Profiles included in this document

	Name	Index	DOB	Gender	Nationality	EMail
1.	ABDELRHMAN, Ayman		22/04/1982	M	SUD	ayman.abdelrhman@gmail.com
2.	ADAMOU, Ismaile	942412	07/05/1977	M	IVC	adamou@un.org
3.	ADESINA, Taofik		10/06/1971	M	NIR	adesegun2001@yahoo.com
4.	ALEXANDER, Jennifer		08/09/1969	F	USA	jalex9869@yahoo.com
5.	CHAUDHARY, Poonam	152398	27/05/1979	F	IND	poonam_ch275@yahoo.com
6.	CHINOGARAMOMBE, Primrose	892734	21/11/1971	F	ZIM	chinogaramombe@un.org
7.	GONZALEZ CARBONELL, Katia		05/05/1965	F	USA	gonzalezkat@yahoo.com
8.	MAXWELL, Janet		25/09/1958	F	USA	jmax00@yahoo.com
9.	PUKA, Fetije		09/11/1975	F	YUG	fetijepuka@hotmail.com
10.	WASHAYA, Lucia	UNV 324	22/01/1970	F	ZIM	lwashaya@yahoo.com

Personal History Profile for Ayman ABDELRHMAN

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
ABDELRHMAN	**Ayman**		
2. Date of Birth	3. City of Birth	Country of Birth	Index No
22/04/1982	**Omdurman**	**Sudan**	
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Sudan		**Sudan**	
6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male			**Single**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/07/2004**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **ayman.abdelrhman@gmail.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
Wales University (Tasmac Study Centre)	**Pune India**	**Oct-2003 - Apr-2004**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
MSc in comuter systems and Networking - Still on going	**Masters**	

University Name	City, Country	From - To
October 6 University	**Cairo Egypt**	**Oct-1998 - Jun-2002**
Main Course of Study	Field of Study	
Operating Systems- Software Development	**Computing**	
Degree Title or Equivalent	Degree Type	
BSC in computer science and information system	**Bachelor of Sciences**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
Onsite Training Centre	**Munich Germany**	**Oct-2008 - Oct-2008**
Main Course of Study		Certificate or Diploma
Disk-based Backup Systems (On HP VLS systems) training course		**Certificate of completeing disk-based Backup Systems course.**

Name of School	City, Country	From - To
United Nations Logistics Base Centre of Excellence	**Brindisi Italy**	**Feb-2008 - Mar-2008**
Main Course of Study		Certificate or Diploma
SUSE Linux Enterprise server 10 Fundamentals + SUSE Linux Enterprise Server 10 Administration		**Certificate of attending Linux Enterprise server 10 Fundamentals and Administration Course.**

Name of School	City, Country	From - To
UNLB Centre of Excellence	**Brindisi Italy**	**Jun-2007 - Jun-2007**
Main Course of Study		Certificate or Diploma
Securing Cisco Network Devices and Securing Networks with Cisco Routers and Switches		**Securing Cisco Network Devices and Securing Networks with Cisco Routers and Switches**

Name of School	City, Country	From - To
UNLB Centre of Excellence	**Brindisi Italy**	**Feb-2006 - Feb-2006**
Main Course of Study		Certificate or Diploma

Name of School	City, Country	From - To
UNLB Centre Of Excellence	**Brindisi Italy**	**Jul-2005 - Aug-2005**

Main Course of Study	Certificate or Diploma
Fibre Optic and Copper Sysems and Design	**Fibre Optic Termination and Design**

Name of School	City, Country	From - To
Zoom International Institute for high-speed networking	**Hyderabad India**	**Feb-2004 - May-2004**

Main Course of Study	Certificate or Diploma
CCNA Cisco certificates suite	**CCNA Cisco certificates suite**

Name of School	City, Country	From - To
Softools Computers Hardware, Software, Training and Services	**Pune India**	**Dec-2002 - Nov-2003**

Main Course of Study	Certificate or Diploma
Microsoft Certificates for windows 2000 Suite(MCSE)	**Diploma from Microsoft Certificates for windows 2000 Suite(MCSE)**

Name of School	City, Country	From - To
IBM World Trade Corporation	**Cairo Egypt**	**May-2001 - Nov-2001**

Main Course of Study	Certificate or Diploma
Oracle 8i developer	**Diploma in Oracle 8i developer**

Name of School	City, Country	From - To
Alabed International High School	**Cairo Egypt**	**Oct-1995 - Jul-1998**

Main Course of Study	Certificate or Diploma
High School Certificate	**High School Certificate**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
IT Network Consultant	**Private Sector**	**01/05/2009 -**

Name of Employer	Name of Supervisor
Trust For Business and Technology	**Ayman Oshi**

Salaries per Annum:

Starting	Final	Currency Paid		
40000	**50000**	**USD**	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **No**	

Telephone Number	Email Address
	ayman.abdelrhman@gmail.com

Address of Employer
Sudan

Number of Employees Supervised by You
9

Description of Duties
● Providing Technical network consulting services for telecom companies and large enterprise, ● Designing various networks for several cooperates critical systems. ● Network Security consulting, design and documentation. ● Joint design for inter and intra-airport networks ● Helping to drive forward the network test strategy for all clients new network designs. ● Provide solutions for Business Continuity and Disaster Recovery. ● Supervise a team of network Engineers to complete network projects. ● Overall technical responsibility for Trust internetwork, including high-level design, installation/implementation and configuration management

Summarize any of Your Achievements
just started several network projects

Reasons for Leaving
I am intersted to rejoin the UN system

Job Title	Type of Business	From - To
IT Network Specialist	**United Nations**	**01/10/2007 - 01/04/2009**

Name of Employer	Name of Supervisor
United Nations Mission For The Referendum In Western Sahara (MINURSO)	**Roland Ulriech**

Salaries per Annum:

Starting	Final	Currency Paid		
35000	**40000**	**USD**	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **Yes**	

Telephone Number	Email Address
21228896000	**abdelrhman@un.org**

Address of Employer

Morocco

Number of Employees Supervised by You

4

Description of Duties

● Respond to all network needs of the mission; prioritize and categorize the requests. ● Monitor and maintain network resources, security and integrity. ● Check the network configurations and suggest for possible upgrades to keep up with the latest technology, growth of mission and needs of the Mission components. ● Ensure security polices are respected by users and standardization of hardware and software within the mission HQ and team sites. ● Perform acceptance tests and coordinate installation of new systems components and make post-implementations evaluations. ● Coordinate with other specialists and terms as well as perform technical guidance for other members of IT unit that involves documentation of procedures and troubleshooting scripts and flowcharts to assist in the duties of users support unit to be performed as required. ● Administer windows 2003 domain and active directory, users accounts and profiles, login scripts, group, access, and security policies, quota management and auditing. ● Manage TCP/IP protocols: IP addressing, sub-netting and routing schemes. ● Assist in the implementation of the mission LAN and WAN network and security projects such as DPKO missions network standardization project and light foot print project. (Virtualization of servers using VMware software). ● Monitor and troubleshoot the network devices, services, internet traffic, the server room environment variables, Antivirus software and updates. Additionally, monitor the backup operations on tape library and data recovery procedures. ● Document and update IT network and systems maps and diagrams. Formulate technical information and flowcharts for the entire network. ● Perform advanced technical support activities Configuration, installation, test, troubleshooting and deployment of Cisco Systems Routers, Catalyst Switches, wireless access points and workgroup bridges.

Summarize any of Your Achievements

1- United nations DPKO network standardization project. 2- Light foot print project (Virtualization of servers using VMWARE) 3- Network development and upgrade in all the team sites 4- As a DRBC project focal point, I was involved in building a second Data Centre (Tier One) for MINURSO in collaboration with DRBC unit HQ. 5- Improved the virtual private network between MINURSO and UNLB and route all mission applications through Internet. 6- Implemented virtualization of server, managed to convert 10 physical servers to virtual machine servers.

Reasons for Leaving

I am looking better opportunity for career advancement.

Job Title	Type of Business	From - To
Network Infrastructure Specialist	**United Nations Agency (DPKO)**	**01/08/2005 - 01/09/2007**

Name of Employer	Name of Supervisor
United Nations Mission In Sudan	**Adnan Talovic**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**
			Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

abdelrhman@un.org

Address of Employer

Sudan

Number of Employees Supervised by You

30

Description of Duties

● Provided technical support, and monitoring UNMIS network systems active and passive components. ● Assist in the coordination and execution of all LAN/WAN, network projects and specific plans (routing and switching, network security, network management projects, etc.). ● Performed advanced technical support activities Configuration, installation, test, troubleshooting and deployment of Cisco Systems Routers, Catalyst Switches, wireless access points and workgroup bridges. ● Configuring, Installing and troubleshooting Cisco Multilayer core switches such as 4000, 4500, 6500 series. ● Focal point for Routers and Switches configuration and Troubleshooting as well as for the planning of the Regional offices. ● Monitoring, troubleshooting and expanding UNMIS' entire Network and the external Links to Internet and UN Logistics Base using the latest network monitoring software's such as MRTG, WHATSUP GOLD and FLUKE. ● Collected various statistics on the performance and reliability of Network Link status, switches and routers and propose upgrade/replacements. ● Drew all the Network diagrams required for documentation to give clear picture of the Network. ● Lead an installation team to build the network infrastructure for the mission regional offices and sectors. ● Assist CITS management in the procurement process by giving specifications and producing pertinent performance and technical evaluation reports for the mission Network projects. ● Assisted in Network Project Planning and undertake specific projects such as the mission new HQ. Build and Desgin A Cisco network Solution. Focal point for Routers and switches. I was also the manager for the CITS project in the new HQ.

Summarize any of Your Achievements

1- As the project manager for network infrastructure I successfully improved the network for the newly built 08 Compound in UNMIS. 2- I was given the authority to recruit and supervise 45 staff to execute our various projects efficiently. 3- I was involved in designing the UNMIS data centre and migrated all the machines from old server to a new one within six months.

Reasons for Leaving

I took up an international position to develop my skills.

Job Title	Type of Business	From - To
Information Technology Assistant	**United Nations Agency (DPKO)**	**01/08/2004 - 01/08/2005**

Name of Employer	Name of Supervisor
United Nations Advance Mission In Sudan	**Eric Rubayiza**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**
		USD	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address

abdelrhman@un.org

Address of Employer

Sudan

Number of Employees Supervised by You

Description of Duties

● Maintained optimal performance of the IT equipment; supported the computer based network. Diagnosed equipment problems; liaise with the supervisor regarding repair and replacement. ● Designed and managed the mission's entire network infrastructure (divide the main network into sub networks) ● Provided trouble shooting and supported all users' connection to the LAN system. ● Building the organization servers such as domain controller, DNS, DHCP, mail server, and network timing protocol server. ● Managing the IT project on the site (Mission HQ -Ramsis Building) as well as other buildings inside the compound. ● Supervising, installing, designing and terminating Fibber Optic links between the HQ Network and the other buildings inside UNMIS Compound. ● Monitoring the wireless connections between the Mission HQ and the remote sites. ● Provided customer service to users through the operation of the User Support system. ● Configuring Windows Workstations operating systems, WIN 2000, WIN XP and provide support for Microsoft Office and Lotus Notes Software. ● Provided support to the office automation, computer installations data communications and the maintenance of other related equipment and software applications.

Summarize any of Your Achievements

1-Full Design of UNAMIS Network for HQ and the regional Offices. 2- Completed the Project of building UNAMIS HQ and Regional offices network. 3- As a project manager I successfully implemented and built the UNAMIS network system in line with UNLB recommended design.

Reasons for Leaving

II was given more responsibility with promotion within UNAMIS

Job Title	Type of Business	From - To
Information Technology Associate	**General Trading**	**01/10/2002 - 01/07/2004**

Name of Employer		Name of Supervisor
MATOS General Trading Company Ltd		**Yahya Osman**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
6000	**8400**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address

Address of Employer

Sudan

Number of Employees Supervised by You

Description of Duties

1- Maintained all the company IT Equipments. Administered the company's network system. Maintained and updaed all Server and Workstations Software. Updating Protection Software (Anti Virus). Trained the employees on IT usage. Responsible for ordering and procuring goods by travelling in several countries.

Summarize any of Your Achievements

Using my IT skills, I implemented a database to enter data on procurement sales.

Reasons for Leaving

I was a offered a good position with the UN.

Have you any objections to our making inquiries of your present employer? **Yes**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **Yes**

For clerical grades only:
Indicate typing speed in words per minute: English -   French -
List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**
French	**No**	**Not easily**	**Not easily**	**Not easily**	**Easily**
Arabic	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Address

St 6, Hay Almseera
Laayoune Morocco
Telephone: 212-28-894802
Fax: 212-72268771

Address

Avenue 14, Alfardos area, 60 Street
Khartoum Sudan

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Sami AL-HENDAWI	**Professor in Octobor 6 University**	**October 6 University Egypt**	**Samihendawi@hotmail.com**
Sameul FARAH	**IT officer**	**United Nations Mission In Sudan Egypt**	**farahs@un.org**
Edmundo GARCIA	**Senior Radio Technician**	**United Nations Mission In Sudan Egypt**	**garciae@un.org**

Personal History Profile for Ismaile ADAMOU

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
ADAMOU	**Ismaile**		

2. Date of Birth	3. City of Birth	Country of Birth	Index No
07/05/1977	**Abidjan**	**Cote d Ivoire**	**942412**

4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Cote d Ivoire	**Cote d Ivoire**	**Cote d Ivoire**	**Cote d Ivoire**

6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male	**170**	**80**	**Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/01/2001**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **adamou@un.org**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
UNAMID	**Entebbe Uganda**	**Jul-2009 - Jul-2009**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
StoneGate Firewall/ VPN/ IPS Architecture	**Degree**	

University Name	City, Country	From - To
UNLB Trainig Center	**Brindisi Italy**	**Mar-2009 - Apr-2009**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
CISCO WIRELESS LAN ADVANCED TOPICS (CWLAT) V2.0	**Degree**	

University Name	City, Country	From - To
UNLB Trainig Center	**Brindisi Italy**	**Mar-2009 - Mar-2009**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
AIRONET WIRELESS LAN FUNDAMENTALS & SITE SURVEY (AWFSS) v6.0	**Degree**	

University Name	City, Country	From - To
UNLB Trainig Center	**Brindisi Italy**	**Apr-2008 - Apr-2008**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
SCNS - SECURITY CERTIFIED NETWORK SPECIALIST - TACTICAL PERIMETER DEFENSE	**Degree**	

University Name	City, Country	From - To
UNLB Trainig Center	**Brindisi Italy**	**Apr-2008 - Apr-2008**
Main Course of Study	Field of Study	
Networks	**Computing**	
Degree Title or Equivalent	Degree Type	
SCNP - SECURITY CERTIFIED NETWORK PROFESSIONAL - STRATEGIC INFRASTRUCTURE SECURITY	**Degree**	

University Name	City, Country	From - To
Institut National Polytechnique HB - INPHB	**Abidjan Cote d Ivoire**	**Jan-2007 - Mar-2007**

Main Course of Study	Field of Study
Networks	**Computing**

Degree Title or Equivalent	Degree Type
Cisco Certified Network Associate - CCNA	**Degree**

University Name	City, Country	From - To
UNLB training unit	**Brindisi Italy**	**Mar-2004 - Mar-2004**

Main Course of Study	Field of Study
Operating Systems- Software Development	**Computing**

Degree Title or Equivalent	Degree Type
Window server 2003/ Blade server	**Degree**

University Name	City, Country	From - To
EST LOKO Abidjan Cote divoire	**Abidjan Cote d Ivoire**	**Oct-1997 - Jul-2000**

Main Course of Study	Field of Study
Operating Systems- Software Development	**Computing**

Degree Title or Equivalent	Degree Type
BTS Informatique Industrielle et Maintenance	**Bachelor of Sciences**

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
Lycée Scientifique et Mixte de Yamoussoukro	**Yamoussoukro Cote d Ivoire**	**Oct-1990 - Jun-1997**

Main Course of Study	Certificate or Diploma
Enseignement générale filière scientifique	**Baccalauréat serie Scientifique**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
IT Assistant	**PEACEKEEPING MISSION**	**01/09/2008 -**

Name of Employer	Name of Supervisor
UNAMID	**EDWIN MUSA**

Salaries per Annum:

Starting	Final	Currency Paid		
			Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **Yes**	

Telephone Number	Email Address
	adamou@un.org

Address of Employer
Sudan

Number of Employees Supervised by You
4

Description of Duties
South Darfur network Management Unit supervisor 1. Design UNAMID IP address scheme and VLAN distribution (Nyala MHQ, south Darfur Regional HQ and team site) 2. Installation, configuration and UNAMID system in Nyala 3. Migrated UNMIS system onto UNAMID's system 4. Configure Nyala MHQ Core switch Catalyst 6509 for entire Darfur (2000 users) 5. Configure CISCO catalyst 3750 and 3560 as distribution switches 6. Planed, designed and deployed Nyala network architecture 7. Configure routers CISCO catalyst 2600 and 2800 8. Work with CITS management team on network plan and project

Summarize any of Your Achievements
1. Deploy UNAMID over South Sudan: Planed, Redesigned, deployed UNAMID network for more than 2000 users 2. Migrated entire South Darfur team site from AMIS to UNAMID system 3. Wired, connected and configured Nyala region network. 4. Designed, mounted and deployed Nyala server room 5. Monte Network management Rack with all the distribution uplink 6. Prepare Nyala super Camp installation

