhance the backup policy procedure. - Optimize the use of the resources by installing a virtual server's infrastructure.		
Reasons for Leaving		

N/A

Job Title LAN/WAN Technician	Type of Business Network Administration	From - To 01/02/2007 - 01/07/2009
Name of Employer UNAMA		Name of Supervisor Tin Moe We
Salaries per Annum: Starting Final Currency Paid USD	Is this a civil servant position of your Government? No Is this a position within the UN Common System? Yes	
Telephone Number	Email Address al-obaidy@un.org	
Address of Employer Afghanistan		
Number of Employees Supervised by You 10		
Description of Duties - LAN/WAN Administration for UNAMA Network to ensure continuous and secure data flow within UNAMA network and from UNAMA to global UN network by implementing a proper configuration for CISCO device equipments (routers and Switches and AP) that comply with DPKO standard. - Maintain ISP secure internet connections to and from UNAMA network through proper configuration and policy to Stone gate Firewall, Microsoft ISA and web filtering software. - UNAMA Windows Active Directory administration which include creating new objects , maintaining active directory and data replication with different UNAMA sites ,Files Management, Group policy implementation ,DNS and DHCP configuration and insure secure access to the users by granting users and groups a proper security privilege. - Connecting UNAMA remote sites through a secure VPN tunnel to UNLB using CISCO 2851 IOS firewall. - Perform daily monitoring to the network recourses and links to continuous availability to the clients. - Server installation and configuration for a proper use to UNAMA system and implanting daily and monthly backup using library tape drive with VERITAS Backup software. - Install and monitor Symantec AV servers to better virus protection. - Lotus Notes Administration which include server registration and configuration, user's registration and maintains a continuous emails flow and replications by implementing suitable connections and configuration documents. - JPMorgan Insight administration to support finance section. - Assist IT manager on Administrations/Budget as required. - Assist Procurements Section to evaluate IT related products to be purchased by UNAMA. Note: job title changed from IT Assistant to LAN/WAN technicians with promotion to higher level on 1 March 2008		
Summarize any of Your Achievements - LAN/WAN Administration for UNAMA Network to ensure continuous and secure data flow within UNAMA network and from UNAMA to global UN network by implementing a proper configuration for CISCO device equipments (routers and Switches and AP) that comply with DPKO standard. - Maintain ISP secure internet connections to and from UNAMA network through proper configuration and policy to Stone gate Firewall, Microsoft ISA and web filtering software. - UNAMA Windows Active Directory administration which include creating new objects , maintaining active directory and data replication with different UNAMA sites ,Files Management, Group policy implementation ,DNS and DHCP configuration and insure secure access to the users by granting users and groups a proper security privilege. - Connecting UNAMA remote sites through a secure VPN tunnel to UNLB using CISCO 2851 IOS firewall. - Perform daily monitoring to the network recourses and links to continuous availability to the clients. - Server installation and configuration for a proper use to UNAMA system and implanting daily and monthly backup using library tape drive with VERITAS Backup software. - Install and monitor Symantec AV servers to better virus protection. - Lotus Notes Administration which include server registration and configuration, user's registration and maintains a continuous emails flow and replications by implementing suitable connections and configuration documents. - JPMorgan Insight administration to support finance section. - Assist IT manager on Administrations/Budget as required. - Assist Procurements Section to evaluate IT related products to be purchased by UNAMA.		
Reasons for Leaving N/A		

Job Title Communications Technician	Type of Business Communications Tech.	From - To 01/01/2004 - 01/02/2007
Name of Employer UN UNAMI CITS		Name of Supervisor Antonio Sallas
Salaries per Annum: Starting Final Currency Paid	Is this a civil servant position of your Government? No Is this a position within the UN Common System? Yes	
Telephone Number 390831232768	Email Address al-obaidy@un.org	
Address of Employer Iraq		
Number of Employees Supervised by You 3		
Description of Duties Installation, configuration, monitoring and maintenance for multi-layer LAN/WAN CISCO equipments (routers, Switches) for the proper running of the UNAMI's communications systems including voice and data (VoIP and VoFR). Installing and maintains/repairs of the following, a telephone PABX terminals, voice mail systems, encrypted voice and facsimile devices, cordless mobile telephones and associated base stations computerized telephone accounting and billings systems (TMS Ring Master software). Installs commissions, maintains and repairs the following: C band and Ku band satellite systems including DAMA applications with following equipments (SDM 300, Timplex PCSI equipment, UP/Down converters and power amplifiers). Installs Hughes Internet receiving equipments (galaxy2, star trio): indoors and outdoors units and perform the necessary configuration for proper network operation which include proxy server installation. Coordinates with Headquarters and Logistic Base staff regarding the assignment of satellite carriers; system testing and circuit line up; Liaises and coordinates with Communications staff on the development and implementation of new mission communication networks and its requirements. Installing and maintains/repairs of the Mirowave Equipments and integrate the link for Voice and data through PBX and ATM Switch ACE101 Installing and configuring the Video conference equipments and liase with UNLB for establishing the link for the VC Note: May –Aug 2006 temporary assignment to UN mission in Sudan attached to network managements unit with following duty: *Working in team with network team to improve overall network (LAN/WAN) performance by Install, configure, and maintain multi-protocol routers, multi-layer switches.		
Summarize any of Your Achievements - Designated as team leader during UNAMI startup mission in Iraq. - Assist in preparation of DRBC for UNAMI. - During my TDY in Sudan, assist UNMIS network unit to evaluate and reconfigure their network configurations.		
Reasons for Leaving new assignment with UNAMA		

Job Title Senior IT Assistant	Type of Business IT and Communication support for UNOHC	From - To 01/11/2001 - 01/12/2003
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Name of Employer UN UNOHCI CITS			Name of Supervisor Roger de Weever
Salaries per Annum: Starting	Final	Currency Paid	Is this a civil servant position of your Government? No Is this a position within the UN Common System? Yes
Telephone Number 12129633010	Email Address al-obaidy@un.org		
Address of Employer Iraq			
Number of Employees Supervised by You 0			
Description of Duties IT and Communications Technicians			
Summarize any of Your Achievements Installation, configuration, monitoring and maintenance for multi-layer LAN/WAN CISCO equipments(routers ,Switches) for the proper running of the UNOHCI's communications systems including voice and data. Installing and maintains/repairs of the following, a telephone PABX terminals, voice mail systems, encrypted voice and facsimile devices, cordless mobile telephones and associated base stations computerized telephone accounting and billings systems (TMS Ring Master software). Supports the design and implementation of VPN (Virtual private Networks) for UNOHCI remote locations. Installs commissions, maintains and repairs the following: C band and Ku band satellite systems including DAMA applications with following equipments (SDM 300, Timplex PCSI equipment, UP/Down converter and power amplifiers). Installs the wireless network equipment and monitors and controls their performance. Installs and configures the HP 9100c Digital senders and make the prepare configuration with lotus notes SMPT servers. Installs and configures the ID machine (NISCA) with Idtel software. Perform the installation for VideoConference Equipments for UNOHCI video conferencing project. Install and configure Afico 1022 machine which include printer, scanner, fax and documents server Through the network environment.			
Reasons for Leaving end of mission			

Job Title LAN Assistant	Type of Business Network Administration	From - To 01/07/1999 - 01/11/2001	
Name of Employer UN UNOHCI CITS	Name of Supervisor Alex van Eijak		
Salaries per Annum: Starting	Final	Currency Paid	Is this a civil servant position of your Government? No Is this a position within the UN Common System? Yes
Telephone Number 12129633010	Email Address al-obaidy@un.org		
Address of Employer Iraq			
Number of Employees Supervised by You 0			
Description of Duties Network and Email Administration			
Summarize any of Your Achievements Maintaining the network infrastructure (installing and configuring Windows NT/2000 servers, routers, proxy servers, and other network devices). carry out a regular network maintenance, and troubleshoot network-related problems. Assisting in day-to-day maintenance of the NT network, including keeping an accurate listing of network user accounts Performing CISCO routers configuration for UNOHCI WAN. Install and configure Domino servers (R4.x/R5.x). Configure Notes clients (R4.x/R5.x) for mail routing . Administrates and maintains Lotus Notes Databases, (replication, user access rights, log files etc.); ccmal:Post Office installation and maintenance (Backup, reclaim and cleanup). Users administration (creation, address transfer, deletion, exporting, importing and mailing lists managing). configuring the Post Offices connection to other locations (router configuration and monitoring, managing call lists, monitoring ADE's), setting and configuration Enterprise-Enterprise, Peer-Peer, and Superior-Subordinate connections type. Main projects involved in : Migration of network operating systems from Novel Netware Windows NT 4.0. Upgrade of ccMail system from DB5 to DB8 in UNOHCI and all connected UN-agencies in Iraq. Migrate the Email system from ccMail to Lotus Notes in UNOHCI with connected Agencies			
Reasons for Leaving NA			

Job Title Maintenance Engineer	Type of Business Hardware and Software troubleshooting (Individual contract)	From - To 01/02/1999 - 01/07/1999	
Name of Employer Consultative Bureau for Data Systems and Computers	Name of Supervisor Dr. Rafiea Al-Suhaily		
Salaries per Annum: Starting	Final	Currency Paid	Is this a civil servant position of your Government? No Is this a position within the UN Common System? No
200000	200000	IQD	
Telephone Number 96417766387	Email Address		
Address of Employer Iraq			
Number of Employees Supervised by You 0			
Description of Duties General maintenance for computer hardware and software and LAN installation with			

Summarize any of Your Achievements

Maintenance of the computers for Bureau and all colleges and centers in Baghdad University (hardware and software) Full Installation (NIC configuration, cabling, Windows NT server/workstation installation), administration and maintenance of the Local Area Network of the Bureau. Training the bureau staff as well as other Baghdad University staff for networks operating systems and protocols Assistant in the training courses given in the bureau (DOS, Windows 95/98 , Microsoft Office ,Visual BASIC).

Reasons for Leaving

Joining the UN

Job Title Computers maintenance Engineer	Type of Business Computers maintenance	From - To 01/05/1998 - 01/02/1999
Name of Employer Legends for Computers		Name of Supervisor N/A

Salaries per Annum: Starting 100000	Final 100000	Currency Paid IQD	Is this a civil servant position of your Government? No Is this a position within the UN Common System? No
Telephone Number	Email Address		
Address of Employer Iraq			
Number of Employees Supervised by You 0			
Description of Duties General maintenance Engineer.			
Summarize any of Your Achievements Maintenance of the company as well as customers' computers and related equipment. Supervision and maintenance of the local Area Network that the company installed for Customers Maintenance of the company as well as customers' computers and related equipment. Supervision and maintenance of the local Area Network that the company installed for customers.			
Reasons for Leaving New job			

Job Title Conservation Engineer of Electronic equipment's	Type of Business Mandatory Armed Forces service.	From - To 01/12/1996 - 01/05/1998
Name of Employer The Army		Name of Supervisor NA

Salaries per Annum: Starting 40000	Final 40000	Currency Paid IQD	Is this a civil servant position of your Government? No Is this a position within the UN Common System? No
Telephone Number	Email Address		
Address of Employer Iraq			
Number of Employees Supervised by You 0			
Description of Duties Maintenance of electronics equipment and computers for the army			
Summarize any of Your Achievements Maintenance of electronics equipment and computers for the army			
Reasons for Leaving Completion of service			

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - French -

List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	No	Easily	Easily	Easily	Easily
Arabic	Yes	Easily	Easily	Easily	Easily

In addition to the six United Nations Official Languages, list any other languages you know.

Address

Baghdad/Al-Mansour

Baghdad Iraq

Address

UNAMA UNOCA compound
Kabul Afghanistan
Telephone: 39-0831-24 extension 6059

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Basil SARSAM	IT Assisatnt	UN UNMIK CITS IT Unit Yugoslavia	sarsamb@un.org
Sunil THAYIKKANDIYIL	CITS /Comms	UN UNAMI Yugoslavia	Thayikkandiyil@un.org

Personal History Profile for Ricky ALCANTARA

General Details

1. Family name ALCANTARA	First Name Ricky	Middle Name Buenaventura	Maiden Name, (if any)
2. Date of Birth 21/02/1971	3. City of Birth Quezon City	Country of Birth Philippines	Index No 645365
4. Country of Nationality at Birth Philippines	Second Nationality (if any)	5. Country of Present Nationality Philippines	Second Nationality (if any)
6. Gender Male	7. Height [cm] 171	8. Weight [kg] 80	9. Marital Status Married

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.
Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/08/2008**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **ralcantara@hotmail.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name Polytechnic University of the Philippines	City, Country Manila Philippines	From - To Jun-1987 - Mar-1992
Main Course of Study Telecommunications	Field of Study Engineering & Engineering Trades	
Degree Title or Equivalent Bachelor of Science in Computer Engineering	Degree Type Bachelor of Sciences	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School UNAMA UNDSS	City, Country Bamyan Afghanistan	From - To Jul-2009 - Jul-2009
Main Course of Study SSAFE Training		Certificate or Diploma Certificate of Completion

Name of School UNMIK PAS & Training Unit	City, Country UNMIK Pristina Yugoslavia	From - To May-2005 - May-2005
Main Course of Study Supervisory Skills Training: Foundations For Excellence		Certificate or Diploma Certificate of Completion

Name of School UNMIK Training Facility	City, Country Pristina Yugoslavia	From - To Nov-2003 - Nov-2003
Main Course of Study Galileo Intranet System		Certificate or Diploma Certificate of Completion

Name of School Cisco Philippines Training Facilities	City, Country Makati City Philippines	From - To Jun-2003 - Jun-2003
Main Course of Study Cisco Technology-Networking/Internet Security (PIX Firewall)		Certificate or Diploma Certificate of Completion

Name of School UNMIK Training Facilities	City, Country Pristina Yugoslavia	From - To Feb-2002 - Feb-2002
Main Course of Study Compaq Remote Management with Optimizing Windows 2000 and Handheld PC		Certificate or Diploma Certificate of Completion

Name of School UNMIK Training Facilities	City, Country Pristina Yugoslavia	From - To Dec-2001 - Dec-2001
Main Course of Study Building Cisco Multilayer Switched Networks		Certificate or Diploma Certificate of Completion

Name of School Datacraft, Inc. Training Laboratory	City, Country Makati City Philippines	From - To Oct-1999 - Oct-1999
Main Course of Study Cisco Router and Memotec Frame Relay Configuration		Certificate or Diploma Certificate of Completion

Name of School Integrated Computer Systems, Training Lab.	City, Country Pasig City Philippines	From - To May-1999 - May-1999
Main Course of Study Windows NT 4.0 Administration		Certificate or Diploma Certificate of Completion

Name of School Roosevelt College (fmrly Doña Aurora High School)	City, Country San Mateo Rizal Philippines	From - To Jun-1983 - Mar-1987
Main Course of Study Secondary schooling		Certificate or Diploma High School Diploma

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title Regional CITS Officer	Type of Business UN Mission	From - To 01/01/2009 -
Name of Employer UNAMA		Name of Supervisor Paul Hogue
Salaries per Annum: Starting 63943	Final 65382	Currency Paid USD
	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? Yes
Telephone Number	Email Address alcantarar@un.org	
Address of Employer Afghanistan		
Number of Employees Supervised by You 12		
Description of Duties In charge of regional CITS operation for Bamyan Central Highlands Region, provides 24/7 support services to keep the voice and data networks operational. Provide technical advices and recommendations to Head of Office in coordination with the RAO. Provide first line support to clients regarding their CIT-related troubleshooting matters, with concentration in Windows operating system, MS Office Suite, Lotus Notes and Anti-virus software. Provide analysis of workstations hardware faults, including standalone, shared and network printer and its peripheral devices. With close coordination IT Unit in HQ, plans, designs and implement systems and networks projects, maintenance and upgrade to ensure proper administration and implementation of all systems including Lotus Domino server, Domain Controller, File Servers, ISA server, firewall and internet gateways, and backup of all systems and shared folders. Administer the LAN/WAN network infrastructure, monitoring the internet connection with the local ISP – IO Global with proper distribution of network services. Network administration, creation of LAN account, TCP/IP network, file and printer sharing, email account and keeping minimum network downtime. Liaising with Telephone and Microwave Units, maintains and administer Satellite Communications devices, router, switches, PABX, HF/VHF repeaters, Aprisa Radio Terminals, mobile gateways and other communication devices. Manage allocation of digital and analog lines and monitor usage of mobile services thru gateways and mobile phones. With direct coordination with AMU, control and keep records of issuance of CITS equipment and devices. Keep record of stocks and inventories, requisition of equipments needed for smooth flow and keep the regional operations and communications functional. Act as custodian for IT assets issued and tracking of those items using Galileo System and Business Objects. Administratively, attend operational meetings to discuss ICT policies and strategies. Gi		
Summarize any of Your Achievements Connection and providing voice and internet services in the UNAMA guest houses (1 & 2). Structured labeling of voice and data ports helped for easier management of LAN/voice infrastructure. Redistributed and load balanced the standby power for the Server Room especially during the period of breakdown of main generator used by the UNAMA compound. Give alternate solution for problem in the Provincial Office with regards to the access to Webmail's delayed receipt of emails by using Lotus Notes mail rules by auto-forwarding emails to alternate email address.		
Reasons for Leaving NA		

Job Title Computer Info.Systems Asstn. (CITS Advisor for SRSRG/Regional Coordinator-PristinaMHQ)	Type of Business Peacekeeping Mission	From - To 01/02/2004 - 01/01/2009
Name of Employer UNMIK		Name of Supervisor Mr. Willie Tan Yee Seng
Salaries per Annum: Starting 51225	Final 64814	Currency Paid USD
	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? Yes
Telephone Number 38138504604	Email Address alcantarar@un.org	
Address of Employer Yugoslavia		
Number of Employees Supervised by You 7		
Description of Duties		

Main CITS Focal Person for the Immediate Offices of the SRSG. Provide 24/7 support services for the SRSG, COS and admin staff. Perform tasks related to scheduled service requests, including equipment replacement, equipment installation/removal, software installation, LAN connection, returns to stock, site surveys, etc. Connect additional network lines within offices and installations of network printers. Provide first line support to clients regarding their CIT-related troubleshooting matters, with concentration in Windows operating system, MS Office Suite, Lotus Notes and Anti-virus software. Provide analysis of workstations hardware faults, including standalone, shared and network printer and its peripheral devices. Record and follow-up all cases up to its completion in the Lotus Notes database/HelpStar system. Establish quality assurance procedures to ensure client satisfaction. Execute administrative duties assigned by the Chief, Operations Unit. Conduct research on new technologies; keep abreast of development in the field for new products and technologies. Act as custodian for IT assets issued and tracking of those items using FACS/Galileo System and Business Objects. Acting, from time to time, as OIC of Operations Unit in absence of the Chief.