Reasons for Leaving
I am still working for UNAMID

Job Title	Type of Business	From - To
IT Assistant	**PEACEKEEPING MISSION**	**01/12/2007 - 01/08/2008**

Name of Employer	Name of Supervisor
UNAMID	**WIDMARK VALME (OIC CCITS)**

Salaries per Annum:

Starting	Final	Currency Paid		
		USD	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **Yes**	

Telephone Number	Email Address

adamou@un.org

Address of Employer
Sudan

Number of Employees Supervised by You
2

Description of Duties
UNAMID Network Management Unit supervisor 1. Design UNAMID IP address scheme and VLAN distribution (MHQ, Regional HQ, team site) 2. Installation, configuration and Deployed RDTS system in El Fashier 3. Migrated UNMIS system onto UNAMID's system 4. Configured UNAMID MHQ and region Core switches CISCO Catalyst 6509 for entire Darfur (10000 users) and CISCO Catalyst 4507 for Nyala, El Genina and Zalingi. 5. Configured CISCO catalyst 3750 and 3560 as distribution switches 6. Planed, designed and deployed UNAMID MHQ network architecture 7. Assisted Satellite Unit to configure routers CISCO catalyst 2600, 2800 and 3800 8. Worked with UNAMID CITS management team on network plan and project

Summarize any of Your Achievements
1. UNAMID Start-up: Installed, configured and deployed RDTS system in Darfur 2. Deploy UNAMID network in Darfur regions: Planed, designed and wired UNAMID network 3. Migrated Darfur region from UNIMIS to UNAMID system

Reasons for Leaving
I still in the mission

Job Title	Type of Business	From - To
RDTS Rapid Deployment Telecommunications System	**Network technicien**	**01/05/2007 - 01/06/2007**

Name of Employer	Name of Supervisor
DARFUR support team AMIS-UNMIS	**Nabor Riquelme**

Salaries per Annum:

Starting	Final	Currency Paid	

Is this a civil servant position of your Government? **No**

Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
adamou@un.org

Address of Employer
Italy

Number of Employees Supervised by You
2

Description of Duties
Installation, configuration and implementation of the RDTS equipments in UNLB RDTS installation preparation for Darfur start-up mission in UNLB

Summarize any of Your Achievements
Checking the RDTS equipments, Request for additive equipments or replacement, IP allocation schem, Cisco equipments configuration (Core SWs, Routers, SWs), Installation, implementation and testing of Cisco equipments(Core SWs, Routers, SWs) in the RDTS, Interconnection of all the RDTS equipments for the global test and UNAMID DC installation Design network (Final Product)

Reasons for Leaving
It was for 2 weeks

Job Title	Type of Business	From - To
IT ASSISTANT - TDY	**PEACEKEEPING MISSION**	**01/05/2007 - 01/12/2007**

Name of Employer	Name of Supervisor
UNMIS	**ADNAN TALOVIC**

Salaries per Annum:

Starting	Final	Currency Paid	

Is this a civil servant position of your Government? **No**

Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
adamou@un.org

Address of Employer
Sudan

Number of Employees Supervised by You
0

Description of Duties
Planed Darfur mission star-up Support and prepare UNMIS office in Darfur to migrate to UNAMID Work with UNLB technicians on network equipment requisition

Summarize any of Your Achievements
Replace most of the D-link by Cisco Catalyst 3560 switches Run new uplink straight from core switch

Reasons for Leaving
Tranfer to UNAMID

Job Title	Type of Business	From - To
LAN ADMINISTRATOR	**PEACEKEEPING MISSION**	**01/01/2007 - 01/04/2007**

Name of Employer	Name of Supervisor
ONUCI	**OSAMA MATALKA**

Salaries per Annum:

Starting	Final	Currency Paid	

Is this a civil servant position of your Government? **No**

10200000	9000000	XOF		Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
adamou@un.org

Address of Employer
Cote d Ivoire

Number of Employees Supervised by You

Description of Duties
Planed, design and install new team site network connectivity

Summarize any of Your Achievements
1.Installed Nigerian battalion in Daoukro 2.Installed Senegalese battalion and CIVPOL office in San- Pedro 3.Installed Bangladesh battalion in Zuenoula 4.Installed military HQ in Abidjan ex American school 5.Dismantle ex military HQ Pergola in Abidjan

Reasons for Leaving
TDY

Job Title	Type of Business	From - To
IT Assistant	**INFORMATION TECHNOLOGY**	**01/05/2006 - 01/12/2006**

Name of Employer	Name of Supervisor
UNMIS	**Adnan Talovic**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
3348	**3348**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
adamou@un.org

Address of Employer
Sudan

Number of Employees Supervised by You
52

Description of Duties
Focal point for UNMIS NHQ compound wiring project 1. Planed, design and deployed new UNMIS MHQ network architecture and server room 2. Supervised and advice casuals works on the network wiring 3. Run fiber uplink for all distribution switches 4. Mounted, installed and configure server room rack 5. Assure backup and redundancy in the network distribution

Summarize any of Your Achievements
1. Planed, wired, configured and deployed new UNMIS MHQ network 2. Established new labeling system according to IEEE standards 3. Organizing IT server room and hub rooms with installation of new server rack 4. Established CITS data link to the VIPs houses with a wireless solution using bridge and Yapi antenna

Reasons for Leaving
I have been transfer to UNAMID

Job Title	Type of Business	From - To
LAN ADMINISTRATOR	**INFORMATION TECHNOLOGY**	**01/03/2003 - 01/05/2006**

Name of Employer	Name of Supervisor
ONUCI	**OSAMA MATALKA**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
10200000	**9000000**	**XOF**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
adamou@un.org

Address of Employer
Cote d Ivoire

Number of Employees Supervised by You

Description of Duties
LAN administrator 1.Planning, configuration and installation of Server Racks 2.Installed MS Windows 2000/2003 Servers on RAID 5 on ML 570 servers 3.Configure secondary ONUCI Domain Controller 4.Installation and configuration WIN 2000 and XP profession, lotus note version 6 and join computer to the domain 5.Maintaining server backup with VERITAS backup exec 6.Creation of new users in Active Directory and in Lotus Notes Domino Server 7.Ghost computer according to UN standards and software 8.Team site and new offices survey 9.Planed, Mounted, installed, configured and deployed CISCO wireless Access Point and Bridge (Catalyst 350, 1100, 1200 and 1300) 10.Monitor users computers running the UN software delivery system to ensure that distributions are being delivered correctly 11.Assist in performing software distribution updates, scripting, testing and support 12.Perform research into new versions of centrally supported software and perform beta testing 13.Production rollout and post production support 14.Provide 1st and 2nd level of users support 15.Assist in routine installation, configuration, testing and deployment of server hardware and software, including Local Area Network, Operating Systems, Electronic mail, Unix, Linux, Lotus Notes, Citrix, Database systems, Internet Web software, firewall, Domain Name Server (DNS), DHCP, mail relay, and various security software 16.Routine troubleshooting of server systems and escalate to higher level in accordance with procedures. Implement backups of servers following standard backup procedures 17.Collect various statistics on the performance and reliability of server systems, and produce pertinent reports. Maintain the documentation of server systems, pertinent to operations and system administration 18.Network Installation and support: Perform installations of routers, switches, patch panels, fibber optic cables, category 5E infrastructure and all type of network devices and ancillaries required

Summarize any of Your Achievements
1.As the only local technician we success with my supervisor support and advice to setup up MINUCI mission temporaly HQ with the deployment of MINUCI domain, distribute MINUCI network over entire Ivory Cost. 2.Update ONUCI IP scheme and VLANs 3.Work with my supervisor on ONUCI network architecture plan and design 4.Moved all users accounts (around 500 users) from MINUCI domain to the ONUCI domain using Active Directory and installed WIN2000 advanced server on domain controllers 5.Installed microwave Aprisa and eclipse to link different ONUCI offices and military base in Abidjan and regions 6.Connected team site Computer through HQ by Microsoft RAZ (dial-up) 7.Wired 8 out of the 10 sites (militaries and civilians) in the field and Head quarter in Abidjan 8.Worked with satellite and Microwave Unit to install Regional HQ and team sites link using switches (CISCO Catalyst 3560) and routers (CISCO Catalyst 2600), That also included the installation of wireless solution to the sites 9.Installation of backup tape library and maintain ONUCI backup.

Reasons for Leaving

Temporary Assignment to UNMIS-DARFUR

Job Title	Type of Business	From - To
LAN ADMINISTRATOR	**INFORMATION TECHNOLOGY**	**01/02/2003 - 01/03/2003**

Name of Employer	Name of Supervisor
P&O NEDLLOYD	**Kouman Anicet**

Salaries per Annum:

Starting	Final	Currency Paid
5400000	**5400000**	**XOF**

Is this a civil servant position of your Government? **No**

Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer
Cote d Ivoire

Number of Employees Supervised by You

Description of Duties
Planning, installation and configuration of Servers on windows 2000; Wiring network; Installation and configuration of users PC on the network; Users support; Creation of new user on active directory; Reload PC; Servers Backup; Installation and configuration of SAARI database; Management of telephone database (Alcatel); Installation and configuration of telephone lines on Alcatel PABX; Setup and follow anti-virus update on Servers and on PC.

Summarize any of Your Achievements
Migrate all computers from WIN98 to WINXP

Reasons for Leaving
New challenge, Personal development

Job Title	Type of Business	From - To
Technico-commercial	**INFORMATION TECHNOLOGY**	**01/03/2002 - 01/02/2003**

Name of Employer	Name of Supervisor
INFINITI	**KONATE BENEKO**

Salaries per Annum:

Starting	Final	Currency Paid
2400000	**4200000**	**XOF**

Is this a civil servant position of your Government? **No**

Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer
Cote d Ivoire

Number of Employees Supervised by You
4

Description of Duties
Assure the post-sale service, Assist company under contract (ICC craven A, Hydrochem, STA, Alcatel, BRVM, P&O Nedlloyd) in maintenance and configuration (installation and configuration of MS office WIN NT4, 2000, 2003, XP Outlook mail and Win proxy server) of computers, Installation and configuration of cyber café for customers, distribution of IT material, Reparation of computers and laptops, server of customers and societies under contract.

Summarize any of Your Achievements
Wired and configured switches of UNDP HQ in Abidjan, Installation of Microsoft Exchange for Canadian cooperation office in Ivory Cost.

Reasons for Leaving
Personal development

Job Title	Type of Business	From - To
IT ASSISTANT	**INFORMATION TECHNOLOGY**	**01/09/2001 - 01/02/2002**

Name of Employer	Name of Supervisor
UNDP Cote dIvoire	**ABOUBACAR TOURE**

Salaries per Annum:

Starting	Final	Currency Paid
3000000	**3000000**	**XOF**

Is this a civil servant position of your Government? **No**

Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
ismaile.adamou@undp.org

Address of Employer
Cote d Ivoire

Number of Employees Supervised by You
1

Description of Duties
Maintenance of all information technology materials, help all UNDP and Project staff on information technology problem, installation and configuration of PCs in the network (UNDP Office and Project office). Installation and follow-up of cyber cafe of documentation, installation and configuration of the internal messaging of the project ALCP ministry; Creation of e-mails accounts on Microsoft exchange, Assure for safeguard of servers, migration of PCs from windows 98 to windows 2000 professional. Update UNDP-CI website, develop access database for stock management, creation of badges for staff(WINPASS), installation of computer material (video, projector, PCs, ect..), Support people during a seminaries organized in Cote d'Ivoire by UNDP, install the VSAT antenna, assure wiring of Cisco router and PABX

Summarize any of Your Achievements

Technical focal point of UNDP project office wiring, Installation and configuration network, Netscape messenger installation on the PCs, Installation of Vsat antenna, Upgrade all win98 computers to win2000 computers, Helpdesk

Reasons for Leaving
Retructuration

Job Title	Type of Business	From - To
Computer Technician	**INFORMATION TECHNOLOGY**	**01/01/2001 - 01/08/2001**

Name of Employer	Name of Supervisor
INFINITI	**BEN KONATE**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**
200000	**200000**	**XOF**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
	ICHOUCI@YAHOO.FR

Address of Employer
Cote d Ivoire

Number of Employees Supervised by You
3

Description of Duties
Assure the post-sale service, Assist Staff and client under contract, Installation and configuration of cyber cafe, sale IT material, Assure maintenance of computers and Laptops of customers and societies under contract (ICC craven A, Hydrochem, STA, Alcatel, BRVM, P&O Nedlloyd, seller for the computers, servers and all computer equipments, wiring network

Summarize any of Your Achievements
Wired, Planning, Installation and configuration of Exchange server with15 clients' infrastructure ministry office in Ivory Cost

Reasons for Leaving
Personal development

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:
Indicate typing speed in words per minute: English -   French -
List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**
French	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**
Arabic	**No**	**Not easily**	**Not easily**	**Not easily**	**Not easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Dioula	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

Address

05 BP 448 Abidjan 05
Cote d'ivoire Abidjan cité fairmont appartement P1
Abidjan Cote d Ivoire
Telephone: 225-20371173
Fax: 225-22455128
Contact: Mama Adamou

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Beneko KONATE	**GENERAL MANAGER**	**INFINITI Cote d'ivoire IMMEUBLE JECEDA PLATEAU Cote d Ivoire**	benoko@gmail.com
Albert TEVOEDJRE	**former director of BIT**	**Refuge du Pelerain BP 1501 Portonovo -BENIN Cote d Ivoire**	atevoes1@yahoo.com
MAHAMADOU TOURE	**GENERAL MANAGER**	**ACCESS FINANCE COTE D'IVOIRE Cote d Ivoire**	

UNITED NATIONS ◪ NATIONS UNIES
Personal History Profile for Taofik ADESINA

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
ADESINA	**Taofik**	**Olusegun**	
2. Date of Birth	3. City of Birth	Country of Birth	Index No
10/06/1971	**Ibadan**	**Nigeria**	
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Nigeria		**Nigeria**	
6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Male	**175**	**70**	**Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.
Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **Yes. United States of America.**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/01/2003**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **adesegun2001@yahoo.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
Yaba College of Technology	**Lagos Nigeria**	**Apr-1993 - Aug-1996**
Main Course of Study	Field of Study	
Food and Drink Processing	**Manufacturing & Processing**	
Degree Title or Equivalent	Degree Type	
Higher National Diploma	**Degree**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
Koenig Solutions	**New Delhi India**	**Aug-2003 - Sep-2003**
Main Course of Study		Certificate or Diploma
Cisco Certify Network Associate		**Certificate**

Name of School	City, Country	From - To
Keonig Solutions	**New Delhi India**	**Aug-2003 - Sep-2003**
Main Course of Study		Certificate or Diploma
Microsoft Certifty System Engineer		**Certificate**

Name of School	City, Country	From - To
Solat Insitute of Computer	**Lagos Nigeria**	**Jan-1998 - Nov-1999**
Main Course of Study		Certificate or Diploma
Computer Engineering & Networking		**Diploma**

Name of School	City, Country	From - To
University of Calabar	**Calabar Nigeria**	**Jan-1997 - Nov-1997**
Main Course of Study		Certificate or Diploma
Computer Study & Data Processing		**Certificate**

Name of School	City, Country	From - To
Federal Polytechnic Ilaro	**Ilaro Nigeria**	**Feb-1990 - Aug-1992**
Main Course of Study		Certificate or Diploma
Food Technology		**National Diploma**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
IT Advisor	**Central Bank**	**01/05/2007 -**
Name of Employer		Name of Supervisor
Banking and Payments Authority of Timor-Leste		**Nur Aini Alkatiri**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
106234	**110352**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
	taofik.adesina@bancocentral.tl

Address of Employer

East Timor

Number of Employees Supervised by You

8

Description of Duties

●Assist the IT Division to implementing new Data Storage, NAS; ●Review and enhance data security system, intrusion detection and implementation of Disaster Recovery Plan including recovery simulations and recovery centre; ●Assist to select suitable System Development Life Cycle method for BPA; ●Assist to maintain LAN,WAN and the communication system; including virus protection ●Advise Management on existing Financial Application including recommendation for future development; ●Review and analyze internet services connection; ●Develop Counterpart management capacity and IT professional skills; ●Assist IT Programmers in maintaining the BPA Intranet/Website; ●Assist IT Support and User Support to establish and operate the Helpdesk; ●Advisor should create training programs and exercises in conjunction with IT Manager; ●Advisor recommends and organizes required training (internal/external); ●The Advisor should maintain the confidentiality of work plan for out site of BPA. ● Keep abreast of latest technology and educate the counterparts on implementation.

Summarize any of Your Achievements

1.The primary objective of my assignment along other International IT expert was to build capacity of national staff. In this regards, we have succeeded immensely by bring the staff to a state where they can sustain the system themselves. 2. We have worked hard to protect the mission-critical applications of the UN mission and Timor-Leste government most expecially during the volatile preiod of the crisis.

Reasons for Leaving

End of the mission.

Job Title	Type of Business	From - To
IT Advisor	**Institution Developement Project**	**01/03/2006 - 01/04/2007**
Name of Employer		Name of Supervisor
UNDP,Timor-Leste		**Tito Bilbao**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
72000	**76000**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
	adesegun2001@yahoo.com

Address of Employer

East Timor

Number of Employees Supervised by You

4

Description of Duties

●Implementation of Network Attached storage, NAS; ●Review and enhance data security system and implementation of Disaster Recovery Plan including recovery simulations and recovery centre; ●Selection and iplementation of suitable System Development Life Cycle method for BPA; ●Maintenance of LAN,WAN and the communication system; including virus protection ●Management of existing Financial Application including recommendation for future development; ●Review and analyze internet services connection; ●Develop Counterpart management capacity and IT professional skills; ●Assist IT Programmers in maintaining the BPA Intranet and Database of information. ●Assist IT Support and User Support to establish and operate the Helpdesk; ●Create training programs and exercises in conjunction with IT Manager; ●Recommendation and organization of required training (internal/external); ●Maintenance of the confidentiality of work plan and data integrity.

Summarize any of Your Achievements

*Successful completion of Capacity building mission with Government ofTimor-Leste. *Successful skill transfer to counterparts. *Development of procedural and training manuals

Reasons for Leaving

End of Contract

Job Title	Type of Business	From - To
IT Specialist	**Development Programme**	**01/01/2004 - 01/12/2005**
Name of Employer		Name of Supervisor
UNDP,East Timor		**Sothun Thay**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
27000	**27000**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
	adesegun2001@yahoo.com

Address of Employer

East Timor

Number of Employees Supervised by You

8

Description of Duties

*Establish Standard IT Inventory Management, IT Procurement and Budget Baseline. *Ensure smooth operation of MoPF Information Technology Cell by taking proactive measure that reduce downtime to the barest minimum *Evaluate new equipment, software and processes continuously, recommend changes as appropriate, and carryout the installation. Utilize interpersonal and communication skills as an IT professional to train, instruct and educate groups/individuals in a team environment. *Produce detail, offers specific plans for effective implementation and support advanced and complex infrastructure, which includes Wide Area Network (WAN) and Local Area Network (LAN). Operating systems include MS Windows 9x/NT/W2K, and comprehensive security experience with firewalls; *Administration of Windows 2000 server family. Tasks include Windows 2000 server networking setup, security implementation, Group Policy Objects, Remote Deployment (RIS), DHCP, TCP/IP, MS DNS, WINS, network print server and

Summarize any of Your Achievements

*Though skill transfer is in progress,successfull as part of a team in building IT staff of Ministry of Finance from ground level. *As part of the team that transform IT Division of the Ministry to a One stop IT Solution center. *Successful in Maintaining Financial Applications and Payroll System for more than two years without glitches.

Reasons for Leaving

Expiration of Contract

Job Title	Type of Business	From - To
Network Specialist	**DPKO MISSION**	**01/09/2002 - 01/12/2003**

Name of Employer	Name of Supervisor
UNMISET	**MIOR ZAHARIN MIOR**

Salaries per Annum:

Starting	Final	Currency Paid		
			Is this a civil servant position of your Government? **No**	
27000	**27000**	**USD**	Is this a position within the UN Common System? **Yes**	

Telephone Number

Email Address

adesegun2001@yahoo.com

Address of Employer

East Timor

Number of Employees Supervised by You

4

Description of Duties

*Administer W2K web server, the IIS 5.0 Server. Task include setup and configure of WWW, FTP, NNTP, and NTP server services,Exchange server,Lotus Notes email System *Monitor Equipments warranty & enforce recovery processes *Liase with suppliers/vendors for supplemental support & purchase of computer equipments *Provide expert advice on complex IT systems analysis and design; identify the need for new systems or modifications to existing systems and respond to requests from users; develop plans for feasibility assessment, requirements specification, design, development and implementation, including project plans, schedules, time and cost estimates, metrics and performance measures; *Administer the wireless device connectivity (Orinoco) / HDSL leased line modem (Pairgain) linked to the respected five Government's sites. This involves in configuring HDSL, Cisco router 2600 series, and PIX firewall; *Skill transfer and establishing of National IT team.

Summarize any of Your Achievements

*Successfully completed mission mandate with Civilian Support Group attached to Government of Timor Leste. *Successful Skill tranfer and Capacity building of the National Staff. *Work with the team in Migration of Network Infrastructure from Wireless connection To a more relaible and faster Fibre Optic Connection and Successful IP Migration.

Reasons for Leaving

Expiration of Contract

Job Title	Type of Business	From - To
System Engineer/Network Administrator	**Information Technology**	**01/01/2000 - 01/08/2002**

Name of Employer	Name of Supervisor
Solat Computers	**Taiwo Olaoye**

Salaries per Annum:

Starting	Final	Currency Paid		
			Is this a civil servant position of your Government? **No**	
2400	**3000**	**USD**	Is this a position within the UN Common System? **No**	

Telephone Number

Email Address

oluomade@excite.com

Address of Employer

Nigeria

Number of Employees Supervised by You

35

Description of Duties

*Coordinating & Performing in-house user training for member staff and Corporate Trainings *Responsible for user support involving PC software/hardware and other network related issues *PC configuration, maintenance, Ethernet network troubleshooting. PC hardware and software installations; *Software and hardware evaluation & Installations; *Planning, installation, maintenance and administration of LAN/WAN systems, Task include Installation & maintenance of network hardware and its peripherals, Users access control for network resources, LAN/WAN link maintenance and troubleshooting, Installation of routing & WAN solutions, Implementing LAN/ WAN security systems. * Participation in systems analysis, design and implementation of automation projects

Summarize any of Your Achievements

*Successullly manage at team level the network of one of the biggest bank in Africa(FBN). *Successful Nation-wide training of FBN,Nigeria Staff in Internet use, Computer Appreciation and Ms Office.

Reasons for Leaving

Internationa Exposure

Job Title	Type of Business	From - To
Lecturer/Tutor	**Ministry**	**01/12/1996 - 01/12/1997**

Name of Employer	Name of Supervisor
Ministry of Health,Cross River	**Mrs.T.Osajie**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **Yes**
800	**800**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer
Nigeria

Number of Employees Supervised by You
0

Description of Duties
* Teaching Physics, Chemistry & Basic Computer Education * Organizing Seminars and workshop for students * Coordinate student project and assist in the implementation *Writing of terminal report and students assessment

Summarize any of Your Achievements
Succesfully completed the National Youth service Program without glitches.

Reasons for Leaving
End of Service Year

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:
Indicate typing speed in words per minute: English -   French -
List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**
French	**No**	**Not easily**	**Easily**	**Not easily**	**Not easily**
Arabic	**No**	**Not easily**	**Easily**	**Easily**	**Not easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Yoruba	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**
Bahasa	**No**	**Not easily**	**Easily**	**Easily**	**Not easily**

Address

UNDP TIMOR-LESTE
P.O.BOX 2346 DARWIN NT0801
DARWIN DARWIN Australia
Telephone: 001-2129630099 extension 6526
Fax: 670-7233302
Contact: TAOFIK ADESINA

Address

12, VALENTINE AYIKA STREET, OKOTA
ISOLO
LAGOS LAGOS Nigeria
Telephone: 234-1-4722993
Fax: 234-1-7759246
Contact: Taofik Adesina

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Akin OPEIFA	**Senior Lecturer**	**Yaba College of Tchnology.Yaba.Lagos Nigeria**	**akinopeifa@yahoo.com**
Thay SOTHUN	**Network Manager**	**Ministry of Finance Nigeria**	**sthay@mof.gov.tl**
Kolkatkar UDAY	**Application Support Advisor**	**Ministry of Finance Nigeria**	**udayk4@yahoo.com**

Personal History Profile for Jennifer ALEXANDER

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
ALEXANDER	**Jennifer**	**Lorraine**	
2. Date of Birth	3. City of Birth	Country of Birth	Index No
08/09/1969	**Bangkok**	**Thailand**	
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Thailand	**United States of America**	**United States of America**	**Thailand**
6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Female			**Single**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.
Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **Yes. United States of America.**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **No**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **jalex9869@yahoo.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
University of Sussex	**Brighton United Kingdom**	**Sep-1994 - Sep-1995**
Main Course of Study	Field of Study	
African Languages and Civilizations	**Humanities**	
Degree Title or Equivalent	Degree Type	
Master of Arts	**Masters**	

University Name	City, Country	From - To
Smith College	**Northampton United States of America**	**Sep-1988 - May-1991**
Main Course of Study	Field of Study	
African Languages and Civilizations	**Humanities**	
Degree Title or Equivalent	Degree Type	
Artes Bacchalaureaum	**Bachelor of Arts**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
A.S. Johnston High School	**Austin United States of America**	**Aug-1983 - May-1987**
Main Course of Study		Certificate or Diploma
Standard required courses. Some concentration in English, Sciences, and Art.		**Diploma**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
Network Engineer	**Public University**	**01/01/2008 -**
Name of Employer		Name of Supervisor
The University of Texas at Austin		**William Green**

Salaries per Annum:				
Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**	
55000	**60000**	**USD**	Is this a position within the UN Common System? **No**	

Telephone Number
15122321171

Email Address
jalexander@austin.utexas.edu

Address of Employer
United States of America

Number of Employees Supervised by You

0

Description of Duties

Consult on, design, and support networks and network services for University departments and organizations; support backbone network of large state university

Summarize any of Your Achievements

+ Configure, manage, and maintain Layer2 and 3 switches, in the core, distribution, and edge layers of the university network; support campus customers via trouble tickets, email, and phone; provide 7 by 24 support of the campus network by participating in on-call rotation + Provide network designs, and cost estimates to customers for network changes and upgrades; configure network devices, and implement network changes + Configure and update DNS and DHCP configurations for use by customers; assign CIDR IP address ranges to customers for private (campus-only) and public network access

Reasons for Leaving

I still work in this position.

Job Title	Type of Business	From - To
Network Operations Technician II	**Data Center Operations, Managed Services**	**01/06/2007 - 01/01/2008**

Name of Employer		Name of Supervisor
Hosted Solutions		**Duane Barnes**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
59995	**60195**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
19198823029	**jalexa@hostedsolutions.com, dbarnes@hostedsolution**

Address of Employer

United States of America

Number of Employees Supervised by You

0

Description of Duties

Support network operations center as primary client-facing network operations engineer, providing multiplatform, multi-protocol, multi-environment support to customers via telephone, email, and ticketing system. Manage firewalls and load-balancers, and engage in network engineering projects, and customer provisioning work.

Summarize any of Your Achievements

+ Managed and maintained routers and switches (Cisco, Juniper, Riverstone) for customer and internal company networks; troubleshoot issues with customer and company circuits to upstream providers + Configured and implemented network and security change requests for customers and internal network needs + Configured and updated rule-sets on customer and internal firewalls (OpenBSD, Checkpoint, and Juniper Netscreen), and troubleshot issues of connection through them; configured and updated F5 load balancers + Assessed needs, and allocated CIDR IP subnets to customer and internal networks according to ARIN rules + Created and edited DNS records for customer and internal company name resolution

Reasons for Leaving

My career development path was somewhat limited there, and a change in my personal life necessitated a relocation to a different part of the country.

Job Title	Type of Business	From - To
Technical Specialist	**Telecommunications**	**01/11/2000 - 01/06/2007**

Name of Employer		Name of Supervisor
AT&T		**Andy Riley**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
54000	**74000**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
1919474-1300	**jalexa@att.com, andyriley@att.com**

Address of Employer

United States of America

Number of Employees Supervised by You

Description of Duties

Serves in primary support of client network operations by managing customer devices and services, identifying sources of problems, and resolving configuration and physical issues. Integrate need assessments, estimate costs, plan projects, implementation, operation, and maintenance of product deployment for upgrade of networks. Perform network engineering planning assignments relating to implementation, operation and maintenance of new or existing network hardware or software products/systems. Design and test features for network compatibility. Administer network changes by technically reviewing change requests, scheduling and implementing changes, and by provisioning devices. Supervise work of new employees in design review, site acceptance, and implementation of network changes, and in technical processes and procedures. Remotely maintain Cisco hardware and software. Reconfigure and remotely supervise installation of devices and equipment. Trained in ITIL standards. Manage network information. Manage and troubleshoot: Checkpoint firewalls; Nortel VPN servers, clients, and connectivity; Network changes; Local and long-distance circuit (point-to-point, frame-relay, and ATM) problems across multiple domestic and international telecommunications carriers networks; OSPF, EIGRP, and BGP routing across Wide-Area Networks; Data-compression equipment and circuit-terminating equipment (CSU/DSUs and DataLink inverse multiplexers). Work with Unix-based tools, scripts, and network management applications for troubleshooting and information gathering related to router and circuit management and maintenance. Resolve chronic circuit issues in client networks. Edit and update informational websites.

Summarize any of Your Achievements

Was integral in the rebuilding and operations of network implementation team after its relocation and staff change due to corporate downsizing; using detail-orientation, have corrected and helped to maintain infrastructural and support information; learned new technologies on my own; because of language skills and cultural understanding, took lead in management of issues in Latin America and the Caribbean.

Reasons for Leaving

I am still presently employed, but am seeking an environment in which I have a more direct link to actually helping people who are doing good for mankind.

Job Title	Type of Business	From - To
Network Manager / Network Systems Administrator	**Internet Service Provider / Telecommunications Carrier**	**01/10/1999 - 01/07/2000**

Name of Employer		Name of Supervisor

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
25000	**25000**	**IEP**	Is this a position within the UN Common System? **No**

Telephone Number
353862335697

Email Address
colma@esat.net

Address of Employer
Ireland

Number of Employees Supervised by You

Description of Duties

Operated and maintained networks of one of Ireland's largest ISPs (30,000 customers) and resolved third-level network support issues for customers. Installed and maintained, and resolved troubles in Cisco hardware and software, and in backbone network circuits. Managed 2500, 3600, 4000, AS (5200, 5300, 5800), and 7200 series routers. Resolved troubles in customer leased lines, large-scale dial-up and ISDN access, and IP networking in our internal network, and in both our carrier and our customer networks. Assigned, and maintained records, of CIDR address space within RIPE-assigned IP address ranges. Managed proxy and file servers running on Linux and FreeBSD.

Summarize any of Your Achievements

Helped ISP transition to management of another group when company was purchased. Documented, and simplified management processes for equipment maintenance by new group. Also documented router configurations of all devices on network through scripting.

Reasons for Leaving

My mother's death, and what followed it brought me back to the US. Please note, the phone and email contact listed is for my former supervisor. Because the company has been through much transition in the past 5 years, much has changed there, and he is the only person whose contact information I know is up to date and still valid.

Job Title	Type of Business	From - To
Senior Systems Engineer	**Financial, medical and other training systems**	**01/08/1999 - 01/10/1999**

Name of Employer	Name of Supervisor
Intuition Publishing	**Jason Smith**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
25000	**25000**	**IEP**	Is this a position within the UN Common System? **No**

Telephone Number
35316054300

Email Address

Address of Employer
Ireland

Number of Employees Supervised by You
3

Description of Duties

Performed systems and network administration for a medium-sized company, supporting development staff in their development of browser-based financial systems training software. Installed, configured, implemented, and maintained systems training software product using SQL databases and Web servers (Netscape and IIS). Planned and deployed both Novell to NT migration for mission-critical production servers, and temporary network for display of product at annual sales event. Supported internal IT systems by installing, upgrading, and maintaining servers (Windows NT 4.0, Solaris 7.0, and RedHat 6.0 Linux), network equipment (Cisco and 3Com), and workstations (Windows NT 4.0). Resolved company's software application problems at customer sites. Supervised junior systems support employees and provided them with second-level support.

Summarize any of Your Achievements

I migrated the company's network from one network system to another, and refined both processes and systems for more more effective support of company business. All of this was done over a very short time period.

Reasons for Leaving

Work was done under a contract, and, although they had further plans for my work, a more promising permanent opportunity opened at another company.

Job Title	Type of Business	From - To
Technical Consultant	**technical consulting for computer-based training systems**	**01/01/1999 - 01/07/1999**

Name of Employer	Name of Supervisor
Ward Consulting	**Paul Ward**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
25000	**25000**	**IEP**	Is this a position within the UN Common System? **No**

Telephone Number
35316420100

Email Address

Address of Employer
Ireland

Number of Employees Supervised by You

Description of Duties

Consulted as a technical expert to client companies. Assisted in development of new clients and projects; managed vendors in existing projects. Worked in curriculum planning, development, supervision of development, and technical editing of computer-based Cisco, Microsoft, and Linux training courses.

Summarize any of Your Achievements

I helped introduce an American perspective to the company that was reflected in the work they later did. I also helped introduce new systems (Linux) to the company's technical purview.

Reasons for Leaving

The type of consulting work we did at Ward was not a good match for my skills, and did not fit well my career goals. Please note, the company has undergone much change since I left, and has relocated.

Job Title	Type of Business	From - To
Systems Administrator	**Technical Publishing**	**01/10/1997 - 01/12/1998**

Name of Employer	Name of Supervisor
O'Reilly & Associates, Inc.	**Rick Johnston**

Salaries per Annum:

Starting	Final	Currency Paid		
50000	**54000**	**USD**	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **No**	

Telephone Number	Email Address
16173545800	

Address of Employer
United States of America

Number of Employees Supervised by You

Description of Duties

Self-supervising role, both managing and maintaining a network of heterogeneous systems, and maintaining Frame-Relay Internet and ISDN connectivity and phone systems. Installed, maintained, and did troubleshooting of Windows and Macintosh workstations. Administered Unix servers. Evaluated, purchased, and installed hardware and software for users. Monitored and administered LAN and frame-relay-based WAN. Planned, directed, and supervised vendor installation of new network infrastructure. Maintained PBX and voicemail system.

Summarize any of Your Achievements

Provided onsite and remote technical support to all local and virtual-office users of local systems. Also wrote and led project to migrate office to certified network infrastructure.

Reasons for Leaving

A change in my personal life provided me the opportunity to live overseas.