Summarize any of Your Achievements

During the first year of my current post, was assigned as LAN/WAN Coordinator. Deployed and implement Windows 2000 and Active Directory Services (ADS) in the 4 regional headquarter in Kosovo (Prizren, Gnjilan, Pec and Mitrovica). Preparation and installation of Windows 2000 Domain Controller (DC) assigned to each region. Prepared and configured existing Windows NT server to comply with other requirements for migration to ADS. Supervised and implemented that all regions were on-track with the scheduled migration of each client/workstation to ADS. Organized training and presentation for the proper implementation of the migration to ADS according to the approved policy and procedures. Remote management and network monitoring. Controlled user access and use of network resources including unlocking and resetting user's account. Serves as IT Support for the Special Envoy of Vienna Peace Talk for the Determination of Final Status of Kosovo, and also for the delegates of ASG, DSG and Security Council visits to UNMIK.

Reasons for Leaving

Reassignment to UNAMA

Job Title IT Assistant (Regional IT Officer - Mitrovica)	Type of Business Peacekeeping Mission	From - To 01/12/2000 - 01/01/2004
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Name of Employer UNMIK	Name of Supervisor Mr. Sean Macey / Mr. Emmanuel Ngor(1st 2yrs)
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Salaries per Annum:

Starting 44000	Final 51225	Currency Paid USD	Is this a civil servant position of your Government? No
			Is this a position within the UN Common System? Yes

Telephone Number 12129638442	Email Address alcantarar@un.org
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Address of Employer

Yugoslavia

Number of Employees Supervised by You

4

Description of Duties

Coordinated and supported all IT activities and functions in the Reg.HQ in conjunction with IT Training. Assisted CIT in administrative functions, preparing administrative reports, memos and gen. correspondence relating to IT Systems. Supervised IT Assts. in Reg. HQ Provided CITS with situation reports regarding RHQ IT matters. Coordinated technical support for all implemented IT systems in the RHQ Ensured that RHQ WAN connection to main HQ was optimally maintained and supported.

Summarize any of Your Achievements

I represented RSU for managing and support for the Mitrovica Region consisting of 6 Municipalities, 6 Pol.Stations, 3 SPU Camps, Court House, Detention Center and Police Sub-stations, and Log. Base. I was responsible in monitoring and keeping all LAN/WAN devices up and running, including installation, config. and troubleshooting of CISCO routers, Switches and Hubs, Line Drivers and Modems. Installed and config of WebSat gateway and client connections. I was in-charge of System Management, Server Admin, configure, upgrades, and backup of 3 file server. Deployment and installation of standard software for more than 300 clients in the reg. Maintained the link and provided new wiring connection, includes cable layout, termination of modular jack and connectors using CAT5 standard. Maintained the reg. IT inventories using FACS system. Performing all this task I managed to achieve to give competent and professional support for the ethnic-sensitive region and I was able to maintain quality service although I was in a restrictive and security-risked region.

Reasons for Leaving

Re-structure and re-organization of the section and I was tasked to do a special project - migration to ADS of all regional offices/headquarters.

Job Title LAN Administrator	Type of Business UN Specialized Agency	From - To 01/10/2000 - 01/12/2000
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Name of Employer International Labour Organization (ILO)	Name of Supervisor Mr. Werner K. Blenk
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Salaries per Annum:

Starting 432000	Final 432000	Currency Paid PHP	Is this a civil servant position of your Government? No
			Is this a position within the UN Common System? Yes

Telephone Number	Email Address
------------------	---------------

Address of Employer

Philippines

Number of Employees Supervised by You

0

Description of Duties

Administered LAN, assisted in technical support for all the local and international staff. Backup Operator, manage daily, weekly and monthly backup of all information in the network. Maintained users and Groupwise mailbox creation and account information, network security and policy over LAN and WAN. Network monitoring of servers and workstations, including network devices such as hubs, routers and modems. Liased and coordinates all information and standard operation with the Regional Office Asia and Pacific (ROAP) in Bangkok, Thailand. Carried out instructions sent by ROAP for implementation locally, includes policies and standard updates and fixes of bugs and errors on systems, file server and workstations.

Summarize any of Your Achievements

Rearranged and organized the structured wiring of the network cabling in the offices. Proper labeling of wire termination, hubs and devices, network printers and listing of assigned IP addresses. Updated the data delivery and upgrade patches of OS and application programs in the file server and about 50 workstations.

Reasons for Leaving

Joined UNMIK as a career move in a Peacekeeping Mission.

Job Title Technical/Operations Manager	Type of Business Computer Sales and Services	From - To 01/02/2000 - 01/09/2000
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Name of Employer Intracom Systems Inc.			Name of Supervisor Mr. Roderick Alarcon
Salaries per Annum:			
Starting 325000	Final 325000	Currency Paid PHP	Is this a civil servant position of your Government? No Is this a position within the UN Common System? No
Telephone Number 6328969971		Email Address	
Address of Employer Philippines			
Number of Employees Supervised by You 0			
Description of Duties Maintained the overall operation of the company. Prepared policies and procedures to be implemented within the company. Forecasting and planning the business development of the company and recommended the necessary budget for the whole operations. Headed the Systems Development Team, assigned in the system analysis and design for accounting, payroll and integrated system of our client using development softwares: MS Visual Studio and Visual Basic. Administer Local and Wide Area Networks, design and supervised the installation of computer networks from cabling and testing, up to Server software installation and workstations configuration for Windows NT and Unix platforms using TCP/IP and includes Novell Network Operating System. Act as a consultant for the installation and configuration of Frame Relay network, Cisco Routers, data modems used in dial-up and leased lines. Create Project Studies to be presented to prospective clients. Giving them total solutions			
Summarize any of Your Achievements I managed to provide total solution to our client, transforming stand-alone PC and manual systems to fully functioning structured network and automated systems. Systems such as GL(General Ledger) and Payroll were developed and maintained in-house according to the client's need.			
Reasons for Leaving Joining an International institution will give new area of experience.			

Job Title IT Officer	Type of Business Banking and Finance	From - To 01/11/1997 - 01/01/2000
Name of Employer Panasia Banking Inc.(now Bank of Commerce)	Name of Supervisor Mr. Ramille Guiang	
Salaries per Annum:		
Starting 234000	Final 312000	Currency Paid PHP
Is this a civil servant position of your Government? No Is this a position within the UN Common System? No		
Telephone Number 6322243825		Email Address
Address of Employer Philippines		
Number of Employees Supervised by You 4		
Description of Duties Responsible in the studies and project planning for the complete banking operations including exposures and evaluation of different systems used in banking.Administered Local and Wide Area Networks, designed and supervised the installation of computer networks from cabling and testing, up to server software installation and workstation configuration for a Windows NT and UNIX platforms. Lotus Notes Domino installation and administration, includes email account creation and development of applications and electronic forms used by the bank and its branches. Perform support services and in-house systems development to cater requirements of each department of the bank. Defined security policies and standards for implementation responsible in assigning access right and user account creation. Assisted bank front-end personnel in their queries and problems with the on-line CA/SA and GL systems. The backend systems used were Oracle and SQL Server. Assisted in the configuration and installation of ATM Switch using SwitchWare under Unix environment. Coordinated with Bancnet(local consortium of major banks network) for the configuration of IEN router Atallah security device(firewall) and leased-line connection.		
Summarize any of Your Achievements As one of the pioneer staff in the bank, I was tasked to set-up the bank's system which includes the CA/SA, GL, computer systems includes; Server, workstations, network infrastructure and communications links. The configuration consist of hybrid systems composed of 2 main host computer running UNIX connected to 1 PDC Windows NT Server and 3 BDC and application servers, 1 Lotus Domino Server and all connected to 14 remote Servers for each branch of the bank. They are interconnected usingTCP/IP and Frame Relay Switch.Configuration of Cisco routers, data modems using dial-up and leased lines.The time frame given to accomplish and activate the initial system is 35 days before its soft opening and formal launching. Setup inter-branch/bank connectivity.		
Reasons for Leaving Avoided conflict of interest, I managed a private business.		

Job Title IT Officer/Sr. Systems Engineer	Type of Business Banking and Finance	From - To 01/04/1996 - 01/10/1997
Name of Employer Global Business Bank	Name of Supervisor Ms. Rosola Vivas	
Salaries per Annum:		
Starting 168000	Final 189000	Currency Paid PHP
Is this a civil servant position of your Government? No Is this a position within the UN Common System? No		
Telephone Number		Email Address
Address of Employer Philippines		
Number of Employees Supervised by You 2		
Description of Duties		

Tasked to set-up the bank's system and IT equipment and network to be implemented that includes; Server, workstations, network infrastructure and communications links. The project planning and implementation was done within six months. Involved in the studies and project planning for the complete banking operations including exposures and evaluation of different systems used in banking. Administered Local and Wide Area Networks, designed and supervised the installation of computer networks from cabling and testing, up to server software installation and workstation configuration. Network environment and operating system used were Microsoft Windows NT and SCO UNIX platforms. Managed inter-branch communications, Internet, and bank's e-mail system Assigned to do hardware and software evaluation and recommendations. Documentation of equipment inventory, network equipment layout and configuration/cable wiring. Supported and managed installation and security of external communication link with other institution such as: GLFX/DDF-IOS/EFTIS(electronic fund transfer system)-sending & retrieving bankreports to Central Bank of the Philippines, Project Abstract Secure(PAS) I,II &III - system used in transmitting advance & final duties(tax) payments to Bureau of Customs; and with Society for Worldwide Interbank Financial Telecommunication(SWIFT).

Summarize any of Your Achievements

Standardized bank to bank communications as well as to other agencies dealing with Globalbank. Setup network layout and interoffice electronic messaging.

Reasons for Leaving

Bigger challenge and job opportunity with wider range of responsibilities.

Job Title Technical Manager	Type of Business Computer Sales and Services	From - To 01/03/1995 - 01/03/1996
Name of Employer Primenet Computers And Networks Services, Inc.	Name of Supervisor Ms. Janet Agustin	

Salaries per Annum:			Is this a civil servant position of your Government? No	
Starting 120000	Final 144000	Currency Paid PHP	Is this a position within the UN Common System? No	
Telephone Number			Email Address	
Address of Employer Philippines				
Number of Employees Supervised by You 7				

Description of Duties
Responsible for the smooth operation of the company's technical support and systems development unit. Prepared reports and project planning as well as daily activities of the unit. Planned the business development of the company on the technical aspect and recommended the necessary budget for the unit. Assigned schedules of technical staff to be deployed in the field services and after-sales support. Funtioned as a Network Support Engineer, do network management, installation and configuration, providing total solutions for the client's requirement. Administer Local and Wide Area Networks, design and supervise the installation of computer networks from cabling and testing, up to Server software installation and workstn config for a WinNT and Unix platforms using TCP/IP including Novell NetWare. Worked as a consultant for the installation and configuration of Cisco Routers, data modems using dial-up and leased lines. Headed the Systems Devevelopment, worked closely in the system analysis and design for clients.

Summarize any of Your Achievements

Development, analysis and design for accounting, payroll and integrated system of our client using development softwares: MS Foxpro and Visual Basic. The systems were implemented and supported in one of the leading hospital in the Philippines as well as in one of the major fastfood chain locally.

Reasons for Leaving

Advancement of career, joining banking industry.

Job Title Technical Support Head	Type of Business Computer Sales and Services	From - To 01/01/1993 - 01/12/1994
Name of Employer Bassam Computer And Communications Co.	Name of Supervisor Mr. Saleh Al Bassam	

Salaries per Annum:			Is this a civil servant position of your Government? No	
Starting 27300	Final 32500	Currency Paid SAR	Is this a position within the UN Common System? No	
Telephone Number			Email Address	
Address of Employer Saudi Arabia				
Number of Employees Supervised by You 4				

Description of Duties
Headed the technical support team; personally managed the operation of the department. Scheduled and assigned technical staff to be deployed in the fieldwork services catering after-sales support to the company's clients. Network management, installation and support. Responsible in building, troubleshooting and optimisation of Novell Netware network. Handled training of the technical staff for the development and update/upgrade of after sales support. Supervised the monitoring, repair and testing of computers and peripherals. Distributed workload to the group depending on their capabilities. Provided feedback and suggestions to management for better work environment, faster and more accurate work performance of the engineers and technicians. Provided IT training courses for clients on Computer Operations and Microsoft Windows and Office Suites.

Summarize any of Your Achievements

Setup and developed the IT traing facility of the company. Streamlined the support and services operation of the unit.

Reasons for Leaving

Opted not to renew contract and go back in working locally. During the 3 months after, I filled-in as part-time College Professor/Instructor for Digital Electronics subject (AMA Computer Learning College, Manila Phils.)

Job Title Senior Support Engineer	Type of Business Computer Sales and Services	From - To 01/07/1991 - 01/12/1992
Name of Employer Compuwares Trading and Marketing Corp./3C LAN Corporation	Name of Supervisor Mr. Menandro Mayordomo	

Salaries per Annum:			Is this a civil servant position of your Government? No	
Starting -----	Final -----	Currency Paid -----		

52000	71500	PHP	Is this a position within the UN Common System? No
Telephone Number		Email Address	
Address of Employer Philippines			
Number of Employees Supervised by You 2			
Description of Duties Worked both as in-house and field support engineer. In-charged for the servicing and maintenance of IBM PC/AT and compatible products and peripherals, multifunction and display cards; IBM PC/AT and compatibles, Dot Matrix and Laser Printers, power supply, board level, down to component level. Assigned as technical support for Local Area Network (LAN), installations and maintenance of NOVELL NetWare. Assisted field engineers and clients by providing technical support for PCs, printers, monitors, hard disks and other peripherals. Provided clients with information on products and services including geometry and compatibility. Answered inquiries and provided solutions and/or recommendations required for the situation			
Summarize any of Your Achievements Setup Local Area Networks of several clients. Even though I am still attending university classes, I managed to provide quality support and services while still maintain good academic standing			
Reasons for Leaving A job opportunity to work overseas.			

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - French -

List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	No	Easily	Easily	Easily	Easily
French	No	Not easily	Not easily	Not easily	Not easily

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Filipino	Yes	Easily	Easily	Easily	Easily

Address

CITS-UNAMA
c/o UNOCA Compound,
Kabul Afghanistan
Telephone: 390-831246455
Fax: 93-79-6856755

Address

Unit 912, Molave Bldg.
Hampstead Gardens Condominium
Sta Mesa, Manila Philippines
Telephone: 63-2-7139489
Fax: 63-917-8315237
Contact: Evelyn Alcantara

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Ms. Arceli FLAVIANO	Finance Officer	Rockwell Center Philippines	639189375582 cely_flaviano@yahoo.com
Mr. Juanito LIM, JR.	IT Asstn.	Jurong East Philippines	6590831753 junlim@ebizinstitute.com
Mr. Elmer Antonio MEÑEZ	International Nurse	St. Francis Medical Center Philippines	13187899218 cocoy07@yahoo.com

Personal History Profile for Kristijan ALEKSANDROVIC

General Details

1. Family name ALEKSANDROVIC	First Name Kristijan	Middle Name	Maiden Name, (if any)
2. Date of Birth 09/12/1973	3. City of Birth Zagreb	Country of Birth Yugoslavia	Index No 763299
4. Country of Nationality at Birth Yugoslavia	Second Nationality (if any)	5. Country of Present Nationality Croatia	Second Nationality (if any)
6. Gender Male	7. Height [cm] 193	8. Weight [kg] 95	9. Marital Status Single
10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities. Are there any limitations on your ability to engage in all travel? No			
Are there any limitations on your ability to perform in your prospective field of work? No			
11. Have you taken up legal permanent residence status in any country other than that of your nationality? No			
13. What is your preferred field of work? Computer information systems specialists			
14. Would you accept employment for less than six months? Yes			
15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? 01/04/2001			
16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? No			
18. Email Address: kristijan.aleksandrovic@gmail.com			

Education

List all university degrees or equivalent qualifications obtained.

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School Microsoft Certification Programme	City, Country Online Certification United States of America	From - To Mar-2007 - Mar-2007
Main Course of Study Implementing, Managing, and Maintaining a MS Windows Server 2003 Network Infrastructure (70-291)		Certificate or Diploma Microsoft Certified Professional
Name of School Microsoft Certification Programme	City, Country Online Certification United States of America	From - To Dec-2006 - Dec-2006
Main Course of Study Managing and Maintaining a Microsoft Windows Server 2003 Environment (70-290)		Certificate or Diploma Microsoft Certified Professional
Name of School Microsoft Certification Programme	City, Country Online Certification United States of America	From - To Apr-2006 - Apr-2006
Main Course of Study Installing, Configuring and Administering MS Windows XP Professional (70-270)		Certificate or Diploma Microsoft Certified Professional
Name of School Nikola Tesla, Tehnical school	City, Country Zagreb Croatia	From - To Jun-1988 - Sep-1992
Main Course of Study Electronics		Certificate or Diploma Electronics Technician

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title IT Assistant	Type of Business Peacekeeping Mission	From - To 01/09/2006 -
Name of Employer DPKO-UNMIL		Name of Supervisor Mr. Gerald Demules
Salaries per Annum: Starting 31000	Final 31000	Currency Paid USD
	Is this a civil servant position of your Government? No	
	Is this a position within the UN Common System? Yes	
Telephone Number 2316566566	Email Address sawyert@un.org	
Address of Employer Liberia		

Number of Employees Supervised by You

11

Description of Duties

Supervising Service Desk staff and providing first level client support including but not limited to: Upgrading and improving software as well as hardware related to network performance. Configuring and preparing computers for use within a networked environment. Ensuring desktop computers are updated in terms of virus protection and data safeguarding. Ensuring that LAN operates continuously and without interruption. Updating and maintaining domain and lotus notes user lists in coordination with domain and LN administrators. Maintaining and updating client support database and knowledge base. Supervising Network Operation Center duties (part of service Desk) and providing link status monitoring and statistics through network monitoring tools such as MRTG – Multi Router Traffic Grapher used to monitor backbone links, Satellite Links, Microwave Links, Servers uptime status, Server Backup tasks, mainframe UPS Status

Summarize any of Your Achievements

Increased productivity output by 300% through implementation of remote support solution with MS System Management Server and its utilisation. Participated in client support database solution, HelpStar, with knowledgebase and web module. Drafted standard operating procedures and guidelines in regards to Service Desk and Network Operation Center duties and responsibilities.

Reasons for Leaving

Career development

Job Title IT Assistant	Type of Business Peacekeeping Mission	From - To 01/10/2001 - 01/08/2006
Name of Employer DPKO-MONUC		Name of Supervisor Mrs. Cheryl BRUSASCHI

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
28000	31000	USD	Is this a position within the UN Common System? Yes

Telephone Number

243818907500

Email Address

robinsond@un.org

Address of Employer

Congo, Dem. Rep.

Number of Employees Supervised by You

4

Description of Duties

Managing and supervising cabling team in Network Management Unit (NMU). Installation of aironet, WLANs and WANs. Engaged in assignments in different MONUC sectors as OIC IT and was responsible for initial LAN setup and IT support. Planning and design of IT LAN Infrastructure and system services. Troubleshooting and installation of Cisco aironet links, LAN/AD administration, Lotus Notes administration, Lotus Notes and DC server installation, creation and updating of user accounts, data backup, LAN wide antivirus protection, performing user support and Helpdesk tasks. Actively involved in migrating IT infrastructure to Win 2000 Active Directory and in deploying MS System Management Server.

Summarize any of Your Achievements

I have acquired and developed management and organizational skills during my assignments in sectors where I was acting as OIC IT. Same skills were further developed by managing Helpdesk staff in Staff Support Unit (SSU) in Kinshasa. Maintained technological skills by implementing System Management Server and participating in Active Directory migration. Obtained Microsoft Certification while being involved in many ongoing projects.

Reasons for Leaving

After 5 yrs in DRC, needed to change the environment.

Job Title IT Manager/System administrator	Type of Business Audit & Consulting	From - To 01/06/2001 - 01/10/2001
Name of Employer Ernst & Young Croatia		Name of Supervisor Mr Hrvoje Zgombic

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
108500	108500	HRK	Is this a position within the UN Common System? No

Telephone Number

385012480 555

Email Address

Address of Employer

Croatia

Number of Employees Supervised by You

1

Description of Duties

Managed and organized IT section. Planning and design of IT section future development and implementation of new technologies (VPN access for mobile users, migration from MS Exchange to Lotus Notes GroupWare). Collected information and produced presentation material necessary for management decision making regarding technical issues and future development. Analyzed tenders and identified companies suitable for use as contracted suppliers for technical equipment and service procurements. Responsible for LAN system administration and maintenance. Administered server applications, file server structure, network security policy, user domain and e-mail accounts. Administered the network with app.100 users.

Summarize any of Your Achievements

Upgraded company hardware resources, improving redundancies. Implemented disaster recovery policy. Improved data backup & data safekeeping. Organized network security by designing and implementing file structure, access rights policy and firewall/intrusion detection solutions.

Reasons for Leaving

Employment offer with MONUC-DPKO

Job Title IT Assistant	Type of Business International Organisation	From - To 01/05/1999 - 01/06/2001
Name of Employer		Name of Supervisor

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
63000	92400	HRK	Is this a position within the UN Common System? No

Telephone Number

38501309 6620

Email Address

Address of Employer

Croatia

Number of Employees Supervised by You

0

Description of Duties

Upgrading and improving software as well as hardware related to network performance. Configuring and preparing computers for use within a networked environment. Ensuring desktop computers are updated in terms of virus protection and data safeguarding. Ensuring that LAN operates continuously and without interruption, updating and maintaining domain and exchange (e-mail) user lists. Providing assistance to other IT staff on global projects as and when required.

Summarize any of Your Achievements

Established effective customer support service. Acquired hands on experience and knowledge about network structure and services. Participated in domain implementation and designing internally developed asset management software solution.

Reasons for Leaving

Needed more challenging position. PLEASE NOTE that above mentioned period (05/99 - 06/01) was interrupted for regulating obligatory military service (from 09/99 - 04/00) in Croatian National Army. After regulating service I continued with OSCE.

Job Title

Communication assistant

Type of Business

International Organisation

From - To

01/10/1997 - 01/05/1999

Name of Employer

Organisation for Security and Cooperation in Europe

Name of Supervisor

Mr. Jim Stewart

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
46200	52500	HRK	Is this a position within the UN Common System? No

Telephone Number

38501309 6620

Email Address

Address of Employer

Croatia

Number of Employees Supervised by You

0

Description of Duties

Building a computerized archive of all HQ official correspondence (internal and external). Running a registry of all incoming and outgoing correspondence. Filing of all correspondence (in/out/internal), making copies and distributing all registered correspondence to respective recipients. Development and improvement of electronic solutions for archives and document management. Design of computerized solutions for automatization of document management.

Summarize any of Your Achievements

Assisting in design of the archiving database (MS Access) enabling better search capabilities and data entry of archived correspondence.

Reasons for Leaving

My ambitions were in IT and I pursued them.

Job Title

Sound technician

Type of Business

Radio station

From - To

01/01/1997 - 01/10/1997

Name of Employer

Radio 101

Name of Supervisor

Mr Milan Uskokovic

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
29400	29400	HRK	Is this a position within the UN Common System? No

Telephone Number

38514891133

Email Address

tehnika@radio101.hr

Address of Employer

Croatia

Number of Employees Supervised by You

0

Description of Duties

Employed in Technical services as a sound technician, I was responsible for producing live broadcasts in cooperation with music editor and journalists. Recording, editing and producing of off-air, studio recorded materials, such as interviews, news and marketing clips. Providing technical support for setup and installation of sound systems for live performance such as concerts, press conferences, etc. Maintenance and service of sound equipment installed in studios.

Summarize any of Your Achievements

I was working at Radio 101 during my final year of studies. It was a place where I had a chance to work with professionals with long working experience and develop my knowledge by applying it in practice.

Reasons for Leaving

Radio station was not able to gainfully employ me, thus accepted the offer from OSCE.

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - French -

List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	No	Easily	Easily	Easily	Easily
French	No	Not easily	Not easily	Not easily	Not easily

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Croatian	Yes	Easily	Easily	Easily	Easily

Address

Poljana V. Njegovana 10
Zagreb Croatia
Telephone: 385-1-3835377
Fax: 385-91-2369874
Contact: Kristijan Aleksandrovic

Address

UNMIL, CITS-ITU
P.O.Box 4677, Grand Central Station New York,
New York NY United States of America
Telephone: 1-212-9639928 extension 9218
Fax: 231-5-319218
Contact: Aleksandrovic Kristijan

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
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Personal History Profile for Ermando ALFABETE

General Details

1. Family name ALFABETE	First Name Ermando	Middle Name Villocillo	Maiden Name, (if any)
2. Date of Birth 14/01/1976	3. City of Birth Lucena City	Country of Birth Philippines	Index No
4. Country of Nationality at Birth Philippines	Second Nationality (if any)	5. Country of Present Nationality Qatar	Second Nationality (if any)
6. Gender Male	7. Height [cm] 164	8. Weight [kg] 72	9. Marital Status Married
10. Entry into the United Nations service might require assignment to any area of the world in which the United Nations might have responsibilities. Are there any limitations on your ability to engage in all travel? No			
Are there any limitations on your ability to perform in your prospective field of work? No			
11. Have you taken up legal permanent residence status in any country other than that of your nationality? No			
13. What is your preferred field of work? Computer information systems specialists			
14. Would you accept employment for less than six months? No			
15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?			
16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? No			
18. Email Address: erman_alfabete@hotmail.com			

Education

List all university degrees or equivalent qualifications obtained.

University Name University of the East	City, Country Manila Philippines	From - To Jun-1992 - Mar-1996
Main Course of Study Computer Programming	Field of Study Computing	
Degree Title or Equivalent Bachelor of Science in Computer Science	Degree Type Bachelor of Sciences	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School New Horizons Computer Learning Center	City, Country Riyadh Saudi Arabia	From - To Jul-2003 - Jul-2003
Main Course of Study Administering a Microsoft SQL Server 2000 Database		Certificate or Diploma Certificate of Completion - Administering a Microsoft SQL Server 2000 Database

Name of School E-Trends, Inc.	City, Country Makati City Philippines	From - To Apr-2002 - Apr-2002
Main Course of Study Networking and Integration for Professionals		Certificate or Diploma Certificate of Attendance - Networking and Integration for Professionals

Name of School ePLDT	City, Country Mandaluyong City Philippines	From - To Apr-2002 - Apr-2002
Main Course of Study Check Point FW-1 / VPN-1 Fundamentals		Certificate or Diploma Certificate of Attendance - Check Point FW-1 / VPN-1 Fundamentals

Name of School Meralco Foundation Institute	City, Country Pasig City Philippines	From - To Nov-2001 - Nov-2001
Main Course of Study Network Administration in Linux		Certificate or Diploma Certificate of Completion - Network Administration in Linux

Name of School Meralco Foundation Institute	City, Country Pasig City Philippines	From - To Jul-2000 - Jul-2000
Main Course of Study Systems Administration in Linux		Certificate or Diploma Certificate of Completion - Systems Administration in Linux

Name of School	City, Country	From - To
----------------	---------------	-----------

Meralco Foundation Institute	Pasig City Philippines	Oct-1999 - Oct-1999
Main Course of Study Network Administration in Windows NT Server ver. 4.0		Certificate or Diploma Certificate of Completion - Network Administration in Windows NT Server ver. 4.0

Name of School Meralco Foundation Institute	City, Country Pasig City Philippines	From - To Sep-1999 - Sep-1999
Main Course of Study Local Area Network Technology		Certificate or Diploma Certificate of Completion - LAN Technology

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title Senior Network Technician	Type of Business Oil and Gas	From - To 01/08/2005 -
Name of Employer Qatar Petroleum		Name of Supervisor Iyad Saad
Salaries per Annum: Starting 35507	Final 38315	Currency Paid QAR
	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Qatar		
Number of Employees Supervised by You		
Description of Duties Tier 1 Support of QP SDH Optical ring network. Qatar Petroleum is the only enterprise in the Middle East - Oil & Gas sector with SDH optical ring network. Responsible for the design, implementation, and troubleshooting of LAN, WAN and Wireless infrastructure. Responsible for upgrading the switches, routers, xDSL and other network devices in all the sites. Monitors IP and Optical network health and statistics. Coordinates with subcontractors and service providers to ensure reliable delivery of data network systems.		
Summarize any of Your Achievements Project leader for upgrading all existing Cisco 2600 series router in remote sites. Project leader for the successful implementation of SHDSL IP DSLAM in several QP Sites using Paradyne BitStorm 2600 IP DSLAM and Paradyne 1740 2/4 wire G.SHDSL modem replacing the ADC Pairgain, Campus RS, Megabit 310F - 320F and Paradyne 1020 Etherloop ADSL Modems. 24 x 7 monitoring of the Cisco Transport Controller (CTC) for Cisco ONS15454 SDH systems and WinSite Management Software which is used for managing and configuring Saft Power systems MPS1600C DC 48V power systems Provide first level of support to the Optical team leader for installing all the ONS SDH nodes. Responsible for evaluating and installing the Cisco AIR-AP1020-E-K9 Lightweight 802.11a/b/g Access Point and the Cisco 4400 Series Wireless LAN Controller. Responsible for upgrading all the Cisco Catalyst 5500 with 6500 in all the major sites. Responsible for the installation and configuration of the following Cisco devices: Routers - 7200VXR, 2610, 2611, 2621 and 2811 series; Switches - Catalyst 6500, 2950, 2960, 3550 and 3750 series; and Wireless – AIR-AP1200, AIR-AP350 and Aironet 802.11A/B/G wireless PCI Adapter. Responsible for the installation and troubleshooting the connection of Cisco IP phones - 7940, 7940G, 7960, 7970, 7970G and IP Phone 7920 Wireless bundle. Responsible for the configuration of 3Com OfficeConnect Wireless 54MBPS 11G Travel Router and Linksys WTR54GS Wireless-G Travel Router with SpeedBooster. Responsible for replacing some IBM Stackable Ethernet HUB and Nortel Bay Networks BayStack 150 Series with Cisco Switches. Fiber optic splicing using Fujikura FSM-50S ARC Fusion Splicer. Termination of Cat5e and Cat6 UTP cables in the faceplates and in the patch panels using Krone, Panduit and IBM patch panels for all QP sites and ensure that all the points are properly labeled. Fiber cable testing using Fluke DSP-4300 DSP CableAnalyzer and UTP cable testing using 620 LAN Cablemeter. Supervising the contractors on how to do cabling, termination, testing and IT cabinet installation according to QP-IT standard. Worked closely with the Telco for troubleshooting and fixing MPLS problems. Configuration of the Web/SNMP Management Card of APC Smart UPS 1400 and UPS600 Monitors network health and statistics using IBM Tivoli Netview and CiscoWorks 4.0. Inventory of all IT Networking devices and updating records in the database. Provides UTP and fiber optic patch cord connection to all the Servers in ITD Operation room. Responsible for network setup as an organizer for the following conference: 10th International Energy Forum (22-24 April 2006, Doha-Qatar) Consultative Meeting of the OPEC Conference (19, October 2006) Industries Qatar (IQ) and Nakilat Annual Shareholders meeting and QP Job fair.		
Reasons for Leaving Career advancement.		

Job Title Systems Administrator	Type of Business Hospital	From - To 01/03/2005 - 01/08/2005
Name of Employer King Fahad Medical City		Name of Supervisor Dr. Tariq Enaya
Salaries per Annum: Starting 14720	Final 14720	Currency Paid SAR
	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Saudi Arabia		
Number of Employees Supervised by You		
Description of Duties Responsible for the design, implementation and troubleshooting of LAN, WAN, and Wireless infrastructure.		
Summarize any of Your Achievements Member of a dynamic team that handles all Cisco networking infrastructure design and implementation. Involved in all aspects of LAN/WAN/Wireless planning, administration. Handles the configurations and upgrades for all routers, switches, firewall and wireless access points. Re-engineered switching environment to achieve better performance. Designed and implemented VLAN environment to increase security performance and facilitate bandwidth management. Coordinates with the contractors to ensure proper installation of the Fiber optic Back Bone and UTP cables for the reliable delivery of data network systems.		
Reasons for Leaving -		

Career advancement.