Job Title	Type of Business	From - To
Network Manager II	**Health and human services state government agency**	**01/05/1996 - 01/10/1997**

Name of Employer	Name of Supervisor
Texas Commission for the Blind	**Stan Dodd**

Salaries per Annum:

Starting	Final	Currency Paid		
28000	**30000**	**USD**	Is this a civil servant position of your Government? **Yes**	
			Is this a position within the UN Common System? **No**	

Telephone Number	Email Address
18002525204	**DBSinfo@dars.state.tx.us**

Address of Employer
United States of America

Number of Employees Supervised by You
3

Description of Duties

Focused on setup, maintenance, and administration of network systems and user workstations for state-government agency. Planned, implemented, and supervised intra-agency WAN from start to completion, and user access to network-based resources. Wrote and managed multiple network-related contracts (for hardware, software, and infrastructure installations), end-user training manuals, and project documentation. Managed heterogeneous systems (Windows and Macintosh) on TCP/IP LAN and WAN, with Windows NT servers providing Exchange mail, DHCP, DNS, file-serving, and print-serving resources, and remote access. Installed and configured network hardware (routers, hubs, NICs) and software; maintained network hardware and software and networked computers; monitored network for optimal use and security.

Summarize any of Your Achievements

Implemented and supervised project to provide network access for twenty-six geographically separate TCftB sites statewide in Texas.

Reasons for Leaving

I was provided an opportunity to work for a company where I had long wanted to work. NOTE: TCftB is now known as the Division for Blind Services of the Department of Assistive and Rehabilitative Services of the State of Texas.

Job Title	Type of Business	From - To
Technology Consultant	**Educational services provision**	**01/12/1995 - 01/04/1996**

Name of Employer	Name of Supervisor
Region XIII Educational Service Center	**Charlie Sweeney**

Salaries per Annum:

Starting	Final	Currency Paid		
36000	**36000**	**USD**	Is this a civil servant position of your Government? **No**	
			Is this a position within the UN Common System? **No**	

Telephone Number	Email Address
1512919	

Address of Employer
United States of America

Number of Employees Supervised by You

Description of Duties

Technology consultant for regional meta-state agency providing services to schools. Consulted public and private schools on networking options and technology solutions. Installed, configured, and documented network hardware, software and infrastructure; assisted in administering and managing LAN. Set-up and maintained website, including HTML coding and content management.

Summarize any of Your Achievements

Aided in project of implementing network in a regional high school and middle school.

Reasons for Leaving

Work was contract-based, and a permanent position became available with another agency.

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - **70** French -

List any office machines or equipment you can use:

I am able to use and maintain many types of printers and scanners.

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**
French	**No**	**Not easily**	**Easily**	**Not easily**	**Not easily**
Spanish	**No**	**Not easily**	**Easily**	**Not easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Address

601 W. 11th St.

Apt 225

Austin TX United States of America

Fax: 1-512-788-4791

Contact: Jennifer Alexander

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Nick HILLIARD	**Network and Systems Design and Administration**	**45 Dawson St Ireland**	**35316169698** **nick@netability.ie**
Patrick WALKER	**Network Administration and Design**	**c/o AT&T Solutions Ireland**	**19197751004** **patrickjwalker@att.com**
Scott WIPPERMAN	**Operations Manager, AT&T Solutions**	**4625 Creekstone Drive Ireland**	**19194741702** **wipperman@att.com**

Personal History Profile for Poonam CHAUDHARY

General Details

1. Family name **CHAUDHARY**	First Name **Poonam**	Middle Name	Maiden Name, (if any)
2. Date of Birth **27/05/1979**	3. City of Birth **New Delhi**	Country of Birth **India**	Index No **152398**
4. Country of Nationality at Birth **India**	Second Nationality (if any)	5. Country of Present Nationality **India**	Second Nationality (if any)
6. Gender **Female**	7. Height [cm] **157**	8. Weight [kg] **52**	9. Maritial Status **Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.
Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **poonam_ch275@yahoo.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name **ET & T**	City, Country **New delhi India**	From - To **Dec-1998 - Dec-1999**
Main Course of Study **Operating Systems- Software Development**	Field of Study **Computing**	
Degree Title or Equivalent **Advanced Diploma in Computer Applications**	Degree Type **Undergraduate degree**	

University Name **I.E.T.E**	City, Country **New Delhi India**	From - To **Dec-1998 - Dec-2002**
Main Course of Study **Telecommunications**	Field of Study **Engineering & Engineering Trades**	
Degree Title or Equivalent **Electronics and Telecommunication Engineering**	Degree Type **Degree**	

University Name **Meera Bai Polytechnic**	City, Country **New delhi India**	From - To **Jun-1995 - Jun-1998**
Main Course of Study **Electronics**	Field of Study **Engineering & Engineering Trades**	
Degree Title or Equivalent **Diploma in Electronics and Electrical Communication Engg.**	Degree Type **Undergraduate degree**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School **UNMIN**	City, Country **Kathmandu Nepal**	From - To **May-2009 - May-2009**
Main Course of Study **Basic Training for Local Commitee on Contracts**		Certificate or Diploma **Certificate of attendance Obtained**

Name of School **Self Study**	City, Country **Kathmandu Nepal**	From - To **Apr-2009 - May-2009**
Main Course of Study **ITIL EX0-100 (IT Service Management Foundation)**		Certificate or Diploma **Certificate obtained with 90%**

Name of School **Self Study**	City, Country **Kathmandu Nepal**	From - To **Feb-2009 - Mar-2009**
Main Course of Study **CCNA 640-820 (CISCO Certified Network Associate)**		Certificate or Diploma **Certificate Obtained with 92 %**

Name of School	City, Country	From - To
New Horizons	**Kathmandu Nepal**	**Dec-2008 - Dec-2008**
Main Course of Study		Certificate or Diploma
Implementing Microsoft Internet Security and acceleration (ISA) server 2004		**Training Obtained and configure & Installed ISA server and CSS server and created the SOP for the same**

Name of School	City, Country	From - To
New Horizons	**Kathmandu Nepal**	**Oct-2008 - Oct-2008**
Main Course of Study		Certificate or Diploma
Designing security for microsoft networks		**Training Obtained**

Name of School	City, Country	From - To
Training	**Kathmandu Nepal**	**Jul-2008 - Jul-2008**
Main Course of Study		Certificate or Diploma
Cisco NAC (Network Admission control)		**Training Certificate obtained, install & configured CISCO NAC Manager ,Server and Guest Server and set-up it in a live environment in UNMIN**

Name of School	City, Country	From - To
Allianze Fraincaise	**Kathmandu Nepal**	**Jul-2008 - Oct-2008**
Main Course of Study		Certificate or Diploma
Intermediate Level french Classes		**Certificate obtained**

Name of School	City, Country	From - To
Cisco MARS	**Kathmandu Nepal**	**Jul-2008 - Jul-2008**
Main Course of Study		Certificate or Diploma
Cisco Mars (Security Monitoring Analysis & Response system)		**Training obtained, Install and configured CS-MARS in UNMIN**

Name of School	City, Country	From - To
SND	**Brindisi Italy**	**Jun-2008 - Jun-2008**
Main Course of Study		Certificate or Diploma
Securing Cisco Network Devices		**Training**

Name of School	City, Country	From - To
SNRS	**Brindisi Italy**	**Jun-2008 - Jun-2008**
Main Course of Study		Certificate or Diploma
Securing Network with Cisco Routers and Switches		**Training**

Name of School	City, Country	From - To
Cisco Certification	**New Delhi India**	**Jun-2003 - Dec-2003**
Main Course of Study		Certificate or Diploma
Cisco Certified Network Associate		**Cisco Certification**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
IT Assistant	**IT,DPKO or Politics mission**	**01/02/2008 -**
Name of Employer		Name of Supervisor
UNMIN		**Werner de Klerk**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
52763	**52763**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
977019803692718	**chaudharyp@un.org**

Address of Employer
Nepal

Number of Employees Supervised by You
5

Description of Duties

Analyzes, plans, designs and implements network projects in accordance with Mission requirements; Reviews network configuration ensuring maximum efficiency, Implements network Security Policies. Assist on the preparation of specifications for the request of equipment and services related to the area of networking. Directs and supervises the work of personnel and/or contractors assigned to the Unit, in terms of network equipment installation, support and maintenance and organizes prompt network support by assigning the available technical resources while exercising quality assurance functions; Coordinates with external partners to ensure proper connectivity of the Mission network to the internet and other external sources. Uses network management and monitoring tools to prepare problem-analysis reports and resources utilization data. Works on the development and implementation of Voice over Frame Relay, Voice/video over IP and other voice, video and data integration technologies with Communication Telephone Unit; Provides customer support to the Mission's Local and Wide Area Network using mostly CISCO routing, switching and multi-services platforms; Supports the design, implementation and maintenance of Data Security projects with emphasis in CISCO firewalls; CISCO NAC (Network Admission Control) And CS-MARS (CISCO Mitigation Analysis and Response monitoring device) ; Participates in the actual physical installation of networks from the planning to final customer connections. Perform other duties as required. Assist in monitoring personal computers running the UN software delivery system to ensure that software distributions are being delivered correctly. Assist in performing software distribution updates, scripting, testing and support. Network Installation and support: Perform installations of routers, switches, patch panels, fiber optic cables, category 5E infrastructure and all type of network devices and ancillaries required for the proper operation of LAN.

Summarize any of Your Achievements

Learn Stonegate firewall without any training,Configured and installed CISCO NAC .

Reasons for Leaving

Still working

Job Title	Type of Business	From - To
LAN\WAN Technician	**United Nation Mission In Sudan.**	**01/12/2005 - 01/12/2006**

Name of Employer	Name of Supervisor
Trigyn Tech. (Was Deployed in United Nation Mission In Sudan)	**Samuel Farah**

Salaries per Annum:

Starting	Final	Currency Paid	
3600	**3700**	**USD**	Is this a civil servant position of your Government? **No**
			Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
2492491870-86200	**farahs@un.org**

Address of Employer

Sudan

Number of Employees Supervised by You

Description of Duties

- Solves day to day technical issues of users. -Cretes usernames & share drive access in active directory.created Group- Policies & User policies -Launching Lotus Notes 6.5, creating bookmarks and adding folders to bookmark. Helping clients for mail archiving, password creation and security issues, creating folders for organize and categorize the documents in database as per client request, training clients to use Lotus Notes, reporting to CITS HQ if compacting fails within the stipulated time (normally every twenty four hours), importing archive mails of previous missions to current workspace, delegating multiple mail access to other users using one computer. Creating delivery option to identify missed mails. - Handled 2600 series Cisco router and 3500 catalyst switch. - Taking care of Satellite modem as well as changing settings if asked from the capital in absense of Comms person in a regions.

Summarize any of Your Achievements

- In absence of comm. technician in my region handled stallite modem and solved the communication problem in Ed-Damazin. -Solved the looping issue in our router when network was halted.

Reasons for Leaving

Due to pregnancy left the mission

Job Title	Type of Business	From - To
LAN\WAN Technician	**IT Technician**	**01/09/2004 - 01/09/2005**

Name of Employer	Name of Supervisor
TCIL (Was deployed to United Natoin Mission in Haiti)	**Ingrid Lopez**

Salaries per Annum:

Starting	Final	Currency Paid	
2860	**4170**	**USD**	Is this a civil servant position of your Government? **No**
			Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
	LOPEZI@UN.ORG

Address of Employer

Haiti

Number of Employees Supervised by You

Description of Duties

-Solved day to day software and hardware problems faced by users. -Installation & upgradation of all MINUSTAH customized software for serveres and desktop machines . -Installed and configured network printers ,Lanier machines,scanners & digital senders. -Configuring computers,laptops,joining them to the domain ,giving them internet access ,setting up roxy server. -Provided solutions for allotting/Changing password protection,access privilies to existing and new users. -Administered network setup of windows 200.lotus notes server & proxy server. -Installed and maintained various equipment including desktops,laptops,scanners,printers Etc...

Summarize any of Your Achievements

Handled 4 regions alone efficiently .

Reasons for Leaving

Contract finished..

Job Title	Type of Business	From - To
Network Engg.	**Internet service provider**	**01/04/2003 - 01/09/2004**

Name of Employer	Name of Supervisor
Primus Telecommunications India Ltd	**Pradeep Verma**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**	
10000	**10000**	**INR**	Is this a position within the UN Common System? **No**	

Telephone Number			Email Address	
			pagla_beloved@yahoo.com	

Address of Employer
India

Number of Employees Supervised by You
4

Description of Duties

-Troubleshooted all types of Data and voice related issues. -Worked as a network Assistant. -Handles cisco routers,switches and bandwidth managers. -Connected so many links including configuring routers,routing as well as till users end. -Configuring VPN for clients according to their requirements. -Deployment of LAN, WAN solutions based on TCP/IP and Frame Relay and E1,Implementation of MRTG-Multi-Router Traffic Grapher for monitoring traffic utilization of backbones and customers.

Summarize any of Your Achievements

With my hard work i got promoted with in 6 month from Helpdesk supervisor to netwrok Assistant.

Reasons for Leaving

Got the job in TCIL (United Nation mission in Haiti.)

Job Title	Type of Business	From - To
Testing Engg (	**Electronics**	**01/07/1998 - 01/01/2003**

Name of Employer	Name of Supervisor
Metropol Electronics	**Amritpal Singh**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**	
5000	**5000**	**INR**	Is this a position within the UN Common System? **No**	

Telephone Number	Email Address

Address of Employer
India

Number of Employees Supervised by You

Description of Duties
Worked on Amplifiers,FM systems.Repair and final testing of them

Summarize any of Your Achievements
Able to carry out everything even in the absence of supervisor and supervise 5 staff members.

Reasons for Leaving
For pursuing higher studies as this job is part time only, was pursuing BE along with it.

Have you any objections to our making inquiries of your present employer?   **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them?   **No**

For clerical grades only:

Indicate typing speed in words per minute: English -   **30**   French -

List any office machines or equipment you can use:

Router,Server,Switches,2-Layer,3-Layer , Firewalls, Stongate, Wireless Access Point,Computer,Digital sender,fax machines,All categories of Printer's,Lanier Machines,Photo Copier,Scanners and lot others

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**
French	**No**	**Not easily**	**Easily**	**Easily**	**Not easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Hindi	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

Address

RZ 2707\29
Tuglakabad Ext
New Delhi New Delhi India
Telephone: 91-11-26094430
Fax: 91-11-9899151566
Contact: poonam poonam

Address

UNMIN

BICC building
Kathmandu Nepal
Telephone: 977-01-5010038 extension 2020
Fax: 977-01-9803692718
Contact: Poonam Chaudhary

Address

RZ 2707\29
Kalkaji
New DELHI-110019 DELHI India
Telephone: 011-91-26094430
Fax: 011-91-9899151566
Contact: Poonam chaudhary

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Artigas EDVARDO	Communication Officer,Operation Section	New York HQ United States of America	artigas@un.org
Aime NSENGIYUNVA	Coordinator, Rapid Deployment Unit	CITS/UNLB United States of America	nsengiyumva@un.org
Sigurbjornsson SIGURDUR	CCITS	UNMIN United States of America	sigurbjornsson@un.org

Personal History Profile for Primrose CHINOGARAMOMBE

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
CHINOGARAMOMBE	**Primrose**	**Shupikai**	**Chingandu**
2. Date of Birth	3. City of Birth	Country of Birth	Index No
21/11/1971	**Marondera**	**Zimbabwe**	**892734**
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Zimbabwe		**Zimbabwe**	
6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Female	**165**	**78**	**Divorced**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.
Are there any limitations on your ability to engage in all travel?   **No**

Are there any limitations on your ability to perform in your prospective field of work?   **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality?   **No**

13. What is your preferred field of work?   **Computer information systems specialists**

14. Would you accept employment for less than six months?   **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)?   **No**

18. Email Address: **chinogaramombe@un.org**

Education

List all university degrees or equivalent qualifications obtained.