Job Title Network Engineer	Type of Business Service Provider	From - To 01/01/2005 - 01/03/2005
Name of Employer DataOne Asia	Name of Supervisor Alex Fernando	
Salaries per Annum: Starting 7500	Final 7500	Currency Paid PHP
Is this a civil servant position of your Government? No		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Philippines		
Number of Employees Supervised by You		
Description of Duties Performs network administration in a 24/7 data center environment. Router, switches, and firewall configuration and administration.		
Summarize any of Your Achievements Administration of Cisco Routers and Switches for a 24/7 data center environment. Responsible for the configuration of Cisco routers, switches, and firewalls and maintaining security access lists and fine-tuning complex layer 3 TCP/IP routing protocol implementations (BGP, OSPF, and HSRP). Enforcing NOC policies and procedures. Performing and coordinating hardware replacements as emergency needs arise. Maintained a detailed and accurate documentations of the Network configurations and set-up. cisco		
Reasons for Leaving Went abroad to work in the largest hospital in the Middle East.		

Job Title Systems Engineer	Type of Business Gaming	From - To 01/08/2004 - 01/01/2005
Name of Employer Total Gaming Technologies Incorporated	Name of Supervisor Miguel Roberto	
Salaries per Annum: Starting 5500	Final 5500	Currency Paid PHP
Is this a civil servant position of your Government? No		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Philippines		
Number of Employees Supervised by You		
Description of Duties Manage and administer network, servers, group and user accounts, and security policies.		
Summarize any of Your Achievements Monitor network and server performance during operations. Provide sound solutions that involve the usage of IT in any activities of the company. Established connectivity to the Internet via DSL connections using Zyxel routers. Analyzed and monitored network performance. Diagnosed and corrected medium problems in current networking topology.		
Reasons for Leaving Career advancement.		

Job Title Network Administrator	Type of Business Construction and Maintenance	From - To 01/07/2002 - 01/07/2004
Name of Employer Saudi Oger Ltd.	Name of Supervisor Mario Quintino	
Salaries per Annum: Starting 10560	Final 10560	Currency Paid SAR
Is this a civil servant position of your Government? No		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Saudi Arabia		
Number of Employees Supervised by You		
Description of Duties Planning, installation, configuration and maintenance of client's wired and wireless networks.		
Summarize any of Your Achievements		

Responsible for installing network equipment in the Royal Family's palaces in the Kingdom like Cisco Router 2611, 3640, 3660 series and Cisco Catalyst switches (modular and gigabit). Responsible for the installation and configuration of Cisco router 2600 series in the Royal Guard offices in Riyadh and in Jeddah. Responsible for planning and installation of Royal Family's palace LAN (connecting many building using fiber optic cables) and VLAN (Virtual Local Area Network) using Cisco modular switches and single and multi-mode fiber optic cables as the connection and Wireless LAN installation using Cisco, Trendware and Linksys products. Installation and troubleshooting high performance cabling system as well as Multi and Single Mode Fiber Optic and Fusion Splicing Multi and Single Mode Fiber Optic cables in all the company's clients including the royal family's palace. Verification of installed links against all common cabling and network standards including Category 6/Class E and Gigabit Ethernet using Microtest OMNI Scanner and OMNI Remote, as well as other fiber network application requirements using Microtest OMNI Fiber, Fluke Networks DSP-4000 Cable Analyzer and Fluke OptiView Integrated Network Analyzer. Installation of Nokia 22 PBX Connectivity Terminal and Tfe-2 Nokia Premicell I PBX Connectivity Terminal in remote sites where there is no telephone landline. Performs network administration for all existing network equipment and provides maintenance of client's servers like Mail, DNS, WINS, Domain Controller, Database, Anti-virus, Proxy and Application Server. Installation and configuration of IP network camera, Pelco CCTV Video Surveillance, Polycom VSX 7000 Videoconferencing System and Vox Spectrum DGVOX Digital Voice Logging & Recording System. Installation of Cisco Secure PIX Firewall 520 and 535 Series, with 2 PIX-1GE-66 modules, PIX-4FE module and 1 PIX-VPN-ACCEL module, in the Royal Family's palace.

Reasons for Leaving

Career advancement.

Job Title Solutions Architect	Type of Business Telecommunication, Service Provider and Systems Integrator	From - To 01/04/2002 - 01/07/2002
Name of Employer ePLDT		Name of Supervisor Resty Sales

Salaries per Annum:				
Starting 6250	Final 6250	Currency Paid PHP	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
Telephone Number	Email Address			
Address of Employer Philippines				
Number of Employees Supervised by You				
Description of Duties Solutions Architect for Networking Services under Enterprise Solutions group. To look for best of breed products and services available in the market and integrate them to develop cost effective network related solutions, like the following: ? Vitro Gateway ? Wireless Café ? Virtual ISP				
Summarize any of Your Achievements Coordinate and work with functional groups within ePLDT, PLDT, Smart and affiliates on the development and implementation of new network related products and services. Evaluate emerging technologies to upgrade existing products and services or create acceptable solutions to perceived target markets. Find ways and means to keep cost structure or products and services, whether new or existing, to the minimum. Find innovative ways of technically packaging products and services to make them more attractive to the market. Provide weekly status reports/update to the Solutions Development/Integration Team Head on all activities/accomplishments/issues.				
Reasons for Leaving Enterprise Solutions group was dissolved.				

Job Title Network and Systems Administrator	Type of Business Online Mall and Service Provider	From - To 01/08/2001 - 01/03/2002
Name of Employer Zeus Technologies, Incorporated		Name of Supervisor Zeus Villanueva

Salaries per Annum:				
Starting 5500	Final 5500	Currency Paid PHP	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
Telephone Number	Email Address			
Address of Employer Philippines				
Number of Employees Supervised by You				
Description of Duties Systems and network administration. Router, switches, servers and firewall configuration and administration.				
Summarize any of Your Achievements Provides planning, installation and maintenance of client's networks, and also evaluates which network equipment are best for optimum network performance and utilization. Cisco router installation and configuration for clients connecting through leased line. Administration of servers such as Web, Mail, FTP, RAS running on Windows NT 4.0, and DNS running on Red Hat Linux. Installation and configuration of Cyclades-Z Series Multiport Serial Board in the RAS Server. Administration of the Local Area Network including the PDC, BDC, and the Corporate File Server. Performs network administration for all existing network equipment. Monitoring of leased line connection to main ISP. Troubleshooting Internet related problems. Give primary support to all Technical Sales Engineer. Configuration set-up and administration of firewall and other security tools to prevent internal/external security breaches.				
Reasons for Leaving The company temporarily shutdown its operation.				

Job Title Network Specialist	Type of Business Consulting, Distributor and Service Provider	From - To 01/12/2000 - 01/06/2001
Name of Employer International Networks & Systems		Name of Supervisor Abdullah Al-Dhelaan

Salaries per Annum:				
Starting 8000	Final 8000	Currency Paid SAR	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
Telephone Number	Email Address			

Address of Employer

Saudi Arabia

Number of Employees Supervised by You

Description of Duties

Installation and maintenance of client's servers and network.

Summarize any of Your Achievements

Provides planning, installation and maintenance of client's networks. Installing and monitoring client's mail server using VPOP3 and proxy server using Wingate; and also file, print and fax servers using Windows 2000 Professional Edition and Windows 2000 Server. Handles installation and updating of Antivirus and Virus scanning on servers and client's computers; and also Security Software on servers. Provides technical support for PC hardware and software. Troubleshooting Internet related problems Setting up Internet connections through dialup networking in Windows 95, Windows 98, and Windows 2000. Handles installations and configurations of Internet applications (chat software, browsers, email clients, etc). Maintains and monitors mail servers running on Unix. Installation of Trendware products like switches, hubs, adapters, and etc.

Reasons for Leaving

Got married.

Job Title

Systems Engineer

Type of Business

Internet Service Provider

From - To

01/03/2000 - 01/11/2000

Name of Employer

Newgen IT Corporation

Name of Supervisor

Marty Salazar

Salaries per Annum:

Starting	Final	Currency Paid
2000	2000	PHP

Is this a civil servant position of your Government? **No**

Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer

Philippines

Number of Employees Supervised by You

Description of Duties

Cisco router configuration. Maintains and monitors servers such as Web, DNS, Mail, Proxy and Authentication and Accounting servers running on Linux and also monitoring Lucent access server. Provide first level of support to all the ISP clients.

Summarize any of Your Achievements

In-charge of Technical Helpdesk and Customer Care Support, and assistant to system administrator. Provides technical solutions thru phone or on site. Troubleshooting Internet related problems Setting up Internet connections through dialup networking in Windows 95 and Windows 98. Handles installations and configurations of Internet applications (chat software, browsers, email clients, etc). Installation and configuration of computer peripherals such as NIC, modems, etc. Provides technical support for PC hardware and software. Adding, deleting, monitoring and maintaining of user accounts and emails. Cisco router configurations for clients connecting through leased line. Handles installation, configuration and maintenance of our internal network and also our client's networks.

Reasons for Leaving

Work in Saudi Arabia to have an international experience.

Job Title

Technical Support Engineer

Type of Business

Internet Service Provider

From - To

01/10/1999 - 01/03/2000

Name of Employer

Philworld Online Corporation

Name of Supervisor

Monette Lagman

Salaries per Annum:

Starting	Final	Currency Paid
1750	1750	PHP

Is this a civil servant position of your Government? **No**

Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer

Philippines

Number of Employees Supervised by You

Description of Duties

Provide first level of support for all the ISP clients. Maintains and monitors servers such as Web, DNS, Mail, Proxy and Authentication and Accounting servers running on Linux.

Summarize any of Your Achievements

In-charge of Technical Helpdesk and Customer Care Support. Provides technical solutions thru phone or on site. Troubleshooting Internet related problems Setting up Internet connections through dialup networking in Windows 95 and Windows 98. Handles installations and configurations of Internet applications (chat software, browsers, email clients, etc). Installation and configuration of computer peripherals such as NIC, modems, etc. Provides technical support for PC hardware and software. Adding, deleting, monitoring and maintaining of user accounts and emails. Handles installation, configuration and maintenance of our internal network and also our client's networks.

Reasons for Leaving

The company was bought by a much bigger ISP.

Job Title

Materials Management Department Checker

Type of Business

Manufacturing

From - To

01/05/1997 - 01/11/1999

Name of Employer

La Tondena Distillers, Inc. - Cabuyao Plant

Name of Supervisor

Nilo de la Pena

Salaries per Annum:

Starting	Final	Currency Paid
1700	1700	PHP

Is this a civil servant position of your Government? **No**

Is this a position within the UN Common System? **No**

Telephone Number	Email Address
Address of Employer Philippines	
Number of Employees Supervised by You	
Description of Duties SAP R/3 MM (Materials Management) Module Coordinator / User.	
Summarize any of Your Achievements SAP is the world's largest business software company. As the SAP R/3 MM (Materials Management) Module Coordinator/User, I am responsible for the processing of the Daily Accountability Report of the Materials Management Department and also handling all materials transactions in SAP like receiving, issuing, requisition and inventory. I am also responsible for creating and summarizing daily, weekly, monthly and annual report using SAP. Responsible also for maintaining the database of the whole department. I also provided the training and assistance to co-employees who are not familiar to SAP R/3 Materials Management Module. Coordinated with the ABAP developers and our Central office Materials department regarding all the correct procedures and applications which should be in SAP R/3. Our plant is the pilot site for the deployment of SAP R/3 in the whole San Miguel Corporation, and it was successfully implemented in our plant because of my effort.	
Reasons for Leaving Moved to an Internet Service Provider company to update myself of the latest technology and to be familiar with hardware troubleshooting and systems administration.	

Job Title Materials Management Department Checker	Type of Business Manufacturing	From - To 01/08/1996 - 01/11/1996
Name of Employer La Tondena Distillers, Inc. - Lucena Plant	Name of Supervisor Besilda Ornedo	
Salaries per Annum:		
Starting 1000	Final 1000	Currency Paid PHP
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Philippines		
Number of Employees Supervised by You		
Description of Duties MIS (Materials Information System) coordinator.		
Summarize any of Your Achievements MIS is a program, in its testing implementation phase, made in MS Access wherein all materials transactions like receiving, issuing, inventory and processing daily accountability report are made; and MIS also serves as the database of the Materials Management Department. As a MIS coordinator, I am responsible for testing and debugging of the MIS program and also for training co-employees who will be using the MIS. I am also the one responsible for testing the MIS program by using the prepared test data and sample materials documents like WRR (Warehouse Receiving Report); MID (Materials Issue Documents) and others. I am also responsible for maintaining the database of the whole department using MIS.		
Reasons for Leaving Contractual position only.		

Job Title Personnel and Administrative Services General Clerk	Type of Business Manufacturing	From - To 01/06/1996 - 01/08/1996
Name of Employer La Tondena Distillers, Inc. - Lucena Plant	Name of Supervisor Ruth Pulmones	
Salaries per Annum:		
Starting 1000	Final 1000	Currency Paid PHP
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Philippines		
Number of Employees Supervised by You		
Description of Duties Personnel and Administrative Services Department Computer Programmer.		
Summarize any of Your Achievements Developed and finished two computer application programs using Clipper 5.2 namely Applicants Tracking System and Employees Monitoring System for the Human Resources Department. Applicant Tracking System is a system which will detect if an applicant has already applied to the company and also serves as a database of all applicants previously applied in to the company. Employees Monitoring System is a system which will monitor and keep up-to-date employees information like complete address, SSS number, Tax Identification Number, marital status, and other informations.		
Reasons for Leaving Contractual position only.		

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - French -

List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	No	Easily	Easily	Easily	Easily
French	No	Not easily	Not easily	Not easily	Not easily
Arabic	No	Not easily	Not easily	Not easily	Not easily

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Filipino	Yes	Easily	Easily	Easily	Easily

Address

168 Happy Valley St., Red-V
Lucena City Philippines

Address

P.O. Box 3212, IT Department
Qatar Petroleum
Doha Qatar
Fax: 974-5473439

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
James Philip CADAYONA	IT Technical Support	P.O. Box 3212, IT Department Qatar	cadayona@qp.com.qa
Armando CALZADO	IT Systems Administrator	P.O. Box 3555, The National Commercial Bank Qatar	batute38@yahoo.com
Marlon ROMBAOA	Telecoms Engineer	P.O. Box 22226, Intertech Qatar Qatar	rombz118262000@yahoo.com

Personal History Profile for Omar ALI

General Details

1. Family name ALI	First Name Omar	Middle Name	Maiden Name, (if any)
2. Date of Birth 10/05/1972	3. City of Birth Baghdad	Country of Birth Iraq	Index No 618057
4. Country of Nationality at Birth Iraq	Second Nationality (if any)	5. Country of Present Nationality Iraq	Second Nationality (if any)
6. Gender Male	7. Height [cm] 178	8. Weight [kg] 85	9. Marital Status Single
10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities. Are there any limitations on your ability to engage in all travel? No			
Are there any limitations on your ability to perform in your prospective field of work? No			
11. Have you taken up legal permanent residence status in any country other than that of your nationality? No			
13. What is your preferred field of work? Computer information systems specialists			
14. Would you accept employment for less than six months? Yes			
15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?			
16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? No			
18. Email Address: alio@unmikonline.org			

Education

List all university degrees or equivalent qualifications obtained.