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
Cisco	**Harare Zimbabwe**	**Sep-2009 - Sep-2009**
Main Course of Study		Certificate or Diploma
CCNA		**CCNA**

Name of School	City, Country	From - To
Cisco Networking Academy - University of Zimbabwe	**Harare Zimbabwe**	**Oct-2004 - Dec-2004**
Main Course of Study		Certificate or Diploma
Configuring ISDN, FRAME RELAY switching, PPP, NAT/PAT, DHCP. Network Administration		**CCNA4 – Wan Technologies**

Name of School	City, Country	From - To
Cisco Networking Academy - University of Zimbabwe	**Harare Zimbabwe**	**Jul-2004 - Sep-2004**
Main Course of Study		Certificate or Diploma
Classless Interdomain Routing CIDR and route summarisation, Variable Length Subent Masking VLSM, RIP, OSPF, EIGRP, LAN Design and switches, STP, Virtual LANs, VLAN trunking Protocol		**CCNA3 – Switching Basics and Intermediate Routing**

Name of School	City, Country	From - To
Africa Virtual University	**Harare Zimbabwe**	**Jun-2004 - Jul-2004**
Main Course of Study		Certificate or Diploma
Linux and Network Administration		**Linux and Network Administration**

Name of School	City, Country	From - To
Cisco Networking Academy - University of Zimbabwe	**Harare Zimbabwe**	**Apr-2004 - Jun-2004**
Main Course of Study		Certificate or Diploma
WANs and Routers, Introduction to Routers, Configuring a router, Managign Cisco IOS software, Routing and routing protocols, Basic router troubleshooting, TCP/IP suite and error control messages, Access lists		**CCNA2-Routers and Routing Basics**

Name of School	City, Country	From - To
Cisco Networking Academy - University of Zimbabwe	**Harare Zimbabwe**	**Feb-2004 - Mar-2004**
Main Course of Study		Certificate or Diploma
Introduction to Networking, Networking Fundamentals, Networking Media, Cabling LANs and WANs, Ethernet Fundamentals, Ethernet Switching, TCP/IP Protocol Suite and IP Addressing, Routing Fundamentals and Subnets, TCP/IP Transport Fundamentals		**CCNA1 - Networking Basics**

Name of School	City, Country	From - To
Siemens Atea	**Herentals Belgium**	**Jan-1998 - Feb-1998**
Main Course of Study		Certificate or Diploma

Electronic repair of Omni and Hicom systems (PABXs)		Omni and Hicom (*PABX) systems electronic repair

Name of School	City, Country	From - To
HEXCO	**Harare Zimbabwe**	**Jan-1997 - May-1998**
Main Course of Study		Certificate or Diploma
Information Technology Concepts, Operation Packages, Business Information Systems and Principles of Accounts, Business Communications, Quantitative Methods, Introduction to BASIC and Cobol Programming		**National Certificate in Computer Studies**

Name of School	City, Country	From - To
City & Guilds Institute	**London United Kingdom**	**Feb-1993 - Jun-1996**
Main Course of Study		Certificate or Diploma
Telecommunications Principles, Mathematics, Microelectronics, Electronics		**City and Gulids FTC in Telecommunications**

Name of School	City, Country	From - To
Posts & Telecommunications Corporation	**Harare Zimbabwe**	**Jul-1990 - Jun-1992**
Main Course of Study		Certificate or Diploma
Data Communications		**Certificate in Telecommunications**

Name of School	City, Country	From - To
Nagle House High School	**Marondera Zimbabwe**	**Jan-1988 - Dec-1989**
Main Course of Study		Certificate or Diploma
Maths, Chemistry, Biology, General Paper		**University of Cambridge GCE Advanced Level**

Name of School	City, Country	From - To
Nagle House High School	**Marondera Zimbabwe**	**Jan-1984 - Dec-1987**
Main Course of Study		Certificate or Diploma
Maths, English Language, English Literature, Integrated Science, Geography, History, Shona, Science		**University of Cambridge GCE Ordinary Level**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
IT Assistant	**CITS**	**01/07/2008 -**
Name of Employer		Name of Supervisor
UN		**Aung Thu**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**
61824	**61824**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number

Email Address
chinogaramombe@un.org

Address of Employer
Chad

Number of Employees Supervised by You
2

Description of Duties
LAN/WAN design, installation and support, Cisco routing and switching, wireless/wired LAN installation and support, IP Address management, Network documentantation, network upgrade and backup, network monitoring and management, Intranet/Internet services installation and support

Summarize any of Your Achievements
Installation and commissioning of Intranet and Internet Services in Gozbeda, Abeche, Farchana, Iriba with DHCP running on the core switches. IP address planning and management for MINURCAT. Ensure compliance with DPKO Mission Netwrok Standardisation

Reasons for Leaving
present job

Job Title	Type of Business	From - To
Chief Technician Networking	**TELECOMMUNICATIONS**	**01/11/2005 - 01/05/2007**
Name of Employer		Name of Supervisor
Telone		**Godwin Chapanduka**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **Yes**
480000000	**500000000**	**ZWD**	Is this a position within the UN Common System? **No**

Telephone Number
2634798111

Email Address
primrosec@gmail.com

Address of Employer

Zimbabwe

Number of Employees Supervised by You

6

Description of Duties

oWork with Manager Hardware in the execution of tactical plans and operations that support I.T. network infrastructure within TelOne oDesigning, implementing and maintaining Computer Networks (LANs; WANs). oConfiguring Routers, Computer Networking devices oImplementing structured cabling oPrepare hardware and software requirements for Telone in liaison with Manager Hardware. oEnsuring effective operation and maintenance of Telone Billing Systems through the country. oMaking sure that Computer Technicians have adequate tools and protective clothing to execute duties allocated to them. Scheduling and delegating duties to Computer Technicians. IT network design, implementation, expansion and upgrading, provision of support services to troubleshoot and repair faults in the network environment and enhance availability of IT solutions and services within TelOne. Maintenance of the network infrastructure, all LANs/ WANs that support Information systems within Telone, providing network communications services for IT applications and services.

Summarize any of Your Achievements

Expanding the frame relay billing network country wide by setting up LANs in remote regions and connecting them to the TelOne WAN.

Reasons for Leaving

To further my studies while searching for an international post

Job Title		Type of Business		From - To
Internet and Data Specialist		**Telecommunications -Internet and Data Services**		**01/02/2004 - 01/10/2005**
Name of Employer				Name of Supervisor
Telone				**S Gapu**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **Yes**
72000000	**72000000**	**ZWD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
2634792272	**primrosec@gmail.com**

Address of Employer

Zimbabwe

Number of Employees Supervised by You

0

Description of Duties

Trouble shooting of leased Internet links and dial up networks, attending to dial up customer queries. Troubleshooting and configuring cisco devices.ISP services provision. Domain Name Registration, DNS and Mail Server administration.

Summarize any of Your Achievements

My first project in the department was to install an Internet WAN link using modems and Cisco routers between Harare and Mazowe and install a LAN in Mazowe with 6 users. I also hosted at the IT exhibtion at the Harare Sheraton HICC where I set up another Internet link where show goers would access Internet facilities for free, and in conjuction with Marketing Department, advertised the organisation's products over the Internet. I have acquired experience in implementation and maintenance of local and wide area telecommunications and IT networks. Install and trouble shoot LANs and WANs, configuring Cisco devices, IP routing and access lists. A solid understanding of TCP/IP.

Reasons for Leaving

I would like to work for an international organisation , broaden my skills and fully utilise my capabilities

Job Title		Type of Business		From - To
Workshop Manager PABX and Exchange		**Telecommunications- Electronics Repairs**		**01/01/2000 - 01/01/2004**
Name of Employer				Name of Supervisor
Telone				**C. Takawira**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **Yes**
30000000	**30000000**	**ZWD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
2634792272	**primrosec@gmail.com**

Address of Employer

Zimbabwe

Number of Employees Supervised by You

8

Description of Duties

Coordinated the management of the installation, testing, maintenance, and repair of various telecommunications systems. Compiling weekly and monthly reports on workshop activities. Supervising and coordinating activities within the workshop. Supervising technicians and assume responsibility for workshop tools, workshop personnel, equipment under repair and test equipment. Installation maintenance and repairs of PABXs, fax machines, voice and data circuits and other telecommunications devices

Summarize any of Your Achievements

I was in charge of two workshops where my duties where largely supervisory. I had the experience to lead a team of technicians to achieving set targets, developed good leadership and communication skills. I had to enforce a high integrity and quality level on all repairs undertaken and develop and maintain good relations with customers. I also provided technical consultancy, support and advice to customers and workshop technicians and generally coordinated activities within the workshops including procurement and distribution of spares and repaired modules.

Reasons for Leaving

I took particular interest in Data Communications and the Internet and therefore transferred to the Internet and Data Services within the same organisation. I also wanted to learn of emerging technologies in the telecommunications arena.

Job Title		Type of Business		From - To
Telecommunications Technician		**Telecommunications**		**01/07/1992 - 01/12/1999**
Name of Employer				Name of Supervisor

Salaries per Annum:

Starting	Final	Currency Paid	
800	**1200**	**ZWD**	

Is this a civil servant position of your Government? **Yes**

Is this a position within the UN Common System? **No**

Telephone Number
2634793040

Email Address
primrosec@gmail.com

Address of Employer
Zimbabwe

Number of Employees Supervised by You
0

Description of Duties
Maintenance, installation and operation of the Telex and Data Exchange and associated data transmission equipment. Repairs of Telecommunications devices (PABXs, fax machines and interface cards) to component level. Maintenance and installation of voice, telex and data circuits, connecting new customers and removing old customers. Configuring modems, trouble shooting data circuits and associated equipment, connecting new subscribers, installation of new circuits. Attending to customer queries

Summarize any of Your Achievements
Operation, installation, repairs and maintenance of Pabxs, Data Exchange and associated data transmission equipment. Installation and maintenance of modems, PABXs, fax machines, telephone and data circuits. Analysis of system faults and repairs to component level

Reasons for Leaving
Was promoted to Workshop Manager PABX and Exchange

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English -   French -

List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**
French	**No**	**Not easily**	**Not easily**	**Not easily**	**Not easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Shona	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

Address

129 Pamvura Sunset Mews
37 LavenHam Rd East
HARARE Zimbabwe
Telephone: 263-4-2916404
Fax: 263-912-425 230
Contact: Primrose Chinogaramombe

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email

Personal History Profile for Katia GONZALEZ CARBONELL

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
GONZALEZ CARBONELL	**Katia**		

2. Date of Birth	3. City of Birth	Country of Birth	Index No
05/05/1965	**Santiago de Cuba**	**Cuba**	

4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Cuba	**United States of America**	**United States of America**	

6. Gender	7. Height [cm]	8. Weight [kg]	9. Maritial Status
Female	**160**	**55**	**Married**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/08/2007**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **gonzalezkat@yahoo.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
Electrotechnical University of Saint Petersburg	**Saint Petersburg Russian Federation**	**Sep-1984 - Feb-1990**
Main Course of Study	Field of Study	
System Design	**Computing**	
Degree Title or Equivalent	Degree Type	
Computer and Information systems	**Masters**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
FCCJ	**Jacksonville United States of America**	**Aug-2005 - Dec-2006**
Main Course of Study		Certificate or Diploma
Cisco Certified Network Associate		**Cisco Certificate**

Name of School	City, Country	From - To
New Horizons	**Jacksonville United States of America**	**Feb-2004 - May-2004**
Main Course of Study		Certificate or Diploma
Implementing and designing exchange 2000 server.		**MCSE 2000, MCSE+Messaging**

Name of School	City, Country	From - To
The English Center	**Miami United States of America**	**Sep-2002 - Dec-2002**
Main Course of Study		Certificate or Diploma
Implementing Microsoft Windows 2000 Professional and Server		**Microsoft Certified Professional(MCP)**

Name of School	City, Country	From - To
The English Center	**Miami, Florida United States of America**	**Jan-2001 - Jun-2001**
Main Course of Study		Certificate or Diploma
A+ course		**A+ Certificate**

Name of School	City, Country	From - To
Florida National College	**Miami United States of America**	**Nov-1999 - May-2000**
Main Course of Study		Certificate or Diploma
Microsoft Office Suite 98 and Visual Basic.		**Computer Operator Certificate**

Name of School	City, Country	From - To
Allianza Francesa	**Santiago de Cuba Cuba**	**Sep-1995 - Jul-1999**
Main Course of Study		Certificate or Diploma
French		**Diploma**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
Information System Assistant	**International Organization**	**01/05/2009 -**

Name of Employer		Name of Supervisor
UNAMA		**Barrack Oyange**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
68254	**68254**		Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
939770797256613	**oyange@un.org**

Address of Employer
Afghanistan

Number of Employees Supervised by You
10

Description of Duties
The primary duties of the Gardez Regional CITS include the following tasks: Overseeing radio room operations to ensure conformity to FALD/UNAMA standards. Monitoring VSAT Earth Station. Interface with UNLB (Brindisi) on satellite link matters. Issuing telephones & extension numbers, together with pin codes for personal calls where applicable. Creating Local Area Network and Lotus Notes accounts for approved applicants. Issuing computers and communications equipment. Managing and documenting Regional IT and Communication equipment inventory and ensuring that the centralized database held in Kabul is informed of any changes or handovers. Collating and issuing end of month telephone billing from Ringmaster and verifying Ringmaster rates as supplied by UNAMA Kabul from time to time. Maintain the telephone system and install new extensions for users where required. Instruct and assist office staff in computer and software use as necessary. Repair and maintain all IT and Communication equipment locally wherever possible. Order all IT and Communication equipment spares and supplies from CITS Kabul. Submit a weekly report to CCITS in accordance with the format laid down at Annex A of this document.

Summarize any of Your Achievements
Setup of Ghost center in our office to deploy most efficiently the software and applications to the users and comply with the standards of DPKO. Improvement of the cable management and network devices such as printers, digital senders and copier machine.

Reasons for Leaving
n/a

Job Title	Type of Business	From - To
Information Technology Assistant	**International Organization**	**01/06/2007 - 01/01/2009**

Name of Employer		Name of Supervisor
UNMIN		**Cyril Davis**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
53963	**73456**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
9779841243515	**davis2@un.org**

Address of Employer
Nepal

Number of Employees Supervised by You
7

Description of Duties
Prepared and deployed Servers, Internet Usage Management (ISA, WEBSENSE). Managed and administered ADS, DC, GPO, and Domain Replication. Network and IP management (DHCP, DNS, WINS). As System Application Team, leader major duties were looked after the day-to-day tasks management of the Systems Applications Team. Maintained an updated list of all defined functions. Maintained an updated list of tasks within each function. Assigned team members to specific functions. Ensured that each team member have assigned one function at least. In collaboration with the respective project manager, assign team members to project tasks. Perform evaluation of staff under my supervision. Administered, maintained and monitored Domino lotus note. Reviews the network resources access control such as data security and the server room. Ensured the server room was properly protected and its access controlled. Contacts counterparts within other UN agencies/Entities regarding the coordination of IT services and maintain applications. Implemented the IT infrastructure and network settings in the HQ Biratnagar. Responsible for the installation and maintenance of LAN and support to the users assigned to the region. Responsible for supervising the CITS Regional IT staff assigned in region on a daily basis, as well as all CITS staff during the absence of the CITS Regional supervisor. Desktop Administration and configuration personal computers running UN software to ensure the software distributions are being delivered correctly. Assist in performing software distribution updates, testing and support. Perform research into new versions of centrally supported software and perform beta testing, production rollout and post production support. Configuration of users Lotus Notes mail, and proxy. Routine troubleshooting of server systems and escalate to higher level in accordance with procedures. Implement backups of servers following standard backup procedures.

Summarize any of Your Achievements
Implemented the IT infrastructure and network settings in HQ in Biratnagar providing reliable services to the users in executing the mission's mandate. Improve customer support reducing breakdowns and shorter downtime. Enhance network redundancies improving network reliability and availability to users.

Reasons for Leaving
Limited duration contract finished

Job Title	Type of Business	From - To
Network Administrator	**Non-profit foster agency**	**01/11/2003 - 01/03/2007**

Name of Employer		Name of Supervisor
Jacksonville Youth Sanctuary		**Danny Gardner**

Salaries per Annum:

Starting	Final	Currency Paid		Is this a civil servant position of your Government? **Yes**
40000	**52000**	**USD**		Is this a position within the UN Common System? **No**

Telephone Number	Email Address
19049936079	

Address of Employer

United States of America

Number of Employees Supervised by You

0

Description of Duties

Planned, designed, and maintained the integrity of networks, servers upon which the Company relied for uninterrupted operations. Troubleshooted, and resolved malfunctions with networked systems, operating system/hardware, financial database interfaces, HP/Dell servers. Configured, and maintained related equipment such as connections, switches, and hubs. Responsible of the installation and maintenance of advanced Virus Protection software for network servers as Computer Associate v 7.1 and Norton. Created and administered the disaster recovery plans. Ensured the server room was properly protected and its access controlled; Ensures all firewalls within the system are properly set and upgraded. Assisted in maintaining agency website. Administered and monitoring server, laptops and PCs performance. Diagnosed and resolved any hardware, software, or network connectivity problem with minimum delay. Provide basic training to the staff on the use of standard systems, and remote access to our servers. Properly handled and protect all agency software and computer/server hardware. Identified and analyzed user problems and developed clear solutions. Coordinated remote demo of different databases to establish the appropriate solution in our agency. Performed research into new versions of supported software and perform beta testing contacting third party Entities regarding the coordination of IT services. Implemented new software and network solutions. Manage cables (UTP, RJ-45), routers, and switches. Administered DNS, DHCP, Active Directory, TCP/IP connectivity. Implemented daily backups. Administered the Exchange 2003 server and configured Microsoft Outlook email setting to clients. Provided support to remote users to our Terminal Servers. Assigned IT software/hardware related to data processing and information technology.

Summarize any of Your Achievements

Implemented Terminal Service Client in Windows 2003 in application mode which improved performance and efficiency access to the company resources to users. Implemented group policies enforcing network security on the LAN and reducing violation of company data network. Assisted in the implementation and deployment of the Exchange Server 2003 providing remote access to user to the mail system and improving users' performance.

Reasons for Leaving

Position closed due to lack of fund.

Job Title	Type of Business	From - To
Network Technician	**Education**	**01/07/2001 - 01/09/2003**

Name of Employer	Name of Supervisor
The English Center	**Roberto Valdes**

Salaries per Annum:

Starting	Final	Currency Paid		Is this a civil servant position of your Government? **Yes**
37000	**37000**	**USD**		Is this a position within the UN Common System? **No**

Telephone Number	Email Address
13054457731	

Address of Employer

United States of America

Number of Employees Supervised by You

0

Description of Duties

Installed, upgraded, supported and maintained hardware and software: PCs, notebooks, network and local printers and windows operation systems. Maintained and enhanced the network connectivity in the LAN. Troubleshooted complex problems of heterogeneous mix of computing hardware and software: windows95, 98, NT, 2000, XP, 2003, DOS platforms, and Microsoft applications. Assisted in maintain the NTFS permissions to files and folders. Monitored server health and security. Managed the user access control for network resources creating users/groups accounts in Active Directory (AD). Managed, installed and troubles hooted IIS. Creating virtual directories using web sharing and managing site security. Performed work of virus control scheduling server backup to be executed daily or weekly depending of information volume. Network security control and supervision of the entire LAN; maintained the firewall, gateway control, assigned IP address. Assisted and maintained the DHCP, DNS, and AD services.

Summarize any of Your Achievements

I have gained considerable experience in this field along with extensive practical experience in the installation and repair of computer systems improving this way my job performance. I have also completed many internal courses, which have provided me with further knowledge of hardware and software packages to improve the performance of my job and provide a good service in a company.

Reasons for Leaving

I moved to another city

Job Title	Type of Business	From - To
Computer Teacher	**Education**	**01/09/1994 - 01/06/1999**

Name of Employer	Name of Supervisor
Young Club	**Romelia**

Salaries per Annum:

Starting	Final	Currency Paid		Is this a civil servant position of your Government? **Yes**
3200	**3200**	**CUP**		Is this a position within the UN Common System? **No**

Telephone Number	Email Address

Address of Employer

Cuba

Number of Employees Supervised by You

Description of Duties

1)Provided advice on complex systems architecture including analysis and design and implementation of the computing learning environment in the club; identified the need for new computers course interfaces to the students. 2)Developed plans for feasibility assessment to teaching project plans, schedules, time and cost estimates, and performance measures to further extend functionality of existing and future course design relating to Information Technology field. 3)Developed design standards for the courseware and created instructional design document with details for creation of courses. Analyzed learning objectives and the instructional strategies for new courses.

Summarize any of Your Achievements

The training courses helped students to enhance their professional growth.

Reasons for Leaving

Leave country

Job Title	Type of Business	From - To
Computer Engineer	**Industrial**	**01/05/1990 - 01/06/1994**

Name of Employer		Name of Supervisor
Industry Textile Manduley		**Raul Mendoza**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **Yes**
4568	**4568**	**CUP**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
5322633016	

Address of Employer

Cuba

Number of Employees Supervised by You

0

Description of Duties

Participed in record-keeping improvement projects, contributed to feasibility studies, systems analysis, designed, developed and implemented in the evaluation and testing of industry electronic devices. Conduct program of outreach and user education to improve client use of desktop information resources. Used judgments of relevant institutional needs to develop presentations appropriate to client audience. Assisted the technicians with the installation of software, and hardware. Tested software and computer equipment prior to 'go live'. Provided technical support to the staff. Repaired computer systems on site for existing customers and the maintenance of client documentation. Performed upgrades on existing PCs and mainframe systems. Created a database for the economic department to enhance the data entry system. Translate technical documentation from Russian into Spanish for the company. Provided training on the use of Microsoft DOS operating systems to the staff and Microprocessor to Engineers. Troubleshooted industrial electronic devices.

Summarize any of Your Achievements

Recognition for developing a database system for the Economic Department, which improve the efficiency of job performance in the Department.

Reasons for Leaving

Continue Education and looking for better jobs opportunity.

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English -   French -

List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**
French	**No**	**Not easily**	**Easily**	**Easily**	**Easily**
Russian	**No**	**Not easily**	**Easily**	**Not easily**	**Easily**
Spanish	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Address

9532 Watershed Dr N
Jacksonville Florida United States of America
Contact: katia Gonzalez

Address

P.O Box 24666
Jacksonville Florida United States of America
Telephone: 1-786-2109530
Contact: katia Gonzalez

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Sonia LAUZURIQUE	**Miami Dade Public School**	**3165 SW 152 Cort United States of America**	**13052213356 slauzu@bellsouth.net**
Patricia LEON FEDAK	**UNDP**	**One United Nations Plaza United States of America**	**12129066786 patricia.leon.fedak@undp.org**

Personal History Profile for Janet MAXWELL

General Details

1. Family name **MAXWELL**	First Name **Janet**	Middle Name **Esther**	Maiden Name, (if any)
2. Date of Birth **25/09/1958**	3. City of Birth **kingston**	Country of Birth **Jamaica**	Index No
4. Country of Nationality at Birth **Jamaica**	Second Nationality (if any)	5. Country of Present Nationality **United States of America**	Second Nationality (if any)
6. Gender **Female**	7. Height [cm] **13**	8. Weight [kg] **64**	9. Maritial Status **Single**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.

Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **Yes. United States of America.**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when?

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **Yes**

18. Email Address: **jmax00@yahoo.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name **York College - CUNY**	City, Country **NYC United States of America**	From - To **Sep-2000 - Dec-2002**
Main Course of Study **Networks**	Field of Study **Computing**	
Degree Title or Equivalent **Bachelor of Arts**	Degree Type **Undergraduate degree**	

University Name **Laguardia Community College**	City, Country **Long Island City United States of America**	From - To **Sep-1986 - Jun-1988**
Main Course of Study **Data Processing**	Field of Study **Computing**	
Degree Title or Equivalent **AAS Information System**	Degree Type **Degree**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School **NetCom**	City, Country **NYC United States of America**	From - To **Sep-2006 - Sep-2006**
Main Course of Study **Cisco Certified Netork Administrator**		Certificate or Diploma **CCNA; CCDA**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title **Lead Network Field Engineer**	Type of Business **Health Insurance**	From - To **01/05/2001 -**
Name of Employer **Wellchoice/Wellpoint**		Name of Supervisor **Antony Marzuillo**

Salaries per Annum:

Starting **80000**	Final **98000**	Currency Paid **USD**	Is this a civil servant position of your Government? **No** Is this a position within the UN Common System? **No**

Telephone Number

Email Address
Jmax00@yahoo.com

Address of Employer
United States of America

Number of Employees Supervised by You

0

Description of Duties

Troubleshoot LAN/WAN including Frame Relay, ISDN, IGX, Multicast, EIGRP, BGP, MLPPP, OSPF, SNA links; Monitor technical infrastructure to pro-actively resolve technical issues prior to service interruptions network technology (network architectures LAN and WAN, TCP/IP, switches, hubs, routers, network protocols, wireless, voice and data, CSU/DSU) Install, Configure, Maintain and Troubleshoot network devices including Routers, Switches and CSU/DSU's Network Appliance (mazu) Manage network tools such as Smarts, Concord, CiscoWorks, PixPDM; Mazu and HPOpenview Administer and troubleshoot all aspects of IP Network, Install Cisco Airnet Wireless Access Points, Configure and manage PolyCom Bridges: including two bridges and 80 endpoints Worked with Telco to install and test and resolve issues with T1; and T3 circuits. Upgrade Cisco Equipment (CISCO 6500 switch; 7200 Router) IOS and Catos Hardware Knowledge of Windows NT, UNIX/Linux Knowledge of Network General Sniffer; Use of Fluke Network for testing Cables

Summarize any of Your Achievements

Successfully worked to upgrade Cisco Switch code from Catos to IOS. After working with various group to upgrade remote site from Toking Ring to Ethernet I was awarded for the projected completing successfully and on time. Successfully achieved re-certification of the Cisco CCNA.

Reasons for Leaving

Company is reorganizing and will be re-locating my position to Virginia

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Job Title	Type of Business	From - To
Network Field Engineer:	**Financial institution**	**01/08/2000 - 01/05/2001**

Name of Employer	Name of Supervisor
Tek System- Instanet	**Marcus Love**

Salaries per Annum:

Starting	Final	Currency Paid		
			Is this a civil servant position of your Government? **No**	
90000	**90000**	**USD**	Is this a position within the UN Common System? **No**	

Telephone Number	Email Address

Address of Employer

United States of America

Number of Employees Supervised by You

0

Description of Duties

Installed troubleshoot and configured Cisco 2900 switches; 2600 routers and Citrix servers; Also worked w/telco in testing and Troubleshooting Circuit issues at Satellite sites

Summarize any of Your Achievements

Successfullly Implemented Cisco 2900xl switches and 2600 Routers in remote sites.

Reasons for Leaving

Temporary

Job Title	Type of Business	From - To
Network Field Engineer	**ECommerce**	**01/07/1999 - 01/08/2000**

Name of Employer	Name of Supervisor
Emanage	**Tanya Miller**

Salaries per Annum:

Starting	Final	Currency Paid		
			Is this a civil servant position of your Government? **No**	
76000	**76000**	**USD**	Is this a position within the UN Common System? **No**	

Telephone Number	Email Address

Address of Employer

United States of America

Number of Employees Supervised by You

0

Description of Duties

Primary focused on the installation and building 2900xl switches, 3640 switches, Pix firewalls and Cisco load balancers; Create VLAN and configured HSRP. Worked with Telco to install T1 circuits Reviewed customers' specifications and prepared installation plan to ensure connectivity. Tested cross connection and configured CSU/DSU for customer circuit installation Configured Cisco routers and switches. Troubleshoot connectivity issues with client network

Summarize any of Your Achievements

work with Remote staff to Maintain Customer connection to the internet. Maintained 24 X 7 Availability

Reasons for Leaving

Customer went out of business

Job Title	Type of Business	From - To
Senior System Engineer	**VAR**	**01/08/1995 - 01/06/1999**

Name of Employer	Name of Supervisor
Vanstatr/Inacom	**Lou Rotollo**

Salaries per Annum:

Starting	Final	Currency Paid		
			Is this a civil servant position of your Government? **No**	
48000	**57000**	**USD**	Is this a position within the UN Common System? **No**	

Telephone Number	Email Address

Address of Employer

United States of America

Number of Employees Supervised by You

Description of Duties

Install and Configure Cisco Router and Switches at various Clients Implemented Windows NT PDC and BDC in a single master domain model in 14 Schools Troubleshoot Wan connectivity problem for Martha Stewart Built Novell 3.12 servers, with RAID 1 and 5, installed Microsoft IIS, and configured Windows NT PDC and BDC in a multiple master domain model for Deutche Bank Coordinated with a team to work for Compaq upgrade for Equitable; Upgrade server firmware, Bios; installed service packs, hot fixes, SNA service packs, and server support diskette Migrated and retrofitted several domains from Windows NT 3.51 to 4.0 Created WinInstall Packages and Images for desktop and laptops computers for Pfizer Inc. Worked with Management of Pfizer to determine deployment method Evaluated processes of engineers, proposed plan for improvements and developed documents Coordinated Windows 95 rollout, led rollout Staff and ensure the deploy over 2000 new IBM laptops, and Desktop for various site locations Served as an on-site consultant to deploy and support 600 HP workstations, run NT 4.0, Office 95, Lotus cc:Mail and other internal applications Worked for MSNBC and assisted in deploying over 400 Windows NT 4.0 workstations, and installation of two PDC and four BDC's

Summarize any of Your Achievements

Certifications in Microsoft MCSE; CCNA and CCDA

Reasons for Leaving

Vanstar Went Bankrupt

Job Title	Type of Business	From - To
Lan Administrator	**Law Firm**	**01/04/1994 - 01/08/1995**

Name of Employer	Name of Supervisor
Gorayeb & Cuyler	**Reneye Cuyler**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
40000	**40000**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address

Address of Employer

United States of America

Number of Employees Supervised by You

Description of Duties

Maintained and developed all Information Systems and Computer Equipment Purchased and setup all new equipment including PCs, Printers and Modems Installed cables, boards and NIC cards; trained staff on all standard and auxiliary software Established strong communications with clients, financial printers and BBS Installed and implemented Novell 3.12, 10 node Network Converted legacy Word Processing systems to WordPerfect and Microsoft Word Wrote and developed manuals and newsletter for offices

Summarize any of Your Achievements

Document and train Staff! Created a newsletter for Users with Technical tips.

Reasons for Leaving

Position with More growth potential offered

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:

Indicate typing speed in words per minute: English - **70** French -

List any office machines or equipment you can use:

Hewlett packett servers, Compaq Server, Proficient on all Cisco Switches and Router, and PIX Firwalls. I am also Certified CIsco Engineer

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Address

7 Gladys Lane
Freeport NY United States of America
Telephone: -516-379-3195
Fax: 516
Contact: Janet Maxwell

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Anthony MARZUILLO	**Manager Telecommunication**	**11 Metrotech Center United States of America**	**amm6414@aol.com**
Eddy MILLER	**Dir Technology**	**11 Metrotech Center United States of America**	**Eddy.miller@empireblue.com**
Louis ROTOLLO	**Manager Port authority of NY**	**Liberty plaza United States of America**	**lrotolo@panynj.gov**

Personal History Profile for Fetije PUKA

General Details

1. Family name	First Name	Middle Name	Maiden Name, (if any)
PUKA	**Fetije**	**Jakup**	
2. Date of Birth	3. City of Birth	Country of Birth	Index No
09/11/1975	**Pristina**	**Yugoslavia**	
4. Country of Nationality at Birth	Second Nationality (if any)	5. Country of Present Nationality	Second Nationality (if any)
Yugoslavia		**Yugoslavia**	
6. Gender	7. Height [cm]	8. Weight [kg]	9. Marital Status
Female	**165**	**59**	**Single**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.
Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/07/1999**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **fetijepuka@hotmail.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
Pristina University	**Pristina Yugoslavia**	**Jan-1995 - Nov-2002**
Main Course of Study	Field of Study	
Degree Title or Equivalent	Degree Type	
University Degree on Management and Informatics	**Advanced university degree**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
UNMIK	**Pristina Yugoslavia**	**Aug-2007 - Sep-2007**
Main Course of Study		Certificate or Diploma
Cross-Training in VSAT-Microwave Unit		**Cetificate of Appreciation**

Name of School	City, Country	From - To
American University	**Pristina Yugoslavia**	**Jun-2007 - Jun-2007**
Main Course of Study		Certificate or Diploma
Open Source Software- Linux		**Certificate**

Name of School	City, Country	From - To
UNMIK	**Pristina Yugoslavia**	**Jul-2006 - Jul-2006**
Main Course of Study		Certificate or Diploma
Conflict Management Workshop Stress Management		**Certificate (of participation)**

Name of School	City, Country	From - To
UNMIK	**Pristina Yugoslavia**	**Jun-2006 - Jun-2006**
Main Course of Study		Certificate or Diploma
Business Objects		**Certificate (of participation)**

Name of School	City, Country	From - To
UNMIK	**Pristina Yugoslavia**	**Apr-2006 - Apr-2006**
Main Course of Study		Certificate or Diploma
Cross-Training in Procurement Section		**Certificate**

Name of School	City, Country	From - To
UNMIK	**Pristina Yugoslavia**	**Apr-2006 - Apr-2006**
Main Course of Study		Certificate or Diploma
Customer Care Training		**Certificate (of participation)**

Name of School	City, Country	From - To
UNMIK	**Pristina Yugoslavia**	**Apr-2006 - Apr-2006**
Main Course of Study		Certificate or Diploma
Change Management		**Certificate (of participation)**

Name of School	City, Country	From - To
UNMIK	**Pristina Yugoslavia**	**Jun-2005 - Jun-2005**
Main Course of Study		Certificate or Diploma
Cross-Training in Network Management Unit		**Certificate**

Name of School	City, Country	From - To
UNMIK	**Pristina Yugoslavia**	**Jun-2005 - Jun-2005**
Main Course of Study		Certificate or Diploma
The Language Proficiency Examination in English		**Certificate**

Name of School	City, Country	From - To
UNMIK	**Pristina Yugoslavia**	**May-2005 - May-2005**
Main Course of Study		Certificate or Diploma
CARLOG Training		**Certificate (of participation)**

Name of School	City, Country	From - To
IBM IT Education Services, IBM Croatia LTD	**Pristina (UNMIK Contractor) Yugoslavia**	**Jun-2004 - Jun-2004**
Main Course of Study		Certificate or Diploma
Developing Dynamic Web Applications with IBM Lotus Domino 6 Developing IBM Lotus Domino 6 Applications (Intermediate skills) Using IBM Lotus Domino Script XML Classes to exchange and transform data		**Certificate (of participation)**

Name of School	City, Country	From - To
Microsoft Certified Technical Training Center	**Pristina (UNMIK Contractor) Yugoslavia**	**May-2004 - May-2004**
Main Course of Study		Certificate or Diploma
Programming with Microsoft ADO.NET		**Certificate (of achievement)**

Name of School	City, Country	From - To
Microsoft Certified Technical Training Center	**Pristina (UNMIK Contractor) Yugoslavia**	**May-2004 - May-2004**
Main Course of Study		Certificate or Diploma
Developing Web Applications Using Microsoft Visual Studio.NET		**Certificate (of achievement)**

Name of School	City, Country	From - To
Microsoft Certified Technical Training Center	**Pristina (UNMIK Contractor) Yugoslavia**	**Mar-2004 - Mar-2004**
Main Course of Study		Certificate or Diploma
Introduction to C# Programming with Microsoft.NET		**Certificate (of achievement)**

Name of School	City, Country	From - To
Microsoft Certified Technical Training Center	**Pristina (UNMIK Contractor) Yugoslavia**	**Feb-2004 - Feb-2004**
Main Course of Study		Certificate or Diploma
Administering a Microsoft SQL Server 2000 Database		**Certificate (of achievement)**

Name of School	City, Country	From - To
Training Consultant Company	**Pristina Yugoslavia**	**Jul-2003 - Jul-2003**
Main Course of Study		Certificate or Diploma
Train of trainers		**Certificate (of participation)**

Name of School	City, Country	From - To
IBM	**Brindisi (UNLB Contractor) Italy**	**Mar-2003 - Mar-2003**
Main Course of Study		Certificate or Diploma
Implementing and maintaining Domino R5 Infrastructure Domino R5 System Administration Performance Tuning a Domino R5 Infrastructure		**Certificate (of achievement)**

Name of School	City, Country	From - To
IBM Learning Services, IBM Croatia LTD	**Pristina (UNMIK Contractor) Yugoslavia**	**Jun-2002 - Jun-2002**
Main Course of Study		Certificate or Diploma
Domino Application Architecture		**Certificate (of achievement)**