University Name Phoenix University	City, Country Arizona United States of America	From - To Jan-2006 - May-2007
Main Course of Study African Languages and Civilizations	Field of Study Humanities	
Degree Title or Equivalent Master Infomration Systems (MIS)	Degree Type Masters	

University Name University of Technology	City, Country Baghdad Iraq	From - To Nov-1990 - Jun-1994
Main Course of Study Other Engineering	Field of Study Engineering & Engineering Trades	
Degree Title or Equivalent B. Sc. Engineering	Degree Type Bachelor of Sciences	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School Phoenix University	City, Country Arizona United States of America	From - To Jan-2006 - May-2007
Main Course of Study - Managerial Communication - Business Systems I - Business Systems II - Programming Concepts - System Analysis & Development - CIS Project management - Database Concepts - Networking Concepts - CIS Risk Management - CIS Strategic Management		Certificate or Diploma Master Information Systems (MIS)

Name of School AZLAN Training Center (UK)	City, Country London United Kingdom	From - To Sep-2004 - Oct-2004
Main Course of Study CISCO Secure Virtual Private Network		Certificate or Diploma Completion of Course

Name of School AZLAN Training Center (UK)	City, Country Coventry United Kingdom	From - To Jul-2004 - Jul-2004
Main Course of Study CISCO Introsion Detection Security System		Certificate or Diploma Completion of Course

Name of School COMPUBASE	City, Country Amman Jordan	From - To Aug-2003 - Aug-2003
Main Course of Study Microsoft - Implementation & Administration MS Windows 2000 Directory Services		Certificate or Diploma Certificate of Achievement

Name of School -----	City, Country -----	From - To -----
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COMPUBASE	Amman Jordan	Jul-2003 - Jul-2003
Main Course of Study Microsoft - Implementation MS Windows 2000 Network Infrastructure		Certificate or Diploma Certificate of Achievement
Name of School HIBERNA	City, Country Pristina, Kosovo Yugoslavia	From - To Apr-2003 - Apr-2003
Main Course of Study Microsoft - Implementation MS Windows 2000 Professional and Server		Certificate or Diploma Certificate of Completion
Name of School HIBERNA	City, Country Pristina - Kosovo Yugoslavia	From - To Mar-2003 - Mar-2003
Main Course of Study Microsoft - MS Windows 2000 Network and Operating Systems Essentials		Certificate or Diploma Certificate of Completion
Name of School University of Technology	City, Country Baghdad Iraq	From - To Oct-1990 - Jun-1994
Main Course of Study Civil Engineering		Certificate or Diploma B.Sc. Engineering
Name of School Baghdad College High School	City, Country Baghdad Iraq	From - To Sep-1984 - Jun-1990
Main Course of Study High School		Certificate or Diploma High School Certificate

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title Computers Systems Officer - Network Administrator	Type of Business Peace Keeping	From - To 01/03/2008 -
Name of Employer United Nation Mission in Kosovo (UNMIK)		Name of Supervisor Samuel Wondwossen
Salaries per Annum: Starting Final Currency Paid	Is this a civil servant position of your Government? No Is this a position within the UN Common System? Yes	
Telephone Number	Email Address	
Address of Employer Yugoslavia		
Number of Employees Supervised by You		
Description of Duties - Directs & supervise, the work of personnel assigned to the NMU to provide network support & maintenance & organizes prompt network support by assigning the available technical resources; -Supervise staff/technicians & provide professional leadership & work direction to NMU & mentor & supervise the work of new/junior officers, contract staff, etc. -Coordinate with UNLB and other CITS units on matters related to NMU support. -Implement guidelines & directives from CITS, UNLB, pertaining to communications & IT support. -Analyzes, plans, designs & implements network projects in accordance with Mission requirements; -Review network configurations & plan cost-effective upgrades to keep up with changing technology, growth of mission, downsize, & needs of Mission components ensuring best efficiency; -Draft plans & specifications for the request of equipment & services related to the area of networking; & follow with Procurement Unit, R&I & CITS Store on delivery & quality of requested equipment & software; -Coordinates with other supervisors & technicians in CITS, local authorities & other working agencies to ensure proper cooperation & support; -Uses network management & monitoring tools to prepare problem-analysis reports, resources utilization data, suggests measures for network efficiency maximization & provides recommendations & reports for management review; -Provides advanced technical support regarding the more complex & involved LAN/WAN problems & recommends upgrades when necessary. -Provides customer support to the Mission's Wide Area Network using mostly CISCO routing, switching & multi-services platforms; -Supports the design, implementation & maintenance of Data Security projects with emphasis in CISCO firewalls - Performs the functions of Information Technology Officer (ITO) coordination, in the absence of the ITO; - Performs the functions of Chief Communication & Information Technology Officer (CITS) coordination, in the absence of the CCITS;		
Summarize any of Your Achievements Lead Network Management Unit during the reconfigurations phase for UNMIK (major changes in both scope of work and staffing with same level of services provided).		
Reasons for Leaving n/a		

Job Title Computer Systems Officer - Network Administrator	Type of Business Peace Keeping	From - To 01/01/2005 - 01/03/2008
Name of Employer United Nation Mission in Kosovo - UNMIK		Name of Supervisor Samuel Wondwossen
Salaries per Annum: Starting Final Currency Paid	Is this a civil servant position of your Government? No Is this a position within the UN Common System? Yes	
Telephone Number 38138504604	Email Address alio@un.org	

Address of Employer

Yugoslavia

Number of Employees Supervised by You

10

Description of Duties

Responsible for the administration and operation, technical support, and monitoring of the mission's network systems; Provide second level network support; Research new versions of centrally supported software; Perform beta testing, production rollout and post-production support; Implement backups of servers following standard backup procedures; Maintain documentation of server systems, as well as documentation pertinent to operations and system administration; In response to service requests and in conjunction with Help Desk, diagnose and resolve hardware, software, or network problems with minimum delay; Analyze, detect recurring problem patterns and recommend solution; Escalate problems to the appropriate unit in accordance with established procedures; Perform tasks related to scheduled service requests, including scheduled Network Maintenance; Perform advanced technical support activities. Installation, configuration, test and deployment of server hardware and software, including Local Area Network, Operating Systems, Electronic mail, Lotus Notes, database systems, Internet Web software, firewall, Domain Name Server (DNS), DHCP, mail relay, and various security software; switches, routers, and firewalls including Local Area Network as well as Wide Area Network; Collect various statistics on the performance and reliability of Network Link status, servers, switches and routers and propose upgrade/replacements; Produce pertinent performance and evaluation reports; Required to be part of the CITS duty roster responsible for emergency customer support calls after official working hours; Perform 24x7 operations of assigned systems; Perform other related duties as required.

Summarize any of Your Achievements

- Build new Network Support Team as part of Network Management Unit, a team of 10 IT tech (International/UNV/Contractor and national Staff). - Worked in a team to migrate all mission servers (more than 100 servers) from WIN NT to Win 2000 environment) - Worked with a team of 10 IT specialists to test and migrate/upgrade Mission servers (File Share/System and Mentoring servers) to Windows 2003 - Implemented the Disaster Recovery plan for the Mission, set up DR servers with full replications to the alternative locations. - Enhance the backup system for the mission critical servers. - Worked on team of 6 Tech to replace all Hubs with switches (CISCO Switches) - Worked in team of 6 Tech on installing VPN client for all UNMIK users located in other agencies LAN. - worked with team of 6 tech to test and upgrade Mission servers (File Share) to Windows 2003 R2 and implemented File Share Filtering and Quota - worked on team of 6 tech on testing and implementing VMware environment on the mission's data centers (under DPKO standards) (ongoing project) - Testing and deploying BGAN inmarsa

Reasons for Leaving

n/a - carry more responsibilities in the same job

Job Title Assistant Network Administrator	Type of Business UN	From - To 01/01/2003 - 01/12/2004
Name of Employer United Nation Mission in Kosovo - UNMIK		Name of Supervisor Samuel Wondwossen

Salaries per Annum:			
Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
24000	25800	USD	Is this a position within the UN Common System? No

Telephone Number 38138504604	Email Address alio@un.org
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Address of Employer Yugoslavia
Number of Employees Supervised by You 5

Description of Duties
-Directs/coordinate & provides work guidance/tech assistance within the team, - Admin, Implements & maintains HQs, Region & Sector LAN/WAN systems utilising routers, cache engines, switches, bridges concentrators & servers incorporating WinNT, and WIN2000 (PDC, BDC, DHCP, DNS, WINS, IIS, Proxy, Web FTP, File/print sharing) plus firewalls. - 2nd level network, tech support & monitoring mission's network systems, assist Help Desk to diagnose and resolve software, or network problems. - Assists in providing Network Protocol TCP/IP IPX/SPX, allocation and assignment; IP address management; Internet access; -Prepares user requirements and recommends enhancements & new features to existing systems. - Assists in producing performance standards: recommends corrective measures to improve the service. - Perform regular/daily backups of LAN services and retrieves the archived data as necessary - Maintain documentation of server systems & documentation for systems installatin

Summarize any of Your Achievements
Participated with the NMU team in developing the UNMIK Network

Reasons for Leaving
Change Contract from UNV to FS within UN system

Job Title Regional TCS Liaison Officer (Mitrovica Region)	Type of Business Peace Keeping	From - To 01/07/2001 - 01/12/2002
Name of Employer United Nation Mission in Kosovo - UNMIK		Name of Supervisor Spass Spasov

Salaries per Annum:			
Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
24000	24000	USD	Is this a position within the UN Common System? No

Telephone Number 38138504604	Email Address
--	---------------

Address of Employer Yugoslavia
Number of Employees Supervised by You 25

Description of Duties
Have overall responsibility for the coordination of the TCS in the respective region, in close cooperation with the municipal authorities responsible for their operation and management. In particular, duties includes:Monitoring the management of the TCSs and enforcing the TCS policy developed by DLA on the local level; 1. Participating in feasibility studies and needs assessments with a view of responding to the changing conditions affecting the TCS management; 2. Liaising with NGOs and other international agencies for specific targeting of humanitarian assistance; 3. Facilitating logistic and other activities, to solve practical problems pertaining to the management of the shelters, e.g. refurbishment and winterization, non-food items and other needs; 4. Liaising with reconstruction agencies and housing committees, with a view to develop exit strategies with durable housing solutions for the TCS residents; 5. Reporting on a regular basis to the central TCS unit at DLA

Summarize any of Your Achievements

Run the Programme in the most difficult area in Kosovo where the 3 ethnic groups were represented and managed to have representatives for the three groups meet, coordinate and exchange information about management of shelters. Trained the local staff to run the shelters on the municipal level when the project was handed over to the municipalities after ending of the emergency phase was over

Reasons for Leaving

Project Handed over to local Authorities in the Municipalities

Job Title Information Management and Database Officer		Type of Business UN	From - To 01/10/2000 - 01/12/2002
Name of Employer United Nation Mission in Kosovo - UNMIK		Name of Supervisor Spass Spasov	
Salaries per Annum:			
Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
24000	24000	USD	Is this a position within the UN Common System? No
Telephone Number 38138504604	Email Address		
Address of Employer Yugoslavia			
Number of Employees Supervised by You 0			
Description of Duties As Database Officer was, under the general direction of the Municipal Social Housing Coordinator, have overall responsibility for the development of a beneficiary database and selection criteria for the temporary community shelters and humanitarian assistance, in close cooperation with the municipal authorities responsible for housing and CSW. In particular, duties includes: 1. Develop a Web Page that promotes the Municipalities and the DLA; 2. Develop a beneficiary database and selection criteria for humanitarian assistance; 3. Collect and disseminate data on the beneficiary numbers and needs; 4. Develop a directory and database of activities of the municipalities; 5. Other database duties and responsibilities as needed and as may be assigned to by the Municipal Social Housing Coordinator			
Summarize any of Your Achievements Build TCS Data Base			
Reasons for Leaving Project was handed over to the local authorities			

Job Title Database Administrator/Entry Supervisor		Type of Business Peace Keeping	From - To 01/07/2000 - 01/10/2000
Name of Employer United Nation Mission in Kosovo - UNMIK		Name of Supervisor Karring Moan	
Salaries per Annum:			
Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
24000	24000	USD	Is this a position within the UN Common System? No
Telephone Number	Email Address		
Address of Employer Yugoslavia			
Number of Employees Supervised by You 40			
Description of Duties • Data Base Entry International Supervisor – Inquiry Division of the Joint Registration Task Force of UNMIK and OSCE. Entry of more than 90.000 cases in the inquiry phase, and prepare daily and weekly report (Election) • Quick check Canter Supervisor, Pristina Municipality Check Centre Team Leader (3 international and 30 local staff) (Election) • Count and Result Centre International Supervisor (40 local staff) (Election)			
Summarize any of Your Achievements Complete the verivation of all cases which were under question Kosvo wide, more than 2 million Kosovars were registred			
Reasons for Leaving Election was completed as planned			

Job Title Computer Specialist		Type of Business Consultancy - Technical Assistant Team	From - To 01/08/1998 - 01/07/2000
Name of Employer EU Delegation - MEDA Team		Name of Supervisor Mario Rezos	
Salaries per Annum:			
Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
4200	4200	JOD	Is this a position within the UN Common System? No
Telephone Number 96277557651	Email Address mariorizos@yahoo.com		
Address of Employer Jordan			
Number of Employees Supervised by You 4			
Description of Duties			

Computer Specialist 1. Win NT Network Admin. 2. Help desk/Customers Support (Hardware, Software) (installation of new programmes (Software) and equipments (Hardware)) 3. Training the new staff members on using the Network and other software (MS Excel, Access, Internet Applications, e-mail and Project Manager) 4. Daily backup of the Server data. 5. Evaluate the needs of software and hardware needs for the project. Administrative Assistance 1. Admin duties (Team Leader and Experts Assistance), this included acting as office manager of the office in several occasions, assisting the all the experts in the team, engineering, mead finance experts in their daily works and reports. 2. Provide to the Finance assistant in the team, helping in the preparations of the financial records for the auditors and monthly financial reports submitted to the Delegation. 3. Member of the Procurement Comity in Meda Team. 5.Assistant to the Engineering Expert. 6. Building Management, General Maintenance.

Summarize any of Your Achievements

Based on team needs and the initial contractual obligations, designed and participated in the installation for the LAN network (cabling, hardware and software)

Reasons for Leaving

Joining the UN

Job Title IT Assistant	Type of Business Computer Maintenance Services	From - To 01/08/1997 - 01/08/1998
Name of Employer Aljazeera for computer Services		Name of Supervisor Ali Jameel
Salaries per Annum: Starting 1200	Final 1200	Currency Paid USD
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number 96414253923		Email Address
Address of Employer Iraq		
Number of Employees Supervised by You 0		
Description of Duties Hardware / Software Maintinance Work Shop activities		
Summarize any of Your Achievements Within my one year of work in this place I managed together with the other team members to build a good reputation for the office, we started from zero and managed to be leading office in that particular area and engorged many other people to start the business in the neighbouring area.		
Reasons for Leaving Better job with an international organization		

Job Title IT Technision	Type of Business IT Services / Software Training and Maintenance	From - To 01/10/1994 - 01/07/1997
Name of Employer Al-Sahil for Computer Services		Name of Supervisor Wisam Adeeb
Salaries per Annum: Starting 200	Final 500	Currency Paid USD
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number		Email Address
Address of Employer Iraq		
Number of Employees Supervised by You 0		
Description of Duties Teaching programming languages and Operating Systems MS Dos Basic Fortrant Windows 3.1x		
Summarize any of Your Achievements This period and after my graduation from the University it was the confidence building period in which I gained lots of knowledge about work environment, shared and gained lots of work experience from colleagues		
Reasons for Leaving Joining another job		

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - French -

List any office machines or equipment you can use:

Copying Machine, Fax Machine, PC/Work Station, Scanner

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	No	Easily	Easily	Easily	Easily
Arabic	Yes	Easily	Easily	Easily	Easily

In addition to the six United Nations Official Languages, list any other languages you know.

Address

M710, St. 7, H. 28
Zayona
Baghdad Baghdad Iraq
Contact: Omar Ali

Address

UNMIK AHQ - CITS - NMU
Pristina Kosovo Yugoslavia
Telephone: 381-38-504604 extension 6263
Fax: 377-44-247629
Contact: Omar Ali

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Mohammed NADIM	Project Managment	Bel Canada Canada	m_nadim1970@yahoo.com
Hafeez REHMAN	Administration	Member Directing Staff Pakistan Administrative Staff College Mall Road Lahore Canada	92429202903 hur52@hotmail.com
Firas SHOLJI	Technical Support	HP canada Canada	sholji@yahoo.com

Personal History Profile for Mihovil ANIC

General Details

1. Family name ANIC	First Name Mihovil	Middle Name	Maiden Name, (if any)
2. Date of Birth 23/08/1971	3. City of Birth Zagreb	Country of Birth Croatia	Index No 769615
4. Country of Nationality at Birth Croatia	Second Nationality (if any)	5. Country of Present Nationality Croatia	Second Nationality (if any)
6. Gender Male	7. Height [cm] 180	8. Weight [kg] 80	9. Marital Status

10. Entry into the United Nations service might require assignment to any area of the world in which the United Nations might have responsibilities. Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **Yes. Australia.**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/10/2001**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **anic@un.org**

Education

List all university degrees or equivalent qualifications obtained.