Name of School	City, Country	From - To
Boazici University	**Istambul Turkey**	**Jun-2002 - Jun-2002**
Main Course of Study		Certificate or Diploma
Adventure Advertising Competition		**Certificate (of participation)**

Name of School	City, Country	From - To
IBM Learning Services, IBM Croatia LTD	**Pristina (UNMIK Contractor) Yugoslavia**	**Jun-2002 - Jun-2002**
Main Course of Study		Certificate or Diploma
Using Lotus Script in Domino R5 Applications		**Certificate (of achievement)**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
IT Assistant	**European Union**	**01/12/2008 -**
Name of Employer		Name of Supervisor
EULEX		**Ilian Yotov**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**
16690	**16690**	**EUR**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
38138222010	**fetije.puka@eulex-kosovo.eu**

Address of Employer
Albania

Number of Employees Supervised by You

Description of Duties
a

Summarize any of Your Achievements
a

Reasons for Leaving
a

Job Title	Type of Business	From - To
IT Assistant - TDY	**Affiliate Mission**	**01/01/2007 - 01/05/2007**
Name of Employer		Name of Supervisor
United Nations Mission in Nepal		**Mr. Willie Tan Yee Seng**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**
29565	**29565**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
	puka-unmin@un.org

Address of Employer
Nepal

Number of Employees Supervised by You
15

Description of Duties
● Participated in planning and direction of all major IT system projects for the mission startup; ● Developed plans for feasibility assessment, requirements specification, design, development/implementation, ● Developed technical specifications for procurement/contractual services, oversee technical evaluation of bids received. ● Provided professional leadership and work direction to the Information Technology Staff; ● Ensured highest level of customer service to all clients. ● Ensured adequate stocks in quantity and quality of equipment to meet customer's demands in accordance with DPKO approved ratios. ● Participate in the development, programming, testing, debugging and implementation of application systems in UN standard software's such as Lotus Notes , Galileo, Mercury , IMIS, Chase Insight, SUN, ; ● Develop, tested and implemented computer application systems and programs using UN established standards for IT technologies, programming languages and tools; ● Monitored computer applications systems using appropriate monitoring tools and produce monitoring reports; ● Prepared technical and user documentation for the deployed computer application systems, as well as training materials and conducted technical presentations. ● Provided support for deployed computer application systems including version management, data recovery and deployment to users offices; ● Served as focal point for coordination, monitoring and expedition of computer application systems development projects, involving extensive liaison with diverse organisational units to initiate requests; prepare standard terms of reference; ● Keep abreast of developments in the field; ● Provide guidance to new/junior staff; ● Perform other duties as required.

Summarize any of Your Achievements
Designed and implemented network infrastructure for the mission: -Prepared network structure and servers for the regions; -Implemented email and webmail, intranet, broadcasting system etc; -Implemented all major applications and systems necessary for the mission like Galileo , Mercury, SUN System, Chase Insight , Aviation etc; -Served as System Administrator for the Chase Insight system

Reasons for Leaving
Return to parent mission

Job Title	Type of Business	From - To
Network Administrator	**Peacekeeping Operation DPKO, United Nations**	**01/11/2006 - 01/12/2008**
Name of Employer		Name of Supervisor
Unmited Nations Mission in Kosovo		**Mr. Samuel Wondwossen**

Salaries per Annum:

Starting	Final	Currency Paid	
			Is this a civil servant position of your Government? **No**

| 14583 | 15335 | EUR | | Is this a position within the UN Common System? **Yes** |

Telephone Number
38138504604

Email Address
puka@un.org

Address of Employer
Yugoslavia

Number of Employees Supervised by You

Description of Duties
• Assist in the administration and operation, technical support and monitoring of the missions network system; • Assist in network project planning and undertake specific projects; • Assist in the coordination and execution of all LAN/WAN, network projects and specific plans (ADS, routing and switching, network security, network management projects etc.) • Ensure consistent application of WAN and LAN policies, standards and procedures through out of the mission • Perform advanced technical support activities, installation, configuration, tests and deployment of server hardware and software, including Local Area Network, Operating Systems, Electronic Mail, Lotus Notes database systems, Internet Web Software, firewall, Domain Name Server (DNS), DHCP, mail relay, and various security software; switches, routers and firewalls including Local Area Network as well as Wide Area Network • Collect various statistics on the performance and reliability of Network link status, servers, switches and routers and propose upgrade/replacement • Produce pertinent performance and evaluation reports • Perform 24/7 operations of assigned systems • Liaise with other groups of ITU in maintaining an efficient and reliable operation of the network • Assist in the preparation, standardization and implementation of data security policy; • Enforce all network security procedures • Provide guidance and training to new/junior staff. • Other related duties

Summarize any of Your Achievements
-Maintained ongoing systems, ensured system availability, performed advanced support for various problems; -Setup Broadband Global Area Network for the Evacuation purposes; -Implemented Domino on Linux platform; -SSL on Domino Servers; -Backup to disk;

Reasons for Leaving
present

Job Title	Type of Business	From - To
Customer Support Supervisor	**Peacekeeping Operation DPKO, United Nations**	**01/06/2006 - 01/11/2006**

Name of Employer	Name of Supervisor
United Nations Mission in Kosovo	**Mr. Willie Tan Yee Seng**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
14583	**14583**	**EUR**	Is this a position within the UN Common System? **Yes**

Telephone Number
38138504604

Email Address
puka@un.org

Address of Employer
Yugoslavia

Number of Employees Supervised by You
42

Description of Duties
• Server as the national supervisor of the Customer Support Unit; • Manage the life cycle of all service calls assigned to the units; • Ensure the daily operation and that logs of all problem calls or service requests are entered in the automated tracking system with minimum delay; • Oversee that all problem calls or service requests are resolved in a timely manner; • Detect and Diagnose problem patterns, any handover , software, or connectivity problem with minimum delay and recommend solutions to the staff member; • Oversee all actions in the automated tracking system, including site survey information , steps taken to resole problem or to complete tasks, problems encountered, current status etc; • Perform tasks related to scheduled service requests; including equipment replacement , equipment installation/de-installation , software installation, LAN connection , returns to stock , site surveys etc; • Escalate problems/tasks to the appropriate parties in accordance with established procedure; • Keep abreast of developments in technology both in the UN and in the industry in general; • Draft end-user and /or technical documentation; • Direct and provide training to junior technical staff; • Prepare the unit work plan and provide guidance to new/junior staff to follow the plan; • Evaluate the performance of the staff; • Perform other related duties as required.

Summarize any of Your Achievements
CallCenter and Switchboard have been merged and staff cross trained. New policies implemented. 24/7 support established

Reasons for Leaving
Entry to liquidation faze for the mission was delayed with this nationalization of posts postponeded till further.

Job Title	Type of Business	From - To
Information System Systems Administrator	**Peacekeeping Operation DPKO , United Nations**	**01/05/2000 - 01/06/2006**

Name of Employer	Name of Supervisor
UNMIK	**Mr. Samuel Farah (Chief ISU)**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
10644	**14583**	**EUR**	Is this a position within the UN Common System? **Yes**

Telephone Number
38138504604

Email Address
puka@un.org

Address of Employer
Yugoslavia

Number of Employees Supervised by You
3

Description of Duties

• Provided operational support and maintenance of Lotus Domino Servers, SQL Servers , Lotus Notes Applications, Web Applications , HelpStar, Galileo, Mercury, e-Mail service, Web Mail service , Intranet website, HP Open View , Notes SPI, TelAlert, FMT and other inventory, procurement, personnel and accounting software systems and applications, • Ensured that applications are implemented in accordance to UN established standards for IT technologies, programming languages and tools, • Maintained, upgraded and enhanced existing user systems, troubleshoot and provided continuing support, including resolution of complex problems, • Researched, analyzed and evaluated new technologies, made recommendations for their development, prepared reports and papers on system-related topics, system requirements, information strategy etc. • Managed multiple linked databases to include security, data safety , integrity and disaster recovery • Managed multiple servers, workstations and terminals ensuring proper integration of these components with existing computer systems, • Managed and scheduled launching of new applications • Installed and debugged new and/or upgraded software on server and client platforms, ensuring compliance with current UN automation policies • Developed new systems, applications and other functional specifications, user documentation, operating instructions, procedures and training materials • Provided various technical trainings and instruction programs for technicians and end users • Provided on-call or on-site consulting advice and technical support • Assisted in producing statistical and management reports.

Summarize any of Your Achievements

Implementation of new systems and support of all mission applications/systems.

Reasons for Leaving

Nationalization of posts.

Job Title	Type of Business	From - To
IT Training Assistant	**United Nations**	**01/02/2000 - 01/05/2000**
Name of Employer		Name of Supervisor
UNMIK		**Mr Michael A Rao**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
10644	**10644**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
38138504604	**puka@un.org**

Address of Employer

Yugoslavia

Number of Employees Supervised by You

0

Description of Duties

• Organizing and providing training for mission staff at all levels on the regular basis; • Developing training materials, technical and user documentation and publicity information; • Conducting demonstrations, workshops and seminars on software applications, software and equipment in line with an enhanced utilization of the advanced technology; • Assisting in operations of office automation, data communications and computer installations with regard to systems support and maintenance equipment utilization and software applications

Summarize any of Your Achievements

Start up the training office for UNMIK Mission.

Reasons for Leaving

As per chief section request, support on mailing system needed.

Job Title	Type of Business	From - To
EDP Administrative Assistant	**United Nations**	**01/07/1999 - 01/02/2000**
Name of Employer		Name of Supervisor
UNMIK		**Mr Andrey Shumikhin**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
10644	**10644**	**USD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
38138504604	**puka@un.org**

Address of Employer

Yugoslavia

Number of Employees Supervised by You

0

Description of Duties

• Schedule meetings and appointments, maintain files of administrative instructions and other rules and regulations; • Draft routine correspondence to respond to enquiries in respect to relevant administrative and personnel matters; draft other correspondence as requested by Chief, ITS. • Maintain and monitor the Section's staffing table and prepare relevant statistical data and charts as required; • Maintain and update Section's staff data and attendance records; • Initiate, review, process and follow-up on actions related to the administration of the unit's personnel resource activities, • Consolidate data received from the Units regarding budget submission; • Coordinate with other Sections regarding any clarification or additional input required for the formulation of the yearly budget. • Maintain tracking of accounts; • Assist in drawing up the preliminary draft budget and fund allocation; • Prepare periodical statements and balance sheet for ITS; • Maintains a library of software packages, licenses and technical documentation; • Update IT tracking and reference databases; • Providing support for IT Help Desk, organize Call Center and attend technical calls as needed ...

Summarize any of Your Achievements

Mission was at it's start and my participation was in different areas of work, as admin assistant , help desk support assistant and other related fields as needed.

Reasons for Leaving

As mission was growing large It training was needed and I was offered to be the one of two trainers to setup the training office and start training classes.

Job Title	Type of Business	From - To
English Teacher	**Education Center**	**01/04/1999 - 01/06/1999**
Name of Employer		Name of Supervisor
Rexhep Voka		**Director Zaim Beqiri**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**

5000	5000	DEM		Is this a position within the UN Common System? **No**

Telephone Number

Email Address
fetijepuka@hotmail.com

Address of Employer
TFYR of Macedonia

Number of Employees Supervised by You
0

Description of Duties
• Making a lesson plan and teach the course in accordance with the course outline; • Gather any teaching visual aids that may be used to enhance presentation (like pictures of words, objects or models); • Motivate pupils to hard work; • Prepare tests and exams to evaluate pupil's progress in the subject...

Summarize any of Your Achievements
Provide training

Reasons for Leaving
Return to my country

Job Title	Type of Business	From - To
Researcher and Programmer	**Institute for Development Research**	**01/09/1997 - 01/03/1999**

Name of Employer	Name of Supervisor
RIINVEST Institute	**Prof Dr Muhamet Mustafa**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **Yes**
2000	**2000**	**DEM**	Is this a position within the UN Common System? **No**

Telephone Number

Email Address

Address of Employer
Yugoslavia

Number of Employees Supervised by You
10

Description of Duties
• Conduct research, collect and analyze data; • Research issues such as development of private sector, inflation, interest rates, business cycles, taxes, employment levels etc; • Monitor economic trends and development forecasts; • Conducting demonstrations, workshops and seminars to present collected data;

Summarize any of Your Achievements
Collecting research materials, creating statistical reports on those research materials and electronic reports,

Reasons for Leaving
War

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:
Indicate typing speed in words per minute: English -   French -
List any office machines or equipment you can use:
-

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Albanian	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**
Serbo Croatian	**No**	**Easily**	**Easily**	**Easily**	**Easily**

Address

Kodra e Diellit II A/2 36
Pristina Kosovo Yugoslavia
Telephone: 381-38-222 079
Fax: 377-44-175 708
Contact: Fetije Puka

Address

UNMIK-Kosovo
P.O.Box 4478 Grand Central Station New York
Pristina Yugoslavia

Telephone: 381-38-504 604 extension 4948

Fax: 377-44-175 708

Contact: Fetije Puka

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Teuta SAHATQIJA	**Engineer**	**Blloku i Ri, Gjakove Yugoslavia**	**37744127526** **sahatqija_t@hotmail.com**
Narcisse TCHOUATI	**ICC Assistant**	**52 Rue de Moillebeau, Yugoslavia**	**26841 22929 14 55** **tchouati@unicc.org**
Lirie ZEQIRI	**Pro Credit Branch Coordinator**	**Pro Credit Bank Yugoslavia**	**37744333163** **lzeqiri@procreditbank-kos.com**

Personal History Profile for Lucia WASHAYA

Personal History Profile for Lucia WASHAYA

General Details

1. Family name **WASHAYA**	First Name **Lucia**	Middle Name	Maiden Name, (if any)
2. Date of Birth **22/01/1970**	3. City of Birth **Mazowe**	Country of Birth **Zimbabwe**	Index No **UNV 324**
4. Country of Nationality at Birth **Zimbabwe**	Second Nationality (if any)	5. Country of Present Nationality **Zimbabwe**	Second Nationality (if any)
6. Gender **Female**	7. Height [cm] **159**	8. Weight [kg] **58**	9. Marital Status **Single**

10. Entry into the United Nations service might require assignment to any area of he world in which the United Nations might have responsibilities.
Are there any limitations on your ability to engage in all travel? **No**

Are there any limitations on your ability to perform in your prospective field of work? **No**

11. Have you taken up legal permanent residence status in any country other than that of your nationality? **No**

13. What is your preferred field of work? **Computer information systems specialists**

14. Would you accept employment for less than six months? **Yes**

15. If you have previously submitted an application for employment and/or undergone any tests with the United Nations, indicate when? **01/02/2001**

16. Have you ever been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)? **No**

18. Email Address: **lwashaya@yahoo.com**

Education

List all university degrees or equivalent qualifications obtained.

University Name	City, Country	From - To
Liverpool	**Liverpool United Kingdom**	**Jun-2005 - Jun-2006**
Main Course of Study **Computer Programming**	Field of Study **Computing**	
Degree Title or Equivalent **Masters in Internet Computing**	Degree Type **Masters**	

University Name	City, Country	From - To
University Of Zimbabwe	**Harare Zimbabwe**	**Mar-1990 - Nov-1994**
Main Course of Study **Electrical Engineering**	Field of Study **Engineering & Engineering Trades**	
Degree Title or Equivalent **Bachelor of Technology in Electrical Engineering**	Degree Type **Advanced university degree**	

List all schools or other formal training or education from age 14 (e.g. high school, technical school and apprenticeship)

Name of School	City, Country	From - To
UNLB	**Brindisi Italy**	**Dec-2006 - Dec-2006**
Main Course of Study **Building Scalable Cisco Internetworks**		Certificate or Diploma **Certificate of attendence**

Name of School	City, Country	From - To
UNLB	**Brindisi Italy**	**Dec-2006 - Dec-2006**
Main Course of Study **Building Cisco Multilayer Scalable Networks**		Certificate or Diploma **Certificate of attendence**

Name of School	City, Country	From - To
UNLB	**Brindisi Italy**	**Aug-2005 - Aug-2005**
Main Course of Study **Sonegate Fundamentals nd implementation**		Certificate or Diploma **Certificate of attendence**

Name of School	City, Country	From - To
UNLB	**Brindisi Italy**	**Aug-2005 - Aug-2005**
Main Course of Study **Stonegate advanced Implementation**		Certificate or Diploma **Certificate**

Name of School	City, Country	From - To
Thales	**New York United States of America**	**Feb-2005 - Feb-2005**

Main Course of Study		Certificate or Diploma
Cryptography		**Certificate of participation**

Name of School	City, Country	From - To
UN	**Freetown Sierra Leone**	**Oct-2004 - Oct-2004**
Main Course of Study		Certificate or Diploma
Galileo administration		**Certificate of attendance**

Name of School	City, Country	From - To
UNDP	**Bonn Germany**	**Aug-2002 - Sep-2002**
Main Course of Study		Certificate or Diploma
Learning Manager's induction course		**Attendence certificate**

Name of School	City, Country	From - To
Enlight	**Stockholm Switzerland**	**Jan-2002 - Jun-2003**
Main Course of Study		Certificate or Diploma
ICDL administration and testing		**Advanced diploma in ICDL administration and testing**

Name of School	City, Country	From - To
UNDP	**Pretoria South Africa**	**Jun-2001 - Jul-2001**
Main Course of Study		Certificate or Diploma
LAN Manager Training		**Attendence Certificate**

Name of School	City, Country	From - To
Sun microsystems	**Johannesburg South Africa**	**May-2000 - May-2000**
Main Course of Study		Certificate or Diploma
advanced Solaris administration		**Certificate in solaris administration**

Name of School	City, Country	From - To
New Horizon	**Harare Zimbabwe**	**Sep-1997 - Sep-1997**
Main Course of Study		Certificate or Diploma
MS Exchange administration		**Certificate of Excellence**

Name of School	City, Country	From - To
Delloite & Touche	**Harare Zimbabwe**	**Apr-1996 - Jun-1996**
Main Course of Study		Certificate or Diploma
MS DOS, MS Windows NT/95 operating systems		**Microsoft Certified Proffessional**

Name of School	City, Country	From - To
Deloitte & Touche	**Harare Zimbabwe**	**Mar-1996 - Mar-1996**
Main Course of Study		Certificate or Diploma
Supporting Microsft Office suite of applications		**Attendence Certificate**

Name of School	City, Country	From - To
Transport Board	**Harare Zimbabwe**	**Aug-1995 - Dec-1995**
Main Course of Study		Certificate or Diploma
Defensive Driving		**Certificate in Defensive Driving**

Name of School	City, Country	From - To
Arundel School	**Harare Zimbabwe**	**Feb-1988 - Nov-1989**
Main Course of Study		Certificate or Diploma
Mathematics, Physics, Chemistry		**"A" Level**

Name of School	City, Country	From - To
St Dominic's	**Harare Zimbabwe**	**Jan-1983 - Dec-1987**
Main Course of Study		Certificate or Diploma
Mathematics, Science, Biology, history, Geograohy, Food and Nutrition, Bible knowledge, Eng Literature, English Language, Shona		**"O" Level**

Employment

26. Starting with your present post, list in reverse order every employment you have had:

Job Title	Type of Business	From - To
LAN&Special Equipment Technician	**Peace Keeping**	**01/07/2004 -**

Name of Employer	Name of Supervisor
UNAMSIL/UNIOSIL	**Zejlko Rudic**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
23424	**23424**	**USD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
1212963 9588	**lwashaya@yahoo.com**

Address of Employer

Sierra Leone

Number of Employees Supervised by You

5

Description of Duties

Administering systems in a windows 2003/2000/NT environment. Administering active directory Administering DNS, WINS, DHCP, ISS, Web severs, ISA servers Proxy,lotus notes, file and print servers in a TCP/IP environment . Computer applications support Maintenance, installation and troubleshooting of the WAN: supported over 3000 users across 15 sites Installation, Maintenance and troubleshooting of Routers (Cisco), switches (Cisco, 3COM and HP) and firewalls (Stonegate and Cisco PIX) and IPS Cabling Maintaining Network Security Performing system audits and assessing violations Ensuring systems policies adherence. Maintaining access control Monitoring and evaluating network activity, bandwidth utilisation and logging Maintaining system updates, upgrades, and patching Maintaining antivirus, spy ware Maintaining Disaster recover and business continuity Drawing up a disaster recovery plan and testing its functionality Maintaining backups and restores Carrying out feasibility studies, beta testing and assessing viability and recommending new projects Recommending new products and policies, upgrades and updates Deploying new projects in line with DPKO standards or independently to suit our network Providing unit performance data for RBB input for network unit and other reports Vendor Liaison Maintaining systems contracts Vendor assessment Bids evaluation and assessment for procurement Escalating problems to service providers Helpdesk Support Helpdesk unit coordination and support Second line support for users technicians inductions and training Documentation Developing guidelines, manuals and Standards of Operation and Acceptable use policies

Summarize any of Your Achievements

Applied my knowledge of windows operating systems to upgrade and migrate decommission and retire domains. During Mission change from UNAMSIL to UNIOSIL (because of mandate change) I managed to change over systems to UNIOSIL with minimally disruption of service to users. Managed to reorganise and document the network to ensure fast problem resolution and minimise downtime. Implemented internet access monitoring to ensure compliance with organisation acceptable use of internet systems. Devised a successful disaster recovery plan which allowed the network to recover with minimum downtime after server room was destroyed by fire. Implemented ADS policies and security to ensure network security high availability and efficiency. Trained Helpdesk technicians and improve service delivery of the unit. I managed to transfer IT equipment to Galileo in record time when inventory an assets management system moved to Galileo. managed to restore Domain controller that had crashed

Reasons for Leaving

End of Mission Mandate

Job Title	Type of Business	From - To
Senior Lecturer	**Commercial college**	**01/10/2003 - 01/06/2004**

Name of Employer	Name of Supervisor
Marondera Commerce and IT college	**Muchechetere**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
5400000	**5400000**	**ZWD**	Is this a position within the UN Common System? **No**

Telephone Number	Email Address
2637923783	**kinring@comone.co.zw**

Address of Employer

Zimbabwe

Number of Employees Supervised by You

12

Description of Duties

Student lecturing Exam setting Exam standardisation for local colleges Student mentoring and coaching Tutor supervision preparation of lectures and labs

Summarize any of Your Achievements

Used my computer and learning management skills to implement ICDL in the college . Used my experience to become overseer for exam standardisation. Implemented online learning in the college and introduce computer based leaning self-paced in addition to tutor-led courses. I Was instrumental in the expansion of the college by applying my network experience

Reasons for Leaving

College faced viability problems

Job Title	Type of Business	From - To
LAN Manager/Learning Manager	**HUMANITARIAN**	**01/02/2001 - 01/09/2003**

Name of Employer	Name of Supervisor
UNDP	**Bernard Mokam**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
1104000	**40000000**	**ZWD**	Is this a position within the UN Common System? **Yes**

Telephone Number	Email Address
26304792681	**lwashaya@yahoo.com**

Address of Employer

Zimbabwe

Number of Employees Supervised by You

2

Description of Duties

Network management: Maintaining the organization's LAN and WAN and ensuring connectivity to the Internet. Installation of hardware and software. Installation and maintenance of routers, printers, firewalls and hubs (Cisco and 3COM). Maintaining the organization website and intranet. Upgrading hardware and software and ensuring that existing infrastructure is well maintained up to date and functioning properly. Setup, maintenance and troubleshooting in an NT/Win2000 and NetWare environment. Setting up, installing and maintaining financial, human resources, procurement and project management systems Lotus Notes, Netscape email. Network security: Managing network security and system audits. Managing access to network resources. Maintaining security updates. Monitoring access violations. Managing disaster recovery and backup plan. Budget control: Planning, Procurement and Budget preparation. Ensuring adherence to budget. Management: Developing office standards, guidelines and policies and ensuring that they are adhered to. Assisting in the identification and recruitment of ICT staff for agencies and projects. Advising senior management of new developments in the industry, of office requirements. Researching for new technology and keeping the office up to date abreast of technology by introducing and updating systems. Inventory control and management: Maintaining an up to date inventory of office equipment and software. Vendor Liaison: Preparing and Maintaining system contracts. Bids evaluation and tender processing. Liaison with vendors and service providers for problem resolution and escalation. Unit supervision Training, supervising and coordinating the ICT unit. Leaning Management: Training end users . Training of technicians. Coordinating and monitoring learning activities in the office, and use of staff learning time. Designing, implementing, managing evaluating the office learning plan e-learning.Implemented and managed VSAT, ERP, Intranet, we

Summarize any of Your Achievements

I successfully managed the implementation of VSAT in the organisation and improved connectivity. I implemented the organisation Portal, VPN, intranet and website thereby introducing organisation presence and publicity. I successfully piloted the ICDL project in the office which improved users' awareness of ICT resources and improved efficiency in the office. I also managed to get it adopted as a standard requirement for computer skills in the office. I also implemented PeopleSoft ERP in the office. I introduced a disaster recovery and backup plan in the office. I also introduced use of DHCP thereby easing network management and monitoring. I also introduced training/learning feedback to evaluate and moderate learning activities. I also introduced neds assesment and implemented learning programes accoring to them. I maneged to lobby with senior management to enforce staff learning time and added as part of evaluation of staff member, thus improving learning in the office.I also introduced a feedback and evaluation system which ensured effectiveness of training and needs assessment. I also successfully organised and conducted training workshops. I successfully upgraded the network infrastructure to a switched network thereby improving communications. I also introduced cost recovery to agencies for the use of ICT resources. I suuccessfully implemented ageing policies for ICT equipment which improved effieciency of mchines and motivated users. I introduced and implemented use of multifuction machines eg heavy dutu Canon copier/printers that eased users work and reduced requiremnts of machines and office space. Ialso introduced an electronic filing and archiving system which reduced document serches and made documents eaily available and more securely stored.

Reasons for Leaving

end of contract

Job Title	Type of Business	From - To
Systems Analyst	**ISP**	**01/09/2000 - 01/02/2001**
Name of Employer		Name of Supervisor
ZARNet		**Sam Kundishora**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
24000	**25000**	**ZWD**	Is this a position within the UN Common System? **No**

Telephone Number
26304253520

Email Address
sam@zarnet.ac.zw

Address of Employer
Zimbabwe

Number of Employees Supervised by You
4

Description of Duties

Network administration; Design, configuration, implementation and maintenance of network solutions for both internal systems and clients in a mixed environment. Maintenance of leased lines dialup lines and radio link equipment and communicating with providers of these and other services to the organization. Setup, configuration and maintenance of routers, firewalls and hubs. Planning implementation and maintenance of preventative systems and disaster recovery plans. System Administration: System performance monitoring and tuning Solaris/Linux and NT environment. Installation and maintenance of DNS, web, mail and proxy file and print servers. Provision of Internet and email to clients and staff. PC maintenance. Database design and maintenance (SQL on NT and oracle on Solaris). Software installations and upgrades . Client and network support. Monitoring customer billing system. Inventory control. Procurement of equipment and maintaining inventory of all equipment and documentation. Documentation Developing and implementing training manuals and schedules for clients and staff. Report writing. Developing and maintaining system documentation. Staff supervision and training. Security: Backup and security strategy design and implementation. Implementing account and security policies for the network. Website design, hosting and maintenance Designing solutions for clients.

Summarize any of Your Achievements

I successfully set up this ISP from scratch as a lead engineer. Successfully connected major clients to the internet Successfully implemented software to ensure web hosting for clients. I successfully setup and coordinated e-learning ane-governamce centers in underprivilaged ares and schools. Succssefully coonnected and hosted major learning and research institutes to the internet.

Reasons for Leaving

I was seeking better prospects as the new organisation offered a better post with better remuneration

Job Title	Type of Business	From - To
Systems Administrator/Engineer	**ISP**	**01/08/1997 - 01/08/2000**
Name of Employer		Name of Supervisor
Africa Online		**Brett Drever**

Salaries per Annum:

Starting	Final	Currency Paid	Is this a civil servant position of your Government? **No**
144000	**250000**	**ZWD**	Is this a position within the UN Common System? **No**

Telephone Number
26304702086

Email Address
brett@africaonline.co.zw

Address of Employer
Zimbabwe

Number of Employees Supervised by You
6

Description of Duties

Departmental administration management and report writing. Supervising systems, billing administrators and junior network engineers. Internet systems support and maintenance Network support and maintenance (modem, router and PC installation and configuration) Providing pre-sales technical support to the sales team Developing technical designs for proposed Internet connectivity Researching and testing appropriate internet solutions for customer needs Designing and installing LANs/WANs for new customers including choice of network operating system and Internet applications Providing assistance in the specification and procurement of hardware and software required for internet solutions Providing technical support for existing customers of internet connectivity solutions Coordinating the installation of dialup and leased line connections with the relevant companies Designing and conducting training courses to sales, marketing and technical personnel Installing and configuring security devices/systems, servers and workstations Maintaining back-up and disaster recovery strategies Resolving customer support issues Monitoring and resolving virus and security issues Departmental administration management and report writing Resolving e-mail to fax issues Installing configuring and upgrading software and hardware Supervising systems, billing administrators and junior network engineers Designing, installing maintaining and administering databases Developing, supporting and implementing systems User Training and Support Internal Systems Support including routers, PABXs, UPS, and modems, Y2K compliance testing and resolution. Cabling (Data and Voice)

Summarize any of Your Achievements

I to got the dealership for wingate in Zimbabwe. I trained technicians who have exelled in their fields employment I assisted sales team to get salescontracts with renouned customers by providing presales support. i also maintained the systems up to date and lead the organisation to become an ISP of choice and it grew to be the biggest in the country.

Reasons for Leaving

I was seeking better horizons

Job Title	Type of Business	From - To
Hardware Engineer	**Auditing**	**01/09/1996 - 01/08/1997**
Name of Employer		Name of Supervisor
Delloite and Touché		**Sheilah Condon**

Salaries per Annum:

Starting	Final	Currency Paid	
50000	**80000**	**ZWD**	Is this a civil servant position of your Government? **No**
			Is this a position within the UN Common System? **No**

Telephone Number | Email Address
263425000 | **dt@dnet.co.zw**

Address of Employer
Zimbabwe

Number of Employees Supervised by You
0

Description of Duties

System administration and PC support to include Hardware and software configuration, installation and upgrades PC and peripheral devices service, maintenance and repair PC administration User training Student technical training Internet support Network administration LAN support PC and network card installation and repair Switchboard support Telephone support Auditor's support

Summarize any of Your Achievements

I introduced the concept of PC auditing which was then incorporated into the audites by the autitors

Reasons for Leaving

Business unit was taken over by another company

Job Title	Type of Business	From - To
Hardware Engineer	**Horce racing**	**01/08/1995 - 01/08/1996**
Name of Employer		Name of Supervisor
Mashonaland Turf Club		**Sheperd Munengwa**

Salaries per Annum:

Starting	Final	Currency Paid	
12000	**14000**	**ZWD**	Is this a civil servant position of your Government? **No**
			Is this a position within the UN Common System? **No**

Telephone Number | Email Address
2634882600 | **lwashaya@yahoo.com**

Address of Employer
Zimbabwe

Number of Employees Supervised by You
4

Description of Duties

Hardware support. PC and peripheral devices installation, repair service and maintenance. PC build up and upgrades. Network administration (LAN & WAN). User training. Student technician training. Software support (NT, win95, email).

Summarize any of Your Achievements

Supported a wide area network comprising of 20 branches across the country and in the Racing centre. I ensured that the races progressed with out any disruptions. Managed to repair terminals to ensure good working condition during the races. Trained technicians on industrial attachment. I introduced the use of PCs for betting as opposed to TVTs which were much more expensive and whose spares were difficult to get.

Reasons for Leaving

Better prospects - new organisation offered me a chance to divesify

Job Title	Type of Business	From - To
Graduate Electrical Engineer	**Power Generation**	**01/11/1994 - 01/08/1995**
Name of Employer		Name of Supervisor
Hwange Power station		**Benjamin Bonjesi**

Salaries per Annum:

Starting	Final	Currency Paid	
800	**2400**	**ZWD**	Is this a civil servant position of your Government? **No**
			Is this a position within the UN Common System? **No**

Telephone Number
263213340

Email Address
lwashaya@yahoo.com

Address of Employer
Zimbabwe

Number of Employees Supervised by You
0

Description of Duties
Generating units' Planned maintenance, overhauls and commissioning Power distribution and contigency planning and control Performance monitoring Electrical plant equipment maintenance and service Electrical machinery repair maintenance design and rewinding Plant performance monitoring and evaluation Tender, payment certificates and contract processing Database administration

Summarize any of Your Achievements
I introduced a database to analyse performance of the generating plants and distribution system thereby eliminting bottlenecks and improving perfomance. I introduced maintanance scheduling and ensured that all genrating and ditsrution units were adequetly and timely serviced.I introduced fault logging. This improved department efficiency and enabled them to predict failure. This was eventually adopted by the other peower stations across the country. I also used my knowledge of generator and transformer manufacture and repair (gained during my industrial attachment) to ensure qulity of or machines.

Reasons for Leaving
End of learnership

Have you any objections to our making inquiries of your present employer? **No**

Other Agencies of the United Nations System may be interested in our applicants. Do you have any objections to your Personal History Profile being made available to them? **No**

For clerical grades only:
Indicate typing speed in words per minute: English -   French -
List any office machines or equipment you can use:

List any of the Official Languages of the United Nations you know.

Language	Mother Tongue	Speak	Read	Write	Understand
English	**No**	**Easily**	**Easily**	**Easily**	**Easily**
French	**No**	**Not easily**	**Easily**	**Not easily**	**Easily**

In addition to the six United Nations Official Languages, list any other languages you know.

Language	Mother Tongue	Speak	Read	Write	Understand
Shona	**Yes**	**Easily**	**Easily**	**Easily**	**Easily**

Address

19 Tonga Close
Nyameni
Marondera N/A Zimbabwe
Telephone: 1-212-9639588 extension 6697
Fax: 232-76-222316
Contact: Lucia Washaya

References

30. List three persons, not related to you, and who are not current United Nations Staff Members, who are familiar with your character and qualifications. Do not repeat the names of supervisors listed under Employment.

Reference Name	Occupation or Business	Address	Telephone/Email
Erzen ILIJAZI	**IT Officer**	**The Global Fund to Fight AIDS, Tuberculosis and Malaria Switzerland**	**410227918222** **erzen.ilijazi@theglobalfund.org**
Paul MUTUZU	**Marketing**	**USA Switzerland**	**1972 567 7621** **pmutuzu@hotmail.com**
ROY STEINER	**Managing Director**	**Cyberplexafrica 4th Floor Kopje Plaza Harare Zimbabwe Switzerland**	**26391586220** **roy@cyberplexafrica.com**