University Name UNOCI, StoneGate Firewall Certification	City, Country Abidjan Cote d Ivoire	From - To Dec-2007 - Dec-2007
Main Course of Study Networks	Field of Study Computing	
Degree Title or Equivalent StoneGate Certified Engineer (SGFE)	Degree Type Advanced university degree	

University Name UNOCI, StoneGate Firewall Certification	City, Country Abidjan Cote d Ivoire	From - To Dec-2007 - Dec-2007
Main Course of Study Networks	Field of Study Computing	
Degree Title or Equivalent StoneGate Certified Firewall Architect (SGFA)	Degree Type Advanced university degree	

University Name University of Mining, Geology & Oil Engineering	City, Country Zagreb Croatia	From - To Oct-1990 - Mar-1997
Main Course of Study African Languages and Civilizations	Field of Study Humanities	
Degree Title or Equivalent Diplomirani Inženjer Geologije	Degree Type Masters	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School Ivanic Grad College	City, Country Ivanic Grad Croatia	From - To Sep-1986 - Jun-1990
Main Course of Study Mathematics & Information Technology		Certificate or Diploma Matemacko-Informaticki Tehnicar

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title Regional Network Manager, Sector East	Type of Business Peacekeeping	From - To 01/04/2004 -
Name of Employer ONUCI		Name of Supervisor Mr. Michael Rao
Salaries per Annum:		

Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
56369	66818	USD	Is this a position within the UN Common System? Yes
Telephone Number		Email Address	
		anic@un.org	
Address of Employer			
Cote d Ivoire			
Number of Employees Supervised by You			
3			
Description of Duties			
<p>Responsible for all IT operations of ONUCI's Sector East Region, currently consisting of HQ and 8 sub-offices spread throughout the Region. The responsibilities include: • planning, designing, implementing & administering of all Sector's Network facilities: Local Area Network (LAN), Wide Area Network (WAN), Virtual LAN (VLAN), Wireless LAN (WLAN) (radio & microwave)); i.e. routing, switching, network segmenting & security, traffic shaping & monitoring; • designing, implementing & administering Windows 2003 Active Directory Domain, including DHCP, DNS, WINS services, FTP servers, File and Print sharing with data security, centralized Virus Protection with automatic Virus definitions & MS Windows updates of the client PC's; • implementing & administering Lotus Domino servers (email & database); • designing, implementing & administering Intranet & Internet access with Content Control; • designing, implementing & administering multilevel Disaster recovery system; • directing and coordinating day-to-day IT operations of ONUCI Sector East and projects of the ONUCI IT Team, distributing the workload and prioritizing tasks at hand, with open mind to end-user requirements; • in coordination with Communications & Information Technology Coordinator for Sector East and Mission's IT Manager, proposing & evaluating hardware & software purchases to insure the quality of provided services and to facilitate rapid growth of the Mission; • preparing training materials and conduct training sessions for IT colleagues and clients; • supervising User support & HelpDesk services.</p>			
Summarize any of Your Achievements			
Firewalls for protection of internal network; VLANs for separating & Access lists for regulating network traffic; Securing LAN; Securing Cisco WLAN's; Network monitoring through Cisco netflow & MRTG; Web site content blocking & filtering; Multilevel backup systems for Disaster Recovery & Business Continuity			
Reasons for Leaving			
n/a			

Job Title	Type of Business	From - To
IT Consultant	IT Consultancy	01/01/2004 - 01/04/2004
Name of Employer	Name of Supervisor	
Proprietor	n/a	
Salaries per Annum:		
Starting	Final	Currency Paid
36000	36000	USD
Is this a civil servant position of your Government? No		
Is this a position within the UN Common System? No		
Telephone Number		Email Address
		mihovil_anic@runbox.com
Address of Employer		
East Timor		
Number of Employees Supervised by You		
Description of Duties		
<p>IT Consultant providing Network & HelpDesk services on an "on-call" basis for Family Health International, CARE International and World Vision offices based in Dili, East Timor. Installation of Windows 2003 Domain based network, File and Print sharing, Internet access, Intranet & Internet email servers. Troubleshooting user problems ranging from simple printing issues, application problems or application know-how's, to complex network & connectivity issues, over the telephone or in person. Provided technical specification for required server hardware, related costs and timeframe & procedures for implementation. Designed & developed MS Access database for tracking Family Health International cases.</p>		
Summarize any of Your Achievements		
Created & maintained working IT networks for above mentioned NGO's		
Reasons for Leaving		
Opportunity to contribute in a Peace Keeping Mission		

Job Title	Type of Business	From - To
Server Group Manager	Peacekeeping	01/10/2001 - 01/12/2003
Name of Employer	Name of Supervisor	
UNMISSET	Mr. Tom Stapleton	
Salaries per Annum:		
Starting	Final	Currency Paid
44871	56396	USD
Is this a civil servant position of your Government? No		
Is this a position within the UN Common System? Yes		
Telephone Number		Email Address
		anic@un.org
Address of Employer		
East Timor		
Number of Employees Supervised by You		
4		
Description of Duties		
<p>Under supervision of Chief ITU, managed "Server Group" Team with following responsibilities: • planning, designing, implementing & administering of UNMISSET network and domain systems based initially on Windows NT 4 and later migrated to Windows 2000/2003 server technologies. UNMISSET network systems consisted of 3 domains (one parent and two child domains), with roughly two thousand five hundred users under all three domains, 40+ servers performing various roles such as: domain controllers, Lotus Domino servers (e-mail & databases), Finance and Procurement system database servers, File and Print sharing servers, Backup servers, Intranet & Internet Web servers with links to Domino databases, Internet proxy, DNCP, DNS, WINS & FTP servers, and Firewalls; • planning, designing, implementing & administration of Server Group related projects, preparing accompanying documentation and monitoring progress against the planned schedules; • providing technical expertise on Domain/Network related issues by developing & proposing implementation solutions; • researching and preparing cost proposals for Mission needs, such as Server group related hardware, IT management software solutions and IT; • testing and evaluating new products and technologies in order to keep the Mission "up to date"; • preparing training materials and conduct training sessions IT Administrators; • directing day-to-day operations and projects of the "Server Group" Team.</p>		
Summarize any of Your Achievements		

Managed/supervised "Server Group" Team and provided the mission with reliable IT services

Reasons for Leaving

Completion of assignment

Job Title Domain/Network Administrator	Type of Business Peacekeeping	From - To 01/02/2000 - 01/07/2001
Name of Employer UNTAET	Name of Supervisor Mr. Thomas Sawyer	
Salaries per Annum: Starting 27000	Final 27000	Currency Paid USD
	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? Yes
Telephone Number	Email Address anic@un.org	
Address of Employer East Timor		
Number of Employees Supervised by You 2		
Description of Duties Domain/Network administrator responsible for: • co-designing, security and maintenance of UNTAET network (1500+ workstations, 30+ servers) based on Win NT 4.0, Lotus notes, MS Web Proxy and Win 98 workstations; • assisting in development and maintenance of Mission Intranet & Internet web servers; • implementing & administering TCP/IP network using DHCP, routing & switching between networks and firewalls for internet gateway; • supervising staff responsible for installation of software, user support, email and file sharing administration; • advising Chief ITU on technical issues of network equipment and software and recommending purchases; • acting as OIC Server Group when requested.		
Summarize any of Your Achievements Domain administration, user support, hardware purchase recommendations		
Reasons for Leaving Career advancement and experience in a multinational and humanitarian environment		

Job Title IT Administrator	Type of Business NGO	From - To 01/02/1999 - 01/02/2000
Name of Employer Office of The Arbeiter Samariter Bund in Croatia Mandated by The European Commission	Name of Supervisor Ms. Anne Gonsior	
Salaries per Annum: Starting 88800	Final 124350	Currency Paid HRK
	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
Telephone Number 38598767991	Email Address	
Address of Employer Croatia		
Number of Employees Supervised by You 3		
Description of Duties IT Administrator in charge of NGO's IT section. Responsible for the organization of Information Technology services, including the installation and configuration of a Windows NT Domain and Windows 95/98 network system. Advising and assisting senior management in establishing IT standards on: LAN/WAN connectivity, PC Hardware and Software related issues, User and Data security and disaster recovery issues including backup. Administered and troubleshoot MS Access database for NGO's financial system, including backup and restore procedures. Set up Internet connection for the organization together with e-mail and web proxy server. Participated in creating NGO's monthly newsletter. Assisted with office administration, and supervised 3 support staff.		
Summarize any of Your Achievements Setting up NGO's Web site & internal email server		
Reasons for Leaving Career advancement and experience in a multinational and humanitarian environment		

Job Title IT Administrator	Type of Business Insurance Company	From - To 01/03/1998 - 01/02/1999
Name of Employer Helios Insurance Company	Name of Supervisor Mr. Branko Uzelac	
Salaries per Annum: Starting 42000	Final 51500	Currency Paid HRK
	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Croatia		
Number of Employees Supervised by You		
Description of Duties		

System Administrator responsible for the Company's Information Technology services in Main and 4 subsidiary offices located in Croatia, which included: installation, configuration and administration of a Windows NT and Windows 95 network system; advised on purchases of PC Hardware & Software; advised Management on IT procedures & policies; participated in development of Company's Web site. Administrator for "in-house" developed "Progress" databases.

Summarize any of Your Achievements

Support to remote offices, participated in development of company's Intranet

Reasons for Leaving

Career advancement and experience in a multinational and humanitarian environment

Job Title IT Administrator	Type of Business National Army	From - To 01/05/1997 - 01/03/1998
Name of Employer Croatian Army		Name of Supervisor n/a
Salaries per Annum: Starting 1	Final 1	Currency Paid HRK
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Croatia		
Number of Employees Supervised by You		
Description of Duties Compulsory 10 month Army service. Served as MS FoxPro database administrator, also responsible for designing, installing and maintaining of small Windows NT based network. Provided policy and guidelines for time effective data processing. Advisor for upgrade of the existing IT equipment and related software. Also provided basic training for use of PC's and software applications, thus ensuring effective use of IT systems. Periodically involved in providing help desk support.		
Summarize any of Your Achievements IT Support		
Reasons for Leaving Compulsory service completed		

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - French -

List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	No	Easily	Easily	Easily	Easily
French	No	Not easily	Not easily	Not easily	Not easily

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Croatian	Yes	Easily	Easily	Easily	Easily

Address

7 Borrassus Court
Fairway Waters Estate
Durack, Palmerston NT Australia
Telephone: 61-889-310802
Fax: 61-418287490
Contact: Mihovil Anic

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Igor JANJATOVIC	Assistant Director for Production	M. Krljez 6 Croatia	Igor.Janjatovic@nasicecement.hr
Richard MACKINNON	Office Manager	1926 Bonita Ave Croatia	rick.mackinnon@gmail.com
Ian MAXWELL	Centerlink	Centerlink Canberra Croatia	Ian.Maxwell@industry.gov.au

Personal History Profile for Sheik BADHUSHA

General Details

1. Family name BADHUSHA	First Name Sheik	Middle Name DHASTHAGHEER	Maiden Name, (if any)
2. Date of Birth 20/02/1970	3. City of Birth VADALORE	Country of Birth India	Index No
4. Country of Nationality at Birth India	Second Nationality (if any)	5. Country of Present Nationality India	Second Nationality (if any)
6. Gender Male	7. Height [cm] 172	8. Weight [kg] 84	9. Marital Status Married

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.
Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **badhushas@un.org**

Education

List all university degrees or equivalent qualifications obtained.

University Name Vinayaka Mission University	City, Country Salem India	From - To Mar-2006 - Dec-2007
Main Course of Study Management	Field of Study Business & Administration	
Degree Title or Equivalent Master of Business Administration	Degree Type Masters	

University Name Bangalore University	City, Country Bangalore India	From - To Nov-1988 - Aug-1993
Main Course of Study Electrical Engineering	Field of Study Engineering & Engineering Trades	
Degree Title or Equivalent Bachelor of Engineer in Electrical	Degree Type Bachelor of Sciences	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School ITM InfoTech	City, Country Chennai India	From - To Nov-2005 - Nov-2005
Main Course of Study CISCO CERTIFICATION		Certificate or Diploma CISCO CERTIFIED NETWORK ASSOCIATE (CCNA)

Name of School R.J.P Infotek Private Limited	City, Country CHENNAI India	From - To Dec-2003 - Dec-2003
Main Course of Study MICROSOFT CERTIFICATION		Certificate or Diploma MICROSOFT CERTIFIED SYSTEMS ADMINISTRATOR(MCSA)

Name of School SRM RADIANT	City, Country CHENNAI India	From - To Sep-2002 - Nov-2002
Main Course of Study ORACLE ADMINISTRATION		Certificate or Diploma DATABASE OPERATION FOR ORACLE 8I ADMINISTRATOR

Name of School COMPUTER GARAGE	City, Country BANGALORE India	From - To Oct-1993 - Apr-1994
Main Course of Study COPUTER HARDWARE		Certificate or Diploma DIPLOMA IN COPUTER HARDWARE

Name of School
NLC GOVT HR SEC SCHOOL

City, Country
NEYVELI India

From - To
Oct-1987 - Oct-1988

Main Course of Study
HIGHER SECONDRY EDUCATION

Certificate or Diploma
HIGHER SECONDRY EDUCATION

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title Chief of Information Technology	Type of Business Intenational Organization (NGO)	From - To 01/04/2008 -
Name of Employer Special Court for Sierra Leone		Name of Supervisor Lawrence Sesay
Salaries per Annum: Starting 52408	Final 52408	Currency Paid USD
	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
Telephone Number	Email Address badhushas@un.org	
Address of Employer Sierra Leone		
Number of Employees Supervised by You 19		
Description of Duties Managing the Information Technology Unit (Freetown and Hague); Plans and direct all Major I.T system Projects for all ITSS; Manage IT assets within the context of the established Communication and Information Technology standards, policies and procedures; Undertake asset management (expendable, non-expendable items, software licenses, Vendor contact) and ensures consistent and accurate inventory of Information Technology resources as well as implement appropriate control mechanisms; Undertake planning and activities related to the acquisition of Information Technology equipment, software and services in accordance with established procedures; Managing IT budget and subsequent use of funds through procurement planning. Additionally assists chief, CITS in undertaking budget exercise for CITS section; Assists in the establishment of Technology standards, determining technical specifications and integration with Communications and Audio Visual implementations; Provides management, supervision, guidance and opportunities for development to Information Technology staff members; Oversees the installation, maintenance and monitoring of the data-communications network in terms of operation, performance, integration and security. Specifically ensures the effective deployment, subsequent uninterrupted operation and enhancement of network based services; Ensure effective co-ordination with UN agencies and other entities, in order to maximize possibilities of inter-agency collaboration; Ensure adequate stocks in quantity and quality of equipments to meet customer's demands; Ensure highest quality of Customer service; Keeps abreast of developments in the field; Manages the Information Technology Unit budget, formulating and monitoring budget allocations and expenditures, verifying funding and ensuring no overrun occurs; Develops technical specifications for procurement/contractual services, oversee technical evaluation of bids received; Monitor the procurement proce		
Summarize any of Your Achievements Prepared / Submitted Budget for CITS (Audio/Visual, I.T, Comms) for the year 2008 - 2009 and 2009 - 2010 for Freetown and Hague (Netherlands office) . Designed / Drafted DRBC / Acted as Project Team leader / Manager to Implement DRBC Tier 1 ((In-Theater, On-Site) for Freetown and Tier 3 – (Out-of- Theater Site) for The Hague; Implemented Server mirroring with HP storage Mirroring software and Windows 2003 DFS to enable File Server Mirroring / Replications for the DRBC sites . Assisted and Overseen the Major projects implementation like FACS, MEFAS, Payroll server, E-Leave system; Assisted in Installation and configuration of Additional SUN Systems Servers with SQL Server as Backend. Designed / Implemented Disk-Disk-Tape Backup using Microsoft DPM 2007 with HP Proliant DL 380 G5, DL 320s server and HP ultrium 4 Tape Drive series. Implemented Giga bit Network Backbone using Modules GLC-T SFB (1000 Base T), GLC-SX-MM GE SFP (Fiber Module) with Cisco 3560G -48PS in server's room and Between sites; Also configured VLANs (Virtual Local Area Network) to minimize broadcast domain / Enhance security barriers between servers and desktop as well created and configured Cisco VOIP phones. Configured / Implemented Cisco ASA 5510, Check Point 27X (NGX 7.0) series Firewall to secure internal network from external network (internet). Assisted and implemented new www.sc-sl.org website with .Net (ASP.Net) / SQL servers backend hosted in Brindisi (UNLB) . In process of Capacity Building / Technical Awareness a Time to Time Training will be conducted / Discussed for all staff members of IT, Communication and Audio- Visual ; Always acted as a good team leader, team player and succeeded lot of implementation and always respected multi-cultural, multi-ethnic environment with sensitivity and respect for diversity, commitment to the goal of achieving gender balance in staffing; Acting as OIC – CITS / Bank Signatory also Mentoring staff, Monitoring Staff Performance. Currently updating my knowledge in VMWare ESX, Windows 2008 - Hyper V and SAP technologies.		
Reasons for Leaving To Use my Experience and Knowledge for those who involved in serve Justice and improve my skills. SCSL is now under downsizing phase		

Job Title Data and Network Security Officer	Type of Business International Organization	From - To 01/05/2007 - 01/03/2008
Name of Employer Special Court For Sierra Leone		Name of Supervisor Plummer G. Hamilton
Salaries per Annum: Starting 41818	Final 42818	Currency Paid USD
	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
Telephone Number	Email Address badhushas@un.org	
Address of Employer Sierra Leone		
Number of Employees Supervised by You 4		
Description of Duties		

Report to Chief of IT (CITU); Head of Project Design, Management and LAN/WAN Data Network security; Manage Information Technology Service Desk Staff; Administer and Manage HP Series Servers; Administration of Windows 2000/ 2003 Directory, DHCP, DNS, WINS, IIS , ISA Services and corporate Domino mail system; Administer, configure and implement security on Cisco Switches., Routers and Check Point (NGX 6.5) Firewall; Design, Determine ongoing development of the SCSL data communications network; Implement and Manage Redundancy, Fault tolerance and Disaster recovery systems as directed in collaboration with all components of Information Technology support; Determine, Document and maintain Data / Infrastructure network and security standards and settings; Undertake and assist assets management, procurement and technical evaluation for Information Technology resources; Administer and Manage SUN Systems, Payroll Systems, Intranet Procurement systems, FPMS, FACS, SCSL web site www.sc-sl.org; Provide 2nd and 3rd line end-user support and assistance as required, particularly in the areas of network services and security; Administer systems required for the uninterrupted provision of network services in addition to performing the installation and configuration of servers and network devices, operating at all layers of the OSI model; Implement and manage the Data Backup and Recovery systems and procedures; Implement and monitor the SCSL data communications network and services in order to ensure optimal performance, stability and security; Develop and establish Data security policy and implement associated mechanisms; Ensure layered data security through the installation, configuration, maintenance and management of data security systems such as firewalls, IDS, Anti-Virus and web content security;

Summarize any of Your Achievements

Played a Good Team Leader Role / Assisted / Gained Knowledge; Reconfigured / imposed high level of Security in Cisco switches (Cisco 3550, 3560 Series) , Routers (Cisco 45xx and Cisco 28xx) and Check Point NGX 6.5 Series Firewall ; Installed a centralized Network Monitoring tool OPmanager to monitor the Network Infrastructure / Servers / Desktop/ Printers to implement an early detection and prevention technique; Installed Net Flow to Monitor the Border router for traffic analysis. Installed WSUS Server for Security / Critical updates, Upgraded Symantec Antivirus Server / Clients and scheduled for security and signature updates; Implemented a High Level Security in windows 2003 such as Password Policies / Hardening Services / Hardening IIS and NTFS Files Security as well implemented WScripts logon through GPO for client share access; Technically evaluated / Procured/ Replaced/ Installed the Hp Proliant ML series (old Model) servers with High end storage servers such as HP Proliant DL 320s, Hp Proliant DL 380 G5 and HP Proliant DL 360 G6 series; Upgraded ISA 2000 with ISA 2006 and also installed Smart Filter (Web Filtering) configured with UN Access Policies standard in phase of implementing Employee Internet access Management System (EIMS) Installed Network Tools such as Wireshark, Ethereal, Process Monitor, TCPView, and What's up gold, Fluck Network Monitoring tool to monitor the network for the IP flooding, Traffic analysis, Sync attacks and Port Monitoring. Built and Installed Windows 2003 , Lotus Domino Servers, File Servers, Print Servers in a new site at Netherlands (Hague) and configured communication between Freetown and Hague ; Closely Worked with Communication Team / UNLB to configure MD110 ISDN and configure Router Cisco 2800 series with proper QOS (LLQ) for VOIP (Voice over IP) to establish Digital Truck between Hague and Freetown; Configured and Installed Tandberg 6000 MX Video conferencing Equipment to establish VC between Freetown and Netherlands site; Redesigned the Backup plan which best suit to the Volume of data / Applications with Arc Serve IT R 12 as backup software and HP Ultrium-4 800/1.6 TB technology tape drives;

Reasons for Leaving

Upgraded to Chief Information Technology

Job Title	Type of Business	From - To
WAN Technician	International Organization (NGO)	01/11/2005 - 01/04/2007
Name of Employer	Name of Supervisor	
United Nations Integrated Office In Sierra Leone	Emmanuel Lemonnier	

Salaries per Annum:			Is this a civil servant position of your Government? No	
Starting	Final	Currency Paid	Is this a position within the UN Common System? No	
38400	38400	USD		

Telephone Number	Email Address
	badhusha@un.org

Address of Employer
Sierra Leone

Number of Employees Supervised by You

Description of Duties
Report to Chief I.T; Analyzes, Plans, designs and implement network projects in accordance with Mission requirements; Assists on the preparation of Specifications for the request of equipment and service related to Networking; Support, Maintain and organize prompt network support by assigning available technical resources with quality; Coordinate with other Specialist and Collaborates with external partners to ensure proper connectivity of Mission network to Internet and other external mail services; Work on Development, co-ordinate with other sections on implementing Frame Relay, Voice over Frame Relay (VoFR), VOIP (Voice over IP); Maintain, Monitor Cisco network infrastructure; Maintain , Monitor HP Servers , Windows 2003 (Active Directory , DHCP, DNS , WINS, IIS) services , Backup , Web Filtering , Website , Antivirus services ; Support, Design and Implement Data security on firewall Stone gate; Support Mission Intranet applications such as Mefas, Fuel Log, Galileo, Matrix, Mercury, Nucleus, FACS, FPMS etc; Administer systems required for the uninterrupted provision of network services in addition to performing the installation and configuration of servers and network devices, operating at all layers of the OSI model; Implement and manage the data backup and recovery systems and procedures; Implement and monitor the data communications network and services in order to ensure optimal performance, stability and security; Develop and establish data security policy and implement associated mechanisms; Ensure layered data security through the installation, configuration, maintenance and management of data security systems such as firewalls, Anti-Virus and web content security;

Summarize any of Your Achievements

Installed new domain for UNIOSIL (United Nations integrated office In Sierra Leone) with windows 2003 active directory, Migrated the entire user accounts form old UNAMSIL (United Nations Mission in Sierra Leone) windows 2000 domain controller; Migrated all the print services and file servers to new domain without affecting the day to day activity of the organization; Installed / Configured Sun Systems software and Migrated Sun Systems Data from Progen Database to MS SQL Server Database for the Financial Applications; Installed / Maintained / Supported web site WWW.UNIOSIL.ORG; Installed updated new version of WEB sense URL filtering software with active directory integration ,reporting module and applied Filtering policies based on United Nations standards; Actively involved in configuring Cisco routers with VSAT unit to configure VOIP (voice Over IP) for the upcountry remote sites WAN communications; Actively involved in configuring Cisco Routers with Microwave Unit to configure VOFR (voice over Frame Relay) with the trestle radio such as DXR 100, DXR 200 and DXR 700; Designed and Submitted a Disaster Recovery plan for UNIOSIL (United Nations Integrated office in Sierra Leone) to Chief of CITS; Integrated UNDP (United Nations Development Program) office to use UNIOSIL (United Nations Mission in Sierra Leone) premises with their own network with Microsoft outlook express as their mail clients by configuring a separate VLAN (Virtual Local Area Network) on routers and switches of UNIOSIL to act as a separate network; Supported mission intranet applications such as MEFAS, Fuel Log, Galileo, Matrix, SRS, Mercury, Nucleus, FACS and FPMS, On Course; Properly documented all the activities and shared with other sections; Trained Helpdesk of various Networks, software, and change management issues of the network and acted as a focal point on all network issues; Assisted in technical evaluation on purchase order, closely work with R&I unit to check is the received items are under requested standards. Ensure that the new equipment is duly inspected and ready for use; Test, analyze, diagnose and repair server hardware and prepare periodic reports on workshop activities, co ordinate with assets management on issuance/ disposal of equipment and provide technical reports for unserviceable equipments to be submitted for write-off; Installed MRTG to Monitor the Edge routers for Traffic analysis, used what's up Gold, Fluck Network Monitoring Tools to monitor network .

Reasons for Leaving

To assist international community on their better work that they contributing to human world; To learn and improve new developments and skills

Job Title	Type of Business	From - To
LAN Technician	International Organization (NGO)	01/11/2004 - 01/09/2005
Name of Employer	Name of Supervisor	
United Nations Mission in Sierra Leone	Maria .H. Chocobar	

Salaries per Annum:			Is this a civil servant position of your Government? No	
Starting	Final	Currency Paid	Is this a position within the UN Common System? No	
38400	38400	USD		

Telephone Number	Email Address
	badhusha@un.org

Address of Employer

Sierra Leone

Number of Employees Supervised by You

Description of Duties

----- **Job Description is Same As Above (UNIOSIL)-----**

Summarize any of Your Achievements

Restored File/Applications services in 2 Fire incidents one in upcountry site and other one in Backup server room.; On both incident Installed / Restored all the necessary applications such as ISA , Lotus Domino servers , File / Print servers . Configured core switch Cisco 6500 series switch to enable critical intranet applications like Mercury , Galileo available to mission use in very short downtime ; In team sites Configured Cisco Switches for Port based security with MAC address to enable more security on the network to avoid using personnel Laptops to free available port on switch; Configured Cisco wireless bridges and access points such 340, 350, and 1200 for WAN communication with WEP security for the team sites as well as for fuel station which are far away from working site for the MEFAS Fuel management intranet application to function;

Reasons for Leaving

Reassigned with new contract to Support United Nations Integrated Office in Sierra Leone (UNIOSIL)

Job Title	Type of Business	From - To
Systems Administrator	Software Development and Industrial Education	01/03/1998 - 01/10/2004
Name of Employer	Name of Supervisor	
National Industrial Training College	Hyder Ali	
Salaries per Annum:		
Starting	Final	Currency Paid
60000	216000	INR
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer		
India		
Number of Employees Supervised by You		
4		
Description of Duties		
Administrate, Maintain and Troubleshoot HP and Compaq Series serves; Administrate, Design, Plan Proper Backup / Restore policy using Veritas NetBackup to backup File servers, Oracle Database Servers, Domain Controllers, Intranet Application Servers, Lotus Domino Mail servers; Administrate, Monitor Local Area Network (LAN) / Wide Area Network (WAN) ; Install monitoring tools such as Whats up Gold , MRTG ,Syslog Services for Errors, downtime , Port flopping , IOS Errors and Bandwidth to make problem-analysis ,resource utilization data , Network efficiency and reports to make proper recommendation , decisions to make sure that the network bandwidth is utilized effectively; Install configure Software such as Visual Basic, C, C++, Visual C++, Developer 2000, Microsoft Visual studio; Participate, Oversee and guide in project Developments; Administrate, configure and maintain Cisco Pix Firewall, create policies for HTTP, FTP, HTTPS access, create proper Natting and access control list; Administrate Oracle Database, Create database, tables, indexes, views, link tables, tune data base performance; Administrate windows 2000 Network Domain Controller (PDC,BDC) , Windows NT domain controllers , Create Users, Groups , Assign Proper NTFS Permissions , Apply Group Policy (GPO), Map Shared Folders, Printer using WScript, Monitor Domain Name System (DNS),Dynamic Host Configuration Protocol (DHCP), Windows Internet Naming service (WINS) , Internet information service (IIS) , Microsoft Proxy server, ISA servers; Supervise IT Helpdesk, Network unit; Providing adequate network services, Analyze, plans, design and implements network projects, review network and server configurations and plans cost effective upgrades to keep up the changing technology; Provide proper support to Program development unit with properly configured servers and systems; Draft plans and specifications for the request of equipments and services,		
Summarize any of Your Achievements		
Installed, Configured and administered UNIX / LINUX boxes for the software development and test purposes; Acted as programming development assistant, Assisted Project with Various Languages such as Visual basic, C, C++, ASP (Active Server Pages), Oracle Developer 2000, Html, Java scripts and Java; Actively involved in Major Project Development both in Standalone Application Development, Web Based Application Development (2 Tier, Multi Tier); Continuously involved in learning, implementation and problem solving;		
Reasons for Leaving		
Found better opportunity to enhance my skills with international assignments		

Job Title	Type of Business	From - To
Senior System Executive	Computer Hardware Sales and Service	01/02/1995 - 01/01/1998
Name of Employer	Name of Supervisor	
Cybersoft Private Limited	John Patric	
Salaries per Annum:		
Starting	Final	Currency Paid
47400	58200	INR
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer		
India		
Number of Employees Supervised by You		
2		
Description of Duties		
Administering Novell Network installation; Administering of UNIX installation; Overseeing LAN (Local Area Installation) Standards on corporate sectors; Conducting Corporate Training Program; Assembling Computer / Testing ; Installing Legal software / Testing; Monitoring Annual Maintenance (AMC) Contract with corporate sector;		
Summarize any of Your Achievements		
Maintained good relations with customers and corporate users.		
Reasons for Leaving		
Found better opportunity to enhance my skills		

Have you any objections to our making inquiries of your present employer? **No**Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - French -

List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	No	Easily	Easily	Easily	Easily

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Hindi	No	Easily	Not easily	Not easily	Easily
Kannada	No	Easily	Not easily	Not easily	Easily
Tamil	No	Easily	Easily	Easily	Easily
Urdu	Yes	Easily	Not easily	Not easily	Easily

Address

Special Court Sierra Leone
Jomo Kenyatta Road
FREE TOWN Sierra Leone
Fax: 232-76 541285
Contact: SHEIK DHAETHAGHEER BADHUSHA

Address

NO 6 , JANALAKSHMINAGAR EXTENSION
EDISON STREET , SEMMANDALAM
CUDDALORE TAMILNADU India
Telephone: 91-9786359903
Fax: 91-9244232044
Contact: SHEIK DHAETHAGHEER BADHUSHA

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Nikolai BASTAMOW	TeleCommunication Technician	UNAMID Uganda	bastamow@un.org
Rolan LUSHYN	Helpdesk Supervisor	MINURSO-HQ Uganda	lushyn@un.org
Vijayaratnam RAJARATNAM	Chief CITS	ONUCI Uganda	rajaratnamv@un.org

Personal History Profile for Damian BURKE

General Details

- | | | | |
|--|-----------------------------------|---|------------------------------------|
| 1. Family name
BURKE | First Name
Damian | Middle Name
James | Maiden Name, (if any) |
| 2. Date of Birth
08/09/1965 | 3. City of Birth
Dublin | Country of Birth
Ireland | Index No |
| 4. Country of Nationality at Birth
Ireland | Second Nationality (if any) | 5. Country of Present Nationality
Ireland | Second Nationality (if any) |
| 6. Gender
Male | 7. Height [cm]
177 | 8. Weight [kg]
95 | 9. Marital Status
Single |
10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.
Are there any limitations on your ability to engage in all travel? **No**
- Are there any limitations on your ability to perform in your prospective field of work? **No**
11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**
13. What is your preferred field of work? **Computer information systems specialists**
14. Would you accept employment for less than six months? **Yes**
15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?
16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**
18. Email Address: **deburcad@yahoo.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name The Language Training College	City, Country Dublin Ireland	From - To Sep-1991 - Jul-1994
Main Course of Study African Languages and Civilizations	Field of Study Humanities	
Degree Title or Equivalent Diploma in French Language Studies	Degree Type Degree	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School Global Knowledge Ltd	City, Country Milan Italy	From - To May-2009 - May-2009
Main Course of Study Cisco Quality of Service Internetworking		Certificate or Diploma Certificate

Name of School AGM Training Ltd.	City, Country Dublin Ireland	From - To Mar-2009 - Mar-2009
Main Course of Study Prince 2 Project Management		Certificate or Diploma Prince 2 Foundation and Practitioner

Name of School Self Training	City, Country The Hague Netherlands	From - To Feb-2008 - Feb-2008
Main Course of Study ITIL v3 Foundation		Certificate or Diploma ITIL v3 Foundation

Name of School Interquad Technical College	City, Country London United Kingdom	From - To Mar-2004 - Mar-2004
Main Course of Study Cisco Networking Routers		Certificate or Diploma Interconnecting Cisco Network Devices

Name of School Power Education Ltd	City, Country London United Kingdom	From - To Aug-2002 - Sep-2002
Main Course of Study Windows 2000 Network Infrastructure		Certificate or Diploma Windows 2000 Network Infrastructure

Name of School Tech-Connect Ltd	City, Country London United Kingdom	From - To Apr-2002 - Apr-2002
Main Course of Study Network Security Fundamentals		Certificate or Diploma Network Security Fundamentals

Name of School Landis Training Centre	City, Country London United Kingdom	From - To Feb-2002 - Mar-2002
Main Course of Study Supporting Windows 2000 Workstation/Server		Certificate or Diploma Supporting Windows 2000 Workstation/Server
Name of School South-East Essex College	City, Country Southend United Kingdom	From - To Sep-2001 - Jul-2002
Main Course of Study City and Guilds in Programming		Certificate or Diploma City and Guilds in Programming
Name of School Solutions Software Ltd	City, Country London United Kingdom	From - To Mar-2000 - Mar-2000
Main Course of Study Implementing Seagate's Desktop Management Suite		Certificate or Diploma Implementing Seagate's DMS
Name of School GP Associates	City, Country London United Kingdom	From - To Oct-1999 - Nov-1999
Main Course of Study Windows NT4 Core Technologies/Enterprise Course		Certificate or Diploma Windows NT4 Core Technologies/Enterprise Course
Name of School GP Associates	City, Country London United Kingdom	From - To May-1999 - Jun-1999
Main Course of Study Supporting Netware 5 Administrators Course		Certificate or Diploma Supporting Netware 5 Administrators Course
Name of School GP Associates	City, Country London United Kingdom	From - To Feb-1999 - Mar-1999
Main Course of Study Supporting Windows 9x		Certificate or Diploma Supporting Windows 9x
Name of School Microsoft Belgium Ltd	City, Country Brussels Belgium	From - To Mar-1997 - Apr-1997
Main Course of Study Supporting Windows NT4		Certificate or Diploma Supporting Windows NT4
Name of School Microsoft Belgium Ltd	City, Country Brussels Belgium	From - To Jan-1997 - Feb-1997
Main Course of Study Course in Supporting Microsoft Products.		Certificate or Diploma Microsoft Product Support
Name of School The Civil Service Language Training Unit	City, Country Dublin Ireland	From - To Jan-1993 - Jun-1993
Main Course of Study Advanced French Document Comprehension		Certificate or Diploma Certificate in Advanced French Comprehension
Name of School The Civil Service Language Training Unit	City, Country Dublin Ireland	From - To Jan-1991 - Jun-1994
Main Course of Study French		Certificate or Diploma Diploma French Language Studies
Name of School Priority Data Ltd	City, Country Dublin Ireland	From - To Jan-1990 - Jan-1990
Main Course of Study Dr Solomon`s Anti-Virus Toolkit Course		Certificate or Diploma Certificate in Dr Solomon`s Anti-Virus Toolkit
Name of School Novell Training Centre	City, Country Dublin Ireland	From - To Nov-1989 - Dec-1989
Main Course of Study Certified Novell Administrators Course		Certificate or Diploma Novell CNA
Name of School IBM (Ireland) Ltd	City, Country Dublin Ireland	From - To Sep-1989 - Oct-1989

Main Course of Study Lotus Notes Developers Course	Certificate or Diploma Certificate in Lotus Notes Development
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Name of School Wang Ltd	City, Country Dublin Ireland	From - To Jan-1989 - Feb-1989
Main Course of Study Lotus Software Products	Certificate or Diploma Certificate in Lotus Software Products	

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title IT Application Support Officer	Type of Business International	From - To 01/11/2009 -
Name of Employer The Global Fund	Name of Supervisor Mr Andrew Ritchie	
Salaries per Annum: Starting Final Currency Paid	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
92000 92000 CHF		
Telephone Number	Email Address damian.burke@theglobalfund.org	
Address of Employer Switzerland		
Number of Employees Supervised by You 0		
Description of Duties - In the area of applications support, ensure follow up actions of the operation of IT Help Desk and manage IT clinics. - Act as the focal point; supervise the fundamental operations of The Global Fund applications, oversee and provide work direction to external contractors; - Work close with users to identify, resolve or escalate issues in a timely manner ensuring customer satisfaction. - Provide advanced technical guidance; solve complex problems and ensure service quality is upheld; test, analyze, diagnose, solve or escalate applications issues, prepare periodic reports on applications support activities.		
Summarize any of Your Achievements n/a		
Reasons for Leaving Not applicable		

Job Title Network Engineer	Type of Business International	From - To 01/03/2009 - 01/10/2009
Name of Employer UNICC	Name of Supervisor Branislav Cika	
Salaries per Annum: Starting Final Currency Paid	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
42000 42000 EUR		
Telephone Number	Email Address deburcad@yahoo.com	
Address of Employer Italy		
Number of Employees Supervised by You 0		
Description of Duties Work as a member of the Network Engineering Group providing infrastructure operational support, maintaining, monitoring and implementing upgrades to the Network LAN/WAN infrastructure between UNHQ and all UN Missions		
Summarize any of Your Achievements Involved in project work to implement HP Openview Network Node Manager, Netflow monitoring tools Created diagrams for the network logical and physical layout.		
Reasons for Leaving Transfer to the Global Fund		

Job Title Client Computing / Second /Third Line Support	Type of Business European Policing	From - To 01/04/2008 - 01/02/2009
Name of Employer Europol	Name of Supervisor Mr Joao Pereira	
Salaries per Annum: Starting Final Currency Paid	Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No
48000 48000 EUR		

Telephone Number 3170302	Email Address damian.burke@europol.europa.eu
Address of Employer Netherlands	
Number of Employees Supervised by You 0	
Description of Duties - Providing 3rd line support both remote and onsite in a Windows 2000/2003 environment network environment with clients running Windows XP, MS Office and some in-house applications. - Creating images and rollouts	
Summarize any of Your Achievements Roll out of Windows SP3 Procedural Documentation	
Reasons for Leaving Contract position	

Job Title Service Desk Supervisor	Type of Business International Government	From - To 01/06/2007 - 01/03/2008
Name of Employer International Criminal Court		Name of Supervisor Mr Sean Walsh
Salaries per Annum: Starting 40389	Final 40389	Currency Paid EUR
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? Yes
Telephone Number 31705158515	Email Address sean.walsh@icc-cpi.int	
Address of Employer Netherlands		
Number of Employees Supervised by You 15		
Description of Duties - Supervise the day-to-day operations of the Service Desk - Assign and interpret work assignments, provide assistance, and review / evaluate the work of the Service Desk Technicians - Perform analysis on the Service Desk ticket volumes, timings of the Service Desk responses and priorities of user issues - Draft and update procedures and policies with regard to the Service Desk operations - Function as a backup for the Service Desk Technicians - Perform related work as required - Support the Field Offices in Chad, Uganda and the Democratic Republic of the Congo		
Summarize any of Your Achievements Re-organisation of the Service Desk and creation and implementation of new policies and procedures which have improved workflow processes, including clearing a back log of work and remotivating a team of Technicians.		
Reasons for Leaving Contract Position		

Job Title IT Support / Database Programmer	Type of Business Voluntary	From - To 01/09/2006 - 01/01/2007
Name of Employer D-Trac		Name of Supervisor Mr Ibrahim Saeed
Salaries per Annum: Starting 7000	Final 7000	Currency Paid USD
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number	Email Address	
Address of Employer Thailand		
Number of Employees Supervised by You 0		
Description of Duties Developed a Database to collate data on the displaced children as a result of the Tsunami. Worked as part of a multi-cultural organization, with special emphasis on cultural aspects of work in Maintenance of Active Directory (Group Policies, Folder Redirection, Offline Files), File and Print servers, Workstations, Laptops, and networking equipment. Deploy new workstations, laptops, printers, scanners, and networking equipment. Manage backups. Maintain an inventory of IT equipment; Maintain our network and the network infrastructure Assist staff in their daily IT-related problems.		
Summarize any of Your Achievements Developed a Database to collate data on the displaced children as a result of the Tsunami.		
Reasons for Leaving Voluntary Contract Role		

Job Title IT Service Desk Team Leader	Type of Business Financial	From - To 01/06/2006 - 01/09/2006
Name of Employer Schroders Fund Investment		Name of Supervisor Ms Claire Painter
Salaries per Annum:		

Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
55000	55000	EUR	Is this a position within the UN Common System? No
Telephone Number		Email Address	
352341342 21			
Address of Employer			
Luxembourg			
Number of Employees Supervised by You			
4			
Description of Duties			
Management Responsibilities: Scheduling work and setting targets for the team. / Monitoring SLA's Implementation of Peregrine system with regard to Access Requests, Change Requests. Transition Period. Technical Duties: - Systems Administration - Troubleshooting fault calls from first line to third line support. - Management of various projects from office rollouts to software testing. - Documentation			
Summarize any of Your Achievements			
Reviewed Support Service			
Reasons for Leaving			
Contract Role			

Job Title	Type of Business	From - To
Senior Network Administrator	Government Contract	01/09/2004 - 01/05/2006
Name of Employer	Name of Supervisor	
Scientific Research Corporation	Mr Dennis Rodriguez	

Salaries per Annum:			
Starting	Final	Currency Paid	Is this a civil servant position of your Government? No
45000	49000	USD	Is this a position within the UN Common System? No
Telephone Number		Email Address	
17325394205		drodriqu@scires.com	
Address of Employer			
United States of America			
Number of Employees Supervised by You			
0			
Description of Duties			
- Systems Administration - Installation and configuration of Servers, PC's Printers and peripherals. - Troubleshooting fault calls from first line to third line support. - Management of various projects from office rollouts to software testing.			
Summarize any of Your Achievements			
Dealt with Migrations between platforms. Rolled out Office XP to all workstations and upgraded the server structure from an NT Domain to a Win2k Active Directory Domain Implemented a patch server, and pc cloning process Implemented VTC (Video Conferencing hardware)			
Reasons for Leaving			
Contract Position			

Job Title	Type of Business	From - To
Team Leader / Senior Network Support Analyst	Local Government	01/01/1999 - 01/08/2004
Name of Employer	Name of Supervisor	
Basildon District Council	Mr Lee Hession	

Salaries per Annum:			
Starting	Final	Currency Paid	Is this a civil servant position of your Government? Yes
22000	26500	GBP	Is this a position within the UN Common System? No
Telephone Number		Email Address	
441268294029		lee.hession@basildon.gov.uk	
Address of Employer			
United Kingdom			
Number of Employees Supervised by You			
5			
Description of Duties			
Management Responsibilities: - Personal development and training of junior staff members. - Scheduling work and setting targets for the team. / Monitoring SLA's - Recruiting contract staff for various projects. Technical Duties: - Development and configuration of the Council's LAN and WAN links. - Installation and configuration of Servers, PC's Printers and peripherals. - Troubleshooting fault calls from first line to third line support. - Management of various projects from office rollouts to software testing. - Documentation of all tasks and uploading them on the Intranet as well as maintaining the knowledge base.			
Summarize any of Your Achievements			
Accomplishments: - Rolled out Microsoft Office 2000 to 1000+ PC's ahead of schedule. - Setup a TFTP server for router disaster recovery. - Migration of an Office of 90 staff from a Netware environment to an NT domain. - Implemented Veritas Desktop Management Suite software for remote troubleshooting at 12 external sites, inventory collection and package building which allowed software rollouts remotely to all sites. - Set up a remote office of private bodies and public sector departments to reach the government aim of having all services available in a "One Stop Shop" - Involved in preparing our mixed network platform for migration from NT4 /Netware 5 to an AD infrastructure.			
Reasons for Leaving			
To take up a position in Houston, Texas, USA			

Job Title	Type of Business	From - To
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IT Support Specialist	Media	01/01/1998 - 01/06/1998
Name of Employer The Guardian Newspaper plc		Name of Supervisor Mr Derek Gannon
Salaries per Annum: Starting 24000	Final 24000	Currency Paid GBP
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number 442072782332		Email Address
Address of Employer United Kingdom		
Number of Employees Supervised by You 0		
Description of Duties Member of the PC Support team, providing day to day technical support in a Windows 9x/NT4 environment running Office Products.		
Summarize any of Your Achievements The achievement I feel was more personal for such a short period of time I found I could catch up quite readily with IT support issues.		
Reasons for Leaving 6 month leave of absence given by the European Commission for me to improve my IT experience.		

Job Title Informatics Co-ordinator	Type of Business European Government	From - To 01/08/1996 - 01/01/1999
Name of Employer The European Commission		Name of Supervisor Mr Pieter Zegers
Salaries per Annum: Starting 30000	Final 34000	Currency Paid GBP
		Is this a civil servant position of your Government? No
		Is this a position within the UN Common System? No
Telephone Number 3225384495		Email Address renzo.tomellini@cec.eu.int
Address of Employer Belgium		
Number of Employees Supervised by You 3		
Description of Duties As an Informatics Co-ordinator with Directorate General XII, Science, Research and Technology e my role entailed providing software support in a Windows NT Client/Server environment as well as maintaining the in-house database "Aqua" which was developed in a programming language called Natural from which I developed a more User-friendly database in MS Access which allowed for the production of weekly, and monthly reports. My role also entailed writing User manuals on various in-house procedures.		
Summarize any of Your Achievements In creating a more User-friendly database, it permitted the Scientists to check the status of their managed projects from their desktops which reduced the paper trail.		
Reasons for Leaving My role was becoming less and less IT based and my fear professionally was that I would be left behind in this fast moving Information Technology World.		

Job Title Technical Support Analyst	Type of Business Central Government	From - To 01/01/1991 - 01/08/1996
Name of Employer Department of Health		Name of Supervisor Mr Kevin Conlon
Salaries per Annum: Starting 11000	Final 12500	Currency Paid IEP
		Is this a civil servant position of your Government? Yes
		Is this a position within the UN Common System? No
Telephone Number 35316354087		Email Address Kevin_Conlon@health.irlgov.ie
Address of Employer Ireland		
Number of Employees Supervised by You 0		
Description of Duties As a part of a team of 4 we supported both hardware and software in a Novell Netware 3.x platform, with Win 3.x clients running Lotus products, and also I developed applications in Lotus Notes.		
Summarize any of Your Achievements Setting up the Network from scratch as a team so as to bring the department into a pc client/server setup and also involved in application development in Notes which was very new at the time.		
Reasons for Leaving Opportunity to work with the European Commission		

Job Title Accounts Clerk	Type of Business Car Import/Sales	From - To 01/03/1987 - 01/10/1987
Name of Employer BMW - Motor Import Ltd	Name of Supervisor Mr Kevin Heffernan	
Salaries per Annum: Starting 8000	Final 8000	Currency Paid IEP
Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No	
Telephone Number 35314508044	Email Address	
Address of Employer Ireland		
Number of Employees Supervised by You 0		
Description of Duties Took care of day to day accounting, bank reconciliation statements etc.		
Summarize any of Your Achievements Maintained the books for a short period.		
Reasons for Leaving Temporary position before I returned to the Department of Health after a 12 month career break.		

Job Title Home Help	Type of Business Home-Help	From - To 01/08/1986 - 01/01/1987
Name of Employer The Shyne Family	Name of Supervisor Mr B Shyne	
Salaries per Annum: Starting 6000	Final 6000	Currency Paid CAD
Is this a civil servant position of your Government? No	Is this a position within the UN Common System? No	
Telephone Number	Email Address	
Address of Employer Canada		
Number of Employees Supervised by You 0		
Description of Duties Provided home help, baby sitting, school pickups		
Summarize any of Your Achievements Succeeded in keeping a happy household		
Reasons for Leaving I was on a career-break from the Department of Health.		

Job Title Accounts Clerk	Type of Business Central Government	From - To 01/08/1984 - 01/01/1991
Name of Employer Department of Health	Name of Supervisor Mrs Brid Doyle	
Salaries per Annum: Starting 8000	Final 11000	Currency Paid IEP
Is this a civil servant position of your Government? Yes	Is this a position within the UN Common System? No	
Telephone Number	Email Address Brid_Doyle@health.irlgov.ie	
Address of Employer Ireland		
Number of Employees Supervised by You 3		
Description of Duties Accounting for monies received by post and at the counter, provision of refunds and dealing with correspondence, creation of weekly and monthly accounts.		
Summarize any of Your Achievements Succeeded in maintaining an efficient book-keeping system.		
Reasons for Leaving Opportunity to work in the newly formed Computer Department.		

Job Title Motor Claims Clerk	Type of Business Insurance	From - To 01/01/1984 - 01/06/1984
Name of Employer	Name of Supervisor	

Salaries per Annum:

Starting	Final	Currency Paid
6000	6000	IEP

Is this a civil servant position of your Government? **No**Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer

Ireland

Number of Employees Supervised by You

0

Description of Duties

Filing duties, photocopying motor claims for the qualified Clerks and replying to standard correspondence.

Summarize any of Your Achievements

Too short a time.

Reasons for Leaving

Offered a more secure position with the Department of Health.

Job Title

Office Clerk

Type of Business

White Goods Sales

From - To

01/04/1983 - 01/06/1983

Name of Employer

Thorn EMI Carlisle Ltd

Name of Supervisor

Unknown

Salaries per Annum:

Starting	Final	Currency Paid
10000	10000	IEP

Is this a civil servant position of your Government? **No**Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer

Ireland

Number of Employees Supervised by You

0

Description of Duties

Office Tasks, answering the phone, filing, opening the mail etc.

Summarize any of Your Achievements

It was work experience for me so it was a learning experience for me and hopefully whatever work I did in the eight weeks hopefully helped in some way.

Reasons for Leaving

It was work-experience as part of my Business Administration course.

Job Title

Quality Control Assistant

Type of Business

Pet Foods

From - To

01/08/1982 - 01/12/1982

Name of Employer

Merops Nutrition Ltd

Name of Supervisor

Unknown

Salaries per Annum:

Starting	Final	Currency Paid
6000	6000	IEP

Is this a civil servant position of your Government? **No**Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer

Ireland

Number of Employees Supervised by You

0

Description of Duties

Had a cycle of duties to do regarding incubating samples from different cooks, checking temperatures and texture, checking the feeds etc.

Summarize any of Your Achievements

Hopefully my daily tasks allowed more Senior Quality Controllers get on with more scientific work.

Reasons for Leaving

I was unfortunately made redundant after 5 months as were many others.Have you any objections to our making inquiries of your present employer? **No**Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - French -

List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	Yes	Easily	Easily	Easily	Easily
French	No	Easily	Easily	Easily	Easily

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Gaelic Ire	Yes	Not easily	Easily	Easily	Easily

Address

Rue Lamartine 32
Geneva Geneva Switzerland
Telephone: 41-76-7697728
Fax: 41-76-7697728
Contact: Damian Burke

Address

C.I.E. Club-house
Dublin Leinster Ireland
Telephone: 353-1-4545967
Fax: 353-1-4545967
Contact: Damian Burke

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Lee HESSION	Network Manager	Basildon District Council United Kingdom	441268294029 lee.hession@basildon.gov.uk
Fergal O'SHEA	General Services Division	International Criminal Court United Kingdom	31705159232 fergal.oshea@icc-cpi.int
Renzo TOMELLINI	Director of Directorate Generale XII	DG XII Science Research and Technology, Rue Montoyer 75, Bruxelles 1020. United Kingdom	3225384495 renzo.tomellini@cec.eu.int